

---

PT. TÜV NORD Indonesia

MAKING OUR WORLD SAFER

neutrality independence  
trust integrity  
respect concern  
cordiality

TÜV®

**TÜV NORD**  
Indonesia

TÜV NORD GROUP

PT. TÜV NORD Indonesia, a member of the German TÜV NORD Group. With over 10,000 employees in more than 70 countries in Europe, Asia, Africa and the Americas, TÜV NORD Group is actively committed to its national and international customers. Its broad consulting, service and inspection portfolio encompasses both specific individual tests and inspections and also management of complex safety solutions.

TÜV NORD Group is organised into Mobility, Industrial Services, International, Natural Resources and Training and Human Resources divisions – competence centres are in permanent contact with customers for analysing, consulting and also developing and implementing customised solutions.

TÜV NORD Group customers benefit from the broad, well-founded expertise of qualified and approved consultants and inspectors. Through their understanding of the customer's situation and needs and the technical area concerned, these experts form the backbone of the Group's success.

**PT. TÜV NORD Indonesia**

**Head Office:**

Perkantoran Hijau Arkadia, Tower F  
6<sup>th</sup> Floor, Jl. TB. Simatupang Kav.88  
Jakarta Selatan 12520  
Tel. +62 21 78837338  
Fax +62 21 78837336  
Email [indonesia@tuv-nord.com](mailto:indonesia@tuv-nord.com)

**Laboratory & Product Certification :**

Jl. Science Timur 1 Block B3-F1  
Kawasan Industri Jababeka V Cibatu  
Cikarang - Bekasi 17530  
Tel. +62 21 29574720  
Fax +62 21 29574721

**Surabaya Branch Office:**

Intiland Tower 11<sup>th</sup> Floor, Suite 1 E  
Jl. Panglima Sudirman 101-103  
Surabaya 60271  
Tel. +62 31 5344454  
Fax +62 31 5344482

---

PT. TÜV NORD Indonesia

## SYSTEM CERTIFICATION



TÜV®

**TÜV NORD**  
Indonesia

TÜV NORD GROUP

# SYSTEM CERTIFICATION



**ISO 9001**

**ISO 14001**

**ISO 14064**

**SA 8000**

**OHSAS 18001**

**ISO 13485**

**ISO/TS 16949**

**ISO 20000**

**ISO 27000**

**TÜV NORD** is a well-established and reliable partner for inspection and certification services. Our experts and auditors have extensive know- ledge based on experience and are generally permanently employed by TÜV NORD. This guarantees independence and neutrality, and also means we can offer continuity in supporting our clients. The benefit to you is clear: our auditors accompany and support the development of your company and provide you with objective feedback.



**PT. TÜV NORD Indonesia**

**Head Office:**

Perkantoran Hijau Arkadia, Tower F  
6<sup>th</sup> Floor, Jl. TB. Simatupang Kav.88  
Jakarta Selatan 12520  
Tel. +62 21 78837338  
Fax +62 21 78837336  
Email indonesia@tuv-nord.com

**Laboratory & Product Certification :**

Jl. Science Timur 1 Block B3-F1  
Kawasan Industri Jababeka V Cibatu  
Cikarang - Bekasi 17530  
Tel. +62 21 29574720  
Fax +62 21 29574721

**Surabaya Branch Office:**

Intiland Tower 11<sup>th</sup> Floor, Suite 1 E  
Jl. Panglima Sudirman 101-103  
Surabaya 60271  
Tel. +62 31 5344454  
Fax +62 31 5344482

---

PT. TÜV NORD Indonesia

## PRODUCT CERTIFICATION



TÜV®

TÜV NORD GROUP

**TÜV NORD**  
Indonesia

# PRODUCT CERTIFICATION



Indonesian National Standard (abbreviated SNI) is the only product standards that apply nationally in Indonesia. TÜV NORD Indonesia as an authorized certification body called LSPro (accredited by KAN LSPr-012-IDN) are pleased to help you to get SNI Marking for your product.

The CE mark is a marking according to EU law in connection with the product safety required by the EU. By affixing the CE marking on a product, the manufacturer confirms that the product satisfies the applicable European directives. TÜV NORD will assist your company to achieve compliance testing in a domain regulated by EC directives (Low-voltage directive, toys directive, machinery directive, EMC directive etc.). Within the framework of the CE mark we are therefore able to offer all the requisite services on a one-stop basis.



