Ricardo Lopez

P. 602-708-2323 gepetto911@yahoo.com <u>LinkedIn</u> <u>Github</u> Chandler/AZ

SKILLS

React.js, Python, JavaScript, NodeJs, Flask, ExpressJs, Sequelize, PostgreSQL, SQL, Git, HTML5, CSS3

PROJECTS

TinyHub <u>Live Site</u> | <u>Github</u>

TinyHub is a clone of AirBnB, that utilizes NodeJs, Sequelize, Javascript, and ExpressJs, and ReactJs

- Implements a backend database using Express and Sequelize to deliver user created information to the frontend.
- Utilizes React in order to serve information from the backend to the user dynamically.

Snack Overflow Live Site | Github

Snack Overflow is a message board inspired by Stack Overflow using Javascript, Python, Flask, ReactJs SqlAlchemy

- Utilizes Flask in the backend to handle routing data and handle requests to create, update and delete data.
- Implements SqlAlchemy for the use of join tables and relationships in order to more efficiently serve connected information to the user.

Inscribe Live Site | Github

Inscribe is a note-taking app influenced by Evernote using Python, Javascript, Flask, SqlAlchemy, ReactJs

- Implements Python Flask for the backend so the user can securely store any of the notes they may need for later access.
- Makes use of React functional components in order to give the user more note taking efficiency by compartmentalizing all aspects involved with the creation, update, and deletion of any notes or notebooks users may need.
- Employs state management of Redux to simplify React components and directly manage data for form inputs and form submissions.

EXPERIENCE

Collections Specialist

PayPal, Jan 2016 - Feb 2022

- Assisted small business owners keep loans in good standing through timely communication.
- Worked with a team in order to develop effective strategies with respect to assisting our customers with keeping their loans up to date.
- Collaborated with a small team in order to facilitate any changes in communication and payment schedules with respect to eBay cutting ties with PayPal.

Customer Service Representative

Shutterfly, Oct 2012 - Dec 2016

- Partnered with users in order to better acquaint them with some of the custom product creation processes in place.
- Frequently communicated with package delivery companies in order to confirm the delivery, or loss of customer's packages in order to locate or replace a customer's product to provide a better user experience and give them a one call resolution.
- Assisted our design teams with any changes our customers wanted to put in place in order to provide a more seamless experience.

EDUCATION

App Academy - Immersive software development course with focus on full stack web development (Summer 2022) **General Education Development -** 2006