



PARIVAHAN  
SEWA

Ministry of Road Transport and Highways  
Government of India

G20  
India 2023

## Proud Moment



Transport Mission Mode Project

(eTransport)

WINS

GOLD Digital India Awards 2022

For

DIGITAL EMPOWERMENT OF CITIZENS

Universally accessible, anytime anywhere access to Digital resources and promoting collaboration in participative governance and digital literacy leading to enhanced ease of living.



### License Related Services

- Drivers/ Learners License
- Driving School
- Online Test/ Appointment
- Other Services

More

### What's New

21 Feb 2024

Old vehicles on Delhi roads could face scrapping

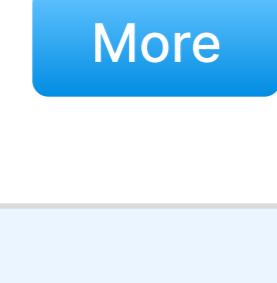
03/07/2024 - 11:46

15 Feb 2024

Nashik traffic police get training on new e-challan gadgets.

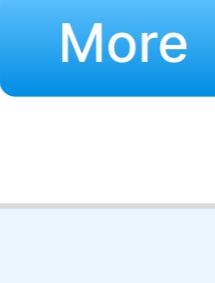
03/07/2024 - 11:29

### Vehicle Related Services



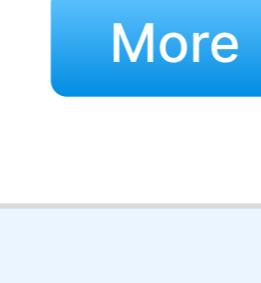
Vehicle Registration

More



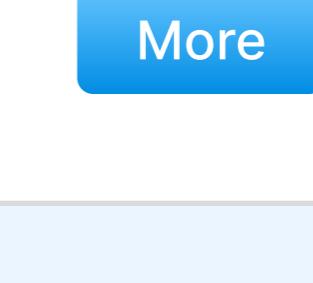
Fancy Number Allocation

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National Permit

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Other Services

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### Manufacturer Related Services



VLTD Maker

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SLD Maker

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National Permit

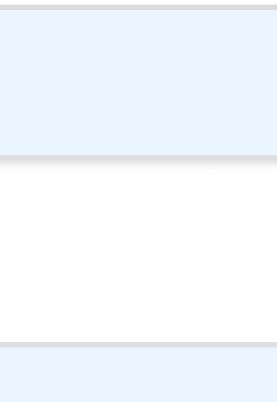
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Homologation

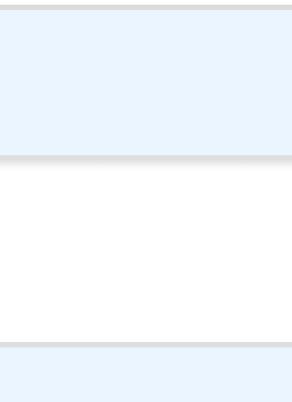
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### Other Products And Services



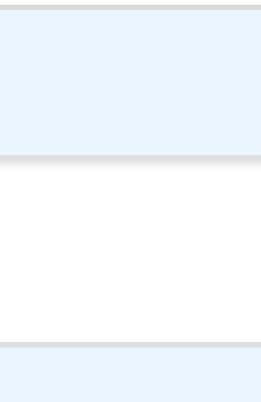
mParivahan

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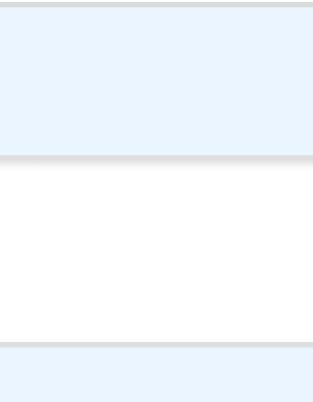
PUCC

