

660 South Cobb Dr SE
Marietta GA 30060-3105

Visit www.Cobbcounty.org/waterpay

- Make Payments
- Set up AutoPay -New
- Sign up for eBills
- Set up a Payment Reminder -NEW

Free, Easy, Secure and Convenient.

Account Activity Since Last Statement

Account Number:	134268-145185
Previous Balance:	-117.20
Payments:	0.00
Balance Forward:	-117.20

Adjustments Since Last Statement

Total Adjustments	\$0.00
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Current Summary of Charges

Cost Of Basic Service	45.00
Street Light	7.60
Total Current Charges	52.60
TOTAL AMOUNT DUE	-64.60

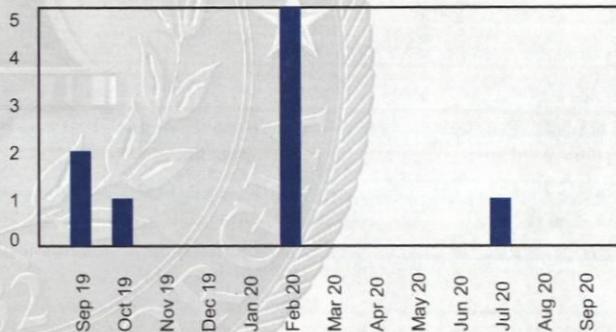
Office Hours	Drive - Through Hours	Contact Numbers
Monday-Friday 8:30 am - 5 pm	Monday-Friday 8 am - 5 pm	Office: 770-419-6200 Fax: 770-419-6224
Statement Date	Current Charges Due	Account Status
09-09-20	09-27-20	Current
Service Location: 2687 SANDY PLAINS RD NE		

Important Notice

Septic Smart Week is Sept. 14-18, 2020. Are you on septic or sewer? If you don't know, look at your water bill. Homes with septic tanks do not pay sewer treatment fees. Those on sewer pay for treatment at one of Cobb's four water reclamation facilities. If you are not paying sewer fees, then you should be paying a waste hauler to pump your tank and inspect your septic system. Septic systems require pumping every 3-5 years to remove solids and address concerns. Many factors impact system effectiveness including volume of water used; number of people in the home; condition of the drainfield; and presence of tree roots in the pipes, tank, and drainfield. Be Septic Smart. Maintain your system, attend a free Septic 101 Workshop on 9/25, and learn more at www.cobbstreams.org

Have you updated your email & cellphone number with us? The easiest way is to sign up on our new payment portal found at www.cobbcounty.org/waterpay. You can view bills, receive notifications, and set up autopay.

Your Consumption History (1000 Gallons)



Rate Information on Back

METER NUMBER	SERVICE PERIOD	DAYS IN PERIOD	PREVIOUS READING	PRESENT READING	CONSUMPTION (GALLONS)	BILL CYCLE
61044571	08/04/20- 09/03/20	30	6	6 A		03

RETURN LOWER PORTION WITH PAYMENT

Make Checks Payable to: Cobb County Water System

Account Number: 134268-145185

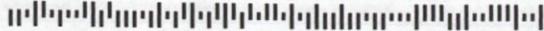
Due Date: 09-27-20
Total Amount Due: -64.60
Amount Paid: _____

90



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WACHOVIA BANK
C/O CASS INFORMATION SYSTEM
PO BOX 183079
COLUMBUS OH 43218-3079



COBB COUNTY WATER SYSTEM
PO BOX 580440
CHARLOTTE NC 28258-0440



Cobb County Water System Monthly Billing Information

Información Mensual del Sistema de Agua del Condado de Cobb

WATER RATES:

Tarifa del Agua:

Non-Residential:

Single Family Residential:		Unincorporated Cobb <u>Cobb No Incorporado</u>	Inside City Limits <u>Dentro los límites de la ciudad</u>
Tier One / Nivel Uno:	1,000 - 3,000 gallons	\$4.78 per 1,000 gallons	\$4.60 per 1,000 gallons
Tier Two / Nivel Dos:	4,000 - 15,000 gallons	\$3.16 per 1,000 gallons	\$3.04 per 1,000 gallons
Tier Three / Nivel Tres	16,000 - 29,000 gallons	\$4.87 per 1,000 gallons	\$4.69 per 1,000 gallons
Tier Four / Nivel Cuatro:	30,000 - 49,000 gallons	\$6.06 per 1,000 gallons	\$5.84 per 1,000 gallons
Tier Five / Nivel Cinco:	50,000 - above gallons	\$6.90 per 1,000 gallons	\$6.64 per 1,000 gallons
		\$9.21 per 1,000 gallons	\$8.87 per 1,000 gallons

Water and sewer rates for customers located inside city limits are slightly lower to account for the portion of the Water System's revenues that fund stormwater services which do not benefit properties inside city limits.

