

# RHONA LAM

## JUNIOR WEB DEVELOPER

### SUMMARY

I am a hard-working and enthusiastic individual with over seven years of experience in customer service, management, and sales. I am motivated and approach all tasks with high energy and a can-do attitude.

### PROJECTS

#### PORTFOLIO

<https://rhona-lam.netlify.app/index.html>

- Fully responsive website built with HTML and CSS.
- With a core design goal of creating an accessible and easily navigated space, I implemented a clean and modern design layout with a soothing colour palette.

#### 6 NIMMT - TERMINAL APP

Github repo: <https://github.com/rhonall/6Nimmt>

- Inspired by one of my favourite card game 6 Nimmt.
- An interactive card game built with Ruby and shell command.
- Key project as it required extensive research and self-learning for me to skill up, which allowed me to build an app that fulfilled the user's stories, and showcased my skills on Ruby.

### EMPLOYMENT HISTORY

#### RESERVATIONS SUPERVISOR & ONSITE SYSTEM ADMINISTRATOR

Cruise Whitsundays

Jan 2014 - Mar 2021

- Assist setting up new tours.
- Supervising and managing reservations team.
- Ongoing training and development of the reservations team.
- Working closely with the Sales and Marketing team to distribute new promotions to agents.

### EDUCATION

#### DIPLOMA OF IT - WEB DEVELOPMENT

Coder Academy

2021 - 2022 (expected)

### CONTACT

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### TECH SKILLS

- Programming languages: HTML, CSS, Ruby, JavaScript
- Frameworks: Ruby on Rails, Node.js, Bootstrap
- Databases: PostgreSQL
- Cloud infrastructure: Heroku
- Utilities: Git

### OTHER SKILLS

- High attention to detail
- Solution focused
- Excellent problem solving
- Proactive team member
- Proficient at multitasking
- Fluent in three languages

### REFERENCE

#### LESHIA KRUSHKA

Customer Services and Sales Manager,  
Cruise Whitsundays

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#### ASHLEE GARDNER

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