Rhishikesh Mhatre

Address: E/503, Integrated Arya, Ghatkopar (West), Mumbai
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Summary

Highly motivated and detail-oriented Software Developer with a strong foundation in programming and with experience in Java and JavaScript. Seeking a challenging position as a Software Developer to apply my technical skills and contribute to the success of the company.

Employment History

Regional Coordiator   Entab Infotech
(September 2023 – Till date)   *Mumbai, India*

- Provided technical assistance to customers, troubleshooting software and hardware issues.
- Resolved customer inquiries via phone, email, and in-person, ensuring high levels of customer satisfaction.
- Collaborated with senior support staff to identify and escalate complex technical issues.
Documented support cases and maintained accurate records of customer interactions.

Technical Associate   Pathfinder Enterprises
(September 2022 – March 2023)
Mumbai, India

- Provided technical assistance to customers, troubleshooting software and hardware issues.
- Resolved customer inquiries via phone, email, and in-person, ensuring high levels of customer satisfaction.
- Collaborated with senior support staff to identify and escalate complex technical issues.
- Documented support cases and maintained accurate records of customer interactions.

Network Access Engineer   DSM Infocom Pvt. Ltd.
(June 2020 – August 2022)   *Mumbai, India*

- Implemented and maintained network infrastructure that enabled secure and efficient access to network resources for end-users.

Certifications

- Java (AWT, JSP, and JDBC)
- MySQL & Oracle
- JavaScript

Technical Skills

- **Java**
- **JavaScript**
- **HTML**
- **CSS**
- **Oracle**
- **Regression testing**
- **Smoke testing**
- **Functional testing**
- **Git**

Projects

SHARAN India

SHARAN, Sanctuary for Health and Reconnection to Animals and Nature is an organisation devoted to spreading awareness about holistic health and an ecologically sustainable compassionate lifestyle. Website: https://sharan-india.org/

Resume Builder a small web application made to create a resume and maintain user profile with Java servlet and HTML, CSS3 which allows the user to build resume by accepting various parameters and user info.
https://github.com/rhmhatre01/ResumeBuilderjava.git

Activities

- Volunteered at a local non-profit organization, helping to organize and promote fundraising events.
- Pursued certifications in relevant technologies, demonstrating commitment to ongoing professional development.
- Served as a mentor for a community club in the vicinity, assisting with planning and organizing club activities.

Education

Bachelor of Science in Information Technology – Mumbai University *(6.8 C.G.P.A)*
Developed a project aimed to deliver street food. The project involved following technologies: HTML, CSS, PHP, and MySQL.

Life AFK

- Gaming
- Travelling