

## **FOR IMMEDIATE RELEASE**

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### **Healthwatch Leicestershire wants to hear from county residents who have accessed services at hospitals named in The Keogh Review**

Four trusts that border Leicestershire were named in The Keogh Review that was released last month.

The Keogh Review demonstrated that there are broader problems in the NHS than those highlighted at Mid Staffordshire NHS Foundation Trust. There are some hospitals in the NHS that simply fail patients at the most basic level of keeping them safe and making them well.

Healthwatch Leicestershire wants to hear from county residents who have experience of using services provided by George Elliot, Burton, North Lincolnshire and United Lincolnshire trusts.

We want to hear from patients, carers and families about the treatment received, in particular:

- What was the treatment like?
- What was the attitude of the staff?
- Did the staff listen to you and involve you in the treatment care plan?
- Were you satisfied with the discharge process?

If you would like to tell Healthwatch Leicestershire about your experience, please contact:

Tel:	0116 2574 999
Email:	<a href="mailto:info@healthwatchleics.co.uk">info@healthwatchleics.co.uk</a> <a href="http://www.healthwatchleicestershire.co.uk">www.healthwatchleicestershire.co.uk</a>

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### **Notes to Editors**

#### **About Healthwatch Leicestershire**

Healthwatch Leicestershire is the new, independent consumer champion for health and social care in Leicestershire. The organisation will help to shape and improve local health and social care in our community. Healthwatch Leicestershire is part of the Healthwatch

national network, established by the Government to ensure local patients and users have a greater input to shaping and designing local services.

**About Healthwatch England**

Healthwatch England is the new, independent consumer champion for health and social care in England. The organisation has independent statutory powers, as stated in the Health and Social Care Act 2012, to ensure the consumers' voice is heard and best practice is delivered in health and social care nationally. Healthwatch is also focused on providing leadership, guidance and support to the development of the Healthwatch network. To find out more please go to [www.healthwatch.co.uk](http://www.healthwatch.co.uk).