

Complaints Report - October 2025

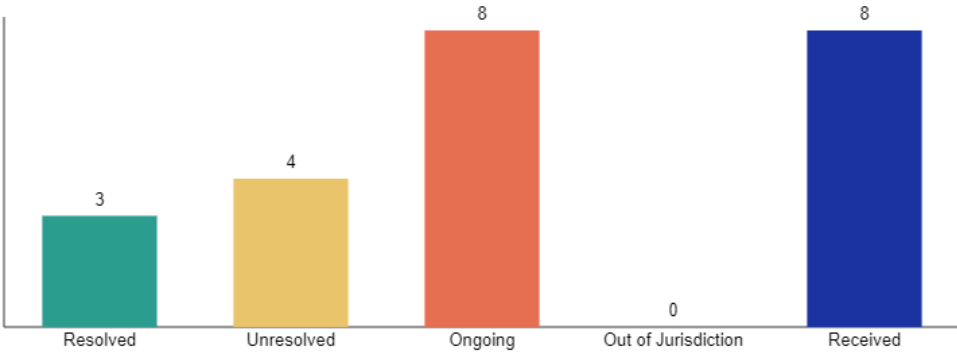
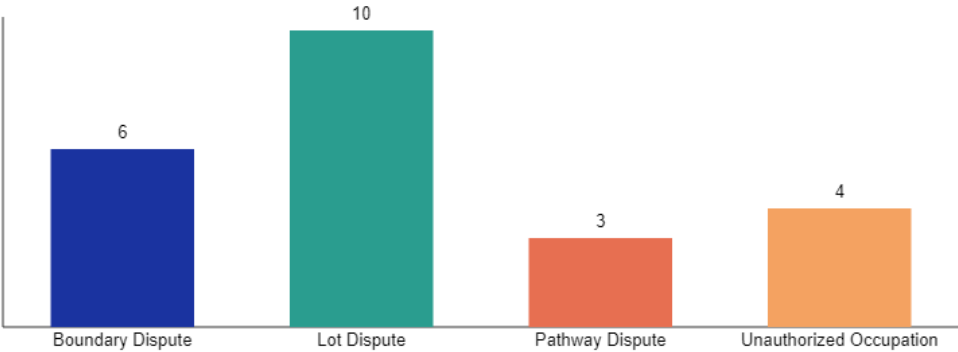
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Descriptive Summary

The Accomplishment Report for October 2025 provides a detailed overview of activities and achievements in governance, community service, and housing. A total of 68 actions were recorded in the period, reflecting sustained engagement across complaints handling and field operations. A total of 23 complaints were received, of which 23 were validated and 0 were marked invalid. Mediation and hearings: 4 mediation-related actions were conducted. Invitations issued summoned approximately 17 individual(s) to hearings and meetings. Inspections: 22 inspection-related actions were recorded for site validation and boundary identification. Resolved cases: 3 complaint(s) reached a resolution during this period.

Complaint Type	Count
Boundary Dispute	6
Lot Dispute	10
Pathway Dispute	3
Unauthorized Occupation	4
Total Complaints	23

