



Universidade de Aveiro
Mestrado em Engenharia Informática
Simulação e Otimização

Lesson 1: Simple Server Simulation in Python

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Consider a simple environment in which a single server provides a service to several costumers. The server can only serve a single customer at each time. If a customer arrives and the server is idle, the customer can start being served immediately, otherwise it should get into a queue of waiting customers and be served by arrival order. The probability distribution functions of the service time and inter arrival times between customers are known. The program `sim1.py` provides an implementation of this environment that is based on an example of [1].

1. Read the program `sim1.py` carefully and make sure you understand how it works.
2. Run the program several times and check that, given the order of events, the number of waiting customers that is reported is correct.
3. The program `sim1.py` includes very little accounting for this simulation. In general, simulations are performed to get insights into significant performance metrics of the environment. Enhance the program `sim1.py` by making it provide the metrics:
 - 3.1. Delay in the waiting queue of each customer
 - 3.2. Average delay for all customers
 - 3.3. Mean size of the waiting queue
 - 3.4. Server utilization frequency
4. Run the program several times and save the values of the performance metrics. Compute the average, standard deviation and median for each metric.
5. Change the values of the probability distributions of service times and interarrival time of customers and determine the new values of performance metrics
6. Add another server to this environment and check the values of the performance metrics for the new configuration for several different probability distributions of service times and inter arrival times.

Bibliography

[1] “Simulation Modeling and Analysis”, Averyl M. Law, 5th Edition, McGraw-Hill