

Clear Plate Usability Test

1. You are a user who is allergic to:

- Peanuts
- Wheat/Gluten
- Corn
- MSG

Input these allergens into the app. Please note any trouble you have completing this task, and if you have any recommendations for improvement please share.

2. **Allow the app to access your location.** What are the first two things you notice about the list that appears?

3. **Select PF Chang's.** Being that you are allergic to peanuts, the water chestnuts in Chang's Chicken Lettuce Wraps are a cause for concern, **proceed to call the restaurant. Click cancel once the alert pops up.**

Please note if you were able to quickly find the phone icon, and any suggestions for improvement.

4. You talked with the manager, and would like to go to PF Chang's for dinner, but need directions. **Proceed to the map.**

Please note if you were able to quickly access the map icon, and any suggestions for improvement.

5. Now you have visited PF Chang's and being very happy with your experience you would like to mark "GF Chang's Chicken Lettuce Wraps, as a favorite. **From the map screen, initiate a search for PF Chang's, and stop once you have selected PF Chang's from the results.**

Please note if you were able to quickly search for PF Chang's, and any suggestions for improvement.

6. **Go ahead and favorite "GF Chang's Chicken Lettuce Wraps" and proceed to Create Profile.**

7. Now that you have your first favorite, you would like to add your first review as well. Note: **Before writing the review you will need to add a profile picture. Proceed to write your**

review of PF Chang's giving it a 5-star rating, and make note of any complications, or suggestions for improvement.

8. Now that you have completed your first review, you'd like to see what your profile page looks like. Proceed to your profile, take a look at your allergens. While the prototype does not allow for adding allergens, the design is there. How would you go about adding an allergen?

Any comments or suggestions?

9. **Proceed to settings.** Upon reviewing your options for notifications, you decide to **select:**

1. **"Notify me when a favorite restaurant updates its menu"**

2. **"Notify me when a user with my exact allergen profile avoids a menu item"**

Any comments or suggestions for improving this?

10. How would you choose to get these notifications by text message? Was there any confusion on what each icon represented?

Thanks for your help!