



**DISCOUNT TIRE**  
C/O ENERGIE INSIGHT, MS 930  
SPOKANE, WA 99210-2440

Account Number: 1754865  
Invoice Number: 232580052593069  
Billing Date: September 15, 2023

### ACCOUNT SUMMARY INFORMATION

Questions about your bill?  
Need a copy of your Terms  
of Service Document?  
Contact Direct Energy  
Business  
Customer Relations at  
CustomerRelations@  
DirectEnergy.com,  
or call us at 1-888-925-9115.

According to the terms  
contained in your energy  
service agreement with  
Direct Energy, if you end  
your service prior to the end  
of your agreement term, you  
may be charged an early  
termination fee. Please refer  
to your energy service  
agreement for details.

Previous Balance	\$1,120.16
Payment Received - Thank You	-\$1,120.16
Adjustments	\$0.10
Total Balance Forward	\$0.10
Current Usage Charges	\$1,082.22
Tax Charges	\$114.63
<b>Total Current Charges</b>	<b>\$1,196.85</b>
<b>Total Amount Due</b>	<b>\$1,196.95</b>

We are pleased to offer free online and over the phone bill payment options. Visit our Customer Service Center at [www.DirectEnergyBusiness.com](http://www.DirectEnergyBusiness.com) to pay your bill online or 1-888-329-7906 to pay by phone.  
Enroll in paperless billing today and help reduce your carbon footprint at [business.directenergy.com/paperless](http://business.directenergy.com/paperless).

### YOUR SERVICE CHARGES

#### 1555 S FRIENDSWOOD DR, FRIENDSWOOD TX EDC.# 10400514752450001

##### Direct Energy Business : Current Charges

Meter# 348237789		
Current meter read Actual-Total	September 8, 2023	0.81
Previous read	August 9, 2023	0
Current period consists of 30 days	Difference	0.81
Meter Multiplier of 40 x Difference of 0.81 =		32.4 kW
PowerFactor=0		
Current meter read Actual-Total	September 8, 2023	2,712
Previous read	August 9, 2023	2,439
Current period consists of 30 days	Difference	273
Meter Multiplier of 40 x Difference of 273 =		10,920 kWh
PowerFactor=0		
<i>August 9, 2023 to September 8, 2023</i>		
Fixed Price - 10,920 kWh Total @ \$0.04939/kWh		\$539.34
Market Securitization: Uplift - 10,920 kWh Total @ \$0.000433		\$4.73
EROOT Cont Reserve Serv (EORS) - 10,920 kWh Total @ \$0.01056		\$115.33
<b>Total Current Charges</b>		<b>\$659.40</b>

##### TEXAS NEW MEXICO POWER : Current Charges

Meter# 348237789		
Current meter read Actual-Total	September 8, 2023	0.81
Previous read	August 9, 2023	0
Current period consists of 30 days	Difference	0.81
Meter Multiplier of 40 x Difference of 0.81 =		32.4 kW
PowerFactor=0		
Current meter read Actual-Total	September 8, 2023	2,712
Previous read	August 9, 2023	2,439
Current period consists of 30 days	Difference	273
Meter Multiplier of 40 x Difference of 273 =		10,920 kWh
PowerFactor=0		
<i>August 9, 2023 to September 8, 2023</i>		
BILLING CHARGE		\$3.60
ENERGY EFFICIENCY COST RECOVERY FACTOR		\$13.28
DISTRIBUTION FACILITY CHARGE		\$183.22
DISTRIBUTION COST RECOVERY FACTOR		\$57.73
TRANSMISSION COST RECOVERY FACTOR		\$144.03
METERING CHARGE		\$20.96
<b>Total Current Charges</b>		<b>\$422.82</b>

##### Direct Energy Business

###### Other Charges and Adjustments

<i>July 10, 2023 to August 9, 2023</i>	
Market Securitization (Debt) Financing: Default - July	\$0.10
Current Other Charges and Adjustments	\$0.10

##### Tax Charges

City Sales Tax	\$22.11
Gross Receipts Tax	\$21.61
State PUC Assessment	\$1.80
State Sales Tax	\$69.11
<b>Current Tax Charges</b>	<b>\$114.63</b>

<b>TOTAL CHARGES FOR EDC.# 10400514752450001</b>	<b>\$1,196.95</b>
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### GENERAL INFORMATION

This bill is for electric generation and transmission services supplied by Direct Energy Business. For questions

your Agreement has expired,  
your account will be  
invoiced at a Market Based  
Rate or MCPE rate. Please  
refer to your agreement for  
additional information.

or concerns relating to this bill, please call Direct Energy Business's Customer Relations Department at: **1-888-925-9115** or email us at [CustomerRelations@DirectEnergy.com](mailto:CustomerRelations@DirectEnergy.com).

**8 AM - 6 PM EST, Monday through Friday**  
**CustomerRelations@DirectEnergy.com**  
**Phone: 1-888-925-9115**  
**Fax: 1-866-421-0257**

If mailing correspondence, please forward to  
**Direct Energy Business**  
**Attn: Customer Relations**  
**1001 Liberty Avenue**  
**Pittsburgh, PA 15222**

Delivery problems such as power outages are typically due to problems with local distribution facilities. For service problems call the utility's 24-hour service center at: Texas New Mexico Power 1.888.866.7456.

**TERMS AND DEFINITIONS**

Late Payment Penalty - A charge assessed for late payment in accordance with Public Utility Commission rules.

Demand Charge - A charge based on the rate at which electric energy is delivered to or by a system at a given instant, or averaged over a designated period, during the billing cycle.

Energy Charge - A charge based on the electric energy (kWh) consumed.

PUC Assessment - A fee assessed to recover the statutory fee for administering the Public Utility Regulatory Act.

Sales Tax - Sales tax collected by authorized taxing authorities, such as the state, cities and special purpose districts.

Transition Charge - A charge assessed to recover a TDUs charges for securitized costs associated with the transition to competition.

Current Meter Read - The meter reading at the end of the period for which the customer is being billed.

Previous Meter Read: The meter reading at the beginning the period for which the customer is being billed.

kW: Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts.

kWh: Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

**Unauthorized Charges:**

If you believe this bill includes any unauthorized charges, please contact Direct Energy Business's Customer Relations Department. You may also file a complaint with the Public Commission of Texas, P.O.Box 13326, Austin, TX 78711-3326, (512) 936-7120 or toll free in Texas at (888) 782-8477. Hearing and speech impaired individuals with text telephones (TTY) may contact the Commission at 1-866-787-9819.

**Change of Address?**

Please contact the Direct Energy Business Customer Relations team at:

Direct Energy Business  
Attn: Customer Relations  
1001 Liberty Avenue  
Pittsburgh, PA 15222  
Fax: 1-866-421-0257 OR Phone 1-888-925-9115

Local Distribution Company:  
TEXAS NEW MEXICO POWER  
4100 INTERNATIONAL PLAZA  
FORT WORTH, TX 76109-4820

Please Remit to:  
Direct Energy/NRG/643249/660749  
PO Box 660749  
Dallas, TX 75266

**Direct  
Energy**

Business  
DISCOUNT TIRE  
C/O ENGIE INSIGHT, MS 930  
SPOKANE, WA 99210-2440

Account Number	1754865
Due Date	October 2, 2023
Total Due	\$1,196.95