

RICARDO DANGANAN JNR

GRADUATE IT SPECIALIST | IT SUPPORT • SYSTEM MONITORING • CLOUD • FRONT-END DEVELOPMENT ☎ 0862171512

◦ DETAILS ◦

0862171512

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◦ LINKS ◦

[Github](#)

[Linkedin](#)

[Website portfolio](#)

[Project GitHub URL](#)

◦ SKILLS ◦

Python

Cloud Computing

Networking, Server &
Virtualization (VMware)

Microsoft Office & 365 Suite

Database Management (SQL)

Bash and PowerShell Scripting

Front-End Development (UI/UX
Focus)

◦ LANGUAGES ◦

English

Filipino

◦ HOBBIES ◦

PC gaming, hardware tinkering,
side projects, and following the
latest tech trends



PROFILE

Motivated IT graduate with hands-on experience in IT support, system monitoring, and front-end development. Eager to grow in infrastructure, cloud, and user-focused environments with a strong problem-solving mindset and passion for continuous learning.



EMPLOYMENT HISTORY

Intern Technical Support Engineer at Typetec, Dublin

January 2024 — August 2024

Provided IT support and account management via Microsoft 365 and Active Directory, including device imaging, software rollouts, and basic hardware monitoring.

Intern IT Support Engineer at KKR, Dublin

June 2024 — July 2024

Delivered onsite tech support, resolved common user issues, and assisted in monitoring basic network performance.

IT Hardware Sales Associate at Currys Ireland, Dublin

November 2019 — April 2020

Advised customers on tech products and built strong communication skills in a fast-paced retail environment.

Healthcare Assistant at First Care Ireland

March 2013 — May 2019

Worked in a support-focused role requiring attention, patience, and team coordination in high-pressure settings.



EDUCATION

BSc (Hons) in Computing with Information Technology (Level 8), Technological University Dublin (TUD), Dublin

September 2021 — June 2025

Computer Science (QQI Level 5 & 6), Bray Institute of Further Education (BIFE), Wicklow

September 2019 — June 2021



ACHIEVEMENTS

Hackathon - Tallaght University Hospital & Amazon Web Services (AWS)

September 2024

Won the “Best Future Solution” award for developing a user-friendly app that helps patients navigate healthcare facilities and schedule appointments.



PROJECT

Game Performance & IT Monitoring Application – Final Year Project, Dublin, Ireland

January 2025 — April 2025

- Built a desktop monitoring app using Node.js, Electron, and React
- Tracked CPU, GPU, RAM, disk, and network stats via PowerShell
- Integrated Steam & RAWG APIs for game detection and requirements
- Compared specs and generated optimization tips using Azure OpenAI