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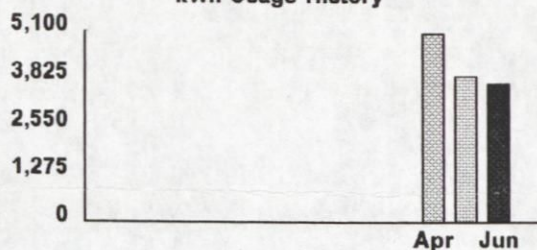


000962 000039031
WINDSTREAM SERVICES LLC D/I/P
PO BOX 182576
COLUMBUS OH 43218-2576



Account number 567 644 0174
Total due \$21.77
Current charges past due after Jun 28
Thank you for your payments \$807.70
Usage period May 14 - Jun 13
This bill was mailed on June 14, 2019

kWh Usage History



Usage

Meter number 521528
Readings: Jun 13 7993
May 14 - 4240
kWh usage 3753
Days in period 30 Average kWh per day 125

Total Peak Registration

On-peak KW	Jun 3 at 1:15 pm	7.11
On-peak KW	May 17 at 10:30 am	6.84
Off-peak KW	Jun 8 at 8:00 pm	6.26
Off-peak KW	May 19 at 4:45 pm	6.40

Billing
SGS-TOU rate

HWY 74 EAST, LILESVILLE
TOWER - 30 Days

Basic customer charge				35.50
Non-summer, May 14 - May 31				
On-peak KWH	826 kwh	x	\$0.06511	53.7809
Off-peak KWH	1,432 kwh	x	\$0.05286	75.6955
On-peak KW at .6215 proration	6.84 kw	x	\$8.85000	37.6219
Summer, June 01 - June 13				
On-peak KWH	503 kwh	x	\$0.06511	32.7503
Off-peak KWH	992 kwh	x	\$0.05286	52.4371
On-peak KW at .3785 proration	7.11 kw	x	\$10.53000	28.3377
Total SGS-TOU Rate Billing				316.12

Please detach here.

Turn over for helpful phone numbers and customer service tips.

PIN: 785-230-849

Return portion

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COLUMBUS OH 43218-2576

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Current charges past due after	Jun 28

Make checks payable
and return to:

Duke Energy Progress
PO BOX 1003
Charlotte NC 28201-1003

We're here to help. Contact us.

Visit our website: duke-energy.com/progress

- Report a power or streetlight outage
- View or update account information
- View or pay your bill
- Request stop, start or move electric service
- Get major storm updates and track outages using our interactive maps
- Make address or phone number changes
- Follow us on Twitter, Facebook, Flickr and YouTube

Our most popular online features are now available for you to use on the go. Use your mobile device to view your account, view and pay your bill, report a power outage or request a streetlight repair, find a payment location and get Twitter updates. To enjoy the ease and convenience of our mobile site, visit duke-energy.com/progress.

Reporting power outages: call 800.419.6356 or via the Web at duke-energy.com/outage.

For Customer Service: call 800.452.2777 or 919.508.5400 in the Raleigh area. Business hours are 7 a.m. – 7 p.m. Monday through Friday; however, our automated voice response system can address most of your service needs 24 hours a day. Please have your account number available.

Para nuestros clientes que hablan Español: Representantes bilingües están disponibles para asistirle de Lunes a Viernes de 7 a.m. – 7 p.m. Para obtener información o reportar problemas con su servicio eléctrico, favor de llamar al número que se encuentra al comienzo de su cuenta.

Written inquiries and correspondence (no bill payments please):
Duke Energy Progress, P.O. Box 1771, Raleigh, NC 27602

Digging in your yard?

Whether you are planning to do it yourself or hire a professional, call your states' toll-free underground locating service before you dig:

NC-call 811 or 1-800-632-4949

SC-call 811 or 1-888-721-7877

Explanation of bill items

Kilowatt-hour (kWh) – Equal to 1,000 watts of power used for one hour, or ten 100-watt light bulbs used for one hour.

Kilowatt (kW) – The maximum rate of energy consumption recorded during any 15-minute interval within the monthly billing period.

Meter Constant – Some customer meters require that the registration be multiplied by a factor to arrive at the actual usage. Only meter constants greater than one are displayed on the bill.

Mail your payments to: Duke Energy P.O. Box 1003 Charlotte, NC 28201
For Online Bank Bill Pay Select: Duke Energy Progress P.O. Box 1003 Charlotte, NC 28201

For more information on our many payment options, visit duke-energy.com/progress.

- **e-bill** – view and pay your electric bill online
- **Automatic Bank Draft** – save time and postage
- **Equal Payment Plan** – simplify your household budgeting
- **Paystations** – more than 230 convenient locations

Speedpay allows customers to make a payment (via credit card, debit card or electronic check) at duke-energy.com/progress or by calling 800.452.2777. This service is available 24/7 and includes a convenience charge by a third-party provider.

Electronic Check – When you mail us a check as payment, you authorize us to convert your check into an electronic check payment or to process the payment as a check image.

Since we bill for utility service after the service is provided, payment is due when you receive your bill. Should the charges become past due, we may begin disconnection procedures. The "past due date" applies to current charges only.

We charge \$5.00 (in NC) and \$15 (in SC) for checks and drafts returned for insufficient funds.

How to read your electric meter

Meters are read left to right and will alternate between flashing zeros and displaying the actual reading. This is the normal function of your digital electric meter. This illustration reflects 40632. Please ensure safe access is available to your meter to avoid estimated bills.

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Important safety reminders

- Stay away from power lines. Keep ladders and other objects at least 10 feet away from all overhead power lines, including service lines into your home.
- Always assume that a power line lying on the ground, on your car after an accident or hanging close to the ground is energized and dangerous and stay away. To report dangerous lines, call 800.419.6356.
- Activity near power lines can be life-threatening. Please use caution, and hire professionals when appropriate. Remember that tree limbs conduct electricity when in contact with a power line.


On-peak kw proration factor

Non-summer	on-peak kwh	826 kwh /	1,329 kwh	.6215
Summer	on-peak kwh	503 kwh /	1,329 kwh	.3785
Total on-peak kwh		1,329		

REPS Adjustment	7.96
7% North Carolina sales tax	22.69
Current bill amount	346.77
Balance before current bill	-325.00
Total due	\$21.77

DEPOSIT RECEIPT INFORMATION. KEEP FOR YOUR RECORDS.

A deposit in the amount of \$325.00 was received on 05/16/19. The interest rate is 8.00%. In accordance with the Utility Commission's rules and regulations, this deposit may be applied to your account balance, refunded or retained based on your overall creditworthiness.

Current month Time-of-Use Savings for meter 521528: \$ 80.13, as compared with rate SGS

Current twelve month Time-of-Use Savings for meter 521528: \$ 292.96

This bill is subject to a 1% per month late payment charge after 07/08/2019.

For your information

Duke Energy Progress has a specialized Business Services team dedicated to assist business customers. To learn more, call our Business Services team toll-free at 1-866-582-6345 or visit us online at duke-energy.com.

We're here to help. Contact us.

Visit our website: duke-energy.com/progress

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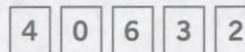
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