

# The Impact of Delay on the Confidence-Accuracy Relationship

Rhiannon J. Batstone & Jamal K. Mansour  
Scottish Institute for Policing Research, Edinburgh, December 9th 2019

## Background

Collecting confidence immediately after an eyewitness identification is recommended because it is well-known that confidence collected after the eyewitness has engaged in social interactions is not predictive of accuracy (Shaw & McClure, 1996; Wells & Bradfield, 1998). However, there is little empirical evidence that explains how internal cognitive processes during a delay affect the confidence accuracy (CA) relationship. Generating reasons why a decision may have been incorrect has been shown to improve the CA relationship for event, eyewitness event and eyewitness lineup details (Brewer, Keast & Rishworth, 2002; Robinson & Johnston, 1996; Koriat et al., 1980). However, Brewer et al. (2002) did not use a an immediate confidence control group. Additionally, considering reasons a decision may have been incorrect and a reason it may have been correct did not improve the CA relationship in an eyewitness paradigm (Robinson & Johnston, 1998).

**Research question:** Will a delay between eyewitness identification and a confidence rating (in the absence of social influences) affect the CA relationship?

### Hypotheses:

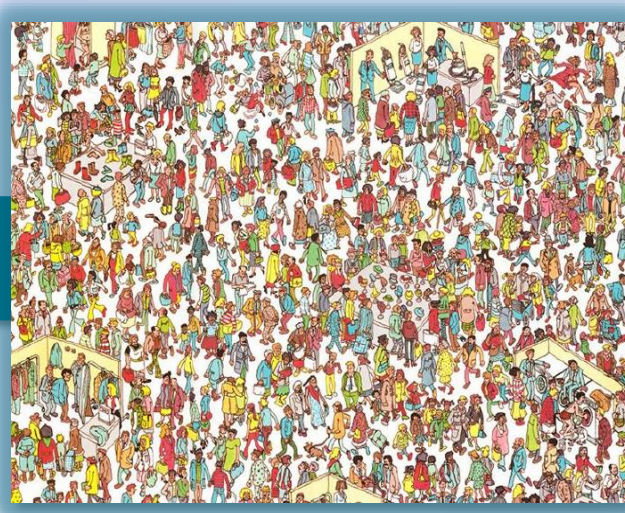
- Experiencing a non-social delay (i.e., visual search task) will result in a similar CA relationship as no delay
- Generating reasons why the decision may have been incorrect will result in a stronger CA relationship than no delay or doing an unrelated task

