# **Rhys Carroll**

Melbourne, Victoria, Australia | rhyscarroll22@gmail.com | in



#### **SUMMARY**

Motivated and adaptable individual with hands-on experience in fast-paced environments, now in my penultimate year of a Bachelor of Computer Science. With an Associate Degree in IT, I bring strong problem-solving skills, a solid work ethic, and a drive for continuous learning. Actively seeking an internship to apply my technical knowledge, contribute effectively and gain industry experience.

#### **EXPERIENCE**

#### Check In and Ramp Agent

#### Aus Flight Handling

#### January 2022 - January 2023, Albury, NSW

- Facilitated passenger check-in process for 50-100 passengers per shift, including ticketing, baggage handling, and documentation verification, maintaining on-time performance and adhering strictly to airline regulations.
- Managed aircraft ramp operations, including loading and unloading baggage and freight, ensuring timely departures and arrivals in accordance with airline on-time performance standards.
- Monitored and maintained accurate baggage tracking and handling processes, ensuring a 100% success rate in baggage delivery with no instances of lost or delayed bags during shifts.

# **EDUCATION AND QUALIFICATIONS**

### **Bachelor of Computer Science (In Progress)**

RMIT University | Melbourne, Victoria | Expected 2026

WAM: 90 | GPA: 3.9

#### Associate Degree in Information Technology with Distinction

RMIT University | Melbourne, Victoria | 2023 - 2024

#### Vice-Chancellor's List for Academic Excellence Award

RMIT University | Melbourne, Victoria | 2024

#### **PROJECTS**

#### Personal Portfolio rhyscarroll.com

- Developed a personal website showcasing technical skills and projects using React, JavaScript, and Tailwind CSS.

## **COURSEWORK**

#### **Further Programming**

# RMIT University, Melbourne | 2024 | Java Development

- Developed a Library Management System using JavaFX for the frontend and JDBC + SQLite for the backend.

#### Web Programming

# RMIT University, Melbourne | 2023 | Web Development

- Developed and deployed a fully functional website with a backend to the RMIT Web and SQL Server.

#### **SKILLS**

Technical Skills: Java, Python, JavaScript, PHP, Lua, HTML/CSS, SQL, React, Tailwind Soft Skills: Customer Service, Communication, Time Management, Conflict Resolution, Teamwork