Ricardo Ramos

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SKILLS

Programming Languages:
JavaScript, HTML/CSS, Python, Java, C#, C/C++, Dart, BPEL

Frameworks:
NodeJS, ReactJS, ExpressJS, Flutter
Databases:
Oracle, PostgreSQL, MySQL

Tools:
Git, Figma, Azure VM, Firebase, OTRS, OTOBO, JDeveloper

EXPERIENCE

Accenture | *Business and Integration Architect Analyst*   *Lisbon, PT* **| 08.2022 - Present**
- Implemented a new ticket system, OTOBO, to solve the absence of OAuth 2.0 from the old one, OTRS, configuring a new environment using Azure VMs and migrating more than 20Gb of data.

Accenture | *Application Development Associate*   *Lisbon, PT* **| 04.2022 – 07.2022**
- Collaborated with 2-3 teams to perform continuous maintenance of BSS System using Oracle tools, namely Application Integration Architecture (AIA), deployed with Oracle's CRM and BRM.
- Developed and tested an API in collaboration with 2 teams of engineers responsible for creating and managing electronic payslips for a telecommunications company.
- Contributed to developing an API to register information of pre-paid telephone customers in a government database in an initiative to help fight terrorism.

EDUCATION

Nova University Lisbon | *MSc. in Electrical and Computer Engineering*   *Lisbon, PT* | **06.2020**
- Cumulative **Grade**: 15/20
- **Thesis:** Quantum – Development of a serious game to improve mathematical pre-requisites (**Grade:** 17/20)

PROJECTS

Nucleus Pomodoro | *UI/UX Designer / Developer*   *Barreiro, PT* **| 07.2022-08.2022**
[Website](#) **|** [GitHub](#)   *ReactJS, ExpressJS, NodeJS, PostgreSQL*
- Designed and coded a web app to help users focus on one task at a time using the Pomodoro technique, with project management functionalities.
- Developed a RESTful API to access and modify user data, connected to a PostgreSQL database.
- Implemented authentication using Auth0 while protecting the user'.
- Deployed the front end using Netlify and the back end using Heroku.

Volunteer Work

Banco do Bebé | *Volunteer*   *Lisbon, PT* **| 08.2022**
- Helped raise more than 1600 goods, including diapers, baby food and baby bottles, to help supported families provide for their babies by distributing flyers at a supermarket to raise awareness of the campaign and the association's mission and helping carry the collected goods to the designated storage facility.

INTERESTS

Sports:
Tennis, Padel Tennis, Snowboard, Football, Basketball

Hobbies:
Reading, Cooking, Lego, Gunpla