

Letter of Recommendation for Richard Mena

January 28, 2019

To Whom It May Concern:

Richard Mena worked with me at Comcast Cable as Communications Technician while I managed the Technical Operations side of the business from 2015 until the time he left to complete his education. Richard's responsibilities included adhering to our safety processes, managing his daily work, and making the customer experience our best product. At times Richard dealt with customer issues that no one could assist with and we would partner up to assist in addressing the root cause of our customers concern.

In the time I worked with Richard he met every deadline and conducted himself as a true professional. Richard has always been open to feedback and constructive criticism. Regardless of the feedback Richard always treated everyday as an interview in my presence and always worked hard at building a strong network. Richard was an asset to Comcast and even though he is not currently working with us he trained several talented individuals that still provide a tremendous amount of value to the organization. The legacy that Richard left behind will continue to improve the image of our business for years to come.

Richard has the potential to become an excellent engineer. This is the reason why he left to continue to pursue his education. Richard always had great motivation and always strived to be the best. I would recommend Richard for any Engineering position in your organization. Richard will bring a level of value that will help your company, customers, and employees.

Sincerely,

Eduardo Cuevas
Technical Operation Manager
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