



## Utility News

### Bill Cycle 10

Alert! Your 3-month wastewater averaging period is scheduled to start on (12-10-2024). Avoid outside water use during the averaging period to save \$\$\$ all year long. Find out more at [Austinwater.org](#)

Weather disasters keep coming, with bigger storms that last longer. As Austin Energy prepares for future power outage emergencies, you can get ready, too. Visit [austinenergy.com/outage](#) so you know what to do in case of an outage.

Happy Holidays! Starting December 26, recycle your non-artificial holiday trees by setting them at the curb by 5:30 a.m. as part of your regularly scheduled composting collection. Learn more: [austintexas.gov/treerecycling](#)

Scammers are targeting utility customers. Don't fall for a call threatening you with immediate disconnection. Hang up and call 512-494-9400 or visit [coautilities.com](#) to check your account status. More at [austinenrgy.com/stopscams](#)

## Contact Information

View or Pay online: [www.coautilities.com](#)

Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call **512-322-9100** or visit [outagemap.austinenergy.com](#). Please have your account number available.



Detach and include stub with your payment

P.O. Box 2267 Austin, TX 78783-2267

7536 0100 CA D0 14 12142024 NNNNNNNN 0013181 Non-Q 1 oz.

WELLS FARGO BANK NATIONAL ASSOCIATION

## Summary of Service

WELLS FARGO BANK NATIONAL ASSOCIATION  
Service Address: 4301 W WILLIAM CANNON DR L,  
ZIP: 78749

**Account Number: 48384 30000**

Invoice Number: 483249699377

Bill Print Date	Dec 13, 2024
Due Date	Dec 30, 2024

### Previous Activity/Charges

Total Amount Due at Last Bill	\$1,650.87
Payment received - Thank you	-\$1,650.87

Previous Balance	\$0.00
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### Current Activity/Charges

Electric Service	\$877.43
Water Service	\$51.72
Wastewater Service	\$23.63
Clean Community Service	\$19.35
Street Service	+ \$550.47

Current Balance	\$1,522.60
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If Payment is received after due date, a late fee will be assessed.

<b>Total Amount Due</b>	<b>\$1,522.60</b>
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THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

**Account: 48384 30000**

Make Checks payable to City of Austin.  
View or Pay online:  
[www.coautilities.com](#)

<b>Total Amount Due:</b>	<b>\$1,522.60</b>
<b>Date Due:</b>	<b>12/30/24</b>

Penalty After Date Due:	\$47.64
Total Due After 12/30/2024:	\$1,570.24
CAP Contribution:	\$_____
Parks & Libraries Fund:	\$_____
Homeless Student Fund:	\$_____

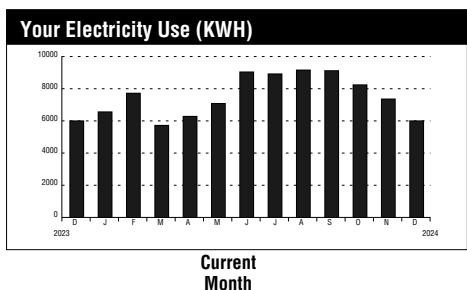
<b>Total Paid:</b>	<b>\$_____</b>
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Enter contributions  
and include  
in Total Paid

CITY OF AUSTIN  
P.O. BOX 2267

AUSTIN TX 78783-2267

## Service Details



**Days of service** 30  
**kWh Used** 6000  
**Avg. kWh per day** 200.0  
**Avg. cost per day** \$29.25

13 month avg. consumption: 7476.92



### ELECTRIC SERVICE

4301 W WILLIAM CANNON DR L, ZIP: 78749

Meter #	6103527	Next Read Date	Approx. 01/10
Read Date	11/10/2024	12/10/2024	Consumption
Read	17857	18007	150
Reading Difference			150
Meter Multiplier			40
Total Consumption in KWH			6000
Demand Usage			24.80
Power Factor			0.91

