



ATTORNEY GENERAL'S OFFICE

## Notice of Consumer Rights

For New Motor Vehicles  
Under Washington State's

### LEMON LAW

For More Information  
About the Lemon Law:  
Call: TOLL FREE

**1-800-541-8898**

Ley del "Limón"  
Para Vehiculos Motorizados Nuevo  
Automotores, Camiones,  
Motocicletas y Casa Rodantes (RV)  
Problemas de Garantía?  
Llame: (800) 541-8898

See Lemon Law on the  
Attorney General's Office website at:

<http://www.atg.wa.gov>  
e-mail: [lemon@atg.wa.gov](mailto:lemon@atg.wa.gov)

### Office of the Attorney General Lemon Law Administration

800 5th Avenue, Suite 2000  
Seattle, WA 98104-3188

#### Buyer's Acknowledgment of Receipt of This Notice of Rights

Signature

Date

White - Consumer

Yellow - Dealership

# Lemon Law - RCW 19.118

## The Motor Vehicle Warranties Act

**A \$3 fee funding the New Motor Vehicle Lemon Law program has been included with the licensing fees for your new motor vehicle.**

Most new or demonstrator vehicles (cars, vans, trucks, motor homes and large motorcycles), originally purchased or leased in Washington or owned by active military are covered by the Lemon Law.

If a vehicle has life threatening defects or is substantially impaired by defects, it may be eligible for the Lemon Law arbitration program administered by the Attorney General's Office. Arbitration of Lemon Law claims is available to consumers at no cost. **If your vehicle qualifies as a 'Lemon', the manufacturer can be required to repurchase or replace it.**

An arbitration request form must be received by the Attorney General's Office during the first 30 months following the original retail delivery to be eligible for arbitration.

**To receive a comprehensive explanation of your rights under the Lemon Law and arbitration procedures or to obtain a Request for Arbitration form see [www.atg.wa.gov/lemonlaw.aspx](http://www.atg.wa.gov/lemonlaw.aspx) or contact the Lemon Law Administration.**

## MOTOR HOME NOTICE OF FINAL REPAIR

Before a consumer starts a Lemon Law claim, each manufacturer contributing to the building of a motor home (see your written warranties) must be allowed a **final repair**. A consumer must send a written notice to the manufacturers of the need to repair problems and allow the motor home manufacturers a final repair attempt.

## WARRANTY REPAIR ORDERS

Whenever a vehicle is returned to a consumer from diagnosis or repair under a manufacturer warranty, the dealer must provide a repair order or other written statement. It is very important to keep copies of all repair orders.

# Dealership Copy

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