Ryan Erchinger

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EDUCATION

B.A. Information Systems

May. 2018

The University of Iowa, Iowa City, IA

• Minor: German Language

• GPA: 3.04/4.0

INTERNSHIP EXPERIENCE

Information Technology and Marketing Intern

June 2017—August 2017

Hero Travel, Sydney, Australia

- Conduct research to improve efficiency of business processes to increase customer traffic and profit
- Pursued business opportunities to interface the IES Study Abroad program with Hero Travel
- Update and debug Hero Travel Services booking system
- Perform sales duties (onboard new agents/suppliers)

SOFTWARE Skills

- HTML
- Java

- SQL
- GitHub

Relevant Coursework

- MSCI: 3200 Software Design and Development
- MSCI: 3030 Business Process Analysis
- MSCI: 3200 Database Management
- MSCI: 3020 Business Programming

LEADERSHIP EXPERIENCE

Vice President of External Relations

Aug. 2016—May 2016

Computer Comfort, The University of Iowa, Iowa City, IA

- Organized group events with four different senior retirement communities to volunteer our computer/technology learning services through a two-semester period.
- Trained new student members on different learning activities to present at volunteer events for the senior home members to participate.
- Conduct presentations on technology and education to senior home members on internet security, social media and safe internet shopping.
- Worked with other executive board members to work towards constantly improving the organization.

WORK EXPERIENCE

Requirement Development Project Analyst

March 2017—Present

West Campus Transportation Center, Iowa City, IA

- Develop business requirements for the Van Pool system, creating business rules and user stories
- Organize/maintain project documentation for all team members
- Updated website for the Parking and Transportation department leveraging Oracle PeopleSoft and Jira issue tracking and project management system.

Summer Worker Summers of 2014 - 2016

Village of Libertyville (2014 – 2015) and Village of Vernon Hills (2016)

• Maintain the public space for each village by performing numerous activities including; tree removal, ball field maintenance, painting, heavy-machinery operation, events (set-up, operation, clean-up) and road work.

COLLEGE ACTIVITIES

Member/Volunteer, Computer Comfort Volunteer, University of Iowa Student Garden Member, Net Impact Member/Volunteer, Circle K January 2016 — Present Fall Semester 2014 September 2014 — May 2016 September 2014 — May 2016

Recommendations available upon request