## Lucas Faijdherbe Harsh Khandelwal Luuk van Beelen Ruben van der Ham

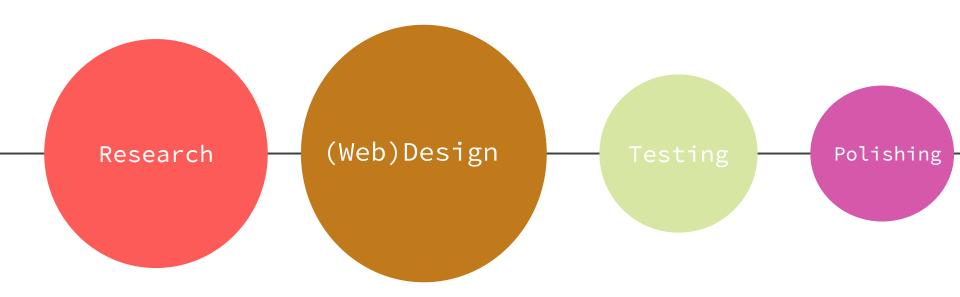
Digital experience designers



## US

- Lucas CS student
- Ruben CS student
- Harsh CS student
- Luuk IMM student

#### **PROJECT SETUP**



Was actually not a linear process at all!

## **RESEARCH**

## First stage: static modelling

- Personas
- Scenarios
- Use cases

#### Personas

#### Jack

- Grandfather
- New with phones/tech
- Must be easy to order
- Website must be safe and minimalistic

#### Zakaria

- Athlete
- Wants information about sunlight risks
- Product must be durable
- Would like to be informed of future events / products

#### Personas

#### Richard

- Investor
- Wants to see a unique story
- Cares about details
- Company should take one extra step to make world a better place

#### Fiona

- Mother
- Cares about health (and risks)
- She's the 'connector', if one mother has this, she tells others, and so on...
- Convince her -> own the market
- Is busy, so goal (buying, informing) should be reached quickly

#### Scenarios

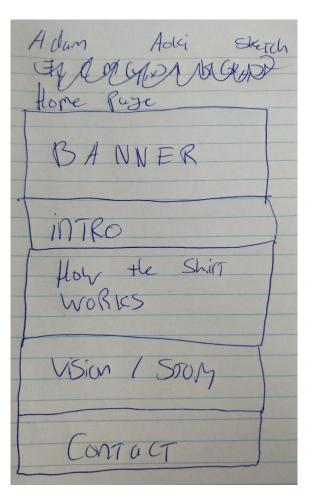
- How our Personas came across ADAM&AOKI and bought their shirt
  - Via Social Media, "Top 10 summer gifts" articles on the internet (third party sites)
- Why Investors (Richard) wanted to invest in ADAM&AOKI
  - Unique details, scalable idea, helps humanity
- How athletes (Zakaria) wants to engage with ADAM&AOKI
  - Newsletter, community forum





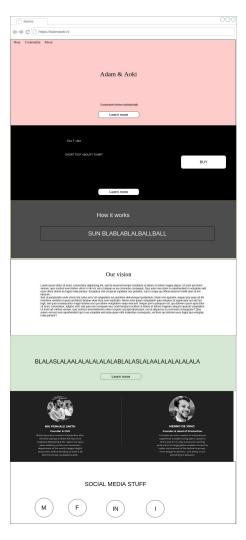
## LO-FI prototype

- Black and white
- Not accessible
- Basic layout only



## HI-FI prototype

- Little colour
- Somewhat accessible
- A little bit more realistic



## Milestone



## Testing



# Feedback sessions & comparison with A&A mision/vision

- Helpful comments during the feedback sessions
- Continuous comparison to the A&A mission and vision

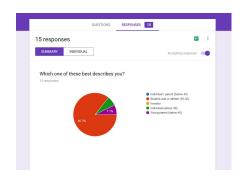
## Survey

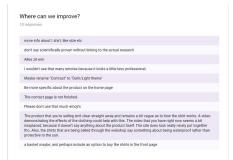
- Strangers (matching our persona)
  went through our website
- Feedback via a survey

Website testing survey
Please take a few seconds to furnish this form.
Which one of these best describes you?
O Individual / parent (below 40)
O Student and or athlete (16-30)
O Investor
O Individual (above 40)
Were you able to navigate through the website completely?
O Yes
O No
What do you think is the website about?
Your answer
Do you have sufficient information about the product and the
company?
Do you have sufficient information about the product and the company?
○ Yes
○ No
Do you think it is easy to contact the company?
○ Yes
O No
Do you think it's easy to buy the product?
○ Yes
O No
Where can we improve?
Your answer

## Building on feedback

- Valuable comments by our personas upon our use cases
- Refined website with testing twice.





## **Polishing**

## Conclusions drawn from testing

#### High priority

- Accessibility
- Responsiveness and interaction
- It needs to tell a unique story
- Information must be clear and to the point

#### Medium priority

- Some sort of bonding/community feature
- Get in touch easily with A&A staff
- Fancy website to attract users

## The result



## **Features**

- Accessibility
- Information
- Uniqueness
- Community

## Accessibility Features

#### **Increased contrast**

Makes all pages black and white (media preserves its colours)

#### Increased font size

Increases font size among all pages

#### **Bold text**

Increases font weight among all pages

## Information Features

#### **Product information**

Information about the research, sizes etc.

#### Community

Where users can exchange their knowledge and experiences

#### Contact

Directly contact A&A via their phone, mail etc.

## Uniqueness

#### Telling the powerful A&A story

Make them feel the authenticity of ADAM AOKI's foundation

#### The "Unique" experience

- Innovative web experience
- The best customer care

# Community Features & ideas

#### FAQ

Questions (from the forum) answered by A&A's experts

#### **Community Forum**

Where users can exchange their knowledge and experiences.

- Questions
- Conversations or small-talk

## We could give a demo now......

# Or give yourself a live demo instead!

HTTPS://ADAMAOKI.ML

OR

HTTPS://WWW.ADAMAOKI.ML

When you get admin on the A&A webserver



# Thanks for listening!