



# Ricardo Andrés Díaz Bautista

COMPUTER SYSTEMS ENGINEER

## Profile

Highly skilled and dynamic Network Systems Analyst, bringing forth the ability to effectively manage and oversee optimal network services for organizations. Recently delved into cybersecurity, strengthening my knowledge of best practices in security controls and attack prevention. Adept in setting up administrator and server accounts, and experienced in managing the functionality of systems. Resourceful, and committed to continually advancing my knowledge of relevant technologies.

## Employment History

### INFRASTRUCTURE CONSULTANT, A.P.A.C. I.A.P., Mexico City

JULY 2020 – PRESENT

I have carried out various development projects, implementation of network infrastructure and security, an area that I have reinforced with my current studies in CyberSecurity.

Infrastructure projects in APAC I.A.P. both on networks and servers, implementing AD and auditing groups, users and security policies.

### Infrastructure and IT Manager, Frontón México, Mexico City

JUNE 2017 – JULY 2020

Administration of four venues, Fronton Mexico, Estadio Azul and Plaza de Toros Mexico. Configuration of Vlans, routing and VoIP in Cisco platform. Administration of Wireless Controller and Cisco AP's Support in implementation of ERP Oracle Netsuite. Implementation and administration of infrastructure, security and telecommunications. Development of a cloud storage service with calendar and contact list APIs that in turn are replicated in computer and mobile equipment.

### Freelance, Myself, Mexico City

MARCH 2016 – JUNE 2017

I have carried out various projects with various clients.

- Reconfiguration of servers, infrastructure and applications.
- DNS and DHCP server reconfiguration and wireless network optimization
- Implementation of server and network infrastructure.
- Security hardening in Windows Server

### IT Manager, GEMSA S.A. de C.V., Mexico City

JULY 2014 – MARCH 2016

Create the IT area, from the topology, infrastructure and policies for optimal operation. Development of web sites and applications with HTML 5, CSS 3, PHP 5.4, JavaScript, AJAX, JQuery. Remote support, inventory and control of computer assets.

### IT Manager, Asociación de Distribuidores General Motors, Mexico City

APRIL 2013 – APRIL 2014

Servers: Server Administration (DNS, Exchange, IIS, SQL, DHCP).

Web Applications: Review and application of Stored Procedures, ASPX code correction, updates to APPS, generation and review of requirements and modifications to the system together with suppliers.

## Details

Residencial Andalucía Privada  
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[richardd82@gmail.com](mailto:richardd82@gmail.com)

NATIONALITY

Mexican

DATE / PLACE OF BIRTH

March 18  
Mexico City

## Skills

JavaScript  
ReactJS  
React-Redux  
NodeJS  
Express  
jQuery  
HTML & CSS  
MySQL  
PHP  
MS-SQL  
Windows Server  
Windows AD  
DNS Server  
IIS  
LINUX  
APACHE  
Microsoft Office  
Java

## Languages

English

Virtualization: Implementation of virtual server with Hyper-V for application publishing and SQL Server database administration.

Security: Juniper SSG-5 Administration, Symantec Endpoint (Management Console and clients), control, creation and administration of Users and roles in WEB applications.

Implementation and documentation of quality policies in the IT area according to ISO 9001.

Networks: Monitoring, Maintenance, cabling, structured, armed with UTP Cat 5E and 6A, Linksys Wireless Antennas (Use as Repeaters and as Access Point). Administration: Hardware Inventory Control, Software, Licensing, Servers. Management of Social Service collaborators and professional practices.

## Education

### Cybersecurity Mastery Program, CEROUNO, Mexico City

APRIL 2021 – JUNE 2021

Graduated with an average of 9.2

### Computer Systems Engineer, UNIVDEP, Mexico City

SEPTEMBER 2007 – AUGUST 2010

Graduated with Degree

## Courses

### Server administration and DevOps, Platzi

JANUARY 2018 – JANUARY 2018

### Linux command line, Platzi

FEBRUARY 2018 – MARCH 2018