

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

JPMORGAN CHASE BANK NA SITE#B1554 - LA/FAIRFAX,
300 N FAIRFAX AVE, LOS ANGELES, CA 90036

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling 1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at www.ladwp.com/servicecenters

Account Summary

Previous Account Balance	\$ 658.19
Payment Received 10/22/19	-658.19
Credit Corrections (see details on page 3)	-\$658.19
Credit Balance	\$ -658.19
New Charges	+ 1,019.60

Total Amount Due \$ 361.41

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

 800-499-8840	Electric Charges 4,320 kWh	\$1,019.60
	Water Charges 10/1/19 - 10/31/19	\$0.00
Total LADWP Charges \$ 1,019.60		

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

 800-773-2489	Sewer Charges 10/1/19 - 10/31/19	\$0.00
	Total Sanitation Charges \$ 0.00	

Total New Charges \$ 1,019.60

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.



P.O. Box 30808 • Los Angeles, CA 90030-0808

THIS IS YOUR BILL

JPMORGAN CHASE BANK NA SITE#B1554 - LA/FAIRFAX
PO Box 182269
Columbus OH 43218

ACCOUNT NUMBER
340 550 0000

DATE DUE	Nov 20, 2019
AMOUNT DUE	\$ 361.41

Please enter amount enclosed

\$

Write account number on check or money order and make payable to LADWP.

340550000000000000000361413

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. After hours payment depositories are located at all offices.

BISHOP

Main Office 300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office 111 N. Hope St.

Boyle Heights 919 S. Soto St., #10

Central 4619 S. Central Ave.

Crenshaw-Baldwin Hills 4030 Crenshaw Blvd.

Hollywood 6547-B Sunset Blvd.

(entrance on Schrader Blvd.)

Lincoln Heights 2417 Daly St.

Slauson-Vermont 5928 S. Vermont Ave.

Watts 1686 E. 103rd St

HARBOR AREA

San Pedro 535 W. 9th St.

Wilmington 931 N. Avalon Blvd

SAN FERNANDO VALLEY

Canoga Park 7229 Winnetka Ave.

Mission Hills 11100 Sepulveda Blvd., #3

Van Nuys 6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles 1394 S. Sepulveda Blvd.

Place your payment stub in the provided envelope so that the address below shows through the window.

PO BOX 30808
LOS ANGELES, CA 90030-0808

Please do not fold, staple, tape or paper clip your payment to the stub.

Corrections (See details below)

CORRECTION DESCRIPTION	BILLING PERIOD CORRECTED	CANCELLED AMOUNT	CORRECTED AMOUNT	NET DIFFERENCE
1 Electric Service Charges - Previous Estimated Read	8/30/19 - 10/1/19	\$47.48	\$0.00	-\$47.48
2 Electric Service Charges - Previous Estimated Read	8/30/19 - 10/1/19	\$610.71	\$0.00	-\$610.71

Total Corrections -\$658.19

New Charges



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS (For residential customers, the tier rates on your bill may include the following adjustments.)

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

		Electric Charges				Cust Ref : SITE#B1554 - L.A/FAIRFAX SA # : 3405500869					
BILLING PERIOD		DAYS	ZONE	USAGE HISTORY (Total kWh)							
8/30/19 - 10/31/19		62	1								
RATE SCHEDULE	A-1 and A-1[i] Small General Electric - Rate A Standard Service										
NEXT SCHEDULED READ DATE	12/4/19										
METER NUMBER	SERVES	M00022-00000887 + LIGHTS FOR 310.									
						Prev Yr	Oct 19				
				Total kWh used	21,280	4,240					
				Average daily kWh	88	68					
				Days in billing period	242	62					
				Your average daily cost of electricity		\$14.64					
				Highest Demand in last 12 months:		7.2 kW					
DESCRIPTION	CURRENT READ	-	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED				
Demand kW	0.05				80		4 kW				
Energy kWh	131		78		80		4240 kWh				
Service Charge - 62 days							14.47				
Facilities Charge - 62 days							79.76				
ESA - 62 days							6.84				
RCA - 62 days							14.28				
IRCA - 62 days							30.06				
IRCA based on KWH - 62 days							11.87				
Energy Charge Low Season - 31 days							116.26				
Energy Charge High Season - 31 days							173.59				
ECA - 62 days							241.26				
VEA - 31 days							3.31				
VEA - 31 days							-4.71				
CRPSEA - 31 days							12.51				
CRPSEA - 31 days							16.62				
VRPSEA - 31 days							43.04				
VRPSEA - 31 days							46.34				
Subtotal Electric Charges							\$805.50				
City of Los Angeles Utility Tax - 62 days							\$805.50 x 12.5%	100.69			
State Energy Surcharge - 62 days							4,240 kWh x \$0.0003/kWh	1.27			
Total Electric Charges							\$ 907.46				

Green Power for a Green LA --LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD **DAYS**
10/1/19 - 10/31/19 30

RATE SCHEDULE

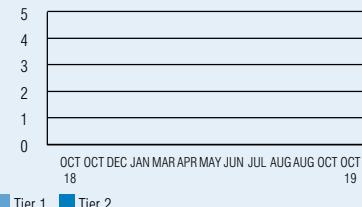
Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE

12/4/19

Cust Ref : SITE#B1554 - L.A/FAIRFAX
SA # : 3405500872

USAGE HISTORY (Total HCF)



	Prev Yr	Oct 19
Total HCF used	0	0
Average daily gallons	0	0
Days in billing period	29	30

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	CURRENT READ	-	PREVIOUS READ	=	TOTAL USED
90493946	0	-	0	=	0 HCF
Tier 1 Water - No Consumption					0.00
Total Charges - No Consumption					0.00
					Total Water Charges \$ 0.00

Your Water Usage by Tier

Tier 1 Water Allotment \$0/HCF	Tier 2
0 HCF	More than 0 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

For the Quarterly Notice of Change in LADWP Water Rates, go to

www.ladwp.com/quarterlynotice



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

Sewer Charges

Cust Ref : SITE#B1554 - L.A/FAIRFAX
SA # : 3405500871

BILLING PERIOD
10/1/19 - 10/31/19

DAYS
30

SEWER RATE SCHEDULE

Sewer Service Charge - Multi Dwell and
Commercial

Total Sewer Charges \$ 0.00

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.