“Tested Safety” is known and recognized as a sign of quality and safety in Europe and in many other countries throughout the world. Use of the mark underlines the trustworthiness of product information and advertising statements. This results in an advantage in the market- place when competing with non-certified products. Products with the GS mark are preferred. Certification also makes an important contribution to the reduction of product liability risk. TÜV NORD Certification according to the German Product and Equipment Safety Act GS mark for “Tested Safety”

## PT. TÜV NORD Indonesia

### Head Office:

Perkantoran Hijau Arkadia, Tower F  
6<sup>th</sup> Floor, Jl. TB. Simatupang Kav.88  
Jakarta Selatan 12520  
Telp. +62 21 78837338  
Fax +62 21 78837336  
Email indonesia@tuv-nord.com

### Laboratory & Product Certification :

Jl. Science Timur 1 Block B3-F1  
Kawasan Industri Jababeka V Cibatu  
Cikarang - Bekasi 17530  
Tel. +62 21 29574720  
Fax +62 21 29574721

### Surabaya Branch Office:

Intiland Tower 11<sup>th</sup> Floor, Suite 1 E  
Jl. Panglima Sudirman 101-103  
Surabaya 60271  
Tel. +62 31 5344454  
Fax +62 31 53444482

---

PT. TÜV NORD Indonesia

## ENERGY AND SUSTAINABILITY



TÜV®

TÜV NORD GROUP

**TÜV NORD**  
Indonesia

# ENERGY AND SUSTAINABILITY



## Sustainable Palm Oil System

PT. TÜV NORD Indonesia provides an assessment and certification on the Palm Oil Mill and Palm Oil Plantations against RSPO Principles and Criteria - Indonesia National Interpretation (RSPO INA-NI) requirements and other countries NI. We also already approved by ISPO as an ISPO Certification Body with No. LS-P&K-002-ISPO.



## Energy Management System

Continuous optimization of energy management is necessary in order to reduce energy costs and protect the environment. This is where the ISO 50001 standards play an important role: they support companies and other organizations and institutions in the development of systems and processes designed to improve energy efficiency.



## Certification of Biofuels Sustainability

Worldwide demand for biofuels is rising – but at the same time, natural landscapes and biodiversity should remain intact. Certification by TÜV NORD testifies to sustainable production of biofuels for vehicles and other applications as required by EU legislation. We offer three corresponding certifications on an international basis: according to EU Directive 2009/28/EC on the promotion of the use of energy from renewable sources, the Biofuel Sustainability Ordinance and also the Biomass Electricity Sustainability Ordinance.

### PT. TÜV NORD Indonesia

#### Head Office:

Perkantoran Hijau Arkadia, Tower F  
6<sup>th</sup> Floor, Jl. TB. Simatupang Kav.88  
Jakarta Selatan 12520  
Telp. +62 21 78837338  
Fax +62 21 78837336  
Email indonesia@tuv-nord.com

#### Laboratory & Product Certification :

Jl. Science Timur 1 Block B3-F1  
Kawasan Industri Jababeka V Cibatu  
Cikarang - Bekasi 17530  
Tel. +62 21 29574720  
Fax +62 21 29574721

#### Surabaya Branch Office:

Intiland Tower 11<sup>th</sup> Floor, Suite 1 E  
Jl. Panglima Sudirman 101-103  
Surabaya 60271  
Tel. +62 31 5344484  
Fax +62 31 5344482