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eChallan System

More



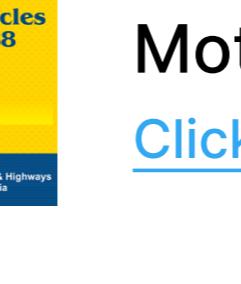
Vahan Green Sewa

More

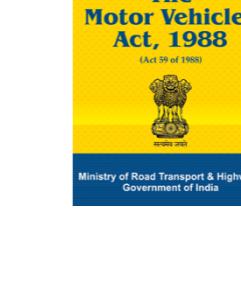
### Public Media



Acts, Rules and Policies



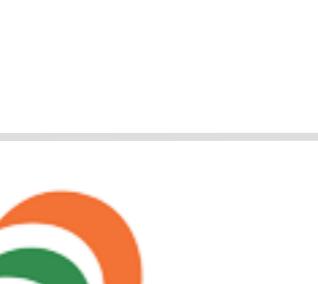
Next Mile



Parivahan Newsletter



Latest Press Coverage



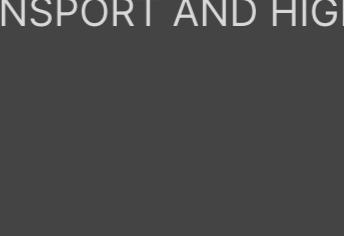
Motor Vehicle Act, 1988

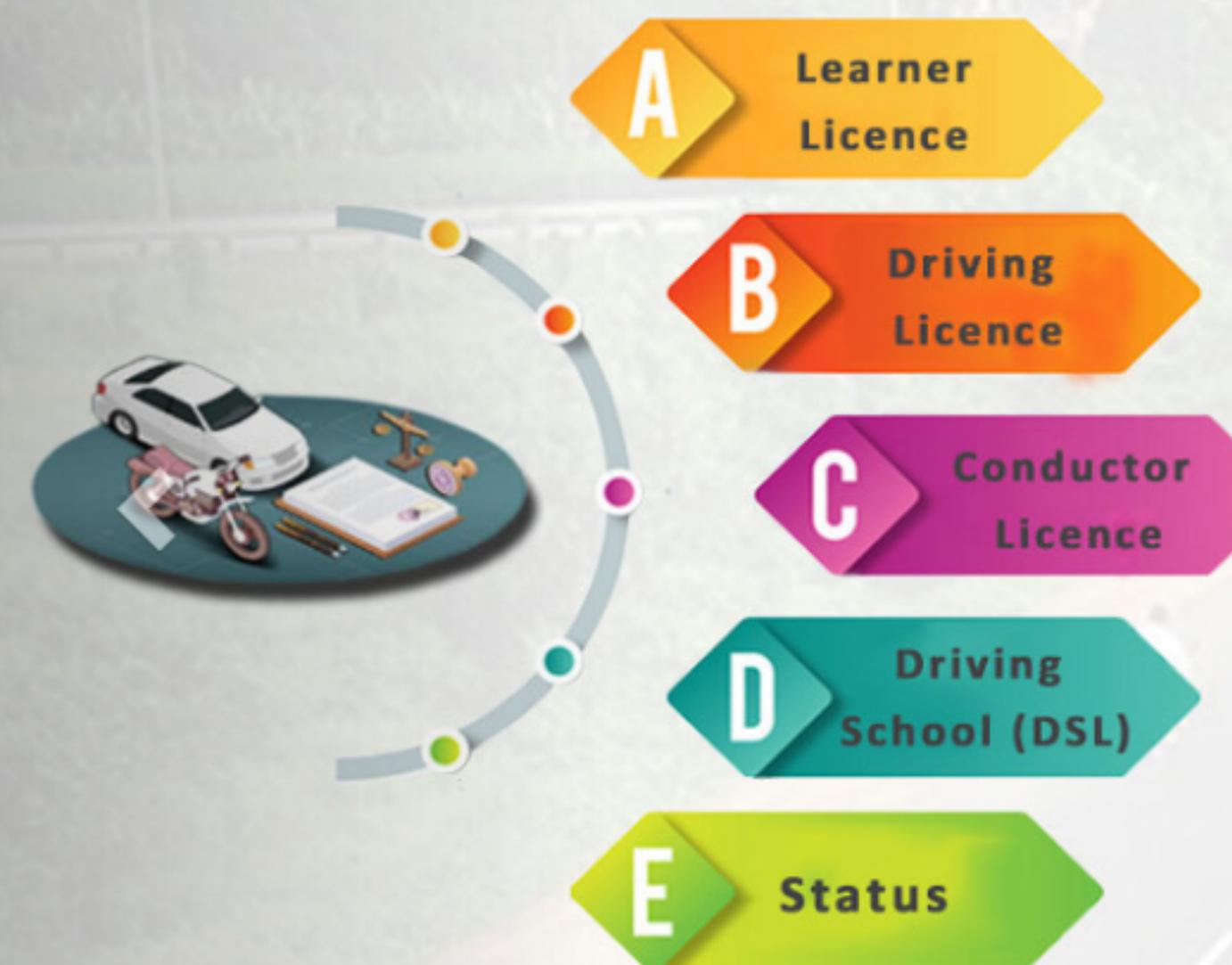
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Central Motor Vehicle Rules, 1989

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### Ministry of Road Transport & Highways

The Ministry of Road Transport & Highways has been facilitating computerization of more than 1000 Road Transport Offices (RTOs) across the country. RTOs issue Registration Certificate (RC) & Driving Licence (DL) that are valid across the country. It was necessary to define same standards for these documents on a pan-India level to ensure interoperability and correctness and timely availability of information. SCOSTA committee setup for this purpose had recommended a uniform standardized software across the country. The VAHAN & SARATHI are conceptualized to capture the functionalities as mandated by Central Motor Vehicle Act, 1988 as well as State motor vehicle Rules with customization in the core product to suit the requirements of 36 States.



