

LETU Tour Headsets

Project Proposal from Mr. Tixier

LETU Tour Headsets

Big Problem

Audience members of
large LETU preview tours
sometimes can not hear
the guide


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Problem Detail

- Tours during preview events host around 20-50 people per guide
- Audience sometimes has problems hearing guide or question askers
- Guide sometimes can not hear question askers
- It would look good to LETU to have an LETU built solution

LETU Tour Headsets

Solution

- Komatsu (and other establishments) has special radios for this
 - Expensive 
- Everyone has a radio in their pockets: the smartphone
 - Wireless antenna
 - Speaker/external headphone
 - Microphone



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Ready-Made Solutions

- LiveVoice
- Listen EVERYWHERE
- Both require native downloaded apps
- Can be used as a reference

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What the Product Should Look Like

- The client 
 - ‘Audience’ access to the product on their cellular device
 - Select which guide to listen to
 - Can unmute to ask questions
- The guide 
 - ‘Guide’ access to the product on cellular device
 - Can mute audience or open mic for questions
- Changes to project scope inevitable

