

FPL

Invoice Number: 5204488380221215

R T M OPERATING COMPANY  
ENGINE INSIGHT - MS 2071  
PO BOX 2440  
SPOKANE WA 99210

FPL  
GENERAL MAIL FACILITY  
MIAMI FL 33188-0001

Account number	Total amount you owe	New charges due by
5204488380	\$2,110.93	Jan 05 2023

**Your electric statement**

Account number: 5204488380

For: Nov 15 2022 to Dec 15 2022 (30 days)  
Customer name: R T M OPERATING COMPANY  
Service address: 20203 S DIXIE HWY 82

Statement date: Dec 15 2022

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	Total amount you owe (=)	New charges due by
2,246.60	2,246.60 CR	0.00	0.00	2,110.93	\$2,110.93	Jan 05 2023

**Meter reading - Meter KLL1285**

Current reading - Act	77264	Amount of your last bill	2,246.60
Previous reading	- 59238	Payment received - Thank you	2,246.60 CR
kWh constant	x1	Balance before new charges	\$0.00
kWh used	18026	<b>New charges (Rate: GSD-1 GENERAL SERVICE DEMAND)</b>	
Demand reading	42	Electrical Service Amount	1,689.20**
kW constant	x1	Franchise Charge	104.03
Demand kW	42	Gross Receipts Tax	44.56
<b>Energy usage</b>		State Sales Tax	127.73
kWh this month	18026	Local Optional Tax	18.37
Service days	30	Utility Tax	127.04
kWh per day	600	<b>Total new charges</b>	\$2,110.93
		<b>Total amount you owe</b>	\$2,110.93

**\*\*The electric service amount includes the following charges:**

Non-fuel energy charge: \$0.026290 per kWh  
Fuel charge: \$0.038060 per kWh

- Payments received after **January 05 2023** are considered late; a late payment charge will apply. Your account may also be billed a deposit adjustment.

**Historical Electric**

Total kWh used 18901  
Service days 30  
kWh per day 630

Please have your account number ready when contacting FPL.  
Customer Service: (305) 442-0388  
Outside Florida: 1-800-226-3545  
To report power outages: 1-800-4OUTAGE (468-8243)  
Hearing/speech impaired: 711 (Relay Service)  
Online at: [www.FPL.com](http://www.FPL.com)

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*Please have your bill available.***TO CONNECT ELECTRIC SERVICE OR ASK QUESTIONS ABOUT YOUR BILL**Please visit [www.FPL.com](http://www.FPL.com) or call the customer service number displayed on this bill.**REPORTING A POWER OUTAGE 1-800-4OUTAGE (1-800-468-8243)**

The fastest and easiest way, day or night, to report power outages and downed power lines.

**Help With Managing Your Bill**

- Online Home Energy Survey: A free analysis to identify energy savings in your home. Log on to [www.FPL.com/OHES](http://www.FPL.com/OHES).
- Businesses can get a free Energy Evaluation to identify savings. Call 1-800-FPL-5566.
- FPL E-Mail Bill: Receive, review and pay your bill through e-mail.
- FPL Automatic Bill Pay: Your bill is always paid, and always on time.
- FPL Pay Online: Make payments at [www.FPL.com](http://www.FPL.com) whenever you choose.
- FPL Friendly Reminder: A free program that provides customers with a duplicate notice before power is shut off for non-payment. The duplicate notice can be sent to their designated third party or to their service address when they use a different mailing address. Enroll at [www.FPL.com/remind](http://www.FPL.com/remind).

**Statement Information**

**kWh:** Kilowatt-hour, A measure of electrical energy. One kWh is the equivalent of using 1,000 watts for one hour. For example, if you use a 100 watt light bulb for 720 hours (i.e., for 30 days straight), you used 72 kWh.

**Customer Charge:** A fixed amount to cover the administrative costs to maintain your account, even if no electricity is used.

**Non-Fuel Energy Charge:** The non-fuel costs to produce and deliver electricity, environmental compliance programs, and for non-demand customers only, the costs of conservation programs.

**Fuel Charge:** A direct pass-through of the fuel costs to produce and deliver your electricity.

**Demand Charges:** The cost to supply the maximum amount of energy used on the account within a 30-minute interval during the billing period. For demand customers, this charge also includes the costs of conservation programs.

**Electrical Service Amount:** Total of the customer charge, fuel and non-fuel charges, and demand charge, if applicable.

**Taxes (Utility/Florida Sales/Discretionary Sales Surtax/Gross Receipts):**

Taxes on the sale of electricity levied by and paid to the State of Florida or local governments.

**Storm Charge:** A bond repayment charge approved in a financing order by the Florida Public Service Commission to help finance hurricane and storm-related expenses. The funds are collected on behalf of a separate legal entity for which FPL serves as the collection agent. The storm charge is adjusted periodically to align with actual bond repayment costs.

**Franchise Charge:** A fee to local governments that we have an agreement with in order to provide electricity in their area.

**FPL Care to Share Energy Fund:** Contributions collected by FPL and administered by non-profit agencies to benefit those in need.

For full details of the charges used to calculate your bill, visit [www.FPL.com/rates](http://www.FPL.com/rates).

**Information on Paying by Mail**

- Include the top portion of your electric bill with your payment
- Make your check or money order payable to FPL in U.S. Funds
- Write your FPL account number on the check or money order
- Do not send cash
- Do not include paper clips or staples
- Avoid folding your check

Give yourself enough time for post office delivery or you can pay immediately by using FPL Online at [www.FPL.com](http://www.FPL.com) or FPL Pay by Phone using the phone number displayed on this bill.

When you pay by check, you authorize FPL to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement.

FPL does not agree to any restrictions, conditions or agreements placed on any bill statement or payments such as check

FPL does not agree to any restrictions, conditions or encumbrances placed on any bill statement or payments such as check, money order, or other forms of payments. We will process the payment as if these restriction or conditions do not exist.

**Visit [www.FPL.com](http://www.FPL.com) for more information.**