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**Okeechobee Utility Authority**100 SW 5th Avenue, Okeechobee, Florida 34974-4221  
Telephone 863.763.9460 Fax 863.763.9036**ON-LINE PAYMENTS**Please **ONLY** use our website @ [www.ouafl.com](http://www.ouafl.com)Normal office hours (including teller windows and drive through)  
Monday - Thursday 7:00 a.m. - 6:00 p.m.PLEASE SEE BACK OF STATEMENT FOR ADDITIONAL  
INFORMATION**PAYMENT DUE DATE\***

10/20/2021

**TOTAL AMOUNT DUE**

(Minus sign indicates credit balance)

**\$26.63****SHUT OFF DATE**

10/26/2021

**\* Account will be assessed additional fees or charges if  
payment is not received by this date.**

ACCOUNT NUMBER		ACCOUNT NAME		RT & SEQUENCE #	SERVICE ADDRESS	
037922		TIRE KINGDOM		275 - 07710	1595 HWY 70 E	
SERVICE PERIOD FROM TO		METER READING PREVIOUS CURRENT		CONSUMPTION	BILL DATE	BILLING CYCLE
8/18/2021 9/16/2021		575,466 575,466		0	9/29/2021	2

CURRENT CHARGES	AMOUNT
Water Base Rate	\$25.10
Water Volumetric Rate	\$0.00
Sewer Base Rate	\$0.00
Sewer Volumetric Rate	\$0.00
Franchise Fee	\$0.00
Fire Hydrant Fund Fee	\$1.53
Fire Protection Charge	\$0.00
Connection Payment Agreement	\$0.00
Sewer Maintenance Fee (Kings Bay)	\$0.00
Sub-Total (current billing)	\$26.63
Previous Balance	\$26.63
Payments Received	\$26.63
Late Charge	\$0.00
Deposit Credited to Account	\$0.00
Other Adjustments/Credits	\$0.00
<b>TOTAL AMOUNT DUE</b>	<b>\$26.63</b>
(Minus Sign Indicates Credit Balance)	

**NOTES:****Important Information**

At a publicly advertised Board of Directors meeting, a rate increase in the amount of 3% was approved. You will see the rate increase on your next month's statement.

Office Hours – Mon. – Thurs. 7:00 am – 6:00 pm

**CLOSED FRIDAYS**Night-Drop: In front of Main Office at 100 SW 5th Ave,  
Okeechobee, Fl. 34974Website: [www.ouafl.com](http://www.ouafl.com) – **PLEASE BE SURE TO USE****ONLY THIS WEBSITE FOR ON-LINE PAYMENTS!****THE 2020 WATER DRINKING REPORT IS READY AND  
AVAILABLE FOR VIEWING AT THE BELOW LINK:**<https://www.ouafl.com/water-quality-report.html>

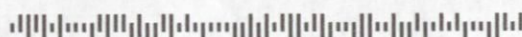
PLEASE DETACH AND RETURN BOTTOM PORTION WITH YOUR PAYMENT

☐ Change of address or new phone number? Please check the box and provide us your updates on the back of this return document.

ACCOUNT #	RT & SEQUENCE #	AMOUNT DUE
037922	275 - 07710	\$26.63
PAYMENT DUE DATE	10/20/2021	
SERVICE ADDRESS	1595 HWY 70 E	
BILL DATE	9/29/2021	

**PLEASE ENTER THE AMOUNT PAID**

Please remit and make checks payable to:

OKEECHOBEE UTILITY AUTHORITY  
100 SW 5TH AVENUE  
OKEECHOBEE FL 34974-4221OKEECHOBEE UTILITY AUTHORITY  
100 SW 5TH AVENUE  
OKEECHOBEE FL 34974-4221  
Address Service Requested

3453 1 MB 0.485

TIRE KINGDOM  
C/O CASS  
TK #955 TBC MS #8  
PO BOX 182586  
COLUMBUS OH 43218-2586



For our customers' convenience OUA offers automatic bank draft from a checking or savings account drawn on a United States bank. We also offer payment by debit or credit card. There is a handling fee if you choose to pay by debit or credit card. To make a payment with a credit/debit card you may call 732-907-6475 or you may visit the web at [www.ouafl.com](http://www.ouafl.com).

Payments may be mailed to or made inside the main office located at:

**Okeechobee Utility Authority**  
**100 SW 5<sup>th</sup> Avenue**  
**Okeechobee, FL 34974-4221**

Normal office hours are Monday through Thursday 7:00 AM – 6:00 PM. The office is closed on Fridays.

For after-hours emergencies please call 863-763-9460 and select option "2".

**Payment in full is due by 6:00 PM on the payment due date shown on the bill. If payment is not received by 6:00 PM on the payment due date, a 10% late charge will be assessed.**

All payments placed in the **drop box after 6:00 PM** on a payment due date will be processed the next business day.

The drop box is located near the front door of the main office and is available 24-hours per day.

- Payments made in drop box after 6:00 PM will be applied on the next business day.
- OUA is not responsible for late or missing payments.
- OUA cannot acknowledge payment until it is removed from the drop box and applied to the appropriate account. All OUA policies will apply if payment is not received.
- Please do not put cash in the drop box.

Postmark, overnight receipt date, electronic payment date or other such similar dates do not constitute OUA payment date.

Failure of customer to receive a bill, or for OUA to receive payment for a bill, does not relieve the payment requirements by the customer.

In the event a payment item (i.e., a check, money order, direct debit, credit card, etc.) is not honored by the financial institution upon which it is drawn and is returned, the amount of the payment item will be charged back to the customer's account upon which it was originally paid. The following fees will be assessed to the customer's account for each dishonored payment item.

<u>Amount of Payment Item</u>	<u>Fee</u>
Up to \$50.00	\$25.00
\$50.01 to \$300.00	\$30.00
Over \$300.00	\$40.00 or 5% (whichever is greater)

*Above fees are in accordance with Florida Statute 832.08(5)*

## HAVE A CHANGE OF ADDRESS?

Please provide us with your new address below. Be sure to check the **"Change of Address" box** on the front of this document.

**NEW ADDRESS:** \_\_\_\_\_

**CITY, STATE, ZIP CODE:** \_\_\_\_\_

**SIGNED:** \_\_\_\_\_