PT. TÜV NORD Indonesia

## LABORATORY SERVICES



TÜV®

TÜV NORD GROUP

**TÜV NORD**  
*Indonesia*

## Scope of services

 <b>MICROBIOLOGY</b>	<input checked="" type="checkbox"/> Total Plate Count <input checked="" type="checkbox"/> Mold and Yeast <input checked="" type="checkbox"/> Coliform <input checked="" type="checkbox"/> <i>E. coli</i> <input checked="" type="checkbox"/> <i>Salmonella</i> sp. <input checked="" type="checkbox"/> <i>Staphylococcus aureus</i> <input checked="" type="checkbox"/> <i>Enterobacteriaceae</i> <input checked="" type="checkbox"/> <i>Enterococci</i>	<input checked="" type="checkbox"/> <i>Clostridium perfringens</i> <input checked="" type="checkbox"/> <i>Bacillus</i> sp., <i>B. cereus</i> <input checked="" type="checkbox"/> <i>Vibrio</i> sp., <i>V. cholera</i> <input checked="" type="checkbox"/> <i>Pseudomonas aeruginosa</i> <input checked="" type="checkbox"/> <i>Listeria</i> spp. <input checked="" type="checkbox"/> <i>L. monocytogenes</i> <input checked="" type="checkbox"/> Swab Test <input checked="" type="checkbox"/> Atmosphere Test
 <b>CHEMICAL</b>	<input checked="" type="checkbox"/> Heavy Metals (Pb, Cu, Zn, Sn, Hg, As, Cd, ...) <input checked="" type="checkbox"/> Food Additives (Preservatives, Sweeteners, Synthetic colors, Anti oxidants) <input checked="" type="checkbox"/> Fatty Acid (SAFA, MUFA, PUFA, TFA, Omega 3, ...) <input checked="" type="checkbox"/> Special content (EGCG,	Tanian, Teina, Caffein,...) <input checked="" type="checkbox"/> Alcohol <input checked="" type="checkbox"/> Mycotoxin (Aflatoxin Total, B1, B2, G1, G2, M1, Ochratoxin A, DON, etc.) <input checked="" type="checkbox"/> 3-MCPD <input checked="" type="checkbox"/> Pesticide Residue <input checked="" type="checkbox"/> Antibiotics, etc ...
 <b>NUTRITION</b>	<input checked="" type="checkbox"/> Calorie/Energy <input checked="" type="checkbox"/> Moisture <input checked="" type="checkbox"/> Ash <input checked="" type="checkbox"/> Fat <input checked="" type="checkbox"/> Protein <input checked="" type="checkbox"/> Carbohydrate <input checked="" type="checkbox"/> Saturated Fat <input checked="" type="checkbox"/> Cholesterol	<input checked="" type="checkbox"/> Dietary Fiber <input checked="" type="checkbox"/> Total Sugar <input checked="" type="checkbox"/> Na, K, Ca, Fe <input checked="" type="checkbox"/> Vitamin A, Vitamin C <input checked="" type="checkbox"/> Vitamin B1, B2, B3, B6... <input checked="" type="checkbox"/> Label / Nutrition Fact calculation <input checked="" type="checkbox"/> Shelf Life Testing
 <b>WATER</b>	Water Testing base on: <input checked="" type="checkbox"/> Indonesian Minister of Health Regulation : No. 492/MENKES/PER/IV/2010 (Drinking Water Requirement) No. 416/MENKES/PER/IX/1990 (Clean Water Requirement) <input checked="" type="checkbox"/> Indonesian National Standards No. SNI 01-3553-2006 - AMDK Waste Water Testing base on: <input checked="" type="checkbox"/> Indonesian Minister of Environmental No. KEP-51/MENLH/10/1995 <input checked="" type="checkbox"/> Other applicable regulation...	
 <b>CALIBRATION</b>	<input checked="" type="checkbox"/> Temperature (Glass Thermometer, Digital Thermometer, IR Thermometer, Oven, Incubator, Autoclave, Furnace, Oil Bath, Water Bath, Freezer, Refrigerator) <input checked="" type="checkbox"/> pH <input checked="" type="checkbox"/> Moisture Analyzer <input checked="" type="checkbox"/> Mass (Analytical Balance, Precision Balance, Weight)	<input checked="" type="checkbox"/> Volume (Volumetric pipet, Volumetric flask, Measurements pipet, Measurement flask, Burette, Pipnometer, ...) <input checked="" type="checkbox"/> Dimension (Digital caliper, Dial caliper, Vernier caliper, Micrometer, Thickness Gauge, ...)

