

RICARDO DANGANAN JNR

GRADUATE IT SPECIALIST | IT SUPPORT | SYSTEM MONITORING & CLOUD | FRONT-END DEVELOPER ☎ 0862171512

◦ DETAILS ◦

0862171512

ricardo_danganan@yahoo.com

◦ LINKS ◦

[Github](#)

[Linkedin](#)

[Website portfolio](#)

[Project GitHub URL](#)

◦ SKILLS ◦

Python

Cloud Computing

Networking & Server
Administration

Microsoft Office & 365 Suite

Database Management (SQL)

Bash and PowerShell Scripting

Front-End Development (UI/UX
Focus)

◦ LANGUAGES ◦

English

Filipino



PROFILE

Motivated IT graduate with hands-on experience in technical support, system monitoring, and front-end development, eager to grow across infrastructure, cloud, and user-focused IT environments. Strong problem-solving mindset, with a passion for continuous learning, adapting to challenges, and contributing to team success in dynamic IT environments.



EMPLOYMENT HISTORY

Intern Technical Support Engineer at Typetec, Dublin

January 2024 — August 2024

Provided IT desktop support, performed software and hardware installations, and managed user accounts to ensure seamless IT operations.

Intern IT Support Engineer at KKR, Dublin

June 2024 — July 2024

Delivered on-site IT support, monitored network performance, and resolved technical issues to maintain system up-time and reliability.

IT Hardware Sales Associate at Currys Ireland, Dublin

November 2019 — April 2020

Advised customers on hardware solutions and ensured high-quality customer service in a fast-paced retail environment.

Healthcare Assistant at First Care Ireland

March 2013 — May 2019



EDUCATION

Computing with Information Technology (Level 8), Technological University Dublin (TUD), Dublin

September 2021 — June 2025

Computer Science (QQI Level 5 & 6), Bray Institute of Further Education (BIFE), Wicklow

September 2019 — June 2021



ACHIEVEMENTS

Hackathon - Tallaght University Hospital & Amazon Web Services (AWS)

September 2024

Won the “Best Future Solution” award for developing a user-friendly app that helps patients navigate healthcare facilities and schedule appointments.



PROJECT

Game Performance & IT Monitoring Application – Final Year Project, Dublin, Ireland

January 2025 — April 2025

Developed a desktop-based monitoring dashboard application to visualize real-time system performance and deliver intelligent game optimization suggestions. Built using Node.js, React, Electron, and PowerShell, the app collects hardware metrics (CPU, GPU, RAM, disk, and network), integrates APIs like Steam and RAWG for game data, and uses Azure OpenAI to recommend performance improvements based on system specs.