

Correspondence Address: MONTGOMERY WATER WORKS P.O. BOX 1631 MONTGOMERY, AL 36102-1631 FOR BILLING INQUIRIES CALL: WATER - (334) 206-1600 GARBAGE - (334) 625-2144 www.mwwssb.com	ACCT NO	119-0230.300		SERVICE ADDRESS	736 OLIVER RD		
				TOWN	MONTGOMERY		
				CLASS	WATER COMMERCIAL-MTGY		
		BILLING DATE	DUE DATE	NAME ON ACCOUNT	GULF ICE SUITE 322		
	08/29/23	09/15/23					

METER NUMBER(S)	PREVIOUS		PRESENT		DESCRIPTION	CONSUMPTION GALS X 1000	TYPE
	DATE	PREVIOUS READING	READ CODE	DATE	PRESENT READING	READ CODE	
60344219	07/25/23	366	A	08/22/23	367	A	Water 1.000 GAL

		WATER	GARBAGE	TOTAL
PREVIOUS BILLING CYCLE				
Previous Billing		\$101.00		\$101.00
Late Payment Charge		9.71		9.71
Payment 08/22/23 - THANK YOU		101.00-	0.00	101.00-
Balance Forward		\$9.71	\$0.00	\$9.71
 CURRENT BILLING CYCLE				
Water Charge		97.12		97.12
Utility Tax		3.88		3.88
Total Current Charges		\$101.00	\$0.00	\$101.00
Total Amount Due		\$110.71	\$0.00	\$110.71
 =====				

* YOUR PAST DUE BALANCE MUST BE PAID BY THE DUE DATE TO AVOID DISCONNECTION *

TOTAL DUE	BY	09/15/23	\$110.71	AFTER THIS DATE	Pay This Amount	\$120.42
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PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

TOTAL AMOUNT DUE	BY DUE DATE	09/15/23	\$110.71
	AFTER DUE DATE	09/15/23	\$120.42
ACCT NO: 119-0230.300	Amount Enclosed	\$	

Montgomery Water Works
P.O. 1631
Montgomery, AL 36102-1631



Scan Code:



MWW0829A AUTO MIXED AADC 750
7000000057 00.0001.0057 57/1



GULF ICE SUITE 322
REDDY ICE MS 3
PO BOX 182609
COLUMBUS OH 43218-2609



SERVICE ADDRESS: 736 OLIVER RD

MONTGOMERY WATER WORKS & SEWER BOARD
P.O. BOX 830692
BIRMINGHAM, AL 35283-0692

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Contact Information

Visit our web site at www.mwwssb.com to access account information, transfer or disconnect service or to apply for new service.

Customer Service: For questions about your water bill, new service or discontinuing existing services call(334) 206-1600

Maintenance Department: To report line breaks or water pressure problems. Contact our Maintenance Dept.....(334) 206-1600

Sanitation

For questions about garbage billing.....(334) 625-4531

For questions about garbage services or trash pickup.....(334) 241-2751

Billing Period and Due Date

Meters are read monthly. There is a minimum monthly charge based on the meter size even if there is no actual usage on the meter. Payment is due by the due date on the bill. A bill becomes delinquent if it is not paid by the due date. When an account becomes delinquent, a 10% late fee is added to the water balance. For accounts that have a current and past due balance and payment is not received by the due date of the bill, the service is subject to disconnect on the following business day.

If water service is terminated for non-payment, service will be restored when the water balance is paid in full, including a service fee and a deposit or an additional deposit. For customers requesting reconnection of water service the same day the water balance must be paid in full plus a service fee, a deposit or an additional deposit, and a reconnection fee.

A normal billing cycle is approximately 30 days. Failure to receive a bill does not exempt the customer from timely payment or preclude service termination.

Payments returned to the Water Works by the customer's financial institution for any reason will result in the assessment of additional charges and possible service termination without notification.

If you feel that there is a billing error or other legitimate complaint, you must notify the Montgomery Water Works either by phone or in person prior to the due date of the bill. This will not exempt you from paying your bill by the due date.

If for any reason a consumer's account should become delinquent, the consumer agrees to pay all

Rules & Regulations

Visit our website at www.mwwssb.com for a complete listing of our Rules and Regulations, rates and charges. Customers receiving service from Montgomery Water Works and Sanitary Sewer Board must comply with Montgomery Water Works and Sanitary Sewer Board Rules and Regulations.

Payment Options

- a. RECURRING BANK DRAFT - Your monthly bill can automatically be deducted from your bank account. You may still receive a bill. The bill will state your payment will be drafted from your account on the due date of the bill. There are no fees charged for using RECURRING BANK DRAFT
- b. RECURRING CREDIT CARD - Your monthly bill can automatically be charged to your credit card. You may still receive a bill. The bill will state your payment will be charged to your credit card on the due date of the bill. There are no fees charged for using RECURRING CREDIT CARD. There is a \$1000 limit on all credit card charges.
- c. ONE-TIME BANK DRAFT - You may make a one-time bank draft payment on your account at any time by accessing our telephone system at 206-1600 or website at www.mwwssb.com. There are no fees charged for using ONE-TIME BANK DRAFT.
- d. ONE-TIME CREDIT CARD - You may make a one-time credit card payment on your account at any time by accessing our telephone system at 206-1600 or website at www.mwwssb.com. There is a fee charged for a ONE-TIME CREDIT CARD PAYMENT. There is a \$1000 limit including the fee on all credit card charges.
- e. CHECK - Please be advised that the Montgomery Water Works Board processes check payments through an "electronic check debit system". When you pay your bill using a check, we will electronically debit your bank account on the day we receive your payment or on the next business day. Paying your bill using a check authorizes the Board to process the check through the electronic system.
- f. KIOSK - Kiosk payment services are available 24 hours a day / 7 days a week.

Damages and Illegal Connections

Tampering with Montgomery Water Works meters, water or sewer mains, or other system components is prohibited and in violation of Section I - G of Montgomery Water Works & Sanitary Sewer Board Rules and Regulations.