

TotalEnergies

Electricity Invoice

Page 1 of 3

DIGITAL LONDON LIMITED
1 MUIRFIELD CRESCENT
LONDON
E14 9SZ

Enquiries:

If you have any queries regarding this invoice or your account in general, please call our Customer Services Help Line on 01737 275 626, write to us at TotalEnergies Gas & Power, Bridge Gate, 55-57 High Street, Redhill, RH1 1RX, or contact us through our website: business.totalenergies.uk

R **Account Number:** 3005971947
Invoice Number: 308126692/23
Date (Tax Point): 21 July 2023
Customer's reference: Cloud House 1
Supplied Address: SERVICE 1
CLOUD HOUSE CLOUD HOUSE
1 MUIRFIELD CRESCENT
LONDON
E14 9SZ

Statement Section	FFL	CCL	VAT	Total
Total balance from previous invoice	-	-	-	£1,033.03
Balance Carried Forward	-	-	-	£1,033.03

Charge Description	Period of use From To	Billed Units	Unit Desc	Price	Cost (£)
Supply Number S 00 845 094 12 0006 2459 293					
Meter No. K19D00361					
Day (07:00-24:00)	01/06/23 30/06/23	100,726.90	kWh	28.9201p	29,130.32
Night (00:00-07:00)	01/06/23 30/06/23	40,164.19	kWh	28.9201p	11,615.53
Standing Charge	01/06/23 30/06/23	30.00	Day	83.4261p	25.03
DUoS Capacity Charge	01/06/23 30/06/23	3,700.00	kVA/Month	£2.22	8,214.00
DUoS Unit Charge - Red	01/06/23 30/06/23	26,317.70	kWh	0.0560p	14.74
Distribution Losses	01/06/23 30/06/23	3,926.08	kWh	28.5231p	1,119.84
TNUoS Standing Charge	01/06/23 30/06/23	30.00	Day	£276.99	8,309.65
Transmission Losses	01/06/23 30/06/23	5,292.96	kWh	28.5231p	1,509.72
BSUoS Charge	01/06/23 30/06/23	150,110.14	kWh	1.3410p	2,012.98
AAHEDC	01/06/23 30/06/23	144,817.18	kWh	0.0419p	60.68
BSC Charge	01/06/23 30/06/23	140,891.10	kWh	0.0006p	0.85
Renewable Obligations Charge	01/06/23 30/06/23	140,891.10	kWh	2.7680p	3,899.87
Feed In Tariff	01/06/23 30/06/23	140,891.10	kWh	0.8578p	1,208.56
CM Operational Levy	01/06/23 30/06/23	144,817.18	kWh	0.0028p	4.05
CfD Operational Levy	01/06/23 30/06/23	150,110.14	kWh	0.0099p	14.86
CM Obligation Levy Charge	01/06/23 30/06/23	30.00	Day	£16.64	499.20

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Mailing address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom
Website: business.totalenergies.uk

TotalEnergies Gas & Power Limited VAT Registration No. 689638949 Registered in England No. 2172239
Registered Office: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX



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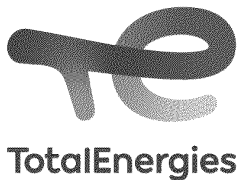
Charge Description	Period of use		Billed Units	Unit Desc	Price	Cost (£)
	From	To				
CfD Obligation Levy Charge	01/06/23	30/06/23	150,110.14	kWh	0.5046p	757.46
Settlement Charge	01/06/23	30/06/23	1.00	Month	£2.92	2.92
Total (Consumption) 140,891.10 kWh						£40,745.85
Total Other Charges						£27654.41
CCL at 0.775p/kWh						£87.35
VAT at 20.00%						£13,697.52
Total Electricity Sales						£82,185.13

Additional charges	VAT(5%)	VAT(Std.rate)	Charge
1200062459293 01/01/23-31/01/23 BSUoS Reconciliation 20 July 2023	-	£37.60 @ 20.0%	£188.01
1200062459293 01/02/23-28/02/23 BSUoS Reconciliation 20 July 2023	-	CR £21.30 @ 20.0%	CR £106.51
Sub totals	-	£16.30	£81.50

Total Additional charges £97.80

Total Invoice Value	£82,282.93
Balance Brought Forward	£1,033.03
Balance Due	£83,315.96

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Date (Tax Point): 21 July 2023
Customer's reference: Cloud House 1

£83,315.96 must be paid to TotalEnergies Gas & Power by 20 August 2023

Paying by Direct Debit is simple, hassle free and easy to arrange. Call 01737 275 626 to switch today

kW = 220, kVAR = 0, PF = 1.00 - 1200062459293

bank giro credit 

Cashier stamp
and initials

Payment Reference

600000308126692

Amount Due

83,315.96

Paid in by

HSBC Bank plc

Head Office Collection Account
TotalEnergies Gas & Power Ltd

44-82-19

Date

Cash

Cheque

£

Please do not write or mark below this line and do not fold this document

<6000003081266926< 448219+< 73 X

PAYING YOUR ELECTRICITY INVOICE

Direct Debit Payment

If you are interested in paying by Direct Debit, please contact our Customer Services Help Line.

BACS Payment

For customers paying by BACS, our account details are:

Bank Name: HSBC Bank plc
Account Name: TotalEnergies G & P Collections
Account No: 81403346
Sort Code: 40 - 02 - 50
Branch: London Park Street SE1

Please ensure that the remittance advice clearly states the Invoice Number, the amount paid and the Account Number. This should be marked for the attention of the Treasury Department and sent to the address below.

