Riley Rice

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OBJECTIVE:

To pursue challenging opportunities to lead, learn, and innovate while gaining experience within a professional enivronment.

EXPERIENCE

Tech Department - Target, Hillsboro — *Tech Consultant*
Sept 2019-Dec 2019

In this position I was in charge of providing exceptional customer service while also maintaining a decent amount of knowledge about our tech products on a technical and non-technical level. Among this I had to be able to explain technical details to customers who didn't have a technical understanding of the products. I also was responsible for the whole floor of the tech department and maintaining its presentation so it was as inviting and organized as possible. I learned exceptional customer service skills and I made sure to satisfy every customer to my best abilities.

Front of House - Red Robin, Hillsboro — *Service Partner*
Feb 2020-Aug 2021

In this position I acted as a service partner running out food to customers and making sure that they are fully satisfied and there order was met. Among this I also organized and made sure orders were correct. This job has taught me a lot and has only propelled my customer service skills making me more that adept for situations where customer service is needed. It has allowed me to have no problem being the face of the work place and making sure customers are happy.

EDUCATION

Hillsboro High School - *High School Diploma*
Sept 2017-June 2021

GPA: 3.4 Graduated from Hillsboro High School with a chancellors diploma and two cords: Automotive Technology and Computer Science. I'm a first generation high school graduate and college student which has lent me a lot of support. I was very involved with the community and extracurriculars and received multiple awards in robotics.

SIDE PROJECTS

Network Chat — *Software Development*
May 2020-Jun 2020

Worked as a programmer on a self initiated project, the main objective of the project was to get a better understanding of networking on the application layer. I wrote it in Java, due to it's portability across platforms which is important on a messaging application. I used the TCP protocol as it was important each message was sent and if the message was lost it would be resent. This project taught me alot about code portability and efficiency, GUI design and frameworks, and propelled my understanding of networking on all layers, but especially the application layer. It can be found at
https://github.com/riceriley59/Network-Chat-TCP-Encryted-

Home Lab — *Software/Hardware*
Dec 2019-Now

Due to my passion for, and interest in, tech I have built my own home lab with my own computer which I run, and mess with, lots of open source software on including arch linux which I dual boot with windows. I also have a smaller computer which is used as a NAS and PLEX server, and is used in other projects with docker containers and XAMPP servers. This has taught me a plethora of things about tech and services and how to use them in a personal environment.

AWARDS

Design Award - FTC Robotics
Given special recognition for the intuitive and creative design of our robot. This propelled us to state which later led to us being sent to worlds, the national competition.

TOOLS

Zsh, Bash, Powershell, OS X, Linux, Sublime Text, Git, Vim, Ansible, Xcode, Windows, OOP, Building towards CD/CI, Jenkins, Black Arch, Wireshark, Bloodhound, Active Directory, MongoDB, MYSQL, Neo4J, Docker, VMs and virtualization

LANGUAGE + EXPERIENCE

Shell - Advanced
HTML5 - Advanced
Java - Intermediate
Python - Intermediate
CSS - Intermediate
C++ - Intermediate
C# - Beginner
Go - Beginner
Ruby - Beginner
SQL - Beginner
C - Beginner

References available upon request