



Vectren: 1-800-227-1376 | Ohio Relay Service: 711 | Call Before You Dig: 811 or 1-800-362-2764

Visit www.vectren.com for questions, energy tips, account information and more.

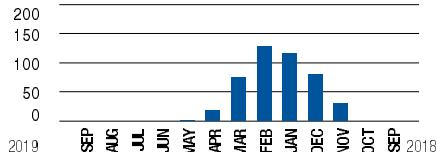
Billing Date: Sep 26, 2019

Date Due: Oct 13, 2019

Amount Due: \$42.27

Amount Due After Oct 13, 2019 \$42.90

Gas Usage Comparison



Average Temperature for this Billing Period

Current 72° Previous 75° Last Year 73°

Next Scheduled Read Date 10/23/19

Your Account Information

Account Number: 03-400111626-2337824 5	Previous Bill Amount \$30.68
Service Address: AMERITECH CHURCH ST SOUTH SOLON, OH 43153	Payment(s) Received \$30.68
	Balance Carried Forward \$0.00
	Vectren Delivery and Supply Charges \$42.27
	Charges This Period \$42.27

Total Amount Due: \$42.27

Detailed Account Activity

Natural Gas Service

Meter Number	Service Period From To	Number of Days	Meter Readings Beginning	Metered CCF	Energy Conversion Factor	Pressure Factor	Billing CCF	Gas Rate
D3125131	08/21/19 09/23/19	33	4361A	4361A	0	0.9959	1.000000	0.000 Com 321

Energy Delivery Detail

Distribution and Service Charges \$42.27

(Includes a Monthly Charge of \$35.89)

Total Vectren Energy Delivery Charges \$42.27

Gas Supplier Detail

Account Number: 4001116262337824 Sales Tax \$0.00

Standard Choice Offer - **Total Gas Supplier Charges** \$0.00

DIRECT ENERGY SERVICES LLC

(888) 566-9988

0.00000 per CCF

Total Current Energy Delivery and Gas Supplier Charges \$42.27

Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's
SEP 19	0.000	JUN 19	0.000	MAR 19	75.000	DEC 18	81.000
AUG 19	0.000	MAY 19	2.000	FEB 19	128.000	NOV 18	31.000
JUL 19	0.000	APR 19	18.000	JAN 19	117.000	OCT 18	0.000
Total CCF: 452						Monthly Avg: 37.667	

Supplier Information

If you have any questions about your gas supply charges call DIRECT ENERGY SERVICES LLC at 1-888-566-9988 or write to P.O. BOX 180 , TULSA, OK, 74101.

Please return this portion with your payment made payable to Vectren.



Change of address or phone?
Contact Customer Service at
1-800-227-1376

Account Number: 03-400111626-2337824 5

Date Due:	Oct 13, 2019
Amount Due:	\$42.27
Amount Enclosed	\$ _____
Amount Due After Oct 13, 2019	\$42.90
Allow 5 business days for mailing	

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AMERITECH
SSLNOH88RS1 - (L57110)
PO BOX 182552
COLUMBUS OH 43218-2552

Write account number on check and mail to:

Vectren Energy Delivery
P.O. Box 6262
Indianapolis, IN 46206-6262



0340011162623378245101319000000429000000042274

Important Vectren Energy Delivery Numbers

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General Information

24 Hour Emergency Service: Call 1-800-227-1376 if you smell a gas odor or if all of your natural gas appliances are out.

Customer Service Questions or Concerns: To contact Vectren Energy Delivery (Vectren) about your bill or service, visit www.vectren.com or call 1-800-227-1376 between 7 a.m. and 7 p.m., Monday through Friday. Authorized pay sites are available in your neighborhood for your convenience. To locate an authorized pay site nearest you, visit www.vectren.com or call 1-800-227-1376. You can pay your bill through a checking or savings account for free at www.vectren.com or by calling 1-800-227-1376. If you would like to write to Vectren, please send correspondence to P.O. Box 209, Evansville, IN 47702-0209 or visit our web site at www.vectren.com. If you have selected a third-party gas supplier through the natural gas Choice program and have questions regarding your gas supply charges, please refer to the gas supplier and toll free number listed in the "Bill Message" section of your bill. The nonpayment of charges for non-tariffed services that are unrelated to the charges you incurred for the delivery and consumption of gas at your home or business shall not result in the disconnection of your gas service.

