

Do you access Community / District nursing services? Are you a carer or family member of someone that does?

**Community Health Services are making
changes to the community / district nursing
services and we need your help.**

**We want to hear what matters most to you.
There is a short survey which you can complete
in person or online.**

**To get involved please contact;
Hayley.Cocker@leicspart.nhs.uk**



co-ordinated Building on CHS

Leicestershire Partnership NHS Trust are looking at ways that we can improve your experience of receiving care from our district nursing services. We have put together this leaflet to inform you of what we are doing, and how you can get involved.

Our Service

Leicestershire Partnership NHS Trust run a number of community services and we would like your views on our community nursing services (also known as district nursing). These are the nursing services that are provided by our staff in patients homes, in care homes, and in clinics.

Why

For some time our service has been under pressure due to a number of factors;

- Because there is an ageing population which means the majority of our patients are at a pension age and this creates additional demands for a service like ours.
- Demand on staffing—locally, regionally and nationally there are shortages of healthcare staff and there are no signs that this situation is going to improve in the near future.

How

We have already been working hard with our nursing, therapy, and administrative staff to highlight areas where we need to change, and possible solutions. However we are yet to hear your views, and we need the input of patient, carer and relatives perspectives too. Our aim is to improve the service so that it is fit for the future, meeting the needs of patients and of our staff.

Your help

We are taking various steps to take into account the views of patients, their carers and relatives. We will be carrying out surveys which you can undertake in person, or online, and we will also be talking to patients who visit our clinics. Contact Hayley.cocker@leicspart.nhs.uk for a survey, or speak to your nurse at your next appointment.