

Quick Reference Information	
Account Number	2783923-2
Bill Date	7/31/2024
Bill Inquiries	800-422-4012
Current Charges Due	8/21/2024
AMOUNT DUE	\$63.21



Customer Statement For Service At:
WALGREENS INC
15154-PORTLAND
9855 SW Capitol Hwy
Portland, OR 97219

USAGE SUMMARY

Meter 974298

Actual Read	7667	7/31/24
Actual Read	- 7636	7/01/24
Units of gas	31	30 days
Billing Factor	x 1.235	
Therms	38.3	

BILLING PERIOD	LOCAL AVG DAILY TEMP	DAYS IN BILLING PERIOD	AVG THERMS PER DAY
AUG 24	74.5	30	1.3
AUG 23	73.4	32	1.4

NW NATURAL ACCOUNT SUMMARY	
Previous Balance	\$ 72 . 75
Payment(s) Received	72 . 75 CR
Subtotal Balance Forward	\$. 00
Current Charges	
Monthly Service Charge Rate 03C	15 . 00
Gas Usage 38.3 @ 1.08753	41 . 65
Schedule 335 Fee	3 . 24
2% Portland Franchise Fee	1 . 20
Metro Housing Services Tax	. 04
Multnomah County Tax	. 08
Public Purpose Charge	2 . 00
Subtotal Current Charges	\$ 63 . 21
New Balance	\$ 63 . 21

A late charge of 2.3% with a minimum of \$3.00 may be assessed on a past due balance of \$50.00 or more.
You are participating in the WARM program, which adjusts bills if weather between Dec. and mid-May is colder or warmer than normal.
Thank you for your payment.

You are enrolled in WARM, the billing program designed to smooth out impacts of weather variances for those who heat with gas during the Dec-May heating season. If you would like to opt out of WARM, visit nwnatural.com or call 800-422-4012 by Sept. 30.

NW Natural®
PO BOX 6017
Portland Oregon 97228-6017

Please detach and return this portion with your payment.

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☐ CHECK BOX IF ADDRESS CHANGE OR COMMENTS NOTED ON BACK OF BILL.

ACCOUNT NUMBER
2783923-2

DUE DATE FOR CURRENT BILL	PLEASE PAY THIS AMOUNT
8/21/2024	\$63.21

WALGREENS INC
15154-PORTLAND
C/O CASS INFORMATION SYSTEMS
PO BOX 182107
COLUMBUS OH 43218-2107



NW NATURAL

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NW Natural®

nwnatural.com

NATURAL GAS ODORS

- Toll Free (24 hours a day, 7 days a week)800-882-3377

GAS LINE LOCATING SERVICE (*Call before you dig!*)

- Oregon & Washingtoncallbeforeyoudig.org or call 811

CONTACT CENTER HOURS

- Monday - Friday, 7:00 a.m. to 6:00 p.m.

CUSTOMER SERVICE & BILLING

- Residential & Commercial Customers503-226-4211
Toll Free800-422-4012
- Industrial & Large Commercial Customers503-721-2512
- Equipment Replacement Information, Toll Free ..800-927-6123
- Weatherization Information866-368-7878
- Oregon Relay Service (for Hearing Impaired) ...800-735-2900
- Washington Relay Service (for Hearing Impaired) ..800-833-6384

NW NATURAL APPLIANCE CENTER

2610 SE 8th Avenue, Portland, OR 97202-1004 ... 503-220-2362

PAYMENT METHODS

- Mailing Address P.O. Box 6017, Portland, OR, 97228-6017
- Enroll in Auto Paynwnatural.com/AutoPay
- Free Payment Online nwnatural.com
- Free Payment by Phone 833-347-2116
- Pay Station Locations nwnatural.com
or Toll Free..... 800-422-4012

IMPORTANT INFORMATION

WHEN YOU MOVE OR WANT TO DISCONTINUE

GAS SERVICE Please notify NW Natural at least five days in advance.

EMPLOYEE IDENTIFICATION Our employees carry company identification with a photograph. Ask to see identification before admitting anyone onto your premises. If you have any questions, call 800-422-4012.

CUSTOMER RIGHTS REGARDING BILLS Customers receiving a corrected bill due to a previous underbilling have the right to enter into a time payment agreement by calling NW Natural. A customer that cannot resolve a billing dispute with NW Natural may contact their state utility commission. Oregon: Public Utility Commission of Oregon at 800-522-2404 or www.puc.state.or.us. Washington: Washington Utilities & Transportation Commission at 888-333-9882 or www.utc.wa.gov.

PRIVACY POLICY NW Natural's privacy policy is posted on its website at nwnatural.com.

Explanation of common billing terms:

BILLING FACTOR Converts metered units of gas into therms.

LATE PAYMENT CHARGE A charge may be applied to past-due utility billings.

PAYMENT DUE DATE Bills are due when rendered and become delinquent if not paid by the due date printed on the bill.

THERMS A measure of energy. One therm equals 100,000 BTUs (British Thermal Units). To determine the number of therms used, multiply the Units of Gas by the Billing Factor.

UNITS OF GAS Gas meters record the volume (units) of gas you use. To calculate the units of gas used, subtract the previous meter readings from the present meter reading.

WARM (Weather Adjusted Rate Mechanism)

Default billing method that helps ensure NW Natural does not collect more or less than its fixed costs from its Oregon customers, regardless of fluctuations in weather.

MAILING ADDRESS FOR PAYMENTS

**NW NATURAL
P.O. BOX 6017
PORTLAND, OR 97228-6017**

ADD MAILING ADDRESS CHANGE OR COMMENTS HERE

PHONE

PLEASE DO NOT WRITE BELOW THIS LINE. THANK YOU.