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Career Profile

2 years of experience in Communicable Disease Investigation. A team player who has worked with all levels of the organization and has collaborated with teams across subfunctions. Experienced leader adept at communication and conflict resolution. Thorough knowledge of procedures, guidelines, public health issues, and public health policy

Work Experience

2021 – Present, Community Case and Outbreak Team Lead, City of Toronto

- Provides consultations to Community Case and Outbreak investigators regarding current procedures and policies
- Advocates for the concerns of the general public and the concerns of CDIs regarding policies and procedures
- Directs team learning through presentation or current guidelines, research, and best practices
- Develops training, staff orientation, and staff development presentations and materials
- Reviews and collates data from past investigations for case studies, presentations, and press releases
- Plans, develops, implements, coordinates and evaluates services to investigators to communicate updates such as training videos and the Community Knowledge Bulletin
- Creates and reviews guidelines and data entry guides with collaboration with all levels of the organization
- Develops surveys for the general public and staff through CheckMarket

2020 – 2021, **Communicable Disease Investigator**, City of Toronto

- Managed multiple cases, contacts, and community setting investigations throughout the COVID Response
- Collaborated with team members and other fellow CDIs to manage high profile investigations
- Assess needs of the client and/or community setting and stakeholders and delivered services, resources, and recommendations catered to their needs
- Collaborated with community setting representatives to develop communitybased initiatives (e.g. promoting incentives to vaccinate members of the community, created programs to limit transmission during the pandemic)

 Research current public health issues and analyze current statistical data to inform community setting representatives and team members

Education

York University: Bachelor in Science of Nursing

Penn State University: Certificate in Epidemics – the Dynamics of Infectious

Diseases

Other Courses

University of Toronto: School of Continuing Studies Coding Boot Camp

Additional Training and Development: City of Toronto ELI

- Toronto for All Curriculum
- The Toronto Public Service Competencies Model
- Outlook 2013 Make the switch to Outlook 2013
- Occupational Health and Workplace Safety
- Creating Accessible Training Videos for Software Courses Introduction to the ANCHOR method

Other Proficiencies

- Video creation using Adobe Premiere, Filmora, and Final Cut Pro
- Outlook, MS Word, Excel, Publisher, Power Point, Access
- CheckMarket
- Languages known: Tagalog, English
- Programming languages known: HTML, CSS, JavaScript, Python