

1. Customer Lifetime Value (CLV) Model Construction

You are given a bookings dataset with inconsistent CustomerID formats like CUST-1001, C-1001, and 1001.

Question:

Explain and demonstrate how you would:

- Clean and standardize the CustomerID into a single Customer_Key
 - Calculate profit per booking and total CLV for each customer
 - Aggregate the final CLV results in a dynamic, refreshable way
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2. Destination Performance Bubble Chart

Each booking contains Gross Revenue, Total Cost, Destination Code (e.g., EU-PRG), and Package Tier.

Question:

Build a visualization where:

- X-axis shows Total Bookings
- Y-axis shows Average Profit Margin %
- Bubble size represents Total Customer Value (CLV) per region
- Filters allow slicing by Package Tier and Marketing Channel

Describe the steps and logic you will use, including how you would extract Region and City from the Destination Code.

3. Monthly Revenue Trend + Forecasting

The data includes Booking_Date for every transaction.

Question:

Describe how you will:

- Convert individual booking dates into monthly periods
 - Build a monthly revenue trend
 - Generate a 3-month revenue forecast
 - Ensure the trend handles missing months and irregular patterns
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4. Top 5 Marketing Channels by Profitability

You need to identify which marketing channels bring the highest long-term value.

Question:

Explain how you would dynamically determine the Top 5 Marketing Channels based on total CLV, and how you would display this ranking visually in a dashboard.

5. Customer Behavior & Segmentation Insights

Using all available columns — Revenue, Cost, Lead Time, Loyalty Status, Marketing Channel, Destination Region, and CLV —

Question:

Outline how you would segment customers into actionable groups (e.g., high-value, low-margin, late-bookers, churn risk).

Then describe how you would present these insights in a single-page dashboard that can guide business decisions.