

Ryan Hubble

Aspiring full-stack web developer with a background in healthcare tech and an interest in productivity apps and automation.

EXPERIENCE

ScriptDrop, Columbus, OH — *Technical Account Manager*

August 2019 - Present

Managing third-party API integrations with logistics companies. Responsible for troubleshooting and triaging technical issues by coordinating with including engineering, customer support, account management, and external contacts. Identifying product enhancements and improvements and collaborating with the engineering team to implement changes.

CoverMyMeds, Columbus, OH — *Business Analyst, Payer Implementations*

January 2019 - August 2019

Documented requirements for new implementations. Communicated directly with development teams to define required work for clients. Collaborated with clients and internal stakeholders to meet delivery expectations.

CoverMyMeds, Columbus, OH — *Business Analyst, Prior Authorization Content*

July 2017 - January 2019

Worked with the product owner to prioritize work requests for the content development team. Maintained the backlog in Jira and assisted in refining cards. Led large projects with strict deadlines.

CoverMyMeds, Columbus, OH — *Prior Authorization Content Developer*

March 2016 - July 2017

Developed web forms to be used by healthcare providers for insurance documentation. Created content with an emphasis on user experience and logical design. Was responsible for ensuring content was tested before being pushed to production.

EDUCATION

Ohio State University, Columbus, OH — *Certificate*

Full-Stack Web Development Bootcamp

October 2020 - Present (Finishing April 2021)

Purdue University, Lafayette, IN — *Master's Degree*

English Language and Linguistics

August 2011 - December 2013

Purdue University, Location — *Bachelor's Degree*

Linguistics and Spanish Language and Literature

August 2006 - May 2011

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[GitHub profile](#) | [Portfolio](#)

CODING LANGUAGES & LIBRARIES

HTML

CSS

Javascript

Node.js

Express.js

Handlebars.js

Sequelize.js

MySQL

MongoDB

Mongoose.js

SOFTWARE SKILLS

Jira

GitHub

Trello (including Butler automation)

Metabase

Tableau

Salesforce (Lightning, Reporting, Service Cloud, Cloud Coach)

Microsoft Office

G Suite

ADDITIONAL SKILLS

Experience with Agile work environments

Project management

Product management

Business analysis

Data analysis

Account management

User experience research