

System Operation Descriptions and Activity Diagrams

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Table of Contents

1.	System Operations List	3
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2.	System Operations with State Changes	
3.	System Operation Descriptions	4
1	Activity Diagrams	
4.	ACUVILY DIAGRAMS	4

1. System Operations List

- a) Reserve an Audiobook
 - i. Authenticate the Customer
 - ii. Create Reservation from the requested Audiobook
 - iii. Update Reservation status to NEW
 - iv. Push new Reservation to queue
 - v. Locate Kiosk with the Audiobook available in inventory
- b) Request a Title
 - i. Authenticate the Customer
 - ii. Create Request from the requested Title
 - iii. Update Request status to NEW
 - iv. Push new Request to queue
- c) Check out an Audiobook
 - i. Authenticate the Customer
 - ii. Offer Customer option to check out Audiobook
 - iii. Update Reservation status to FULFILLED
 - iv. Pop from Kiosk inventory stack
- d) Return an Audiobook
 - i. Authenticate the Customer
 - ii. Offer Customer option to return Audiobook
 - iii. Check for any late fees incurred
 - iv. Update Reservation status to RETURNED
 - v. Pop from Reservation queue
 - vi. Push to Kiosk inventory stack
 - vii. Update Request status to FULFILLED
 - viii. Pop from Request queue
 - ix. Check for open requests for returned audiobook

2. System Operations with State Changes

- a) Reservation / Audiobook
 - i. Create Reservation from the requested Audiobook
 - ii. Push new Reservation to queue
 - iii. Pop from Reservation queue
 - iv. Update Reservation status to FULFILLED
 - v. Update Reservation status to RETURNED
- b) Request / RequestQueue / Title
 - i. Create Request from the requested Title
 - ii. Push new Request to queue
 - iii. Pop from Request queue
 - iv. Update Request status to FULFILLED
- c) Customer
 - i. Authenticate the Customer
- d) GBALS Kiosk / Audiobook
 - i. Push Audiobook to Kiosk inventory stack
 - ii. Pop from Kiosk inventory stack

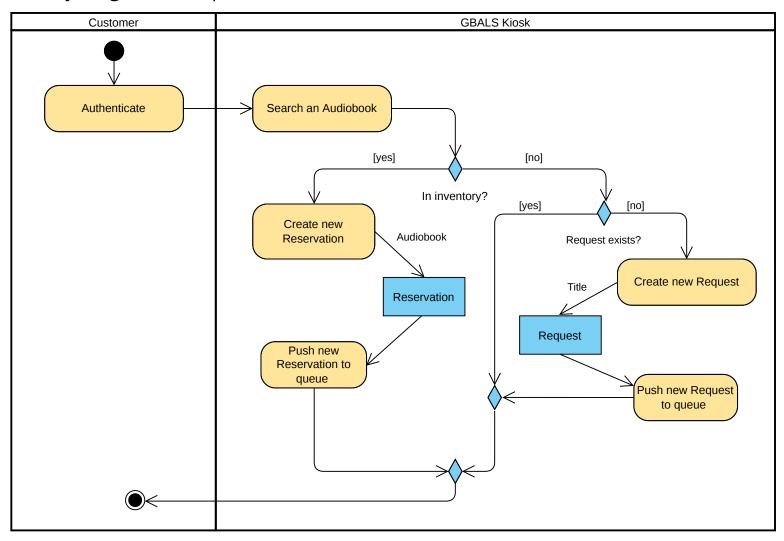
3. System Operation Descriptions

- a) Create Reservation from the Requested Audiobook
 - i. Name: Create Reservation from the Requested Audiobook
 - ii. **Description:** Create a new Reservation object
 - iii. Actors: Customer (p), Reservation
 - iv. **Trigger:** Customer reserves an Audiobook
 - v. **Inputs:** Title, Customer
 - vi. Classes of objects involved: Customer, Audiobook, Reservation
 - vii. **Precondition:** Audiobook of Title exists
 - viii. **Postcondition:** Reservation instance is created with information from Audiobook
 - ix. **Outputs:** Return new Reservation instance
- b) Push new Reservation to queue
 - i. Name: Push new Reservation to queue
 - ii. **Description:** Push new Reservation object to ReservationQueue
 - iii. Actors: Customer (p), Reservation
 - iv. Trigger: New Reservation object is created
 - v. Inputs: Reservation object
 - vi. Classes of objects involved: Customer, Audiobook, Reservation
 - vii. **Precondition:** Reservation exists
 - viii. **Postcondition:** Status of Reservation object is updated to NEW and pushed to ReservationQueue
 - ix. Outputs: OK on success
- c) Pop from Reservation queue
 - i. Name: Pop from Reservation queue
 - ii. **Description:** Pop Reservation object from the Reservation Queue to be fulfilled or to be canceled by the Customer.
 - iii. Actors: Kiosk (p), Customer, Reservation
 - iv. **Trigger:** Customer is ready to cancel or checkout audiobook
 - v. **Inputs:** the Reservation to pop
 - vi. Classes of objects involved: Customer, Title, Reservation, Kiosk
 - vii. **Precondition:** Reservation exists within the queue
 - viii. **Postcondition:** Reservation no longer is present within the queue
 - ix. **Outputs:** A Reservation to either cancel or use to confirm audiobook checkout
- d) Update Reservation status to FULFILLED
 - i. Name: Update Reservation status to FULFILLED
 - ii. **Description:** Update status of Reservation at the front of the queue to FULFILLED
 - iii. Actors: Customer (p), Audiobook (s)
 - iv. Trigger: Customer checks out Audiobook
 - v. Inputs: Reservation object, Time
 - vi. Classes of objects involved: Customer, Audiobook, Reservation
 - vii. **Precondition:** Reservation exists, Customer is authenticated
 - viii. **Postcondition:** Status of Reservation object is updated to FULFILLED
 - ix. Outputs: OK on success
- e) Update Reservation status to RETURNED
 - i. Name: Update Reservation status to RETURNED
 - ii. **Description:** Update status of Reservation at the front of the queue to RETURNED

