Ricardo Fernandez

I'm someone who loves getting lost in automation and problem-solving. I've spent a lot of time working with AWS and Kubernetes (EKS especially), and over the years, I've found a real passion for building things that just work — and keep working.

Contact

ricardo.fernandez.busta@outlook.es
https://ricfdez.github.io/
(506) 6135-4118
Costa Rica, Heredia

Education

IES THOS I CODINA
Computer Science and Networking
2010

Skills

JavaScript
Python
Bash
Go
Docker
Kubernetes
AWS
Agile
Tekton
GitOps
Kustomize
ArgoCD
Helm
Terraform
Github Actions
Gitlab CI
Monitoring
SRE
SDLC Cloud Security
CI/CD Scripting

Experience

SR DEVOPS ENGR - MONKS - FTE
Feb 2024 - Present

Currently working as a Senior DevOps Engineer, focusing on AWS and Kubernetes. My role involves building and maintaining CI/CD pipelines, managing private image repositories, and developing SRE tooling to enhance system reliability and performance.

SR DEVOPS ENGR GORILLA LOGIC – TEMP CONTRACT
July 2022 - FEB 2024

Aided clients in the US and Canada, focusing on AWS and Kubernetes. Worked on various projects including CI/CD pipelines, private image repositories and SRE tooling

SYSTEMS ENGINEERING ARCHITECT – TTEC – TEMP CONTRACT
Feb 2022 – July 2022

Took care of leading modernization efforts for the company, focusing on cloud migrations and DevOps practices.

SITE RELIABILITY ENGINEER III – TRADESTATION – TEMP CONTRACT
Mar 2021 – Jun 2021

Performed day to day operation efforts and baselines to reduce downtime and automate remediation of incidents.

PRINCIPAL INFRASTRUCTURE ARCHITECT - B2SPIRIT
Mar 2021 – Jun 2021

Owned quality of DevOps team deliverables and ensured alignment with best practices. SME for DevOps teams and architectural concepts.

CLOUD TRANSFORMATION LEAD – IBM
July 2020 – March 2021

Led the cloud transformation initiatives for Americas clients, focusing on AWS and Azure migrations, as well as implementing DevOps practices and Gitops principles. Worked closely with clients to design and implement scalable, secure, and efficient cloud architectures.

SENIOR SYSTEMS ADMINISTRATOR – TTEC
June 2018 – July 2020

 Managed multiple datacenters hosting call center solutions for large companies. Focused on automation, infrastructure as code and cloud migrations.

TECHNICAL OPERATIONS LEAD - TTEC
June 2018 – July 2020

 Windows support for end users, led the team in escalated cases, and implemented processes to improve efficiency.