

Riccardo Murciano

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Core Qualifications

- MSc in Business Information Management, Rotterdam School of Management, 2022-2023
 - Pursued Data Science educational track.
 - Graded with exceptional Thesis (8.5) with Master Thesis Awards nomination.
 - Working student at the Erasmus Centre for Data Analytics (ECDA)
- BSc in Economics and Business Economics, Maastricht University, 2019-2022
 - Specialised in Information Management, with a minor in Entrepreneurship.
 - Active member of the Student Council, Focus Group Digitalisation

Key Skills

- MS Office advanced proficiency
- Python, SQL and RStudio for Data Analysis/Visualisation
- Enterprise software platforms (i.e. Celonis, MS Dynamics 365, SAP, Databricks) for Process Mining and Data Management
- IT Support and Architecture Implementation
- Native in German and Italian, fluent in English with basic proficiency in Spanish and Dutch.

Experience

Apolix (Celonis Platinum Partner) – Rotterdam, Netherlands

Mar. 2024 – Present

Process Intelligence Consultant

- Led the analysis and optimization of financial and operational processes, including accounts payable, receivables, and performance management, for large B2B clients across various industries in South Africa, France, and Germany.
- Developed custom data models and integrated ERP systems like Microsoft Dynamics and SAP into data processing platform Celonis for more accurate and insightful business analysis.

Insify – Amsterdam, Netherlands

Sep. 2023 – Feb. 2024

Product Analyst Intern

- Leveraged Python for sophisticated data visualization and SQL for comprehensive analysis
- Conducted product improvement interviews with German partners and customers.

Maastricht University – SBE, Maastricht, Netherlands

Oct. 2022 – Aug. 2023

IT Support Help Desk Specialist

- Provided tailored IT support to faculty members, resolving technical issues during educational sessions and professional activities.

Platinion Boston Consulting Group

Jul. 2018 – Aug. 2018

IT Consultant Intern

- Assisted in the development and implementation of IT concepts, primarily focusing on research.
- Streamlined administrative processes, enhancing efficiency under general manager's top leadership at Platinion BCG.