O

Online services in this portal are available only for the States listed below

Please select the State from where the service is to be taken

---Select State Name---

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G20  
भारत 2023 INDIA



# Ministry of Road Transport and Highways

Government of India

English

Login



## General Instructions for availing Services

### Prerequisites

1. Valid e-Mail ID and Mobile number for Account Creation.
2. Valid Vehicle Number, Chassis Number and Mobile Number for OTP verification.
3. Valid details about payment modes like Internet banking and Debit/Credit Card details for making online payments.

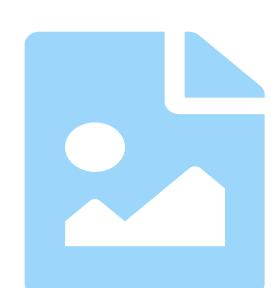
Online payment in Vahan e-Services involves Payment Gateway and third-party banks in addition to Vahan application. In case of delayed response by banks or payment gateway, the transaction remains pending. User needs to wait for stipulated waiting period (1-2 hours, which varies from state-to-state) and then use the "Check Pending" option to find the latest status and print the receipt, if already successful.

This Website is best viewed and compatible with Google Chrome, Mozilla Firefox & Internet Explorer web browsers in Microsoft Windows/Android platform.

### Steps to Avail any Vahan Online Service

1. First register yourself on this portal using your e-mail ID and mobile number.
2. An activation link along with OTP will be sent to your entered email ID to activate user ID.
3. By clicking activation link you can activate user ID and set the password.
4. After activating user you can avail vehicle related services through "ONLINE SERVICES" menu
5. Enter valid Vehicle Registration Number and click on Generate OTP
6. Select the Service to be availed by clicking the respective Service
7. Enter further details as per the form displayed e.g. Data Entry, Insurance Details, Appointment Details, documents upload & Fee payment.
8. Book Appointment (if applicable) to visit RTO for verification process
9. Once Payment Done, Print Receipt.
10. Visit to Respective RTO with required documents except for the services Pay your tax, RC Particulars

## Vehicle Services



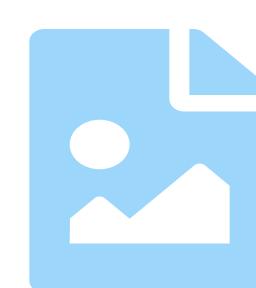
Transfer of Ownership

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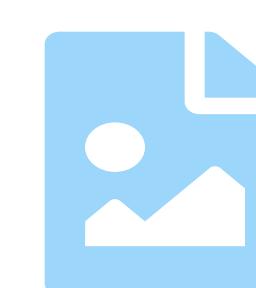
Issue of Duplicate RC

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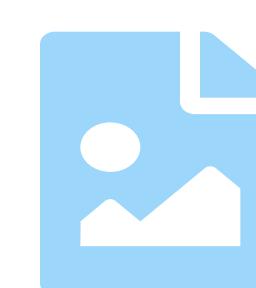
Change of Address in RC

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Hypothecation Addition

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Hypothecation Termination

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## Permit Services



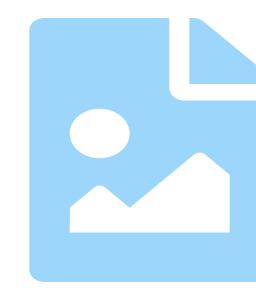
Transfer of Permit

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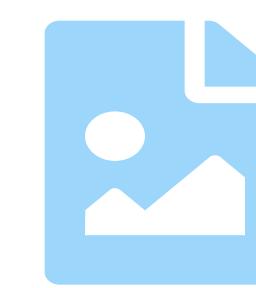
Transfer of Permit in death case

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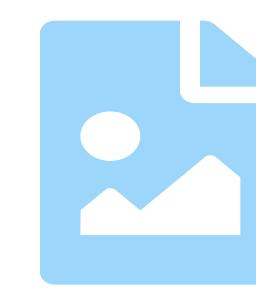
Renewal of Permit

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Renewal of Home Authorization

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Fresh Permit

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### Contact Us

#### Vehicle Related:

For any technical problems related to Vehicle registration, fitness, Tax, Permit, Fancy, Dealer etc you may contact:-  
Email : [helpdesk-vahan@gov.in](mailto:helpdesk-vahan@gov.in)  
Phone: +91-120-4925505 (Timings: 6:00 AM - 10:00 PM)

#### License Related:

For any technical problems related to Learner License, Driving License etc you may contact:-  
Email: [helpdesk-sarathi@gov.in](mailto:helpdesk-sarathi@gov.in)  
Phone: +91-120-2459169 (Timings: 6:00 AM - 10:00 PM)

