RICARDO DANGANAN JNR

GRADUATE IT SPECIALIST | IT SUPPORT | SYSTEM MONITORING & CLOUD | FRONT-END DEVELOPER 📞 0862171512

○ DETAILS ○

0862171512
ricardo_danganan@yahoo.com

○ LINKS ○

Github

Linkedin

Website portfolio

Project GitHub URL

○ SKILLS ○

Python

Cloud Computing

Networking & Server Administration

Microsoft Office & 365 Suite

Database Management (SQL)

Bash and PowerShell Scripting

Front-End Development (UI/UX Focus)

○ LANGUAGES ○

English

Filipino

👤 PROFILE

Motivated IT graduate with hands-on experience in technical support, system monitoring, and front-end development, eager to grow across infrastructure, cloud, and user-focused IT environments. Strong problem-solving mindset with a passion for learning new technologies, adapting to challenges, and contributing to team success in dynamic IT settings.

💼 EMPLOYMENT HISTORY

Intern Technical Support Engineer at Typetec, Dublin
January 2024 — August 2024

Provided IT desktop support, performed software and hardware installations, and managed user accounts to ensure seamless IT operations.

Intern IT Support Engineer at KKR, Dublin
June 2024 — July 2024

Delivered on-site IT support, monitored network performance, and resolved technical issues to maintain system up-time and reliability.

IT Hardware Sales Associate at Currys Ireland, Dublin
November 2019 — April 2020

Assisted customers with hardware solutions and provided excellent customer service

Healthcare Assistant at First Care Ireland
March 2013 — May 2019

🎓 EDUCATION

Computing with Information Technology (Level 8), Technological University Dublin (TUD), Dublin
September 2021 — June 2025

Computer Science (Level 5 and 6) , Bray Institute of Further Education (BIFE), Wicklow
September 2019 — June 2021

★ ACHIEVEMENTS

Hackaton - Tallaght University Hospital & Amazon Web Services (AWS)
September 2024

Won the "Best Future Solution" award for developing a user-friendly app that helps patients navigate healthcare facilities and schedule appointments.

★ PROJECT

Game Performance & IT Monitoring Application – Final Year Project, Dublin, Ireland
January 2025 — April 2025

Developed a desktop-based monitoring dashboard application to visualize real-time system performance and deliver intelligent game optimization suggestions. Built using Node.js, React, Electron, and PowerShell, the app collects hardware metrics (CPU, GPU, RAM, disk, and network), integrates APIs like Steam and RAWG for game data, and uses Azure OpenAI to recommend performance improvements based on system specs.