

Call Center

Call centers are typically crowded, noisy environments, causing a real problem when agents need to communicate clearly with their customers. As call centers continue to reopen, and call volumes get higher, this becomes an issue that can no longer be ignored.

The all-new **Headset 300** series is an affordable option for the call center environment. In addition to a dedicated Webex button that lets agents quickly join a meeting, it also delivers a uni-directional noise canceling mic that prevents picking up background noise. That means even in a room filled with commotion, your agents will stay focused, and your customers will always get a great experience.

Webex Contact Center, integrated with the **Webex Suite** delivers full-featured collaboration and helps bring the power of your business together to address customer issues. It allows agents to quickly connect face-to-face with subject matter experts to get faster, more accurate answers for customers.

Soon, all your agents will be super agents.



Product List

WEBEX DEVICES

Cisco Headset 321 \$75*

SOFTWARE/FEATURES

Webex Contact Center

Webex Suite

*Price listed is Cisco Suggested Resale Price. Special promotional pricing for devices only. WebexOne attendees can purchase up to 5 total workspaces at this price (expires 7/30/22). Webex Suite customers can purchase unlimited devices at these prices. Webex Suite and other software is available to purchase separately, please contact your Partner or Cisco seller for pricing. Meraki prices shown are list prices only and are subject to trade discount and to change without notice.