RUBEN GALLEGUILLOS

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SUMMARY

Accomplished and result-oriented Developer with a proven record of analyzing complex issues, developing solutions to support business objectives, and attention to detail. Started learning code part-time as a hobby a year ago. Today, creating websites using both front and back end technologies. Strengths in innovation, collaboration, and problem solving.

EDUCATION

University of Pennsylvania	Harrisburg Area Community College, Harrisburg, PA	Universidad Del Pacifico, Lima, Peru
Full Stack Web Development Bootcamp	*Business Administration*	*Economics*
2018 – 2019	**2013 – 2015**	**2005 – 2006**

TECHNICAL SKILLS

- HTML5, CSS3, JavaScript (ES5/ES6)
- jQuery, Bootstrap, Sass, Handlebars
- MERN (MongoDB, Express, React, Node) Developer
- DevOps – Git and Heroku Deployment
- Version control – Git/Github
- Testing – Mocha/Chai
- Server – Google Firebase, MySQL
- IDE – Visual Studio Code, Atom

PROJECTS

GoodDeeds | Github | Link   **Full Stack Developer**
Mobile-Responsive site that allows users to search for local charities and charity events.
- Implementation of APIs into application's code (Charity Navigator, Google Maps, Eventbrite).
- Used REACT passport for user authentication.
- Built with: HTML5, CSS3, JavaScript, jQuery, MongoDB, Express, React, Node, APIs.

HopStop | Github | Link   **Full Stack Developer**
Mobile-Responsive website that allows users find local breweries by using a Zip Code and Radius. In addition, the website allows users filter Certified Independent Craft breweries.
- Created website layout and developed code to allow mobile-responsiveness.
- Worked on Google Maps API and implemented the use of maps and markers into the UI.
- Built with: HTML5, CSS3, Handlebars JavaScript, jQuery, Express, Node.

Liri | Github   **Back End Developer**
LIRI is like Apple's SIRI. However, while SIRI is a Speech Interpretation and Recognition Interface, LIRI is a Language Interpretation and Recognition Interface. LIRI is a command line node app that takes in parameters and gives you back tweets, songs, and movies.
- Utilized DotEnv npm package to load environment variables from a .env file into process.env and keep API key information private.
- Used Figlet npm package to convert text into ASCII art for a better UX.
- Built with: JavaScript, MySQL, Node.

Mongo Scraper | Github | Link   **Full Stack Developer**
Web app that scrapes artnews.com and captures headlines and article summaries.
- Created a user database with MongoDB to implement "saved" lists and the ability to add notes to articles.
- Used Cheerio. A fast, flexible, and lean implementation of core jQuery designed specifically for the server.
- Built with: JavaScript, Node, Express, MongoDB/Mongoose, Cheerio, and Heroku.

Clicky Game | Github | Link   **Full Stack Developer**
Web clicky game built with a DBZ Theme using React.
- Proficient use of components to build a responsive, efficient, and easy to use mobile responsive web app.
- Deployed on both Heroku and Github.
- Built with: Bootstrap, Javascript/ES6, React.

PROFESSIONAL EXPERIENCE

Pennsylvania Higher Education Assistance Agency | Harrisburg, PA | January 2016 – August 2018
Servicemember Benefit Liaison - Supervisor

Developed a team of 40 employees and managed a high-profile agency operation while improving business processes through the development and execution of special projects.

- Reduced process and departmental error rate average from 8% to 1.7% in the first six months as a manager.
- Maintained a 12 month record SLA (Service Level Agreement) with both federal (FSA) and private sector clients.
- Improved processing time averages for all military documents 50% from 15 business days to 7 business days.

Pennsylvania Higher Education Assistance Agency | Harrisburg, PA | May 2010 – December 2015
Senior CSR/Team Lead

Acted as a guide and role model to promote success in all aspects of team and individual performance.

- Reviewed and enforced quality control methods to ensure call and processing quality scores of CSRI and CSRII maintained an average of 95% or higher throughout tenure as a Team Lead.
- Collaborated with management in order to improve department written procedures that assisted in reducing the department's error rate.

PeruSmart.com | Lima, Peru | 2013 - 2017
Product Analyst, Content Creator & Business Analyst

Tech Blog writer and content creator later turned business analyst providing crisis management while foreshadowing potential problems and eliminated before they occurred.

- Spearhead an organization restructuring program within the agency in order to have a more efficient and profitable enterprise, increasing revenues by 300%.
- Strategically utilized Content Management System (WordPress) combined with interpretation of Google Analytics data to increase traffic for the website by 200% in 6 months, ad revenue, and sponsorship contracts with major South American telecommunication companies such as Telefonica and Movistar.
- Achieved 100K followers on main social media platform (Facebook).

ADDITIONAL SKILLS

PROFESSIONAL	Project Management, Leadership, Quality Control, Business Development.
LANGUAGES	English (Fluent), Spanish (Fluent) both verbal and written.