

Invoice Date:	Billing Period:	Pay By:	Please Pay:
JAN 07, 2022	NOV 22 - DEC 21, 2021	<b>FEB 01, 2022</b>	<b>\$378.64</b>

#### Bill Details

Previous Balance	\$389.17
Adjustments	\$0.00
Payments Received	\$389.17CR
Balance Forward	<b>\$0.00</b>

#### Your Electricity Charges

##### Commodity

YOU ARE BUYING YOUR ELECTRICITY FROM DIRECT ENERGY MARKETING LTD (866-867-8167)	\$113.49
www.directenergybusiness.ca   businesscanada@directenergy.com	
Global Adjustment NOV 851.296 x \$0.06342	\$53.99
Global Adjustment DEC 1,871.36 x \$0.05443	\$101.86
	<b>\$269.34</b>

#### Regulated Charges

Delivery	\$114.08
Regulatory Charges	\$11.00
	<b>\$125.08</b>

#### Your Other Charges

HST (86584 4575 RT0001)	\$51.27
Ontario Electricity Rebate	\$67.05CR

<b>Current Billing Period Charges</b>	<b>\$378.64</b>
---------------------------------------	-----------------

<b>Total Amount Due</b>	<b>\$378.64</b>
-------------------------	-----------------

See back for details and glossary of terms

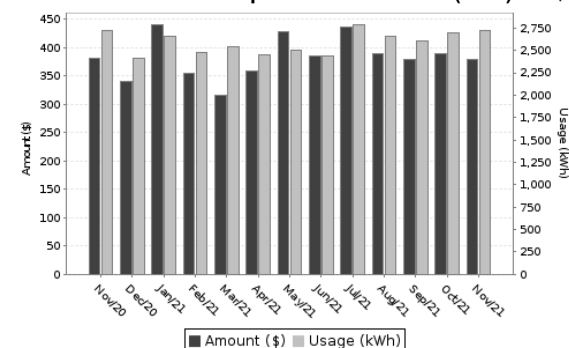
Invoice Date:	Billing Period:	Pay By:	Please Pay:
JAN 07, 2022	NOV 22 - DEC 21, 2021	<b>FEB 01, 2022</b>	<b>\$378.64</b>

#### LENSCRAFTERS INTERNATIONAL INC

Account Number: 497086-1035278  
Account Type: GS < 50 kW: Retailer  
Service Address: G7A-550 KING ST N  
WATERLOO, ON CA N2L 5W6

Invoice Number: 0003394811

#### Your Historical Consumption-Kilowatt Hour (kWh) vs. \$:



**Total Ontario Support: \$67.05.** To learn more about the province's electricity support programs, visit [Ontario.ca/yourelectricitybill](https://ontario.ca/yourelectricitybill).

#### Your Average Daily Usage:

Average Daily Usage Previous Billing Period 87.0 kWh  
Average Daily Usage Current Billing Period 93.9 kWh  
The Ontario Government has begun recovering the deferred Global Adjustment cost through a monthly charge on the electricity bills of customers that do not participate in RPP. For customers who will be paying both the regular GA amount, and the recovery GA amount, the amounts will be combined and displayed as one GA line item on the bill. For more information, visit [www.wnhydro.com/globaladjustmentrecovery](https://www.wnhydro.com/globaladjustmentrecovery).

#### LENSCRAFTERS INTERNATIONAL INC

Account Number: 497086-1035278  
Account Type: GS < 50 kW: Retailer  
Service Address: G7A-550 KING ST N  
WATERLOO, ON CA N2L 5W6

Invoice Number: 0003394811

Amount Paid: \_\_\_\_\_

## Electricity Consumption Details

Meter #	Reading Type Actual (A) or Estimate(E)	Number of Days	Previous Read	Current Read	Billing Multiplier	Measured Consumption	Adjustment Factor	Adjusted Consumption
201765	A	29	419,534.048	422,256.704	1.00	2,722.656	1.0353	2,818.76576

### Late Payments:

A late payment charge of 1.5% monthly (19.56% annually) is applied when payment has not been received by the due date.

### My Account and Paperless Billing

My Account is a convenient, online service that gives you access to your account information including bills, transactions and usage details including daily and hourly consumption charts. Visit [wnhydro.com/MyAccount](http://wnhydro.com/MyAccount) to register.

Switch to eBilling in 3 easy steps:

- From [wnhydro.com](http://wnhydro.com) go to My Account to Login or Register
- Go to My Account Management
- Check the eBilling Opt-in Option and Update Preferences.

### Glossary of Terms:

**Electricity:** This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

**Delivery:** These are the costs of delivering electricity from generating stations across the Province to Waterloo North Hydro Inc. then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business.\* Waterloo North Hydro Inc. collects this money and pays this amount directly to our suppliers.

*\* When electricity is delivered over a power line it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.*

**Regulatory Charges:** The cost of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy conservation and renewable energy programs.

**Global Adjustment:** Electricity generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.

For a detailed explanation of electricity terms, please visit [wnhydro.com](http://wnhydro.com) or [ontarioenergyboard.ca](http://ontarioenergyboard.ca) or call Waterloo North Hydro Inc. customer service at 519-885-6840.

### Payment Options:

- In person during office hours 8:30 am – 4:30 pm Monday to Friday
- Telephone and online banking through your banking Institution
- Pre-Authorized Payment and Pre-Authorized Equal Payment Plan
- Online with Visa, Mastercard or American Express at [wnhydro.com/pay](http://wnhydro.com/pay)
- In Person and/or drop box for after hours

Call us at 519-885-6840 or visit us at [wnhydro.com/pay](http://wnhydro.com/pay) for details