Alternatively remittances can be emailed to our cashiers department on remittances.uk@totalenergies.com.

By Post

Cheques should be made payable to TotalEnergies Gas & Power Limited. Please send cheques with the detachable Bank Giro Credit slip to the address stated below. Please write your Account Number on the back of the cheque. Cash should not be sent through the post.

At a Bank

Payment can be made with cash or a cheque by using the Bank Giro Credit slip, free of charge at any branch of HSBC for customers who hold a HSBC Bank account. Alternatively, you may use a branch of your own bank. This service will usually be free of charge.

By Debit or Credit Card

If you would like to make payment by Debit or Credit card please call us on 0333 003 7874 using Option 1 followed by Option 1.

INVOICE DEFINITIONS

- 'A' after a meter reading indicates an actual read taken by the data collector or agents working on its behalf.
- 'E' after a meter reading indicates an estimated read.
- 'C' after a meter reading indicates a read given by the customer.

Climate Change Levy (CCL)

Government energy tax on industrial and commercial consumption, subject to VAT at Standard Rate. This is a CCL accounting document.

Fossil Fuel Levy (FFL)

Government tax on industrial and commercial electricity sales revenue (to fund renewable energy schemes). To calculate FFL multiply the sum of Total Consumption and Total Other Charges amounts by 0.3% for England and Wales or 0.8% for Scotland. Please note that from 1/4/02 the FFL rate for England & Wales will be reduced to zero. FFL is not subject to VAT.

Kilowatt Hours (kWh)

This is the unit of measure for energy consumed, sometimes referred to as the units of measure for electricity supplied.

Supply Number (MPAN)

The electricity supply number is also referred to as the Meter Point Administration Number (MPAN) and is printed on each bill you receive.

The supply number starts with the letter S, followed by a 21 digit number which uniquely identifies your meter point.

You will see your supply number on the left hand side of your bill - with non half-hourly meters the first two digits will start with either 01,02,03,04,05,06,07 or 08.

EBRS/EBDS/ETIL/QHS Discount

Government support in line with the various schemes in place, for more information please refer to our FAQs page at <https://business.totalenergies.uk/ebds>

MOVING PREMISES? Call 08456 009 621

If you are due to move out of your current premises please contact us either in writing, by telephone, or through our "Change Of Ownership" form via the web: business.totalenergies.uk, with the following details:

- Date the move is to take place
- Name of new occupant
- Your forwarding address and telephone number
- A meter read taken on the day you move out of the premises

INFORMATION

If you have a power cut or an associated emergency please contact the National Power Emergency Number on: 105. For your information your local Distribution Network Operator is:

UK Power Networks
Customer Care, UK Power Network, Fore Hamlet,
Ipswich, IP3 8AA

Enquiries

If you have a query regarding this invoice or any other matter, please contact:

Group & Strategic Help Line - 01737 275 772

or visit:

business.totalenergies.uk

Budget Plan Payment Scheme:

This allows you to spread the cost of your electricity evenly across the whole year in 12 equal monthly payments

Statements

A statement of your account can be requested at anytime. If you wish to find out more details about any of these services, please call our Customer Services Help Line.

Energy Advice

To receive your free Energy Efficiency Advice pack please call us on 01737 275 626.

Complaints Process

If you have a complaint we will use our best endeavours to resolve it quickly and effectively. You should in the first instance raise this by telephone on 03330 037 874 with our advisers in the Customer Services department. If we cannot resolve the problem, then you have the option to ask for your Complaint to be reviewed by a more senior member of staff in our dedicated Complaints Department. Please refer to our website: business.totalenergies.uk for our complaints handling procedure.

FUEL MIX DISCLOSURE DATA 04/2021 - 03/2022

To find out about renewable energies and how our power is generated, visit our website <http://business.totalenergies.uk/information-centre/energy-essentials/fuel-mix-disclosure>. This refers to the electricity supplied by TotalEnergies to its portfolio and does not reflect your individual supply make up.

Electricity supplied has been sourced from the following fuels	Coal	Natural Gas	Nuclear	Renewable	Other
Percentage of electricity supplied by TotalEnergies	5%	38%	3%	50%	4%
Average for Great Britain (for comparison)	4%	38%	16%	39%	3%

Environmental Impact	
CO2 emissions	219 g/kWh
Radioactive waste	0.0005 g/kWh

HOW TO CALCULATE NON HALF-HOURLY CHARGES

- To calculate the number of Billed Units (electricity consumed) deduct the present meter read from the previous and multiply this figure by the multiplier (Multi).
- Non half-hourly meters may have up to six registers. The time periods these refer to are stated on your invoice. Where more than one register has been used to generate a charge this will be shown. In such cases the Billed Units of each register for a particular time period should be summed together to give the 'total' Billed Units.
- Multiply the Billed Units by their respective Price to calculate the Cost.
- The total (Consumption) is the consumption for all the registers for the period of use. The total cost associated with the total consumption is stated.
- Multiply the Billed Units of the Standing Charge by the Price (if applicable).
- Multiply the Billed Units of the Capacity Charge by the Price (if applicable).
- Add together the Standing Charge and Capacity Charge to get the Total Other Charges.
- Apply CCL at the rate specified on your invoice unless any reductions apply.
- VAT is applied at Standard Rate unless any exemptions apply.
- The sum of these calculations amounts to the Total Electricity Sales.

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