



STAPLES, INC.  
C/O ECOVA  
PO BOX 2440  
SPOKANE, WA 99210--2440

Account Number: 1134527  
Invoice Number: 181240034596662  
Billing Date: May 4, 2018

Questions about your bill?  
Need a copy of your Terms  
of Service Document?  
Contact Direct Energy  
Business  
Customer Relations at  
CustomerRelations@  
DirectEnergy.com,  
or call us at 1-888-925-9115.

According to the terms  
contained in your energy  
service agreement with  
Direct Energy, if you end  
your service prior to the end  
of your agreement term, you  
may be charged an early  
termination fee. Please refer  
to your energy service  
agreement for details.

## ACCOUNT SUMMARY INFORMATION

Previous Balance	\$1,268.58
Payment Received	\$0.00
Adjustments	\$0.00
Total Balance Forward	\$1,268.58
Current Usage Charges	\$1,191.73
Total Current Charges	\$1,191.73
<b>Total Amount Due</b>	<b>\$2,460.31</b>

We are pleased to offer free online and over the phone bill payment options. Visit our Customer Service Center at [www.DirectEnergyBusiness.com](http://www.DirectEnergyBusiness.com) to pay your bill online or 1-888-329-7906 to pay by phone.

Enroll in paperless billing today and help reduce your carbon footprint at [business.directenergy.com/paperless](http://business.directenergy.com/paperless).

## YOUR SERVICE CHARGES

319 NEW RD BLDG C, SOMERS POINT NJ  
EDC.# 0550106071527001916085

### Direct Energy Business

#### Electric Service

##### Meter#

Service Period March 30, 2018 to April 27, 2018 Actual-Total 62.2536 kW ICAP

Meter Multiplier of 80

Meter# 99D023632197

Current meter read Actual-Total	April 27, 2018	35.2
Previous read	March 30, 2018	0
Current period consists of 28 days	Difference	35.2
Meter Multiplier of 80 x Difference of 35.2 =		35.2 kW
Pow erFactor=0		
Current meter read Actual-Total	April 27, 2018	39,551
Previous read	March 30, 2018	39,399
Current period consists of 28 days	Difference	152
Meter Multiplier of 80 x Difference of 152 =		12,160 kWh
Pow erFactor=0		

##### March 30, 2018 to April 27, 2018

Fixed Price - 12,160 kWh Total @ \$0.094976/kWh	\$1,154.91
PJM Administration Charge - 11,291.428571 kWh Total @ \$0.000	\$0.90
PJM Administration Charge - 868.571429 kWh Total @ \$0.00008	\$0.07
Transmission Adjustment - 12,160 kWh Total @ \$0.002794/kWh	\$33.98
PJM Balancing Congestion - 11,291.428571 kWh Total @ \$0.0001	\$1.84
PJM Balancing Congestion - 868.571429 kWh Total @ \$0.000032	\$0.03
Current Actual Charges	\$1,191.73

**TOTAL CHARGES FOR EDC.# 0550106071527001916085** **\$1,191.73**

## GENERAL INFORMATION

This bill is for electric generation and transmission services supplied by Direct Energy Business. For questions or concerns relating to this bill, please call Direct Energy Business's Customer Relations Department at: 1-888-925-9115 or email us at [CustomerRelations@DirectEnergy.com](mailto:CustomerRelations@DirectEnergy.com).

If mailing correspondence, please forward to

**8 AM - 6 PM EST, Monday through Friday**  
**CustomerRelations@DirectEnergy.com**      **Attn: Customer Relations**  
**Phone: 1-888-925-9115**      **1001 Liberty Avenue**  
**Fax: 1-866-421-0257**      **Pittsburgh, PA 15222**

Delivery problems such as power outages are typically due to problems with local distribution facilities. For service problems call the utility's 24-hour service center at: Atlantic City Electric Company (AECO) (800)-833-7476.

## TERMS AND DEFINITIONS

Generation Charge: Charges for the production of electricity. Generation prices are set by the electric generation supplier you have chosen.

Transmission Charge: Charges for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company. The Federal Energy Regulatory Commission regulates transmission prices and services.

Distribution Charge: Charges for use of local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers from high-voltage transmission lines. The Public Utility Commission regulates distribution prices and services.

Late payment charges are the charges for payment of a bill after the payment due date. Late payment charges may apply. See your contract for specific details.

Demand: A measure of customer or system load requirements over a measured period of time.

Energy: Electric usage measured in (kWh) or megawatt hours (MWh).

Transition Charge: Charges on every customer's bill to cover an electric utility's transition or stranded cost set by the Public Utility Commission.

SECA: Seams Elimination Cost Adjustment: A mechanism for recovery of transmission owner revenues lost due

to the elimination of the through and out rates previously collected from transactions moving electric power between the Midwest ISO and PJM.  
If you believe this bill includes any unauthorized charges, please contact Direct Energy Business's Customer Relations Department. You may also file a complaint with the NUBPU New Jersey Board of Public Utilities at 1-800-624-0241 in NJ and others may call 1-973-648-2350.

**Change of Address?**

Please contact the Direct Energy Business Customer Relations team at:  
Direct Energy Business  
Attn: Customer Relations  
1001 Liberty Avenue  
Pittsburgh, PA 15222  
Fax: 1-866-421-0257 OR Phone 1-888-925-9115

Local Distribution Company:  
ATLANTIC CITY ELECTRIC COMPANY (AECO)  
5 COLLINS DRIVE  
SUITE 3381  
CARNEYS POINT, NJ 08069

Please Remit to:  
Direct Energy/643249/660749  
PO Box 660749  
Dallas, TX 75266

**Direct  
Energy**

**Business**  
**STAPLES, INC.**  
**C/O ECOVA**  
**PO BOX 2440**  
**SPOKANE, WA 99210-2440**

<b>Account Number</b>	<b>1134527</b>
<b>Due Date</b>	<b>May 24, 2018</b>
<b>Total Due</b>	<b>\$2,460.31</b>