

1. Who is my contact for G.P.S.?

- a. Marc France mafrance@gridironins.com 954-473-3637
- b. Dave DeMott ddemott@gridironins.com 954-473-3653

2. What do I do if I have a submission that doesn't fit into G.P.S.?

- a. Please contact us if there are any submissions you have questions about. You can also email GPS-SUBMIT@gridironins.com

3. I'm having issues with the functionality of the site, what do I do?

- a. Try using Fire-Fox or Google Chrome. Depending on your technology platform, certain browsers may work better. If issues persist, please contact us and we will research the problem

4. How can I tell if a risk is eligible upfront?

- a. Please check the eligibility tab on the dashboard page and review the requirements. If you are still unsure, please submit the risk to us.

5. How do I get a copy of a form I would like to review?

- a. Click on the forms tab of the menu bar.

6. How do I bind a risk online?

- a. Follow the site prompts to bind coverage. After progressing through these prompts, the system will produce a binder.

7. What if the risk has a unique element of characteristic about it?

- a. Give us a call. We may approve it for the site or ask for it to be submitted.

8. G.P.S. gave me a good quote, but I need it to be a little better in order to be compete, what should I do?

- a. If it is a nice account that fits our appetite we are happy to discuss pricing on accounts.

9. I made a mistake and bound something to fast, what do I do?

- a. Please contact Marc France or Dave DeMott per the contact information above.

10. What do I do with the signed documents?

- a. A member of the Gridiron team will contact you within 24 hours of binding to follow up for the signed documents, TRIA selection, loss runs, and surplus lines affidavit (if required).

11. Can G.P.S. offer a quote with values over \$3,000,000?

- a. Yes! On the submit basis we can consider higher limits up to \$5,000,000.