



SOUTHERN CALIFORNIA
EDISON[®]

An EDISON INTERNATIONAL[®] Company

Go paperless at www.sce.com/ebilling. It's fast, easy and secure.

For billing and service inquiries
1-800-990-7788
www.sce.com

Your electricity bill

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Customer Account
2-33-904-0529

Date bill prepared
03/13/19

Amount due \$114.50
Due by 04/01/19

PO BOX 182552
COLUMBUS, OH 43218-2552

Your account summary

Previous Balance	\$116.94
Payment Received 02/28/19	-\$66.66
Payment Received 02/28/19	-\$50.28
Balance forward	\$0.00
Your new charges	\$114.50
Total amount you owe by 04/01/19	\$114.50

Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
3-037-5533-33	613 N IRWIN HANFORD, CA	02/07/19 to 03/11/19	TOU-GS-1-A	\$48.35
3-037-5533-80	118 E MALONE HANFORD, CA	02/07/19 to 03/11/19	TOU-GS-1-B	\$66.15
				\$114.50

Things you should know

You may notice a change in your billing statement.....

EFFECTIVE 3/01/2019, THE BILLING RATES USED TO CALCULATE your bill have been modified. For more information, please visit www.sce.com/bill_change.

You Received a California Climate Credit

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574)

Tear here

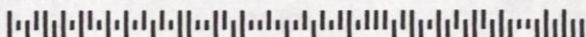
Tear here



Customer account 2-33-904-0529
Please write this number on the memo line
of your check. Make your check payable to
Southern California Edison.

Amount due by 04/01/19 **\$114.50**
Amount enclosed \$

STMT 03132019 P4



AT&T

PO BOX 182552
COLUMBUS, OH 43218-2552

P.O. BOX 300
ROSEMEAD, CA 91772-0001

33 904 0529 00000026 0000000000000011450000011450

Go paperless at www.sce.com/ebilling. It's fast, easy and secure.

Ways to contact us

Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Relay calls accepted

Multicultural services

Cambodian / ភ្នំ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Request a large print bill 1-800-655-4555

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356
	Debit & credit card * 1-800-254-4123
	*Residential customers only

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 19 days after the preparation date, which was 03/13/19.

- Reconnecting service that has been disconnected requires a Service Connection payment.
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating_outage.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- DWR Bond Charge:** Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power during the energy crisis are being repaid through this charge.
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 2-33-904-0529

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 2-33-904-0529

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Round-up my bill to next whole dollar amount for EAF

☐

Every Month

☐

One Month only

Add this amount for EAF \$

☐

Every Month

☐

One Month only

Select one box only and sign below for EAF:



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Service account 3-037-5533-33
Service address 613 N IRWIN
HANFORD, CA 93230

Rotating outage Group N001

Your cost varies by time of day



Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	8am - 9pm	
Off peak	12am - 8am 9pm - 12am	All hours



Usage



Avg. cost



Total cost

Mid peak	74 kWh	x \$0.14473	=	\$10.71
Off peak	124 kWh	x \$0.13016	=	\$16.14
	198 kWh			\$26.85 Energy Charges
				\$21.50 Other credits/charges
				\$48.35 Total

Costs are rounded and include delivery and generation charges. During season or price changes, averages are used. To view all charges and credits and to calculate your bill, refer to **Details of your new charges**.

Winter season demand (kW)

Your maximum threshold demand is 20 kW

If you exceeded 20 kW three months within a 12-month period, you will be transferred to the TOU-GS-2 rate schedule.

Maximum Winter demand reached by price period :

Mid peak 0 kW
Off peak 0 kW

To view your demand charges, please refer to the **Details of your new charges**

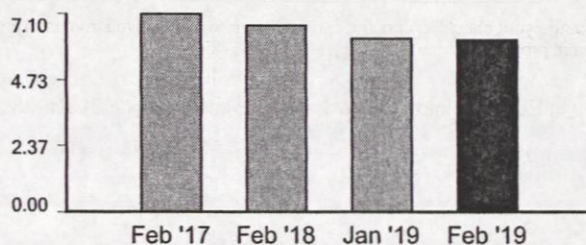
Your past and current electricity usage

For meter 322010-457702 from 02/07/19 to 03/11/19
Total electricity you used this month in kWh

198

Your next billing cycle will end on or about 04/09/19.

Your daily average electricity usage (kWh)



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Usage comparison

	Feb '17	Feb '18	Mar '18	Apr '18	May '18	Jun '18	Jul '18	Aug '18	Sep '18	Oct '18	Nov '18	Dec '18	Jan '19	Feb '19
Total kWh used	213	201	227	214	220	284	293	269	239	197	198	194	187	198
Number of days	30	30	32	29	30	32	29	30	31	29	31	32	30	32
Appx. average kWh used/day	7	6	7	7	7	8	10	8	7	6	6	6	6	6

Details of your new charges

Your rate: TOU-GS-1-A

Billing period: 02/07/19 to 03/11/19 (32 days)

Delivery charges - Cost to deliver your electricity**Energy-Winter**

Mid peak	52 kWh x \$0.06666	\$3.47
Off peak	82 kWh x \$0.06666	\$5.47
Mid peak	22 kWh x \$0.07048	\$1.55
Off peak	42 kWh x \$0.05470	\$2.30
DWR bond charge	198 kWh x \$0.00503	\$1.00
Customer charge	22 days x \$0.80600	\$17.73
Customer charge	10 days x \$0.36200	\$3.62
CA Climate Credit	198 kWh x -\$0.00453	-\$0.90

