


RICCARDO MURCIANO

Born 27/07/2001 in Milan, IT
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WORK EXPERIENCE



Apolix (Celonis Platinum partner)

March 2024 - Present

Process Intelligence Consultant

Rotterdam, South Holland, The Netherlands ·  employee count: 50+

- Led the analysis and optimization of financial and operational processes, including accounts payable, receivables, and performance management, for large B2B clients across various industries in South Africa, France, and Germany.
- Developed custom data models and integrated ERP systems like Microsoft Dynamics and SAP into data processing platform Celonis for more accurate and insightful business analysis.



Insify

September 2023 - March 2024

Product & Data Analyst

Amsterdam, North Holland, The Netherlands ·  employee count: 60+

- Developed a normalized custom Performance Index and leveraged Python for specific data visualization solutions
- Created a custom GPT-based tool for the onboarding of new employees, aiming to streamlining the integration process.




Erasmus Centre of Data Analytics at Erasmus University Rotterdam

October 2022 - August 2023

Student Assistant & Consultant

Rotterdam, South Holland, The Netherlands ·  employee count: 40+


- Strategized the rebranding of internal projects like Masterclasses and professional development sessions.




Maastricht University - SBE

September 2019 - June 2022

IT Support Help Desk Specialist

Maastricht, Limburg, Netherlands ·  employee count: 4500+

Student Counselor, Focus Group Digitalisation

Maastricht, Limburg, Netherlands ·  employee count: 4500+

- Provided tailored IT support to faculty members, resolving technical issues during educational sessions and professional activities.
- Built successful cross-faculty relationships within digitalisation projects tackling pandemic-driven issues and sustainability efforts.
- Implemented IT solutions that enhanced the operational efficiency of educational and professional activities.




Platinion Boston Consulting Group

July 2018 - August 2018

Consultant Intern

Milan Area, Italy ·  employee count: 870+

- Assisted in the development and implementation of IT concepts, primarily focusing on research
- Streamlined administrative processes, enhancing efficiency under general manager's top leadership at Platinion BCG.




Deutsche Model United Nations e.V.

May 2018 - June 2018

Delegate of Chile

Stuttgart Area, Germany

- Delivered diplomatically-informed solutions to United Nations-related global issues as a representative within the main committee.



Frogdesign

May 2018 - June 2018

Internship - Shadowing Executive Director of technologies

Milan Area, Italy

LANGUAGES

German Native Speaker	English Fluent
Italian Native Speaker	Spanish and Dutch Basic proficiency

EDUCATION

MSc Business Information Management

Rotterdam School of Management (RSM), Netherlands

September 2022 - July 2023

- Pursued the Data Science track
- Graduated with exceptional Thesis (8.5) and nomination for Master Thesis Awards

BSc Economics and Business Economics

Maastricht University - School of Business and Economics

September 2019 - July 2022

- Specialised in Information Management
- Pursued a minor in Entrepreneurship

Deutsches Internationales Abitur & Maturità Italiana

German School of Milan

2007 - 2019

- Acquired dual high school diplomas: *Deutsches Internationales Abitur* (German) and *Maturità italiana* (Italian).

EXTRA-CURRICULAR ACTIVITIES

SOCIAL RESPONSIBILITY

- Volunteered for Cystic Fibrosis research fundraising in Milan.
- Contributed to research studies (marketing, consumer behaviour, and management)

HOBBIES & INTERESTS

- **Calisthenics**
I love challenging my body to its limit and improved agility is what I get out of it
- **Video Making**
A childhood passion that transformed into a part time proficiency
- **Cycling**
If the occasion arises, I will always go for my bike to travel from A to B
- **Audio Mixing & Mastering**
I have advanced proficiency in DJ-tools and softwares

ADDITIONAL SKILLS

PROGRAMMING & DATA ANALYSIS



DESIGN



CONTENT CREATION



CERTIFICATIONS



Harvard's CS50 Python Course
Verified online certification through HarvardX



Improvisational Speaking @ Lifeversity
Issued April 2023



IELTS English Certificate
Completed in 2019



Outward Bound Trust
Adventurous Empowerment Charity Initiative