### PT. TÜV NORD Indonesia

#### Head Office:

Perkantoran Hijau Arkadia, Tower F  
6<sup>th</sup> Floor, Jl. TB. Simatupang Kav.88  
Jakarta Selatan 12520  
Telp. +62 21 78837338  
Fax +62 21 78837336  
Email indonesia@tuv-nord.com

#### Laboratory & Product Certification :

Jl. Science Timur 1 Block B3-F1  
Kawasan Industri Jababeka V Cikarang  
Cikarang - Bekasi 17530  
Tel. +62 21 29574720  
Fax +62 21 29574721



---

PT. TÜV NORD Indonesia

## FOOD SAFETY SERVICES



TÜV®

**TÜV NORD**  
Indonesia

# FOOD SAFETY SERVICES



Our expert, inspector and auditors are specialists and are all approved for the international food safety standard.

They identify strengths and weaknesses within your organization, discover potentials for improvement and structure all the tasks in the most efficient way possible. This means that we can accompany you securely and reliably along the fastest route to successful certification.

Certification by TÜV NORD according to recognized international food safety standards (ISO 22000, FSSC 22000, BRC, IFS, HACCP, GLOBALG.A.P, etc) makes an important contribution to better food safety and therefore also in the end to sustainable business success.

## PT. TÜV NORD Indonesia

### Head Office:

Perkantoran Hijau Arkadia, Tower F  
6<sup>th</sup> Floor, Jl. TB. Simatupang Kav.88  
Jakarta Selatan 12520  
Telp. +62 21 78837338  
Fax +62 21 78837336  
Email [indonesia@tuv-nord.com](mailto:indonesia@tuv-nord.com)

### Laboratory & Product Certification :

Jl. Science Timur 1 Block B3-F1  
Kawasan Industri Jababeka V Cibatu  
Cikarang - Bekasi 17530  
Tel. +62 21 29574720  
Fax +62 21 29574721

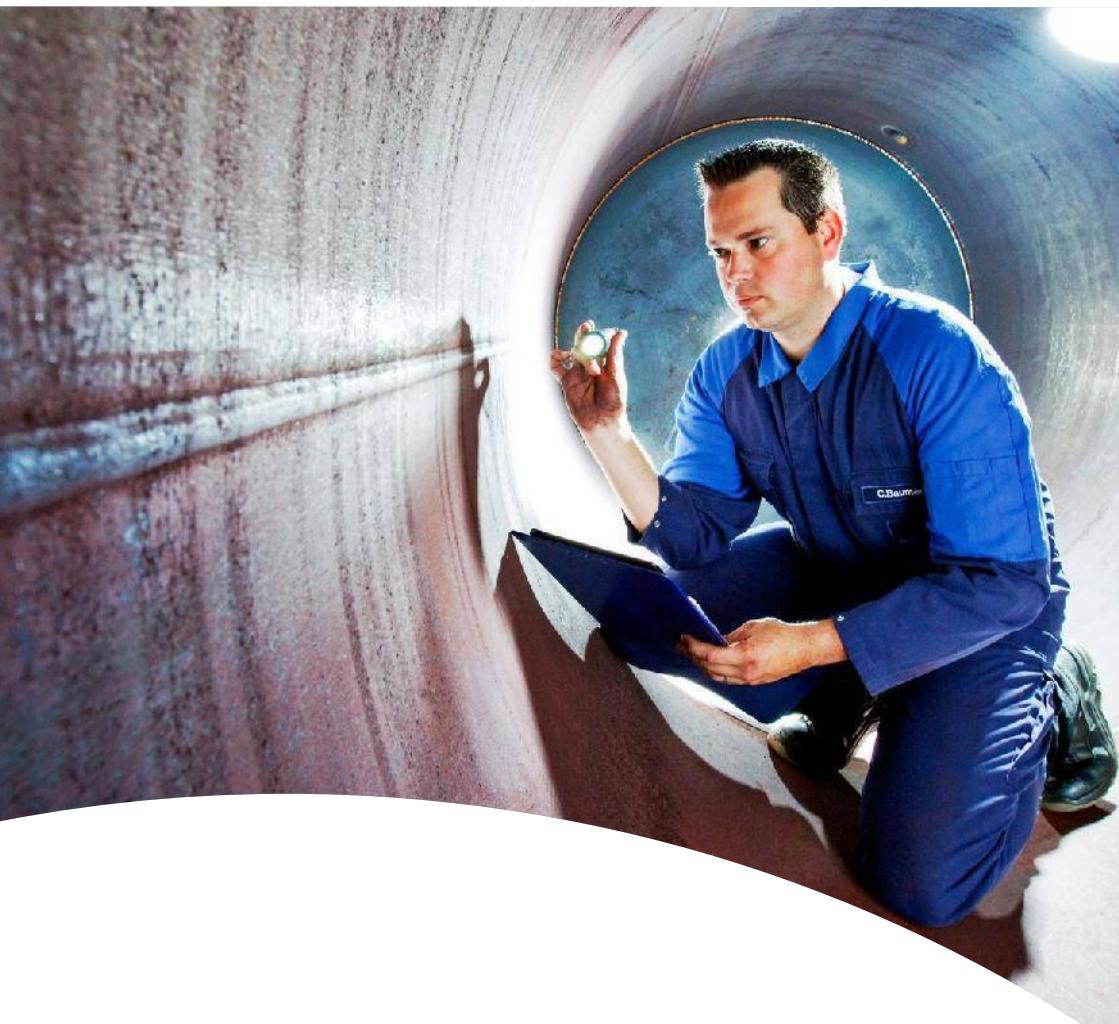
### Surabaya Branch Office:

