

Direct Energy

Business

DISCOUNT TIRE
C/O ENGE INSIGHT, MS 930
SPOKANE, WA 99210--2440

Account Number: 1754865
Invoice Number: 232580052593069
Billing Date: September 15, 2023

Questions about your bill?
Need a copy of your Terms
of Service Document?
Contact Direct Energy
Business
Customer Relations at
CustomerRelations@
DirectEnergy.com,
or call us at 1-888-925-9115.

According to the terms
contained in your energy
service agreement with
Direct Energy, if you end
your service prior to the end
of your agreement term, you
may be charged an early
termination fee. Please refer
to your energy service
agreement for details.

ACCOUNT SUMMARY INFORMATION

Previous Balance	\$1,120.16
Payment Received - Thank You	-\$1,120.16
Adjustments	\$0.10
Total Balance Forward	\$0.10
Current Usage Charges	\$1,082.22
Tax Charges	\$114.63
Total Current Charges	\$1,196.85
Total Amount Due	\$1,196.95

We are pleased to offer free online and over the phone bill payment options. Visit our Customer Service Center at www.DirectEnergyBusiness.com to pay your bill online or 1-888-329-7906 to pay by phone. Enroll in paperless billing today and help reduce your carbon footprint at business.directenergy.com/paperless.

YOUR SERVICE CHARGES

1555 S FRIENDSWOOD DR, FRIENDSWOOD TX
EDC# 10400514752450001

Direct Energy Business : Current Charges

Meter# 348237789		
Current meter read Actual-Total	September 8, 2023	0.81
Previous read	August 9, 2023	0
Current period consists of 30 days	Difference	0.81
Meter Multiplier of 40 x Difference of 0.81 =		32.4 kW
PowerFactor=0		
Current meter read Actual-Total	September 8, 2023	2,712
Previous read	August 9, 2023	2,439
Current period consists of 30 days	Difference	273
Meter Multiplier of 40 x Difference of 273 =		10,920 kWh
PowerFactor=0		
<u>August 9, 2023 to September 8, 2023</u>		
Fixed Price - 10,920 kWh Total @ \$0.04939/kWh		\$539.34
Market Securitization: Uplift - 10,920 kWh Total @ \$0.000433		\$4.73
ERCOT Cont Reserve Serv (ECRS) - 10,920 kWh Total @ \$0.01056		\$115.33
Total Current Charges		\$659.40

TEXAS NEW MEXICO POWER : Current Charges

Meter# 348237789		
Current meter read Actual-Total	September 8, 2023	0.81
Previous read	August 9, 2023	0
Current period consists of 30 days	Difference	0.81
Meter Multiplier of 40 x Difference of 0.81 =		32.4 kW
PowerFactor=0		
Current meter read Actual-Total	September 8, 2023	2,712
Previous read	August 9, 2023	2,439
Current period consists of 30 days	Difference	273
Meter Multiplier of 40 x Difference of 273 =		10,920 kWh
PowerFactor=0		
<u>August 9, 2023 to September 8, 2023</u>		
BILLING CHARGE		\$3.60
ENERGY EFFICIENCY COST RECOVERY FACTOR		\$13.28
DISTRIBUTION FACILITY CHARGE		\$183.22
DISTRIBUTION COST RECOVERY FACTOR		\$57.73
TRANSMISSION COST RECOVERY FACTOR		\$144.03
METERING CHARGE		\$20.96
Total Current Charges		\$422.82

Direct Energy Business

Other Charges and Adjustments

<u>July 10, 2023 to August 9, 2023</u>	
Market Securitization (Debt) Financing: Default - July	\$0.10
Current Other Charges and Adjustments	\$0.10

Tax Charges

City Sales Tax	\$22.11
Gross Receipts Tax	\$21.61
State FUC Assessment	\$1.80
State Sales Tax	\$69.11
Current Tax Charges	\$114.63

TOTAL CHARGES FOR EDC# 10400514752450001 **\$1,196.95**

GENERAL INFORMATION

This bill is for electric generation and transmission services supplied by Direct Energy Business. For questions

In the event that the Term of

your Agreement has expired, your account will be invoiced at a Market Based Rate or MCPE rate. Please refer to your agreement for additional information.

or concerns relating to this bill, please call Direct Energy Business's Customer Relations Department at: 1-888-925-9115 or email us at CustomerRelations@DirectEnergy.com.

8 AM - 6 PM EST, Monday through Friday
CustomerRelations@DirectEnergy.com
Phone: 1-888-925-9115
Fax: 1-866-421-0257

If mailing correspondence, please forward to
Direct Energy Business
Attn: Customer Relations
1001 Liberty Avenue
Pittsburgh, PA 15222

Delivery problems such as power outages are typically due to problems with local distribution facilities. For service problems call the utility's 24-hour service center at: Texas New Mexico Power 1.888.866.7456.

TERMS AND DEFINITIONS

Late Payment Penalty - A charge assessed for late payment in accordance with Public Utility Commission rules.
Demand Charge - A charge based on the rate at which electric energy is delivered to or by a system at a given instant, or averaged over a designated period, during the billing cycle.

Energy Charge - A charge based on the electric energy (kWh) consumed.

PUC Assessment - A fee assessed to recover the statutory fee for administering the Public Utility Regulatory Act.

Sales Tax - Sales tax collected by authorized taxing authorities, such as the state, cities and special purpose districts.

Transition Charge - A charge assessed to recover a TDUs charges for securitized costs associated with the transition to competition.

Current Meter Read - The meter reading at the end of the period for which the customer is being billed.

Previous Meter Read: The meter reading at the beginning the period for which the customer is being billed.

kW: Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts.

kWh: Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

Unauthorized Charges:

If you believe this bill includes any unauthorized charges, please contact Direct Energy Business's Customer Relations Department. You may also file a complaint with the Public Commission of Texas, P.O.Box 13326, Austin, TX 78711-3326, (512) 936-7120 or toll free in Texas at (888) 782-8477. Hearing and speech impaired individuals with text telephones (TTY) may contact the Commission at 1-866-787-9819.

Change of Address?

Please contact the Direct Energy Business Customer Relations team at:
Direct Energy Business
Attn: Customer Relations
1001 Liberty Avenue
Pittsburgh, PA 15222
Fax: 1-866-421-0257 OR Phone 1-888-925-9115

Local Distribution Company:
TEXAS NEW MEXICO POWER
4100 INTERNATIONAL PLAZA
FORT WORTH, TX 76109-4820

Please Remit to:
Direct Energy/NRG/643249/660749
PO Box 660749
Dallas, TX 75266

**Direct
Energy**

Business
DISCOUNT TIRE
C/O ENGIE INSIGHT, MS 930
SPOKANE, WA 99210-2440

Account Number
Due Date
Total Due

1754865
October 2, 2023
\$1,196.95