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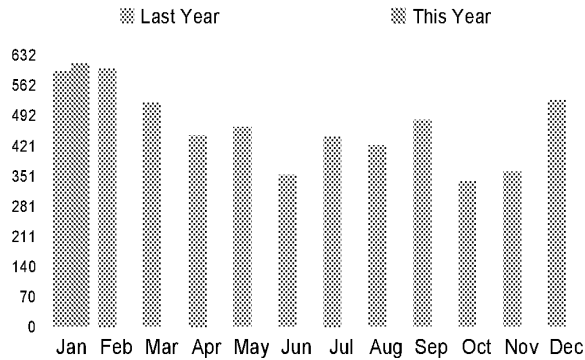
FEDEX OFFICE AND PRINT SERVICES INC  
6473 S VIRGINIA ST BLDG HSE  
RENO, NV 89511

## Electric Usage: Small General Service

## Average Daily Electric Usage

Usage	No. Days	Avg Daily kWh
This Month	31	19.7
Last Year	29	20.5
Cost Per Day This Month: \$2.65		

## Usage in total electric kilowatt hours



## Meter Information

If NV Energy is unable to read your meter because of circumstances beyond control, you may be billed based on estimated usage for that billing period.

Meter#	Type	Service Period	Bill Days	Previous	Current	Multiplier	Usage
AA015881948	kWh	Jan 3, 2020 to Feb 3, 2020	31	35,106	35,718	1	612

## Charge Details

Electric Consumption	612.000	kWh	x	0.07197	44.05
Temp. Green Power Financing	612.000	kWh	x	0.00093	0.57
Renewable Energy Program	612.000	kWh	x	0.00026	0.16
Energy Efficiency Charge	612.000	kWh	x	0.00198	1.21
Basic Service Charge					32.00
Local Government Fee				5%	3.90
Universal Energy Charge	612.000	kWh	x	0.00039	0.24

Total Electric Service Amount **\$82.13**

Please Pay By: **Feb 25, 2020****\$82.13**

Additional time is provided to pay this bill. Please pay the amount due by Mar 3, 2020 to avoid a 1% late fee or deposit.

Account: **1000035242302089434**Customer Number: **352423**Premises Number: **208943**Billing Date: **Feb 6, 2020**Next Read Date: **Mar 4, 2020**

## Account Summary

Previous Account Balance	76.89
Payment - Jan 27, 2020	76.89 CR
Electric Charges	82.13
<b>Current Amount Due</b>	<b>\$82.13</b>

Thank you for your payment. We look forward to serving you in the future.

Customer Service: (775) 834-4444 or (800) 962-0399 Toll Free 24/7, excluding holidays Emergencies: (775) 834-4100  
Para servicio en español (775) 834-4700. TDD/TYY: 711 - Hearing impaired service available 24/7 days a week.

Please return this portion with payment - to ensure timely processing do not use staples or tape

ACCOUNT NUMBER: **1000035242302089434**Customer Number: **352423**

Service **6473 S VIRGINIA ST BLDG HSE**  
Address: **RENO, NV 89511**

Please Pay By: <b>Feb 25, 2020</b>	
<b>\$82.13</b>	
Enter Amount Enclosed:	\$

## Payment Options:

Online at [nvergy.com](http://nvergy.com) or call (844) 343-3718  
At any of our authorized Shop & Pay locations  
By phone: (800) 809-1013 (debit/credit card)  
By mail: PO Box 30073, Reno, NV 89520-3073

9/27/19 2:07 PM 0 0007960 20200206 PB1MB9 NOPRINT 1 of 1 PB1MB90000 161570 BC



FEDEX OFFICE AND PRINT SERVICES INC  
ATTN:ENGIE INSIGHT  
PO BOX 2440  
SPOKANE WA 99210-2440



89520



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Questions about your bill: (775) 834-4444 or (800) 962-0399 [www.nvenergy.com](http://www.nvenergy.com)

Office located at: 6100 Neil Road, Reno, NV 89511.

BILLING DATE: **Feb 6, 2020**

ACCOUNT NUMBER: **1000035242302089434**

DATE DUE: **Feb 25, 2020**

AMOUNT DUE: **\$82.13**



### Customer Assistance

If you wish to dispute any bill, charge or service, NV Energy will promptly investigate the matter. However, to avoid termination of service, all charges must be paid during the investigation period. If you are not satisfied with our final decision, you may contact the Public Utilities Commission (775) 684-6101, Online at [puc.nv.gov](http://puc.nv.gov) or at 1150 E. William St., Carson City, Nevada 89701.

### Additional Information

**Understanding Your Bill:** Your bill has a lot of information and terms you may not have heard before. For definitions of all charges and taxes, please visit [www.nvenergy.com/home/customer-care](http://www.nvenergy.com/home/customer-care)

**Rules and Regulations:** Rules, regulations, and rate schedules are available for public inspection at [nvenergy.com/rates](http://nvenergy.com/rates).

**Payments & Due Date:** Bills for service are rendered and due monthly by the due date. Your bill becomes past due on the next meter read date, at which time a 1% late fee is applied. All payments made by check authorize NV Energy to initiate an electronic debit. Checks will not be returned and funds may be withdrawn the same day. Please make checks payable to NV Energy.

**Payment Arrangements:** If you have difficulty making a payment, we are here to help. Give us a call so we can review all the options available to assist you.

**Interruption in Service:** NV Energy may issue a termination of service notice and may require a security deposit for delinquent payments.

**Good Pay Forgiveness:** Life happens - payments get lost, transactions don't go through, time slips away. Whatever the reason, we understand. We forgive a missed payment one time for customers with excellent payment history, so you don't face possible service interruptions.