Customers with billing or service issues or concerns regarding a disconnect notice should contact Vectren prior to contacting the Public Utilities Commission of Ohio (PUCO). If your complaint is not resolved after you have called Vectren, or for general utility information, residential and business customers may contact the PUCO for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). The Ohio consumers counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at www.pickocc.org.

Terms & Definitions

Distribution and Service Charges - Charges billed each month for the delivery of natural gas and other charges approved by the PUCO to ensure safe, reliable service.

Customer/Monthly Charge - Charge billed each month to recover a portion of the ongoing costs of providing service to the customer. This charge does not vary with gas consumption.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Energy Conversion Factor (ECF) - The ECF adjusts metered usage for the energy content of the gas used. Energy content can vary monthly. The ECF is the ratio of the current energy content to the energy content at the time Vectren's base rates were established.

Standard Choice Offer - Under Vectren's Standard Choice Offer (SCO) service, Vectren customers are receiving natural gas provided by third-party suppliers. The SCO suppliers won the right in a competitive auction to provide gas supply to customers at a monthly SCO price, which is calculated by adding a fixed retail price adjustment determined in a periodic auction to the New York Mercantile Exchange (NYMEX) month-end settlement price for natural gas. Because the SCO price reflects the NYMEX-based market price, it can vary with changes in supply and demand. The SCO price is charged to customers who have not selected an alternate gas supplier through the natural gas Choice program. The name of the gas supplier providing SCO service appears on the bill.

Miscellaneous Charges - Examples of miscellaneous charges may include but are not limited to reconnect fees; labor charges and returned payment charges.

Gas Cost Charge (DSS) - Under Vectren's Default Sales Service (DSS), Vectren purchases natural gas through third-party suppliers at a fixed retail price adjustment determined in a competitive auction plus the New York Mercantile Exchange (NYMEX) month-end settlement price for natural gas; Vectren's costs are then passed on to DSS customers. Because the DSS charge reflects the NYMEX-based market price, it can vary monthly with changes in supply and demand. The DSS price is charged to customers who are not eligible to select an alternate gas supplier through the natural gas Choice program.

Gas Supplier Charges (also referred to as gas marketer charges) - Charges billed each month for the consumption of natural gas supplied by a retail gas supplier who is certified by the Public Utilities Commission of Ohio (PUCO) to sell natural gas in a competitive retail market.

Pressure Factor - Factor used to calculate consumption on meters with higher than the standard delivery pressure. A pressure factor greater than 1 indicates a delivery pressure that is greater than Vectren's standard delivery pressure.

PIPP Plus - The Percentage of Income Payment Plan Plus (PIPP Plus) is available if your total income is at or below 150% of the Federal poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.

Residential Rate Codes
RES 310 - DSS Residential Default Sales Service
RES 311 - SCO Residential Standard Choice Offer Service
RES 315 - Choice Residential Transportation Service
Commercial Rate Codes
COM 320 - DSS General Default Sales Service
COM 321 - SCO General Standard Choice Offer Service
COM 325 - Choice General Transportation Service

Meter Abbreviations
A = Actual meter reading
E = Estimated meter reading



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03-400111626-2337824 5

Service Address:
AMERITECH
CHURCH ST
SOUTH SOLON, OH 43153

Supplier Information

For "Choice" program consumer tips and "apples to apples" comparisons for competitive supplier pricing, use the Gas Usage History Chart and visit the Public Utilities Commission of Ohio's (PUCO) web site at www.puco.ohio.gov or call 1-800-686-7826 or visit the Ohio Consumers' Counsel's web site at www.pickocc.org or call 1-877-742-5622.