



T 705.675.0525 **W** athomeenergy.ca 500 Regent Street P.O. Box 250
T 1.866.245.7604 **E** inquiries@athomeenergy.ca Sudbury ON P3E 4P1
F 705.675.0503

Moving? Please call us at 705-675-0525.
 Vous déménagez? S'il vous plaît nous téléphoner à 705-675-0525.

ANNOUNCEMENTS • ANNONCES

Thank you for continuing to choose @home Energy for your hot water needs. Starting January 1st 2022, you will see a 0.7% increase to your rental rate (Total CPI rate).

This reflects an increase in the cost of fuel, parts and labour. All terms and conditions relating to your water heater rental will remain the same.

Merci d'avoir choisi @home Energy afin de répondre à vos besoins concernant l'eau chaude. À partir du facture le 1er janvier 2022, vous verrez une augmentation de 0,7% du tarif de location (selon l'IPC).

Cette hausse qui tient compte de l'augmentation du prix de l'essence, des pièces et de la main-d'œuvre. Toutes les conditions concernant la location de votre chauffe-eau demeurent inchangées.

ACCOUNT SUMMARY • SOMMAIRE DU COMPTE

Bill to • Service jusqu'au FEDEX GROUND PACKAGE	Billing Date • Date de facturation July 15, 2021
Service for • Service pour 1751 OLD FALCONBRIDGE RD	Due Date • Date d'échéance August 5, 2021
Account Number • Numéro de compte 000267119-000001488	Amount Due • Montant dû \$42.23

CONSOLIDATED STATEMENT SUMMARY • SOMMAIRE DE FACTURES

Previous Balance Solde Précédent	\$42.23
Payments and Adjustments Paiements reçu et ajustements	\$42.23 CR
Equipment Rental Location d'équipement July 15, 2021 - October 14, 2021 (91 days • jours)	\$37.37
HST # 83957 9471 TVH	\$4.86
Total Amount Due Montant dû	\$42.23

*We're passionate about serving you. Nous avons à cœur de vous servir.
 Thank you for your business. Nous apprécions votre clientèle.*

Please detach and return with your payment. Retournez cette partie avec le paiement.



empowering communities
le pouvoir aux communautés

A GSU company

Service for • Service pour
1751 OLD FALCONBRIDGE RD

Billing Date • Date de facturation
July 15, 2021

Account Number • Numéro de compte
000267119-000001488

Due Date • Date d'échéance
August 5, 2021

Total Amount Due Montant total à régler	\$42.23
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Amount Paid • Paiement reçu

STATEMENT DETAILS • DÉTAILS DE LA FACTURE

Previous Balance	\$42.23
Solde Précédent	

Payments and Adjustments

Paiements reçu et ajustements

Payment - Thank You/Paiement reçu, merci - May 3, 2021	\$42.23 CR
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Sub Total • Total partiel	\$42.23 CR
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Equipment Rental

Location d'équipement

July 15, 2021 - October 14, 2021 (91 days • jours)

Water Heater Rental/Location chauffe-eau	\$37.37
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Harmonized Sales Tax/Taxe de Vente Harmonisée	\$4.86
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Sub Total • Total partiel	\$42.23
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Total Amount Due	\$42.23
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Montant dû

Moving

Please inform us of any change in your mailing address 30 days in advance of the change. If you are selling your property, please have your lawyer forward us a standard "Lawyer's Letter". If there is a remaining term on the rental equipment contract, two options are available. Either the new owner can sign an assumption agreement or @home Energy will invoice you the balance of the contract.

Cancellation of Account

If at any time you request a cancellation and the rental equipment needs to be removed from the property, a close out fee will be applied to your final bill. The standard removal charge will be billed as follows: (1) our account closure charge of \$50.00 will be applied if the water heater is disconnected and drained by a qualified contractor; (2) our account closure and disconnect charge of \$100.00 will be applied, if the water heater is not disconnected and drained by a qualified contractor. Due to safety concerns and regulations, equipment cannot be returned to the @home Energy office. Please contact our office for more details, 705-675-0525.

Owners with Rental Property

The landlord/owner of rental property is legally responsible for payment of the rental equipment in the event a tenant defaults in payment. If payment is not received, @home Energy will advise the tenant through a collection notice 15 days after the billing due date and then again at 30 days. If payment is still not received after 45 days of issuing the second notice, the account will automatically transfer into the property owner's name. It is the owner's responsibility to remit payment on the outstanding arrears. Please know that @home Energy will do our utmost to collect payment from the tenant by way of collection notices.