Status	Count
Resolved	3
Unresolved	4
Ongoing	8
Out of Jurisdiction	0
Received	8



ID	Date Submitted	Complainant	Type of Complaint	HOA	Assigned To	Status	Deadline	Action Needed	Priority Level
291	Oct 12, 2025 10:33 PM	Nancy V Samante	Unauthorized Occupation	Centennial	Josie Rosal	Resolved	Oct 31, 2025 (19 day/s left)	Resolved	Minor
289	Oct 12, 2025 08:14 PM	Angel Abegail B Rosales	Lot Dispute	Alley 2 - Sta. Catalina Blk. 1	N/A	Received	N/A	Pending	Moderate
288	Oct 12, 2025 08:02 PM	Lina Austria	Boundary Dispute	Sacred Heart	Josie Rosal	Unresolved	N/A	Unresolved	Moderate
285	Oct 12, 2025 06:49 PM	Angel Abegail B Rosales	Pathway Dispute	Alley 2 - Sta. Catalina Blk. 1	N/A	Received	N/A	Pending	Severe
284	Oct 12, 2025 04:03 PM	Cathy Llamera	Boundary Dispute	Bellestar B	N/A	Ongoing	N/A	Out of Jurisdiction	Moderate
283	Oct 12, 2025 03:58 PM	Sylvia Ayusa	Lot Dispute	Bellestar B	Alberto Nonato Jr.	Ongoing	Oct 31, 2025 (19 day/s left)	Inspection	Moderate
282	Oct 12, 2025 03:54 PM	John B Aglugub	Lot Dispute	Alley 2 - Sta. Catalina Blk. 1	N/A	Received	N/A	Pending	Moderate
281	Oct 12, 2025 03:49 PM	Felix Meriel	Unauthorized Occupation	Lower BF Road	Josie Rosal	Ongoing	Oct 13, 2025 (1 day/s left)	Assessment	Minor
280	Oct 12, 2025 03:46 PM	Angel Abegail B Rosales	Lot Dispute	Alley 2 - Sta. Catalina Blk. 1	N/A	Received	N/A	Pending	Moderate
279	Oct 12, 2025 03:45 PM	Ruben Perez	Pathway Dispute	Centennial	Josie Rosal	Ongoing	Oct 13, 2025 (1 day/s left)	Mediation	Severe
278	Oct 12, 2025 03:01 PM	Jaime Aglugub	Unauthorized Occupation	Alley 2 - Sta. Catalina Blk. 1	N/A	Received	N/A	Pending	Minor
275	Oct 12, 2025 08:26 AM	Mamerto Guevarra	Boundary Dispute	Alley 2 - Sto. Domingo East Blk. 1	Josie Rosal	Resolved	Oct 17, 2025 (5 day/s left)	Resolved	Moderate
272	Oct 12, 2025 07:30 AM	Angel Abegail B Rosales	Unauthorized Occupation	Alley 2 - Sta. Catalina Blk. 1	Alberto Nonato Jr.	Ongoing	Oct 7, 2025 (Overdue by 5 day/s)	Inspection	Minor
265	Oct 11, 2025 09:41 PM	Jaime Aglugub	Pathway Dispute	Alley 2 - Sta. Catalina Blk. 1	N/A	Received	N/A	Pending	Severe
253	Oct 11, 2025 06:43 PM	Aida P. Romero	Lot Dispute	Lower St. Catherine Blk. 3	Fixed API Test Admin	Ongoing	N/A	Out of Jurisdiction	Moderate
248	Oct 11, 2025	Mamerto Guevarra	Lot Dispute	Alley 2 - Sto. Domingo East	N/A	Ongoing	Oct 18, 2025 (6 day/s left)	Out of	Moderate

ID	Date Submitted	Complainant	Type of Complaint	HOA	Assigned To	Status	Deadline	Action Needed	Priority Level
	05:47 PM			Blk. 1				Jurisdiction	
223	Oct 11, 2025 02:56 PM	Jaime Aglugub	Lot Dispute	Alley 2 - Sta. Catalina Blk. 1	N/A	Received	N/A	Pending	Moderate
222	Oct 11, 2025 01:32 AM	John B Aglugub	Boundary Dispute	Alley 2 - Sta. Catalina Blk. 1	Josie Rosal	Unresolved	N/A	Unresolved	Moderate
218	Oct 11, 2025 01:22 AM	Angel Abegail B Rosales	Boundary Dispute	Alley 2 - Sta. Catalina Blk. 1	N/A	Received	N/A	Pending	Moderate
211	Oct 11, 2025 12:51 AM	Jaime Aglugub	Boundary Dispute	Alley 2 - Sta. Catalina Blk. 1	Josie Rosal	Unresolved	Oct 14, 2025 (2 day/s left)	Unresolved	Moderate
204	Oct 10, 2025 06:07 PM	Rica C Calugtong	Lot Dispute	Centennial	Maybelen Jamorawon	Ongoing	Oct 13, 2025 (1 day/s left)	Invitation	Moderate
129	Oct 6, 2025 11:37 AM	Sylvia Ayusa	Lot Dispute	Bellestar B	Josie Rosal	Unresolved	N/A	Unresolved	Moderate
128	Oct 6, 2025 11:33 AM	Juan Dela Cruz	Lot Dispute	Doña Juana - St. Joseph Blk. 3	Josie Rosal	Resolved	N/A	Resolved	Moderate