Caroline Keiki
DevOps Engineer

Personal Info

Phone: 914-388-4358
Email: carolinekeiki@gmail.com
Portfolio: carolinekeiki.com

Summary

Resourceful DevOps manager with 6+ years of experience, seeking to use solid continuous deployment skills to drive efficiency measures at Firmalent. Led Agile team of 7 developers at Fireladder Global to slash customer complaints 40% and release times 30%, through guided use of Puppet and Jenkins.

Certifications

- AWS Certified DevOps Engineer
- AWS Certified Cloud Practitioner

Experience

DevOps Manager
Fireladder Global
2015–2018

- Managed Agile team with 7 developers and 3 system admins to continuous deployment of SaaS collaboration software with 1.5 million+ users.
- Switched to pairs programming and GIT version control to boost speed 25%.
- Maintained network of 25+ Linux servers at 99.9% up-time.
- Used Puppet and PRTG to raise quality and cut customer complaints 40%.
- Used AWS and Jenkins tools to slash release times 30%.

DevOps Engineer
Peterboro Analytics
2013–2015

- Led continuous deployment of high-volume SaaS investment tool.

- Set up and managed 30 Unix servers with 99.9% uptime.
- Wrote scripts automating security upgrades and cut vulnerabilities 15%.
- Deployed 2 iterations each month. Raised customer satisfaction 18%.
- Managed DevOps during a period of 25% revenue growth.

System Administrator
Saucier Phair Solutions
2012–2013

- Installed and maintained 12 Windows 2012 servers.
- Slashed costs 25% through strategic vendor agreements.
- Wrote scripts to automate system updates.
- Worked with team to refine Software Development Life Cycle for better efficiency.

Education

BS in Computer Science, Pace University
2008–2012

- Excelled in server management classes.
- Pursued a passion for security and programming coursework.
- President, Pace Computing Society. Increased membership 25%.

Additional Activities

- Active Member, DevOps Agile Skills Association (DASA).
- Volunteer as DevOps manager for Dewitt Street Homeless Shelter. Lead continuous deployment of online fundraising app, creating 150% boost in donations.
- Participate in weekly cycling group as self-care.

Conferences

- 2017 O'Reilly Conference. Led session about continuous deployment.
- 2015 DevOps at Cloud Expo.

Publications

- 2017 Article on cloud servers appeared in "DevOps Cube"
- 2016 Article on infrastructure automation appeared in "DevOpsGuys"

Hard Skills: Programming, Server Management, Security, Continuous Deployment, Unix/Linux, Puppet, Jenkins, Zabbix

Soft Skills: Interpersonal Skills, Collaboration, Critical Thinking