

Ryan Hubble

Aspiring full-stack web developer with a background in healthcare tech and an interest in productivity apps and automation.

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[GitHub profile](#) | [Portfolio](#)

EXPERIENCE

ScriptDrop, Columbus, OH — *Technical Account Manager*

August 2019 - April 2021

Managing third-party API integrations with logistics companies. Responsible for troubleshooting and triaging technical issues by coordinating with engineering, customer support, account management, and external contacts. Identifying product enhancements and improvements and collaborating with the engineering team to implement changes. Reviewing API documentation to assist engineering team in problem-solving and innovation with my accounts.

CoverMyMeds, Columbus, OH — *Business Analyst, Payer Implementations*

January 2019 - August 2019

Documented requirements for new implementations. Communicated directly with development teams to define required work for clients. Collaborated with clients and internal stakeholders to meet delivery expectations.

CoverMyMeds, Columbus, OH — *Business Analyst, Prior Authorization Content*

July 2017 - January 2019

Worked with the product owner to prioritize work requests for the content development team. Maintained the backlog in Jira and assisted in refining cards. Led large projects with strict deadlines.

CoverMyMeds, Columbus, OH — *Prior Authorization Content Developer*

March 2016 - July 2017

Developed web forms to be used by healthcare providers for insurance documentation. Created content with an emphasis on user experience and logical design. Was responsible for ensuring content was tested before being pushed to production.

EDUCATION

Ohio State University, Columbus, OH — *Certificate*

Full-Stack Web Development Bootcamp
October 2020 - April 2021

Purdue University, Lafayette, IN — *Master's Degree*

English Language and Linguistics
August 2011 - December 2013

Purdue University, Location — *Bachelor's Degree*

Linguistics and Spanish Language and Literature
August 2006 - May 2011

CODING LANGUAGES & LIBRARIES

Node.js
Express.js
React.js
HTML
CSS
Javascript and JQuery
Handlebars.js
Sequelize.js
MySQL
MongoDB
Mongoose.js

SOFTWARE SKILLS

Jira
GitHub
Trello (including Butler automation)
Metabase
Tableau
Salesforce (Lightning, Reporting, Service Cloud, Cloud Coach)
Microsoft Office
G Suite

ADDITIONAL SKILLS

Experience with Agile work environments
Project management
Product management
Business analysis
Data analysis
Account management
User experience research