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Please request changes on the back.
Notes on the front will not be detected.

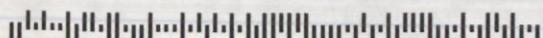
The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 4,5,8 4602 9



AUTO **B0 1853
087729

SOUTHERN BELL E0128
FLORIDA GENERIC FL999
P O BOX 182333
COLUMBUS OH 43218-2333



Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

Account number	Total amount you owe	New charges due by	Amount enclosed
66351-68187	\$114.13	Jan 24 2019	\$

Your electric statement

For: Dec 17 2018 to Jan 03 2019 (17 days)

Customer name: SOUTHERN BELL E0128

Service address: 722 3RD PL

Account number: 66351-68187

Statement date: Jan 03 2019

Next meter reading: Feb 02 2019

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	Total amount you owe (=)	New charges due by
0.00	0.00	0.00	0.00	114.13	\$114.13	Jan 24 2019

Meter reading - Meter 5C44986

Current reading	97819	Balance before new charges	\$0.00
Previous reading	- 96816		
kWh used	1003		
Energy usage			
Electric service amount			
kWh this month	1003	96.26	
Service days	17	1.12	
kWh per day	59	2.50	
Storm charge			
Gross receipts tax			
Franchise charge			
Florida sales tax			
Discretionary sales surtax			
Total new charges			
Total amount you owe			
\$114.13			

- Welcome to FPL! We look forward to serving you. Visit FPL.com/VeroBeach for more information.
- Payments received after **January 24, 2019** are considered late; a late payment charge, the greater of \$5.00 or 1.5% of your past due balance will apply. Your account may also be billed a deposit adjustment.
- This billing period is less than a month; bill factors are available upon request.
- As a business customer, you may qualify for a Florida Sales Tax exemption on your electric bill. Call the Florida Department of Revenue at 1-800-352-3671 to determine if you qualify, or visit www.FPL.com/taxexemption for further information.
- Beginning in February, a rate adjustment will take effect following four new solar plants entering into service. To learn more about your energy bill, visit FPL.com/rates.



Please have your account number ready when contacting FPL.
 Customer service: (772) 403-0021
 Outside Florida: 1-800-226-3545
 To report power outages: 1-800-4OUTAGE (468-8243)
 Hearing/speech impaired: 711 (Relay Service)
 Online at: www.FPL.com

To change your account information, please visit www.FPL.com/account or complete the form below using black or blue ink and fill in bubbles completely. Sample

Fill in bubble next to your request:

- Send bills to my e-mail address
- Update/Add e-mail address
- Mail bills to my service address
- Update my mailing address
- Update my phone number
- Disconnect my electric service – Request Date ____/____/____

E-mail Address: _____ @ _____.

Mailing Address:

NAME: _____

Home Phone #: _____

Work Phone #: _____

Signature: _____

Note: Name changes require copy of legal ID and copy of legal document supporting the name change. Please select appropriate reason, enclose documents and sign below.

- Correct the spelling of my name
- Change my last name due to marriage or divorce
- Change the name to the estate
- Change the name to the surviving spouse
- Correct the business name

Please have your bill available.

TO CONNECT ELECTRIC SERVICE OR ASK QUESTIONS ABOUT YOUR BILL

Please visit www.FPL.com or call the customer service number in the lower right hand corner of the front of this bill.

REPORTING A POWER OUTAGE I-800-4OUTAGE (I-800-468-8243)

The fastest and easiest way, day or night, to report power outages and downed power lines.

Help With Managing Your Bill

- Online Home Energy Survey: A free analysis to identify energy savings in your home. Log on to www.FPL.com/OHES.
- Businesses can get a free Energy Evaluation to identify savings. Call I-800-FPL-5566.
- FPL E-Mail Bill: Receive, review and pay your bill through e-mail.
- FPL Automatic Bill Pay: Your bill is always paid, and always on time.

- FPL Pay Online: Make payments at www.FPL.com whenever you choose.
- FPL Friendly Reminder: A free program that provides customers with a duplicate notice before power is shut off for non-payment. The duplicate notice can be sent to their designated third party or to their service address when they use a different mailing address. Enroll at www.FPL.com/remind.

Statement Information

kWh: Kilowatt-hour. A measure of electrical energy. One kWh is the equivalent of using 1,000 watts for one hour. For example, if you use a 100 watt light bulb for 720 hours (i.e., for 30 days straight), you used 72 kWh.

Customer Charge: A fixed amount to cover the administrative costs to maintain your account, even if no electricity is used.

Non-Fuel Energy Charge: The non-fuel costs to produce and deliver electricity, environmental compliance programs, and for non-demand customers only, the costs of conservation programs.

Fuel Charge: A direct pass-through of the fuel costs to produce and deliver your electricity.

Demand Charge: The cost to supply the maximum amount of energy used on the account within a 30-minute interval during the billing period. For demand customers, this charge also includes the costs of conservation programs.

Electric Service Amount: Total of the customer charge, fuel and non-fuel charges, and demand charge, if applicable.

Taxes (Utility/Florida Sales/Discretionary Sales Surtax/Gross Receipts): Taxes on the sale of electricity levied by and paid to the State of Florida or local governments.

Storm Charge: A bond repayment charge approved in a financing order by the Florida Public Service Commission to help finance hurricane and storm-related expenses. The funds are collected on behalf of a separate legal entity for which FPL serves as the collection agent. The storm charge is adjusted periodically to align with actual bond repayment costs.

Franchise Charge: A fee to local governments that we have an agreement with in order to provide electricity in their area.

FPL Care to Share Energy Fund: Contributions collected by FPL and administered by non-profit agencies to benefit those in need.

For full details of the charges used to calculate your bill, visit www.FPL.com/rates.

Information on Paying by Mail

- Include the top portion of your electric bill with your payment
 - Use the enclosed return envelope
 - Make your check payable to FPL in U.S. funds
- Write your FPL account number on the check
 - Do not send cash
 - Do not include paper clips or staples
 - Avoid folding your check

Give yourself enough time for post office delivery or you can pay immediately by using FPL Online at www.FPL.com or FPL Pay by Phone using the phone number in the front of the bill.

When you pay by check, you authorize FPL to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement.

FPL does not agree to any restrictions, conditions or endorsements placed on any bill statement or payments such as check, money order, or other forms of payment. We will process the payment as if these restrictions or conditions do not exist.

Visit www.FPL.com for more information.