# Ria Pandey

Aspiring professional specializing in Machine Learning, Deep Learning, and Natural Language Processing.

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# **EDUCATION**

VIT Bhopal University (2022 – 2026)

B.Tech in Computer Science Engineering, CGPA: 9.14

D : CC

**Rajkumar College (2021-2022)** 12<sup>th</sup> standard, Percentage: 95%

Raipur, CG

Bhopal, India

**Rajkumar College (2019-2020)** 10<sup>th</sup> standard, Percentage: 94%

Raipur, CG

## **PROJECTS**

#### **LoyaltyLens – Customer Churn Prediction App**

(https://github.com/riapandey05/LoyaltyLens) | Python, TensorFlow, Streamlit, scikit-learn | Jan-Mar 2025

- Developed a Streamlit web app to predict customer churn using a trained neural network built with TensorFlow/Keras.
- Integrated real-time user input features including sliders, number fields, and dropdowns for dynamic prediction.
- Applied preprocessing: label-encoded gender, one-hot encoded geography, and scaled inputs using StandardScaler.
- Loaded trained models and preprocessing pipelines via Pickle for efficient inference without retraining.
- Deployed the app on Streamlit Cloud for public access and live interaction.

#### **Voice-Activated Form Assistant for Secure Banking**

(https://github.com/riapandey05/Form-Assistant) | Python, HuggingFace Transformers, scikit-learn, Regex | March-May 2025

- Led a 8-member team to design and deploy multilingual NLP pipeline for secure banking form automation, reducing manual data entry by 70%.
- Integrated Web Speech API for real-time speech-to-text and translation (Hindi/Odia/English to English).
- Used **DistilBERT** to classify spoken text into entity labels (e.g., "Name", "Amount") based on context and semantics with F1-score > 0.98.
- Designed a lightweight **Regex engine** to accurately extract entity values (e.g., ₹ amounts, 10-digit phone numbers) from raw transcriptions, post-classification
- Deployed end-to-end pipeline using Streamlit, enabling real-time voice interaction for 500+ test users during beta testing.

### .Sentiment Analysis on SpamAM dataset

(https://github.com/riapandey05/NLP) | Python, scikit-learn, NLTK, BeautifulSoup, Word2Vec | September-November 2024

- Developed a sentiment analysis model leveraging **AvgWord2Vec** for feature extraction and **Logistic Regression** for classification, significantly improving accuracy over traditional TF-IDF (from 57% to 82%).
- Applied advanced text preprocessing including case normalization, stopword removal, special character filtering, URL/HTML tag stripping, and lemmatization using **WordNetLemmatizer**.
- Enhanced text cleaning and robustness by integrating **NLTK** and **BeautifulSoup**, and fine-tuned model performance through hyperparameter optimization.
- Built a modular and efficient pipeline for real-time sentiment prediction, enabling seamless integration into various applications.

# **SKILLS**

Technical skills: Machine Learning, Deep Learning, Natural Language Processing

**Programming Languages:** C++, Python

Libraries and Frameworks: Scikit-learn, NumPy, Pandas, Matplotlib, Streamlit, TensorFlow, Flask

Databases: SQL, MongoDB

Soft Skills: Team Leadership, Cross-functional Collaboration, Agile Workflow.

## **LICENSES & CERTIFICATIONS**

Cloud Computing – NPTEL
Complete NLP Bootcamp – Udemy

The Bits and Bytes of Computer Networking – Google Python Essentials – Vityarthi