Your Delivery charges include:

- \$2.48 transmission charges
- \$27.35 distribution charges
- \$0.01 nuclear decommissioning charges
- \$2.23 public purpose programs charge
- \$1.06 new system generation charge

Generation charges - Cost to generate your electricity**DWR**

DWR energy credit	198 kWh x -\$0.00007	-\$0.01
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SCE**Energy-Winter**

Mid peak	52 kWh x \$0.07812	\$4.06
Off peak	82 kWh x \$0.06798	\$5.57
Mid peak	22 kWh x \$0.07405	\$1.63
Off peak	42 kWh x \$0.06666	\$2.80

Your Generation charges include:

- \$0.10 competition transition charge

Your overall energy charges include:

- \$0.44 franchise fees

Additional information:

- Service voltage: 240 volts

Subtotal of your new charges		\$48.29
State tax	198 kWh x \$0.00030	\$0.06
Your new charges		\$48.35



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Service account 3-037-5533-80
Service address 118 E MALONE
HANFORD, CA 93230

Rotating outage Group N001

Your cost varies by time of day



Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	8am - 9pm	
Off peak	12am - 8am 9pm - 12am	All hours



Usage



Avg. cost



Total cost

Mid peak		139 kWh	x	\$0.10281	=	\$14.29	
Off peak		246 kWh	x	\$0.07959	=	\$19.58	
		385 kWh				\$33.87	Energy Charges
						\$10.64	Demand Charges
						\$21.64	Other credits/charges
						\$66.15	Total

Costs are rounded and include delivery and generation charges. During season or price changes, averages are used. To view all charges and credits and to calculate your bill, refer to **Details of your new charges**.

Winter season demand (kW)

Your maximum demand reached this billing period is 1 kW
Your maximum threshold demand is 20 kW

If you exceeded 20 kW three months within a 12-month period, you will be transferred to the TOU-GS-2 rate schedule.

Maximum Winter demand reached by price period :
Mid peak 1 kW 02/28/19 02:30pm-02:45pm
Off peak 1 kW 02/28/19 12:00am-12:15am

To view your demand charges, please refer to the **Details of your new charges**

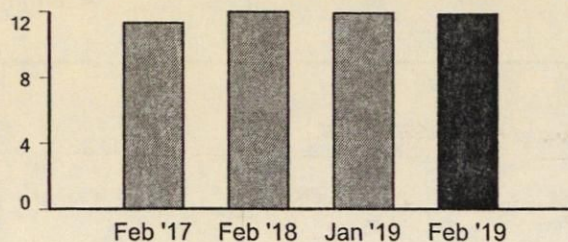
Your past and current electricity usage

For meter 322010-457342 from 02/07/19 to 03/11/19
Total electricity you used this month in kWh

385

Your next billing cycle will end on or about 04/09/19.

Your daily average electricity usage (kWh)



Usage comparison

	Feb '17	Feb '18	Mar '18	Apr '18	May '18	Jun '18	Jul '18	Aug '18	Sep '18	Oct '18	Nov '18	Dec '18	Jan '19	Feb '19
Total kWh used	345	365	401	384	418	506	497	474	439	374	379	384	364	385
Number of days	30	30	32	29	30	32	29	30	31	29	31	32	30	32
Appx. average kWh used/day	11	12	12	13	13	15	17	15	14	12	12	12	12	12

Details of your new charges

Your rate: TOU-GS-1-B

Billing period: 02/07/19 to 03/11/19 (32 days)

Delivery charges - Cost to deliver your electricity

Facilities rel demand	1 kW x \$9.69000 x 22/32 days	\$6.66
Facilities rel demand	1 kW x \$12.74000 x 10/32 days	\$3.98
Energy-Winter		
Mid peak	99 kWh x \$0.01852	\$1.83
Off peak	163 kWh x \$0.01852	\$3.02
Mid peak	40 kWh x \$0.01744	\$0.70
Off peak	83 kWh x \$0.01744	\$1.45
DWR bond charge	385 kWh x \$0.00503	\$1.94
Customer charge	22 days x \$0.80600	\$17.73
Customer charge	10 days x \$0.36200	\$3.62
CA Climate Credit	385 kWh x -\$0.00453	-\$1.74

Your Delivery charges include:

- \$2.35 transmission charges
- \$28.31 distribution charges
- \$0.02 nuclear decommissioning charges
- \$4.34 public purpose programs charge
- \$2.07 new system generation charge

Your Generation charges include:

- \$0.18 competition transition charge

Generation charges - Cost to generate your electricity

DWR		
DWR energy credit	385 kWh x -\$0.00007	-\$0.03
SCE		
Energy-Winter		
Mid peak	99 kWh x \$0.08884	\$8.80
Off peak	163 kWh x \$0.05879	\$9.58
Mid peak	40 kWh x \$0.07405	\$2.96
Off peak	83 kWh x \$0.06666	\$5.53

Your overall energy charges include:

- \$0.60 franchise fees

Additional information:

- Service voltage: 240 volts

Subtotal of your new charges		\$66.03
State tax	385 kWh x \$0.00030	\$0.12
Your new charges		\$66.15