



# Ricardo Danganan Jr

## Profile

I am a motivated computing student currently pursuing a degree in Computing with Information Technology Management at Technological University Dublin. With a strong foundation in web design, database management, networking, cloud computing and scripting, I excel at tackling technical challenges and adapting to the ever-evolving ICT landscape.

## Employment History

### Intern Technical Support Engineer, Typetec, Dublin

JANUARY 2024 – AUGUST 2024

IT Desktop Support, Cybersecurity Monitoring, Installations and Managing User Accounts.

### IT Support Engineer, KKR, Dublin

JUNE 2024 – JUNE 2024

On-Site IT Support, Network Monitoring and Troubleshooting.

### IT Hardware Sales Associate, Currys PLC, Carrickmines

NOVEMBER 2019 – APRIL 2020

Hardware Solutions and Customer Service.

### Home Care Assistant, First Care Ireland, Bray

MARCH 2012 – JUNE 2019

Communication and Teamwork.

## Education

### Computing with Information Technology (Level 8), Technological University Dublin

SEPTEMBER 2021 – PRESENT

### Computer Systems and Networks (Level 6), BIFE

SEPTEMBER 2020 – JUNE 2021

### Computer Science (Level 5), BIFE

SEPTEMBER 2019 – JUNE 2020

## Achievements

### Hackaton -Tallaght University Hospital & Amazon Web Services (AWS)

Recognized for an innovative way-finding solution to enable better navigation to healthcare appointments in the community, Won "Best Future Solution" award and worked in a team to build an easy to use application that assists patients with finding health care facilities and scheduling appointments.

## References

References available on request

## Details

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## Links

[Github](#)

[Linkedin](#)

## Skills

Scripting

Networking

Web Design

Cloud Computing

Server Administration

Database Management

Virtualization Management

## Languages

English

Filipino

## Hobbies

**FITNESS:** Dedicated to a healthy lifestyle through regular gym workouts, boxing, and jogging, demonstrating discipline and perseverance.