Las tarifas del agua y alcantarillado para los clientes que se encuentra dentro de los límites de la ciudad están un poco más baja para tomar en cuenta la parte de los ingresos del Sistema de agua que financian los servicios del agua pluviales que no benefician las propiedades dentro de los límites de la ciudad.

WATER CONSERVATION:

Conservación de Agua:

Water conservation services, materials, and resources are available to all of our customers through our Water Efficiency Program. For more information, visit www.cobbwater.org/efficiency.htm or call 770-419-6200.

Los servicios para la conservación del agua, los materiales y los recursos están disponibles para todos nuestros clientes por el Programa para el Uso Eficaz del Agua (Water Efficiency Program). Puede obtener más información en el sitio www.cobbwater.org/efficiency.htm o al comunicarse 770-419-6200.

SEWER RATE / Tarifa de la Alcantarilla: \$6.04 per 1,000 gallons (Unincorporated Cobb); \$5.82 per 1,000 gallons (Inside City Limits);

IRRIGATION / Irrigación: \$9.21 per 1,000 gallons (Unincorporated Cobb); \$8.87 per 1,000 gallons (Inside City Limits);

BASE CHARGE / Cargo Básico

A monthly fee based on an account's meter size that provides for costs incurred regardless of consumption such as meter reading, depreciation, billing and other services.

El cargo básico mensual es basado al tamaño del medidor que proporciona para el costo contraído sin tener en cuenta el consumo, la lectura, la factura, la depreciación, facturando y otros servicios.

LATE FEE:

Recargo:

\$10.00 (assessed 10 days after Due Date)

\$10.00 (aplicado 10 días después de fecha de vencimiento)

SERVICE RESTORATION:

Restauración de servicio:

For same day service restoration, call Customer Service by 6:00 p.m. Monday - Friday, excluding holidays.

Para la restauración del servicio el mismo día, llamea Servicio al Cliente antes de las 6:00 p.m. de lunes a viernes.

PROCESSING FEE:

Cargo de procesamiento:

\$50.00 (assessed when delinquent account disconnection work order is created).

\$50.00 (se cobra cuando se crea la orden de trabajo para la desconexión).

CUSTOMER SERVICE:

Servicio al Cliente:

660 South Cobb Drive, Marietta, 30060-3105 (S. Cobb Drive & Atlanta Road)

Office Hours: 8:00 a.m. - 5:00 p.m.

Telephone Call Center:

Centro de servicio al cliente telefónico:

7:30 a.m. - 6:00 p.m. - Monday-Friday 770-419-6200 Fax: 770-419-6224

Calls may be monitored for training and quality assurance purposes.

Las llamadas pueden ser monitoreadas para propósito de entrenamiento y calidad.

Drive-in Window Service:

Servicio de Ventanilla:

7:30 a.m. - 5:00 p.m. - Monday-Friday

Night Deposit at Drive-in Window:

Caja Para Depósitos de Noche:

Anytime after regular hours / En cualquier momento después de horas regulares.

24-HOUR EMERGENCY SERVICE:

Servicio de Emergencia las 24 Horas:

770-419-6201 (Solo en Inglés)

STREET LIGHT MAINTENANCE:

Mantenimiento de Luces de la Calle:

For repairs please contact your power company at one of the numbers listed below. For other inquiries, please contact the Cobb County Department of Transportation at 770-528-1690 or 770-528-1691.

Cobb EMC 770-429-2100 Marietta Power 770-794-5160

Georgia Power 1-888-660-5890 Greystone Power 770-942-6576

Para reparaciones, por favor de contactar a su compañía de luz a uno de los números listados. Para cualquier otra información, por favor de contactar al Departamento de Transportación al 770-528-1690 o 770-528-1691.