

# Ricardo Ramos

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## SKILLS

### Programming Languages:

JavaScript, HTML/CSS, Python,  
Java, C#, C/C++, Dart, BPEL

### Frameworks:

NodeJS, ReactJS, ExpressJS, Flutter

### Databases:

Oracle, PostgreSQL, MySQL

### Tools:

Git, Figma, Azure VM, Firebase,  
OTRS, OTOBO, JDeveloper

## EXPERIENCE

### Accenture | Business and Integration Architect Analyst

Lisbon, PT | 08.2022 - Present

- Implemented a new ticket system, OTOBO, to solve the absence of OAuth 2.0 from the old one, OTRS, configuring a new environment using Azure VMs and migrating more than 20Gb of data.

### Accenture | Application Development Associate

Lisbon, PT | 04.2021 – 07.2022

- Collaborated with 2-3 teams to perform continuous maintenance of BSS System using Oracle tools, namely Application Integration Architecture (AIA), deployed with Oracle's CRM and BRM.
- Developed and tested an API in collaboration with 2 teams of engineers responsible for creating and managing electronic payslips for a telecommunications company.
- Contributed to developing an API to register information of pre-paid telephone customers in a government database in an initiative to help fight terrorism.

## EDUCATION

### Nova University Lisbon | MSc. in Electrical and Computer Engineering

Lisbon, PT | 06.2020

- Cumulative **Grade:** 15/20
- Thesis:** Quantum – Development of a serious game to improve mathematical pre-requisites (**Grade:** 17/20)

## PROJECTS

### Nucleus Pomodoro | UI/UX Designer / Developer

Barreiro, PT | 07.2022-08.2022

Website | GitHub

ReactJS, ExpressJS, NodeJS, PostgreSQL

- Designed and coded a web app to help users focus on one task at a time using the Pomodoro technique, with project management functionalities.
- Developed a RESTful API to access and modify user data, connected to a PostgreSQL database.
- Implemented authentication using Auth0 while protecting the user'.
- Deployed the front end using Netlify and the back end using Heroku.

## Volunteer Work

### Banco do Beb  | Volunteer

Lisbon, PT | 08.2022

- Helped raise more than 1600 goods, including diapers, baby food and baby bottles, to help supported families provide for their babies by distributing flyers at a supermarket to raise awareness of the campaign and the association's mission and helping carry the collected goods to the designated storage facility.

## INTERESTS

### Sports:

Tennis, Padel Tennis, Snowboard, Football, Basketball

### Hobbies:

Reading, Cooking, Lego, Gunpla