**Hiren Patel**

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**Professional Summary**

* Over 6 years of experience as Quality assurance personnel with various applications
* Strong ability to work in a cross-functional, iterative development environment - Agile & Waterfall & Rich knowledge in SDLC, STLC and Bug Life Cycle
* Experience in understanding the Business requirement and wiring high level test cases based on Business specification and executing test cases
* Extensive experience in writing testing documents: test plans, test strategies, test cases/scenarios and regression suites creations per each application
* Expertise in Defect tracking tools such as Jira/ Confluence, Bugzilla, HP Quality Center/ALM and SharePoint
* Experienced in Functional testing, System testing, Performance testing, Integration testing, Regression testing, Smoke testing, Recovery testing, Database testing, browser compatibility testing, UAT and GUI testing
* Hands on experience & knowledge in implementing Data Driven, Keyword and Hybrid frame works for automation testing using HP-UFT, QTP, Selenium IDE, SoapUI
* In depth technical understanding of Data Warehousing, Data Validations, SQL Server, Oracle and ETL
* Extensive experience in mentoring and educating end users in different application areas
* Highly organized, strong critical thinking, quick learner, impact analysis and problem solving skills combined with a positive self-motivated and willing to work with minimal supervision in a rapidly changing environment

**Professional Experience**

**Sr. QA Analyst Apr 2016 – Current**

**Camis Inc. Guelph, ON**

* Analyzed user and business requirements for the new build and compared of those with the old build to modify test plans for positive and negative scenarios for functional and Non-functional testing
* Improved sprint processes, and made sure that testing progresses on retrospective meeting based decisions and implemented Agile core concepts to improve work quality
* Performed and Executed Daily stand-ups, code reviews and communicated with cross-functional teams
* Conduct functional, integration, regression, and UAT of Windows and Web applications
* Design test plans, scenarios, scripts, and procedures related to software testing
* Investigate production issues raised by the technical support team
* Raise usability concerns and propose solutions to problems after performing scenario-based testing
* Document software defects, using a JIRA/Confluence and report findings to software developers
* Performed UAT, SIT, BAT testing of applications using Agile environment
* Proven ability to perform Mobile Testing using different platform using a Browser Stake
* Perform Regression Test to ensure that introduction of new component into application doesn't affect the existing functionality
* Made schedules for system integration testing for each release
* Kept track of the customer bugs, deciding their priority and then assigned them to the different developers
* Lead daily scrum meetings representing QA team, attended Sprint review meetings, UI/UX mock-up meeting, interacted with developers, Architects to resolve the issues
* Collaborate on new features and improvements in any CAMIS software development project.

**Environment:** JIRA/Confluence, Browser stake, TFS, JavaScript, SQL Server, Windows 10, Internet Explorer, Firefox, Chrome, IOS, Android, Windows and MS Office

**Sr.QA Analyst Apr 2015 – Jan 2016**

**Vantix Systems, Regina, SK**

* Created Test plan, Test Strategy, Test scenarios using Business Requirement Document (BRD), Detailed Requirement Specifications (DRS), and Design document
* Liaised with business stakeholders for understanding of Functional Requirements
* Facilitated the walkthrough meetings for review, approval and Signoff for test plan and test cases
* Applied AGILE methodology for different releases and accommodated Change Requests in sprints
* Identified testing goals and timelines as well as milestones schedules and reporting weekly metrics
* Coordinated with different teams and invited them for defect triage meeting to set up the priority for defects
* Performed UAT to make sure that all requirements were catered
* Involved in Smoke, Black box, Regression, Integration, Functional, Usability, Positive and Negative testing
* Created extensive test data sets for the System testing and UAT testing
* Organized User Acceptance Testing by supporting end user groups to create UAT scenarios and test data
* Assisted the Business Analyst is preparing the lessons learnt document
* Strategized testing from the system aspect to verify overall workflow processes and determine test coverage
* Performed back-end testing/database testing by writing and executing queries on MS SQL
* Coordinated and guided UAT and business acceptance testing with business users review UAT and BAT test cases

**Environment:** Jira, UFT, Java, SQL Server, VBScript, Windows 10, Internet Explorer 9, Firefox, Chrome and Safari

**QA Analyst Mar 2013 – Feb 2015**

**MuniSoft, Regina, SK**

* Participated in the requirement document reviews with the project team members
* Provided estimation based on requirements documents and created test cases for SIT, UAT and BAT
* Performed regression testing, end-to-end, ad-hoc, system testing on the application
* Investigated issues uncovered by testing to the fullest extent necessary to validate that the identified issue is understood, and documented the issues
* Prepared documentation for assigned projects and followed software release procedures, requirements analysis using HP QC/ALM for importing specifications and documents
* Verified the data stored in the database by executing SQL queries
* Interacted with development team for the defects raised and resolved, retested and verified closure
* Coordinated with the development teams to meet the project goals and deadlines
* Analyzed and assisted with test summary documents according to SDLC standards

**Environment:** HP ALM/QC, SoapUI, XML, WSDL, Java, SQL Server, Windows XP, Internet Explorer, Firefox, Safari

**QA Tester Jan 2012 - Feb 2013**

**Xerox Canada, Toronto, ON**

* Involved in gathering and understanding Project Scope, Project Plan, Business and Functional Requirement documents required for documenting the Master Test Plan
* Involved in creating Test Plans based on functional specifications and user requirements
* Involved in creating test case scenarios for System and Regression testing
* Executed test cases, verified results and reported results in defect manager of Quality Center and SharePoint
* Maintained Traceability Matrix to track the requirements to the test cases to ensure complete test coverage in the Quality Center
* Participated in daily stand-up meetings and gave the daily status of testing
* Validated web services manually and through automation using SOAP UI
* Involved in Analysis of application related issues logged by clients and Re-testing the functionality on receiving the fixes from the Development Team in Quality Center

**Environment:** Windows, SOAPUI, Selenium, IDE, HP ALM/QC, Mentis, MySQL, WSDL, Java, HTML, XML

**QA Tester Aug 2010 – Dec 2011 IBM Canada, Toronto, ON**

* Develop test cases and prioritize testing activities
* Follow the defined QA processes to ensure all standards are met
* Set up the required test beds (hardware, software and network)
* Participate in walkthroughs of testing procedures
* Find and isolate errors to allow the development teams to efficiently resolve defects
* Execute all the test case and report defects, define severity and priority for each defect

**Environment:** SharePoint, HP QTP, Bugzilla, XML, SQL, VBScript, HTML, CSS

**Education**

* PSM I Certified
* ISTQB Foundation Certified
* Bachelor of Business Administration