City of Austin Electric - Secondary Voltage >10kW <300kW	
Customer Charge	\$57.22
Demand Charge 24.80 kW at \$9.36 per kW	\$232.13
Energy Charge 6,000 kWh at \$0.0184 per kWh	\$110.40
Community Benefit Charges	\$44.52
Regulatory Charges 24.80 kW at \$3.73 per kW	\$92.50
Power Supply Adjustment 6,000 kWh at \$0.05322 per kWh	\$319.32
Power Supply Administrative Adjustment 6,000 kWh at \$-0.00759 per kWh	-\$45.54
Total Current Charges	\$810.55
Commercial Sales Tax	
Taxable Amount	\$810.55
Capital Metro Sales Tax 1%	\$8.11
City Sales Tax 1%	\$8.11
State Sales Tax 6.25%	\$50.66
<b>TOTAL CURRENT CHARGES</b>	<b>\$877.43</b>

Enjoy more rebates and more savings from Austin Energy! Through April 15, enjoy rebates averaging \$2,550 or 0% financing on home energy efficiency improvements. Learn more about Home Performance with ENERGY STAR at [austinenergy.com/go/hp](http://austinenergy.com/go/hp).

### View or Pay online: [www.coautilities.com](http://www.coautilities.com) AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area HEB and Randall's stores, as well as:

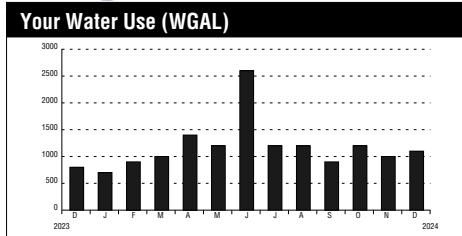
- North Utility Customer Service Center (8716 Research Blvd., Suite 115) • East Utility Customer Service Center (2800 Webberville Rd.)
- South Utility Customer Service Center (1901 W. William Cannon Dr., Suite 100)

### Drop Box Locations Are:

- 625 East 10th Street
- 505 Barton Springs Road

### Mail all inquiries to:

City of Austin Utility Customer Service,  
P.O.Box 2267 Austin, TX 78783-2267



Current Month  
Days of service 30  
Gallons used 1100  
Avg. gallons per day 36.7  
Avg. cost per day \$1.72

13 month avg. consumption: 1169.23



## WATER SERVICE

4301 W WILLIAM CANNON DR L, ZIP: 78749

Meter # 63049567			Next Read Date Approx. 01/10		
Read Date	11/10/2024	12/10/2024	Consumption		
Read	273	284	11		
Reading Difference in Hundreds			11		
Total Consumption in Gallons			1100		
City of Austin Water - Commercial					
Customer Charge .....			\$19.38		
Fixed Charge .....			\$22.90		
1,100 Gallons at \$5.46 per 1,000 - Off Peak .....			\$6.01		
1,100 Gallons at \$0.30 per 1,000 - Water Community Benefit Charge .....			\$0.33		
1,100 Gallons at \$0.15 per 1,000 - Water Go Purple Community Benefit Charge .....			\$0.17		
1,100 Gallons at \$0.05 per 1,000 - Reserve Fund Surcharge .....			\$0.06		
Backflow Prev Fee 1 @ \$2.87 ea .....			\$2.87		
<b>TOTAL CURRENT CHARGES .....</b>			<b>\$51.72</b>		

## WASTEWATER SERVICE

4301 W WILLIAM CANNON DR L, ZIP: 78749

City of Austin WasteWater - Commercial			
Customer Charge .....			\$10.70
1,100 Gallons at \$11.30 per 1,000 .....			\$12.43
1,100 Gallons at \$0.30 per 1,000 - WW Community Benefit Charge .....			\$0.33
1,100 Gallons at \$0.15 per 1,000 - Wastewater Go Purple Community Benefit Charge .....			\$0.17
<b>TOTAL CURRENT CHARGES .....</b>			<b>\$23.63</b>

## CLEAN COMMUNITY SERVICE

4301 W WILLIAM CANNON DR L, ZIP: 78749



Service Dates	11/14/2024	12/13/2024
City of Austin - Clean Community Fee Commercial		
Austin Resource Recovery .....		\$14.65
Austin Code Department .....		\$4.70
<b>TOTAL CURRENT CHARGES .....</b>		<b>\$19.35</b>

**STREET SERVICE****4301 W WILLIAM CANNON DR L, ZIP: 78749****Service Dates****11/14/2024****12/13/2024**

City of Austin Transportation User Fee - Commercial  
Transportation User Fee - Commercial ..... \$550.47

**TOTAL CURRENT CHARGES** ..... **\$550.47**