Intiland Tower 11<sup>th</sup> Floor, Suite 1 E  
Jl. Panglima Sudirman 101-103  
Surabaya 60271  
Tel. +62 31 5344454  
Fax +62 31 53444482

---

PT. TÜV NORD Indonesia

## INDUSTRIAL SERVICES



TÜV®

**TÜV NORD**  
Indonesia

## INDUSTRIAL SERVICES



**With more than  
140 years of experience  
in industrial services**

### **Scope of Services:**

- Design & Engineering Approval
- QA/QC Shop Inspection (China, Korea, USA, German, etc.)
- Site Inspection
- Shutdown Inspection/Maintenance Inspection
- ASME Code Inspection Services
- Pressure Equipment Directive
- Risk Base Inspection
- Third Party Inspection
- Welding Procedure Approval/Welder Qualification Test
- NDT Inspection and NDT Personnel Qualification
- W0 and Hp0 Shop Approval
- DIN 18800- Steel Constructor
- ISO 3834 Shop Approval
- Materials Inspection according to European Directives
- Design Examination Services

#### **PT. TÜV NORD Indonesia**

##### **Head Office:**

Perkantoran Hijau Arkadia, Tower F  
6<sup>th</sup> Floor, Jl. TB. Simatupang Kav.88  
Jakarta Selatan 12520  
Tel. +62 21 78837338  
Fax +62 21 78837336  
Email indonesia@tuv-nord.com

##### **Laboratory & Product Certification :**

Jl. Science Timur 1 Block B3-F1  
Kawasan Industri Jababeka V Cibatu  
Cikarang - Bekasi 17530  
Tel. +62 21 29574720  
Fax +62 21 29574721

##### **Surabaya Branch Office:**

Intiland Tower 11<sup>th</sup> Floor, Suite 1 E  
Jl. Panglima Sudirman 101-103  
Surabaya 60271  
Tel. +62 31 5344454  
Fax +62 31 5344482

PT. TÜV NORD Indonesia

## TRAINING SERVICES



TÜV®

**TÜV NORD**  
Indonesia

TÜV NORD GROUP

## Boost your Manpower Quality



Qualified Man Power is always making qualified result. TÜV NORD Indonesia, a member of the German TÜV NORD Group, is established and fully equipped to serve your organization with excellent and qualified education/training services. We provide world-class training services in the field of various management system and technical skill course to their national and international clients. We have designed a lot of training subjects suitable to your specific requirement such as: criteria for competency, process approach, learning of core tools, team building, productivity acceleration or even a reliable internal quality audit. The training courses are created to meet the current and evolving needs of their existing and potential clients. TÜV NORD Indonesia selects their tutor strictly on international standard. All tutors are practicing international auditors of respective. All successful delegates are provided with individual TÜV NORD certificates (condition apply).

