

Cristiano Fernandes da Costa

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Marital Status: Married
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Objectives:

I have been working at General Motors Brazil since November, 2000 as an Infrastructure Analyst. My duties include: monitoring windows platform applications, HP/UX platform application and servers with global tools applying his expertise in these areas.

I was responsible for GM global ERP system in Gravataí called GEPICS, this system is extremely vital for GM business because is used for shipped units and delivery the vehicle to the clients. Also I taught other plants for this system

Actually, I'm working as COE team to systems based on Cimplicity/Scada software and PLC connection. My group is responsible to support all GM sites around the world for these applications.

Also I'm deploying and supporting the FMS (Facilities Monitoring System) this system is responsible to meter, monitoring and control of all energy resources.

All those system are connected with a DB server where I provide a support.

Areas of Expertise:

- | | | |
|-------------------------|--------------------------|--------------------|
| - Technical support | - Troubleshooting | - Problem solving |
| - Active Directory | - Real time systems | - Security |
| - Disaster Recovery | - WAN & LAN, TCP/IP | - Windows XP, 2x |
| - Software installation | - Software configuration | - Microsoft Office |
| - HP/UX | - Deploy Team | - VmWare |
| - Green IT | | |

Personal Ability:

Good relationship with clients and suppliers

Innovation, pro-activity and responsibility.

I can work under the pressure very well.

Languages:

Portuguese (native)

English (fluent)

Education:

Exin Examns - **Green IT Citizen Certified – November, 2014**

Fontoura Education – Oracle Db – **ORACLE CERTIFIED PROFESSIONAL 11G, april 2012**

Graduate Management Process – FEEVALE – December 2014

VmWare Certified Associate – Data Center virtualization, January 2014

English Language – Berlitz Canada – level 7 – 2011

English Language – Berlitz Canada – level 8 – 2012 – last level of this school

English Language – Private Class

Eletronic – Technician Cristo Redentor College - December, 1998

Training:

ITIL 5.1.1 – not certificated

Windows 2000 Administrator - Porto Alegre/RS

Oracle 9i, 11g and SQL SERVER – Porto Alegre

HP/UX – Gravataí In progress

Work Experience:

EDS - Electronic Data Systems of Brazil

Infrastructure Analyst - since November, 2000

Alfatek Informática -

Technical Support – May, 1997 to November, 2000