



San Jose
Water
Company

110 W. Taylor St.
San Jose, CA 95110-2131
(408) 279-7900
Office Hours: 8:00AM-5:30PM Mon.-Fri.
www.sjwater.com

09345351200 400400041420419
Customer Name: GAP INC 1258

Customer Name: GAP INC 1750
Account Number: 6828518171-2
Bill Date: 04/07/2022
Amount Due: \$115.28
Payment Due By: 04/28/2022

BILLING INFORMATION

Service Address: 105 N Santa Cruz Ave
Billing Period: 02/01/2022 - 04/04/2022
Rate Code / Service Size: COM_B 3/4 Inch
Meter Reading

Previous	Current	Total CCF (748 Gal/CCF)
235	240	5

INFORMATION & ANNOUNCEMENTS

Don't forget to read your bill insert. News about community giving, sustainability efforts, conservation tips and more.

CONSUMPTION HISTORY

	Units (CCF)	Gallons	Days	Gal/Day
Current	5	3740	62	60
Last Year	4	2992	57	52



San Jose
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Bill Date: 04/07/2022
Account Number: 6828518171-
Service Address: 105 N Santa

Please Return This Portion With Your Payment

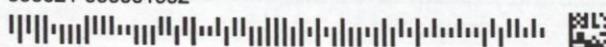
SB220408.013-21-000001992

PAYMENT DUE BY:

TOTAL DUE

\$115.28

000021 000001992



GAP INC 1758
PO BOX 182713
COLUMBUS OH 43218-2713

Make Payment to:



SAN JOSE WATER COMPANY
PO Box 7045
Pasadena CA 91109-7045

CUSTOMER INFORMATION

WHEN YOU HAVE A QUESTION

If you believe there is an error on your bill or have a question about your service, please call San Jose Water Company customer support at (408) 279-7900.

If you are not satisfied with San Jose Water Company's response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting <http://www.cpuc.ca.gov/complaints/>. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online.

Telephone: 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)

Mail: California Public Utilities Commission, Consumer Affairs Branch,
505 Van Ness Avenue, 3rd Floor, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

Type of Call	Language	Toll-free 800 Number
TTY/VCO/HCO to Voice	English Spanish	1-800-735-2929 1-800-855-3000
Voice to TTY/VCO/HCO	English Spanish	1-800-735-2922 1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on. If bill becomes past due and nonpayment results with respect to this dispute, the rules for discontinuance of service due to nonpayment must be followed as set forth in Tariff Rule No. 11.B.1.

The Commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of a utility's service, general level of rates, pending rate applications and sources of fuel or power.

PAYMENTS

The current bill will become past due if not paid within 19 days after presentation. You may pay your bill by mail or in person at the San Jose Water Company Customer Service Office. Our Customer Service Office address and hours are located on the reverse side of this bill. San Jose Water Company accepts payment over the phone and on-line at www.sjwater.com using a checking account. If you wish to pay after regular business hours, drop your payment with the payment stub in the overnight deposit box located at the entrance to our Customer Service Office. You may also sign up for our free Automatic Payment Service (APS) and we will automatically draft your financial institution account on or shortly after the due date of your bill. To request an APS application, call our Customer Service Office at (408) 279-7900 or visit our web site at www.sjwater.com. A fee will be charged for all returned payments.

Any unpaid prior balance shown on the bill is past due and service may be discontinued if payment is not received. **If you are unable to pay this bill, please contact our office immediately to discuss possible payment arrangements including applying for an extension of time, requesting a deferred, reduced or alternative payment schedule. If you have any questions regarding this bill or our service, please contact our Customer Service office at (408) 279-7900 Monday through Friday 8:00 AM to 5:30 PM or via email at Customer.Service@sjwater.com.**

RATES AND OTHER INFORMATION

Rate schedules and rules are available at San Jose Water Company, Customer Service Office. Our Customer Service Office address and hours are located on the reverse side of this bill. For general information, you may call Customer Service at (408) 279-7900 or visit www.sjwater.com.

IN AN EMERGENCY

If you require emergency service after regular business hours, call (408) 279-7900.

EMPLOYEE IDENTIFICATION

Our authorized service representatives carry a Company identification card with photograph. If you have any doubts, call the San Jose Water Company Customer Service Office at (408) 279-7900.