

1. Results Input (IMS Responsible/Board)

All information resulted from last operation year, with the KPI's follow up results, the quarterly meeting results and the status of the IMS Management.

2. Information Consolidation (Board)

All considered relevant information is reunited for Board analysis.

3. Information Analysis (Board)

Information such as KPI's results vs targets, Customers Satisfaction, Sales results, Financial results, etc.

4. Activities Changes needed? (Board)

According with all information analysis, it's evaluated the need of any company activity.

If changes are identified, they will defined and a implementation plan is created, with detailed actions, responsibles and due dates.

5. Audits results analysis (Board)

Internal and External audits results are analysed.

6. IMS Performance Ok? (Board)

According with KPI's results and audits results the IMS performance is evaluated.

if the results are ok, new targets will be defined for next year with their specific implementation plan, that will be executed and follow up according with P 01 1 10 - Strategical Plan, with focus on continous improvement.

7. Causes Identification (Board/Team Leaders)

In the case of bad results, the main causes must be identfied, analysed and defined.

8. Corretive Actions (Board/Team leaders)

For specific bad results causes, correction actions must be defined and implemented, with a continous follow up to guarantee efficieny of implementation.

9. Record Activities (Board/Team Leaders)

All resulted information and activities must be record and registed into the management review final report.

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Macro Process: 01 - Strategy
Process: 01 2 - Strategical Implementation
Procedure: P 01 2 20 - Management Review

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