- iii. Actors: Customer (p), Audiobook (s)
- iv. **Trigger:** Customer returns Audiobook
- v. **Inputs:** Reservation object, Time
- vi. Classes of objects involved: Customer, Audiobook, Reservation
- vii. **Precondition:** Reservation exists, Customer is authenticated
- viii. **Postcondition:** Status of Reservation object is updated to RETURNED, Kiosk inventory is updated
- ix. Outputs: OK on success
- f) Create Request for the Requested Title
 - i. Name: Create Request for the Requested Title
 - ii. **Description:** Create new Request instance
 - iii. Actors: Customer (p)
 - iv. Trigger: Customer requests a title
 - v. **Inputs:** Title, Customer
 - vi. Classes of objects involved: Customer, Title, Request
 - vii. **Precondition:** Audiobook of title exists
 - viii. **Postcondition:** New request instance has been created with information of the title
 - ix. **Outputs:** Return new request instance.
- g) Push new request to queue
 - i. Name: Push New Request to Queue
 - ii. **Description:** Push new Request object to RequestQueue
 - iii. Actors: Customer (p)
 - iv. Trigger: New Request object is created
 - v. Inputs: Request object
 - vi. Classes of objects involved: Customer, Title, Request
 - vii. **Precondition:** Request exists
 - viii. **Postcondition:** Status of Request object is updated to NEW and pushed to the RequestQueue
 - ix. Outputs: OK on success
- h) Pop from request queue
 - i. Name: Pop from Request Queue
 - ii. **Description:** Pop Request object from the Request Queue to be fulfilled or to be cancelled by the customer
 - iii. Actors: Kiosk (p), Customer
 - iv. **Trigger:** Title becomes available
 - v. **Inputs:** Available title
 - vi. Classes of objects involved: Customer, Title, Request, Kiosk
 - vii. **Precondition:** Request exists within the queue
 - viii. **Postcondition:** Request is no longer present within the queue
 - ix. Outputs: Request object
- i) Update Request status to FULFILLED
 - i. Name: Update Request Status to FULFILLED
 - ii. **Description:** Update status of Request at the front of the queue to FULFILLED
 - iii. Actors: Customer (p), Audiobook (s)
 - iv. Trigger: Title becomes available, and request is popped from queue
 - v. Inputs: Request object
 - vi. Classes of objects involved: Customer, Audiobook, Request
 - vii. **Precondition:** Request exists
 - viii. **Postcondition:** Status of Request object is updated to FULFILLED
 - ix. Outputs: OK on success
- i) Authenticate the Customer

- i. **Name:** Authenticate a customer.
- ii. **Description:** By reaching out to external, already existing, library software a Customer can be authenticated via input information.
- iii. Actors: Customer (p)
- iv. **Trigger:** Customer attempts to use Kiosk
- v. **Inputs:** authentication information
- vi. Classes of objects involved: Customer and Kiosk
- vii. **Precondition:** N/A
- viii. Postcondition: Status of Customer authentication validated
- ix. Outputs: Acceptance or denial of Customer into Kiosk
- k) Push Audiobook to Kiosk inventory stack
 - i. Name: Push Audiobook to Kiosk inventory stack
 - ii. **Description:** Add an Audiobook object to the Kiosk inventory
 - iii. Actors: Kiosk (p)
 - iv. Trigger: Customer returns Audiobook
 - v. **Inputs:** Reservation
 - vi. Classes of objects involved: Customer, Reservation, Kiosk
 - vii. **Precondition:** Customer is authenticated
 - viii. **Postcondition:** Audiobook is added to the Kiosk inventory
 - ix. Outputs: OK on success
- 1) Pop from Kiosk inventory stack
 - i. Name: Pop from Kiosk inventory stack
 - ii. **Description:** Remove last-added Audiobook from Kiosk inventory
 - iii. Actors: Kiosk (p)
 - iv. Trigger: Customer checked out Audiobook
 - v. **Inputs:** Reservation information
 - vi. Classes of objects involved: Customer, Reservation, Kiosk
 - vii. **Precondition:** Audiobook exists in Kiosk inventory stack, Customer is authenticated
 - viii. **Postcondition:** Audiobook is removed from the inventory, Reservation status is updated
 - ix. Outputs: Audiobook

Activity Diagram 1: Request or Reserve an Audiobook



Activity Diagram 2: Check out an Audiobook

