

**Healthwatch Leicestershire Board**  
**Meeting in Public**  
**Wednesday 15 October 2014**  
**10.00 - 1.00pm**  
**VAL Offices**  
**Level 3 Conference Room**

**A G E N D A**

10.00	1. Welcome & Introductions  2. Declaration of interest in respect of today's agenda	Rick Moore	
10.05	<b>Minutes and Actions</b> 3. Minutes of 16 July 2014  4. Actions Update 16 July 2014	Rick Moore  Vandna Gohil	Paper 1  Paper 2
10.15	<b>Board Updates Chair</b> 5. Chairs Report  <b>Vice Chair</b> 6. Vice Chair report 6.1 A&E Report  <b>University Hospitals of Leicester</b> 7. Quarterly meetings  <b>East Leicestershire</b> 8. East Leics & Rutland CCG 8.1 Primary Care Strategy  <b>Leicestershire Partnership Trust</b> 9. Quarterly Meeting  <b>West Leicestershire</b> 10.1 West Leics CCG 10.2 Learned Lessons Quality Clinical Task Group  <b>County Council</b> 10.3 Social Care Task Group 10.4 Adults & Communities OSC 10.5 Winterbourne View Strategic Planning Group 10.6 Pharmacy Needs Assessment Project Team 10.7 JSNA/JHWS Board	Rick Moore  Gillian Adams Gillian Adams  Gillian Adams  Sue Staples Alistair Wood  Sue Staples  Ian Clarke Ian Clarke  Fiona Barber Fiona Barber Anne Collier  Chris Faircliffe  Chris Faircliffe	Paper 3  Verbal Update Paper 4  Verbal Updates

	<b>Better Care Together</b> 11.1 Planned Care Board 11.2 Public & Patient Involvement Reference Group  <b>Board Visits/events</b> 12.1 EMAS HQ 12.2 New Volunteers Fair	Chris Faircliffe Fiona, Alistair and Mina  Narendra Waghela Mina Rogers	
11.00	<b>Task Groups and Representation</b>  13. Enter and View & Safeguarding Task Group  14. Carers Task Group  15. Ambulance and Arriva Services  16. Ashby Hospital Implementation Board	Sue Staples  Tony Kidger & Pat Fraser  Ian Staples  John Baker	  Paper 5  Paper 6  Verbal Update
11.20	<b>Engagement and Signposting</b>  17. Summer Tour report  18. Information and Signposting Update  19. Membership Update	Development Team  Cherelle Farrell  Gemma Hammond	Paper 7  Paper 8  Paper 9
11.40	<b>Evidence, Insights and Research</b>  20. Patient Views on Quality of Services Report  21. HWE Special Inquiry  22. NHS Complaints Review Update	Ivan Liburd  Thad Douglas  Micheal Smith	Paper 10  Paper 11  Paper 12
12.00	23. Presentations from Leicestershire County Council : <ul style="list-style-type: none"> <li>• <b>Mick Connell, Director of Adults and Communities</b></li> <li>• <b>Lesley Hagger, Director Children's and Young Person's Service</b></li> </ul>		
12.45	24. Questions from the public	Rick Moore	
1.00 - 2.00	Close of meeting followed by Lunch with HWLC Volunteers, Board, Staff Team and members involved in Healthwatch Leicestershire's current work and also that reported in the Annual Review 2013 -14.		

**Board Members:** Rick Moore - Chair : Gillian Adams - Vice Chair : Fiona Barber : Sue Staples Ian Clarke : Anne Collier: Mina Rodgers: Narendra Waghela: Alistair Wood Chris Faircliffe and Vandna Gohil