## Procedure

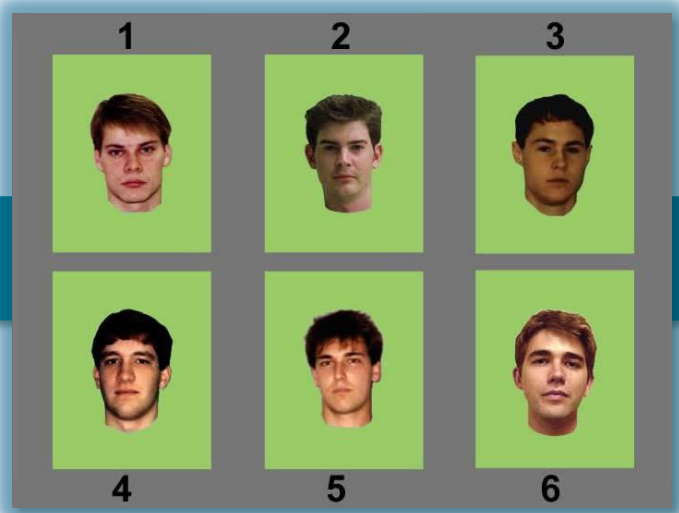
### Mock-crime Video



### Visual Search Task



### Lineup Decision



## Method

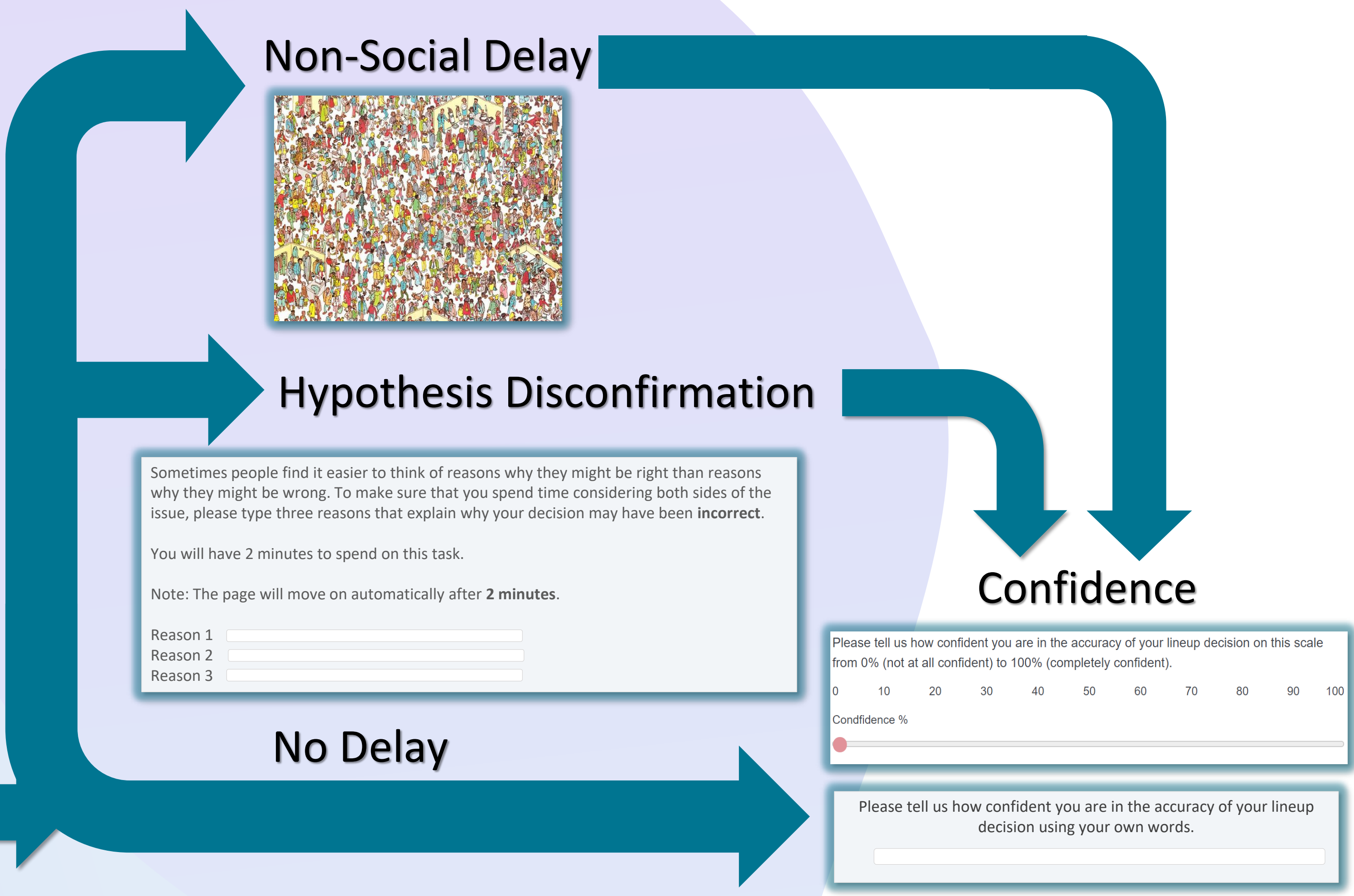
**Participants:**  $N = 1017$  - Recruitment via Student participation for credit, social media and Amazon Mechanical Turk

### Design:

- 2 Target Presence (Target-present, Target-Absent) X
- 3 Delay (No Delay, Non-Social Delay, Hypothesis Disconfirmation)

