**Bug Report Template**

|  |  |
| --- | --- |
| ID number | #001 |
| Name | Product page - Playstation 5 product page does not load |
| Reporter | Anna Kot |
| Submit Date | 05/03/2022 |
| Summary | When I tried to search for the Playstation 5 then click on the product link I expected it to redirect me to the product page, but it did not load at all |
| URL | https://www.verkkokauppa.com/fi/search?query=playstation%205 |
| Screenshot | www.screenshot.com/screenshot1 |
| Platform | HP Lite |
| Operating System | Windows 10 |
| Browser | Chrome 98 |
| Severity | Major |
| Assigned to | Anna Kot |
| Priority | High |

**Description**

When I tried to search for the Playstation 5 then click on the product link I expected it to redirect me to the product page, but it did not load at all

**Steps to reproduce**

> write “Playstation 5” keyword in the search bar and click enter

> wait the result to appear

> click the Playstation 5 product link

**Expected result**

Playstation 5 product page should load

**Actual result**

The page keep showing the loading animation

**Bug Report Template**

|  |  |
| --- | --- |
| ID number | #002 |
| Name | CART – Cannot remove item |
| Reporter | Anna Kot |
| Submit Date | 03/05/2022 |
| Summary | After clicking the trash icon, the item does not disappear from the cart |
| URL | https://www.verkkokauppa.com/fi/cart/OZY3rpNMXKHX |
| Screenshot | www.screenshot.com/screenshot2 |
| Platform | HP Lite |
| Operating System | Windows 10 |
| Browser | Chrome 98 |
| Severity | Medium |
| Assigned to | Rachmad Fauzan |
| Priority | High |

**Description**

After clicking the trash icon, the item does not disappear from the cart

**Steps to reproduce**

> press add to cart button from the product page

> open the cart

> press the trash icon next to the product

**Expected result**

Product should be removed from the basket

**Actual result**

Product is not removed from the basket

**Bug Report Template**

|  |  |
| --- | --- |
| ID number | #003 |
| Name | Landing (Home) Page – Does not display any picture |
| Reporter | Rachmad Fauzan |
| Submit Date | 03/05/2022 |
| Summary | When I open the homepage of the store, all the pictures are replaced with placeholder image. There is no actual image shown on the website |
| URL | https://www.verkkokauppa.com/ |
| Screenshot | www.screenshot.com/screenshot2 |
| Platform | ACER Aspire 7 |
| Operating System | Windows 10 |
| Browser | Chrome 98 |
| Severity | Low |
| Assigned to | Cihan Erenler |
| Priority | Medium |

**Description**

When I open the homepage of the store, all the pictures are replaced with placeholder image. There is no actual image shown on the website.

**Steps to reproduce**

> open the homepage

**Expected result**

All photos on the website should be displayed

**Actual result**

Only placeholder images shown but not the actual pictures