**PT. TÜV NORD Indonesia**
**Head Office:**

Perkantoran Hijau Arkadia, Tower F  
6<sup>th</sup> Floor, Jl. TB. Simatupang Kav.88  
Jakarta Selatan 12520  
Tel. +62 21 78837338  
Fax +62 21 78837336  
Email [indonesia@tuv-nord.com](mailto:indonesia@tuv-nord.com)

**Laboratory & Product Certification :**

Jl. Science Timur 1 Block B3-F1  
Kawasan Industri Jababeka V Cibatu  
Cikarang - Bekasi 17530  
Tel. +62 21 29574720  
Fax +62 21 29574721

**Surabaya Branch Office:**

Intiland Tower 11<sup>th</sup> Floor, Suite 1 E  
Jl. Panglima Sudirman 101-103  
Surabaya 60271  
Tel. +62 31 5344482  
Fax +62 31 5344482

---

PT. TÜV NORD Indonesia

## TOURISM CERTIFICATION



TÜV®

**TÜV NORD**  
Indonesia

# Tourism Certification



than the previous year. That number is above the national economic growth of 5,7 percent. Along with Indonesian tourism growth, hospitality industry also contributed for the success. Growth of tourism industry in Indonesia begins with the arising of hotels and other service industries as evidence to develop the Indonesian tourism sector which is a source of foreign exchange income. And also The number of foreign tourists increase every year.

The role of hotels in the tourism industry is very important. Hotel is a public accommodation which is very helpful the tourists. Relation of hospitality industry and tourism is interrelated. Hotels including main tourism superstructures which depends on the number of tourists. If it is assumed that the tourism industry as a building, the hotel sector is a pillar. Ministerial Regulation for Indonesian Tourism make the obligatory for all sector of the Tourism Industry in Indonesia to possess a certificate for Tourism Industry in order that its management is professional and meeting standards issued by the Government. Based on Law No. 10 of 2009 on Tourism Development which dictates that products, services and management of the tourist industry must follow approved standards. Additionally, on Government Regulation PP 52 of 2012 on Standard Competencies and Tourism Industries Certification and on Ministerial also regulates the establishment of Certification Institutes,

Indonesia has the potential of nature and cultural tourism which are abundant. However, the quality and services in the tourism sector should be kept well.

Indonesian tourism industry in 2014 growth of 9,39 percent is higher

implementation of certification and their supervision.

PT TÜV Nord Indonesia is one of the certification body that has been authorized by Ministry of Tourism as stated on decree the Minister of Tourism of Republic Indonesia No. KM 19/HK.501/MP/2015 to conduct certification of tourism business for the scope of business hotel. PT TÜV Nord Indonesia has met the requirements based on the Ministerial Regulation No. 1 of 2014 and No. 7 of 2014 for the establishment of tourism certification and implementation of certification.

## Our know-how for your success

TÜV NORD Indonesia is a well-established and reliable partner for inspection and certification services. Our experts and auditors have extensive knowledge based on experience and are generally permanently employed by TÜV NORD. This guarantees independence and neutrality, and also means we can offer continuity in supporting our clients. The benefit to you is clear : our auditors accompany and support the development of your company and provide you with objective feedback.

PT TUV Nord Indonesia has commitment to encourage the compliance to standards of business and increase the quality of service businesses in the tourism sector. On the tourism certification for scope of business hotels define the classification of hotel ratings based on standard of business hotels (Minister Regulation PM.53/HM.001/MPEK/2013). Hotel are rated from one – five stars and non star Hotel.

### PT. TÜV NORD Indonesia

#### Head Office:

Perkantoran Hijau Arkadia, Tower F  
6<sup>th</sup> Floor, Jl. TB. Simatupang Kav.88  
Jakarta Selatan 12520  
Tel. +62 21 78837338  
Fax +62 21 78837336  
Email [indonesia@tuv-nord.com](mailto:indonesia@tuv-nord.com)

#### Laboratory & Product Certification :

Jl. Science Timur 1 Block B3-F1  
Kawasan Industri Jababeka V Cikarang  
Cikarang - Bekasi 17530  
Tel. +62 21 29574720  
Fax +62 21 29574721

#### Surabaya Branch Office:

Intiland Tower 11<sup>th</sup> Floor, Suite 1 E  
Jl. Panglima Sudirman 101-103  
Surabaya 60271  
Tel. +62 31 5344454  
Fax +62 31 5344482