

### **Policies**

# Quality

We take pride in the quality of our products. Extensive thought was put into each clothing design to keep kids comfortable and secure, and to give parents additional time to respond to their child's needs. The Onesie and the Zipback are made of 100% cotton to ensure comfort and breathability. The clothes are further enhanced with high-quality stitching, snaps and zippers for dependable performance. Best of all, each piece is made in the USA!

# Returns and Exchanges

We want you to be happy with your purchase, so we will accept returns within 14 days of the date on your receipt. You may contact us by phone or email, or send the package back through your carrier of choice. The product must be returned with tags on, and it must be in our original packaging. Return shipping charges are the buyer's responsibility.

For exchanges, please contact us by phone or email within 14 days from the date of the purchase receipt to make arrangements for a product exchange.

We try our best to be flexible; however, custom orders, and oral motor and feeding therapy tools cannot not be returned. Thank you for understanding.

### Medical Reimbursement

You may be able to be reimbursed for your purchase.

If you are receiving services or funding through the government, such as your county, Happy Face Apparel clothing and accessories may qualify for reimbursement. Check with your caseworker.

Another option is to talk to your pediatrician about your options for reimbursement.

# Shipping

UPS and USPS are our shipping vendors of choice. Shipping costs are based on weight of the product(s) and delivery location. Happy Face Apparel does not ship outside the continental United States.

## Privacy

Your privacy is important to us. In order to confirm and complete your order, we require your name, address, telephone number and email address. This information will not be sold or distributed. It is required solely for the purpose of completing your order.

### Contact

Customer Service: 920-721-9275

Toll-Free: 844-882-6920

Contact Email: HFACustomerService1@gmail.com



# **Updates from Us**

#### October 4

We have two new color choices for the Girls' Secure Swimsuit & Rash Guard: lime green and neon blue! The options are available on our Girls' Clothing page and can be purchased today.

## September 25

Compression shirts are on sale this week! Take 25% off when you purchase two compression shirts, either Boys or Girls. The sale will end September 30th!



Press enter to search













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