



# JOHN JAMES

## USER EXPERIENCE

### CONTACT



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<https://meetjohnjames.com>

### EDUCATION

#### Master of Science in Behavioral Psychology

Eastern Kentucky University  
2020 - 2022

#### Bachelor of Science in Psychology

Centre College  
2015 - 2019

### SKILLS

UX Design

UX Research

Wireframes

Prototypes

Adobe Creative Suite

Figma/Sketch

Agile SCRUM

HTML/CSS/JS

Git/Github

Spanish (Fluent)

### EXPERIENCE

#### USER EXPERIENCE LEAD

##### North American Plastics | 2021

- Oversee the user experience and user interface of e-commerce for the #1 plastics distributor in North America and the 30+ plastics companies under our umbrella
- Conduct user research, oversee the user experience life cycle, create wireframes and high-fidelity prototypes

#### UX DESIGNER AND DEVELOPER

##### Fayette County Public Schools | 2021

- Conduct user experience research, build wireframes and prototypes based on stakeholders input
- Build web, and mobile applications to be used by Fayette County Public Schools employees and community partners

#### PROJECT MANAGER

##### Fayette County Public Schools | 2020

- Collaborated with Superintendent's Cabinet and Lexington Health Department to build a mobile application to inform stakeholders about COVID-19.
- Developed the 5 star public safety FPCS KY Matrix app, which is available on Google Play and Apple App Store.

#### UX RESEARCHER

##### Centre College | 2019

- Programmed a cognitive test using Inquisit software for a psychological study which assessed delayed response time in correlation to mobile device distractions.
- Analyzed and presented empirical data about User Experience (UX).

#### COMPUTER SCIENCE INSTRUCTOR

##### Uncommon Schools | 2018

- Curated 10 weeks of various lessons, effectively teaching the fundamentals of computer science resulting in 100 percent of students passing on the final exam.