

Richard Hoyle | Junior Software Developer

0742 535 9297

Bristol

richardhoyle900@gmail.com

[richardhoyle.github.io](https://github.com/richardhoyle)

Professional Profile

Seeking an entry level position in Software Development, I am a confident, analytical and adaptable individual looking to kickstart my career in software development. With over 10 years experience in the legal sector, customer service and sales, I have decided to pursue a career in tech, an area I have long felt a passionate towards. I have recently graduated from the Northcoders Software Development boot-camp and believe my professional experience, strong communication skills as well as a natural love of problem solving makes me a unique candidate.

Technical Skills:

Language: JavaScript, Typescript

Front End: HTML, CSS, Tailwind, React & React Native, Node JS

Back End: PostgreSQL, Express, Node JS

Testing: Jest

Work Experience:

Junior Full Stack Developer- Northcoders - (Manchester)

October 2022 - February 2023

- Full-stack 13 week Software Development Bootcamp.
- Industry best practices taught throughout including git, Test Driven Development (TDD) and pair programming.

Full Stack Projects:

- Tarot App – As a development team of 5 we adopted an agile approach to create a Tarot reading mobile application which allows users get daily readings, detailed 3 readings, journal and learn about the world of tarot.

Front End: <https://github.com/richardhoyle/fe-Tarot>

Back End: <https://github.com/richardhoyle/be-Tarot>

- News Website – Created a news application which allows users to view articles, leave comments, vote articles and navigate around the site:

Front End: <https://github.com/richardhoyle/RH-News-FE>

Back End: <https://github.com/richardhoyle/RH-News-BE>

Temporary Operations Administrator - Redmayne Bentley Stock Brokers - (Leeds)

February 2022 - August 2022

- Providing assistance with the companies pooling project, designed to streamline operations and reduce overheads within the firm.
- Additional responsibilities include supporting the corporate actions team with tasks such as facilitating the movement of assets, delivering certificates to market and liaising with offices and custodians to ensure all corporate actions are correct.
- Using MS Excel tools such as v-lookup and pivot tables to complete tasks under strict time pressures.

Administration & Stock Associate - Patagonia - (Banff, Canada)

September 2020- April 2021

- Completing Web orders, returns and warranties.
- Landing new stock into the system and ensuring the sales floor is stocked.
- Back stocking the inventory and assisting with the streamlining of processes.
- Providing assistance to sales staff on the shop floor during busy periods.

Tasting Assistant - Damali Lavender Farm & Winery - (Vancouver Island, Canada)

June 2020- July 2021

- Greeted all visitors to the tasting room and educated guests about the wines.
- Delivered an exceptional customer experience from start to finish, through conversation, tasting, and sales.
- Poured and described wines, history, people, philosophy, vineyard, and farm practices.
- Assisted sales by encouraging guests to purchase wine and lavender products.

Sanderson Recruitment - Commercial Contracts Paralegal - (Bristol)

July 2019 - May 2020

- The in house paralegal responsible reviewing and drafting commercial contracts.
- Clarifying legal aspects of the contracts in response to client and contractor queries.
- Providing general legal assistance to Group Legal Team.

RAC Motoring Services - Senior Legal Advisor - (Bristol)

July 2018 - July 2019

- Providing fast and accurate telephone and written legal advice in all areas of private law.
- Displaying excellent customer service in line with strict KPIs whilst dealing with complaints, and escalating queries as per department process.
- Advising upon different insurance options to cover costs of litigation.

JG Solicitors - Civil Litigation Paralegal - (Leeds)

August 2017 – May 2018

- Handling a caseload of over 200 clients in a niche firm fighting the overcharging of solicitor's fees.
- Pre-Issue duties include setting up client files on Proclaim, drafting witness statements, reviewing client files and issuing Solicitors Act proceedings.
- Further duties include drafting instructions to council, creating trial bundles and drafting cost schedules.

Procter and Gamble - Customer and Consumer Care Agent - (Sydney, Australia)

November 2014 - April 2015

- Experience working within the Australian Head Quarters of an international company.
- Processed phone and e-mail orders from wholesalers and clients, whilst liaising with all departments in order to answer queries from both customers and consumers via phone and social networks.
- One of two people in Australia providing logistical support to customers and overseeing the transition during the sale of the pet care arm of the business to Mars Inc.

Qualifications and Achievements

- Masters in Law (LPC Exempting) - The University of Northumbria 2009-2013 (2:1)
- A-Levels – Psychology (A), Law (B), Business Studies (B), Biology (B)
- Exceptional Telephone Manner and Excellent Proficiency in MS Office including intermediate skills in MS Excel
- Royal College of Music – Piano (Grade 1- 7)

Interests and Hobbies

- Pianist
- Fitness and outdoors - snowboarding, hiking, weightlifting, diving, cycling, paddle boarding
- Ardent Traveller - travelled mainland Europe, South East Asia, Australia, Canada and Central America
- Cryptocurrency & Blockchain Technology
- PADI Advanced Open Water Diver