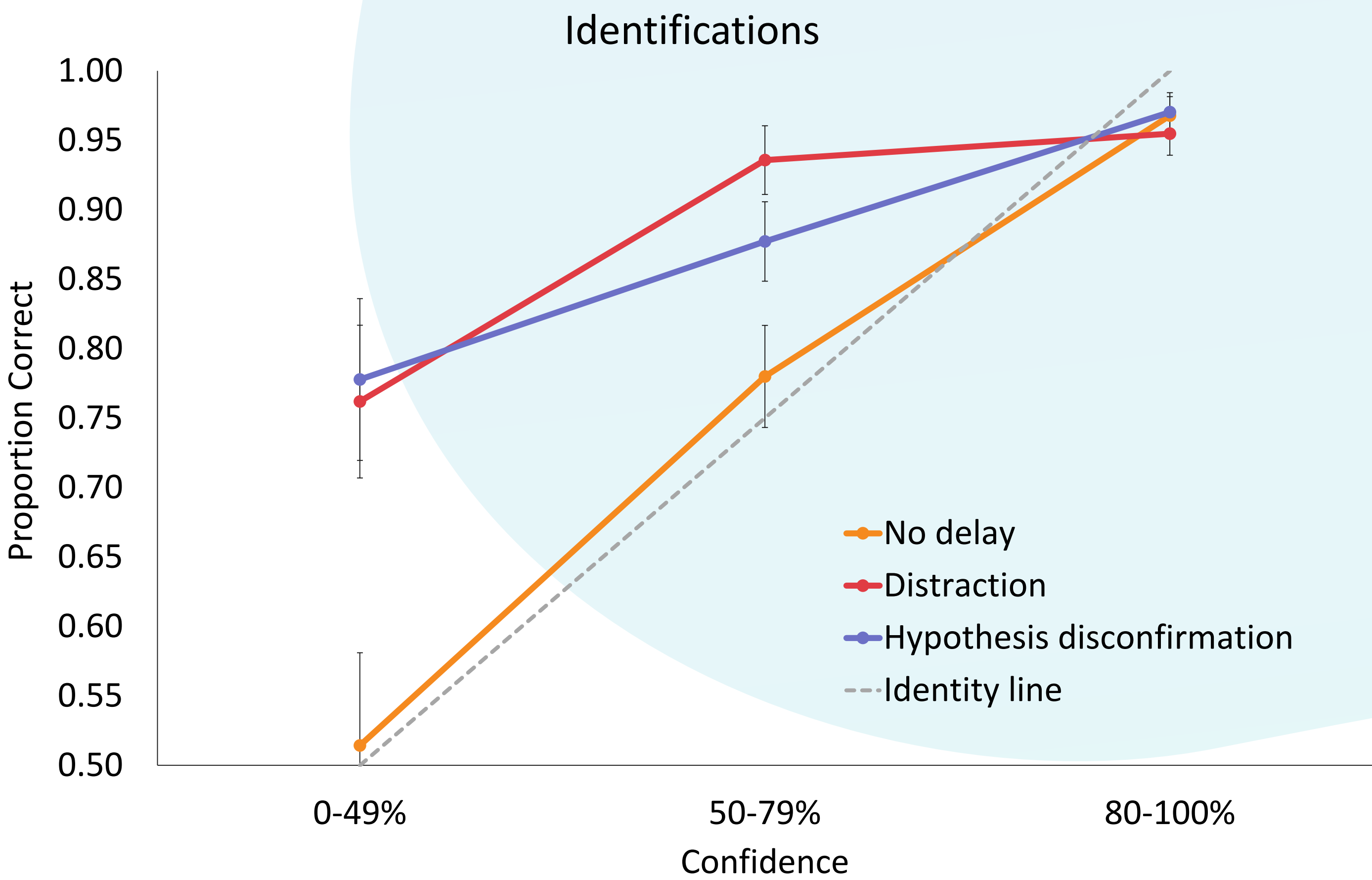
- No Delay** - Confidence questions immediately
- Non-Social Delay** - Visual search task
- Hypothesis Disconfirmation** - Think about the decision, then give 3 reasons why the decision may have been incorrect.

**Measures:** Confidence, Lineup Decision



# A delay in collecting confidence reduces the confidence-accuracy relationship

## Results



Inferential Confidence Intervals (ICIs) for Calibration Statistics

| Conditions compared                              | C           | OU          | ANDI        |
|--|-------------|-------------|-------------|
| No delay vs. Hypothesis disconfirmation          | [.016, .05] | [.11, .20]* | [.19, .36]* |
| No delay vs. Distraction delay                   | [.01, .05]  | [.11, .21]  | [.18, .37]  |
| Hypothesis disconfirmation vs. Distraction delay | [.003, .02] | [.01, .10]  | [.02, .16]  |

Note: C = Calibration index; OU = over/underconfidence; ANDI = Adjusted normalized discrimination index; \* indicates a significant difference with a Bonferroni correction.

## Discussion & Conclusions

- At 80%+, confidence was predictive of accuracy, regardless of condition
- Unexpectedly, a non-social delay AND hypothesis disconfirmation weakened the CA relationship and resulted in underconfidence.
- Although the no delay condition led to more overconfidence than the other conditions, this was true only when filler identifications were considered (see the Table)
- The CAC curves and ANDI values indicate the no delay condition results in the best ability to discriminate guilty from innocent persons
- The results support current recommendations to collect confidence immediately following identification—not just to avoid feedback but also to avoid the internal cognitive processes that may interfere.

**Confidence judgments should be collected immediately.**



Queen Margaret University  
CENTRE FOR APPLIED  
SOCIAL SCIENCES

Rhiannon J. Batstone  
rbatstone@qmu.ac.uk  
@Rhobarb

Dr Jamal K. Mansour  
jmansour@qmu.ac.uk  
@eyewitnessIDup