Joel Rhine

805-636-6997
joel@rhonen.design

SKILLS

- Javascript
- Node
- React
- HTML
- CSS
- Git
- Front-end
- eCommerce

QUALIFICATIONS

Experienced professional with a unique combination of IT experience, Account Management, hospitality mastery and implementation of mission-critical software systems. Significant experience with Node, eCommerce, React, Git, Responsive Web Applications, and Javascript. An adaptable lifelong learner and problem solver with a passion for constant professional improvement.

PROFESSIONAL EXPERIENCE

Ride Share Driver, Lyft, 2019-Present
Achieved a 5 star rating throughout thousands of rides in the Portland, OR area. Crafted a method to maximize efficiency by tracking peak hours and driving only at those times.

Barista, Good Coffee, 2018-Present
Provided industry leading hospitality with fantastic coffee to the wonderful people of downtown Portland. Daily duties include cash handling, exemplary cleanliness, cheery multitasking and all that with the goal of spreading delight in our city.

Wholesale Manager, Dune Coffee Roasters, 2010-2018
Developed and implemented systems for tracking sales that boosted sales by 100%. Maximized the sales lifecycle by creating an in-house CRM. Rocketed the wholesale business from humble beginnings to millions in revenue while ensuring healthy business relationships.

Technician, Dune Coffee Roasters, 2015-2018
Championed the transition to a more streamlined internal communication platform resulting in positive internal coordination. Responsible for the proper maintenance of all equipment, ensuring the continuation and enhancement of business functions. Designed, tested and implemented an eCommerce wholesale portal maximizing the web user experience. Boosted maintenance efficiency by over 80% by proposing to use a cloud-based equipment database system.

Network Technician, SBIT Group, 2015-2016
Diagnosed and repaired both Apple and Windows hardware related issues with a 100% rate of success. Accurately documented changes to accounts, promoting efficient team communication. Securely managed customer network config, ensuring maximum network uptime. Developed healthy relationships with clients promoting a high rate of return business.

EDUCATION

Poway High School, High School Diploma, 2000-2004

Palomar College, 2004-2006
Completed coursework for courses in general studies.

Udacity, Grow With Google Mobile Web Specialist Challenge Course, 2017-2018
Completed various projects using technologies including: Node, Git, IndexedDB, HTML, CSS, A11y, Webpack, all using responsive web best practices.