

**DUKE  
ENERGY**

## Your Energy Bill

**Service Address**  
TRUIST BANK  
99 US HIGHWAY 17 92 W  
UNIT 65  
HAINES CITY, FL  
33844-5134

**Bill Date** Sep 20, 2024  
**For Service** Aug 21 - Sep 18  
**Days** 29 Days

Account Number **910085863131**

### Billing summary

Previous Amount Due	\$1,361.44
Payment Received	-\$1,361.44
Current Electric Charges	\$1014.48
Current Lighting Charges	\$15.49
Taxes	\$250.1
<b>Total Amount Due Oct 11</b>	<b>\$1,280.07</b>

Rate Type: Outdoor Lighting Rate Type: Outdoor Lighting Thank you for your payment. Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit Call811.com. To help us repair malfunctioning streetlights, quickly! 1. Visit duke-energy.com/lightrepair 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best. Your current rate is General Service Demand Time of Use Sec/Pri Three Phase (GSD T-1). For a complete listing of all Florida rates and riders, visit duke-energy.com/rates Payment Received Sep 10

### Your usage snapshot

Current Month	Sep 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	8742.98	9266.46	82359.36

**Mail your payment at least 7 days before the due date** or pay instantly at duke-energy.com/billing. Late payments are subject to a late charge.

Please return this portion with your payment. Thank you for your business.

**DUKE  
ENERGY**

Duke Energy Return Mail  
PO Box 1090  
Charlotte, NC 28201-1090

Account number  
**910085863131**

### Amount due

<b>\$1,280.07</b>	After Oct 11, the amount due will increase
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\$ \_\_\_\_\_ \$ \_\_\_\_\_  
Add here, to help others with a contribution to WinterCare

**Duke Energy**  
Remittance Processing  
PO BOX 1094  
CHARLOTTE, NC 28201-1094

**TRUIST BANK**  
PO BOX 2440  
C/O ENGIE INSIGHT, MS 2534  
SPOKANE, WA 99210-2440

### We're here for you

#### Report an emergency

duke-energy.com/outages  
800.228.8485

#### Important to know

##### Your next meter reading

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eight times from time to time. That's a normal part of the energy measuring process.

##### Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. A security deposit may also be required.

##### Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not

#### Convenient ways to pay your bill

Online  
Automatically from your bank account  
Speedpay (fee applies)

duke-energy.com/billing  
duke-energy.com/autodraft  
duke-energy.com/pay-now  
800.700.8744

By mail payable to Duke Energy

P.O. Box 1094  
Charlotte, NC 28201-1094  
duke-energy.com/location

In person

**Help managing your account** (not applicable for all customers)

Register for free paperless billing  
Home  
Business

duke-energy.com/paperless  
duke-energy.com/manage-home  
duke-energy.com/manage-bus

#### General questions or concerns

Online  
Home: Mon - Fri (7 a.m. to 7 p.m.)  
Business: Mon - Fri (7 a.m. to 6 p.m.)  
For hearing impaired TDD/TTY  
International

duke-energy.com  
800.700.8744  
877.372.8477  
800.222.3448 or 711  
1.407.629.1010

#### Call before you dig

Call

800.432.4770 or 811

#### Check utility rates

Check rates and charges

duke-energy.com/rates

Correspond with Duke Energy (not for

payment)  
P.O. Box 14042  
St. Petersburg, FL 33733

result in disconnection of electric service.

**When you pay by check**

We may process the payment as a regular check or convert it into a one-time electronic check payment.

**Para nuestros clientes que hablan Espanol**

**Current Electric Usage**

<b>Meter Number</b>	<b>Billing Period</b>
9906950	Aug 21 - Sep 18

**Usage Values**

Billed kWh	8700.98kWh
Billed kWh-On Peak	626.94kWh
Billed kWh-Off Peak	6412.12kWh
Billed kWh-Super Off Peak	1661.92kWh
Billed Demand kW	26.64kW
Billed Demand-kW On Peak	19.88kW
Demand On-Peak	19.88kW
Billed Demand kW Mid-Pk	26.56kW
Load Factor	47.07%

A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

**Billing details - Electric**

Customer Charge	\$16.51
Energy Charge Super Off-Peak 1661.92 kWh @ 0.02041	\$33.92
Energy Charge On-Peak 626.94 kWh @ 0.03746	\$23.48
Energy Charge Off-Peak 6412.12 kWh @ 0.03149	\$201.92
Fuel Charge On-Peak 626.94 kWh @ 0.05968	\$37.42
Fuel Charge Off-Peak 6412.12 kWh @ 0.04703	\$301.56
Fuel Charge Super Off-Peak 1661.92 kWh @ 0.03325	\$55.26
Demand Charge Base 26.64 kW @ 2.19	\$58.34
Demand Charge On-Peak 19.88 kW @ 1.27	\$25.25
Demand Charge Mid Peak 26.56 kW @ 4.44	\$117.93
Demand Charge Monthly Max 26.56 kW @ 4.8	\$127.49
Asset Securitization Charge 8700.98 kWh @ 0.00177	\$15.40
<b>Total Current Charge</b>	<b>\$1,014.48</b>

Your current rate is  
General Service Demand Time of Use  
Sec/Pri Three Phase (GSDT-1).

**Current Lighting Usage**

<b>Billing Period</b>
Aug 21 - Sep 18

**Usage Values**

Kilowatt hour	42kWh
Total Kilo Watt Hour	42kWh
Energy Charge	42kWh
Fuel Charge	42kWh
Asset Securitization Charge	42kWh
Pole Charge-WOOD 30/35	1kWh

A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

**Billing details - Lighting**

Customer Charge	\$1.70
Energy Charge 42 kWh @ 0.04124	\$1.74
Fuel Charge 42 kWh @ 0.04343	\$1.82
Asset Securitization Charge 42 kWh @ 0.00061	\$0.03
Fixture Charge-SV RW 9500 Maintenance Charge-SV RW 9500	\$4.04
Pole Charge-WOOD 30/35 1 kWh @ 4.32	\$1.84
<b>Total Current Charge</b>	<b>\$4.32</b>
	<b>\$15.49</b>

Your current rate is  
Lighting Service Company  
Owned/Maintained (LS-1).

**Billing details - Taxes**

State Sales Tax	\$77.37
County Sales Tax	\$11.16
Municipal Utility Tax	\$76.94
Gross Receipts Tax	\$26.17
Municipal Fee	\$57.57
Reg Assessment Fee	\$0.89
<b>Total Taxes</b>	<b>\$250.10</b>