

Mohamed Riad Cherid

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riadcherid | my personal website

Summary

bilingual professional in computer systems technology, focusing on IT infrastructure, database management, network/system administration, and Azure cloud services. Skilled in problem-solving, managing dynamic environments, and proficient in multiple tech platforms and programming languages, delivering efficient, detailed, and team-oriented IT solutions.

Technical Skills

- Bilingual IT Help Desk Technician
 - Active Directory Users administration
 - Create/Update Group Management
 - Group Policy Objects Management
 - FSMO roles management
 - File Permission management
 - DNS Management : Forward Lookup and Reverse Lookup
 - sFTP: secure file transfer.
 - Windows 7/10/11 support
 - Office 365 suite (Word, Excel, PowerPoint, Outlook)
 - Experience with Ticketing system
 - Azure Cloud:
 - Deploy Virtual Machines
 - Configure Virtual Networks and subnets
 - Automate Azure tasks using Azure PowerShell and Azure CLI
 - LAN Aptitude (TCP/IP stack) / IP addressing, DNS, DHCP
 - Cisco Network Hardware/Software:
 - L2: Switching, VLAN, Trunk, Ether-channel, STP
 - L3: Routing, OSPF, HSRP, EIGRP, Static Route
 - Cisco IP Phones 7941
 - Cisco Router 4321, 2800 series
 - Cisco Catalyst Switch 2960/3560 series
 - Windows Server 2019/2022 / Active Directory
 - Intermediate Linux Ubuntu/CentOS, schedule Cron jobs
 - Proficiency in remote access technologies including RDP, PuTTY, and TeamViewer.
 - String scripting skills (PowerShell & Python)
 - Virtualization technologies:
 - VMware / Hyper-V
 - Docker / Kubernetes / ansible
 - Skilled in onsite meeting support and virtual conferencing tools (Teams, Zoom, Webex)
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Work Experience

APR 2024 – PRESENT / PART-TIME

Lead Timer / Chiptime Results / Hamilton, Ontario

- Manage databases and scoring software for races, including the installation and configuration of timing equipment (Mylaps).
- Record and manage race day entries and changes of participants, while ensuring timing for quick and accurate results.
- Professionally interact with event staff, Chiptime staff, and participants.

SEP 2018 – AUG 2022 PART-TIME

electronic timing system operator / Algerian athletics federation, Algiers, Algeria

- Troubleshooting hardware and software issues.

- Managing the database for optimal operation before competitions and making reports afterward.
 - Installing and supervising safe equipment installation and confirming proper functionality.
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Academic Projects

- **Automation and System Management:** Development of scripts for automating administrative tasks such as user creation, backup, email sending, service monitoring, and resource and disk space management.
 - **Microsoft Active Directory:** Design, deployment, and management of an Active Directory infrastructure on Azure, including the configuration of virtual networks, subnets, domain controllers, and DNS/AD DS services. Implementation of advanced security measures through a Bastion host and automation of user management.
 - **Cisco Network:** Design and simulation of network topologies with Cisco Packet Tracer, incorporating advanced configurations of WAN, VoIP, OSPF, EIGRP, and HSRP to meet scalability, redundancy, and security requirements
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Education

JAN 2023 – APRIL 2024

Diploma in Computer Systems Technology / Collège Boréal, Toronto

over the course of four semesters, i focused on networking, system administration, database management, and automation scripting. i also honed my skills in application development and the administration of it infrastructures, particularly within the azure cloud environment.

SEP 2017 – APRIL 2022

Master's degree in services marketing / university of Algiers 3, Algiers

five years of specialized study in service marketing at the university of Algiers 3, emphasizing advanced marketing strategies, customer relationship management, and service promotion

Languages

- English: advanced
 - French: mother tongue level
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Reference

Available upon request