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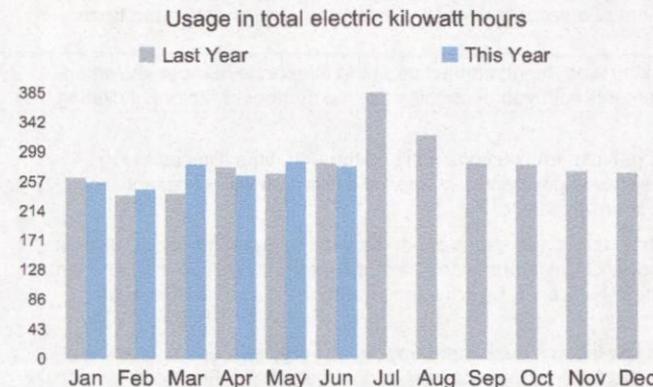


Sign up at nvenergy.com/paymyway

AT&T  
2898 SPRINGLAND DR UNIT AT&T  
SPARKS, NV 89434

**Electric Usage: Small General Service****Average Daily Electric Usage**

Average Daily Cost this month **\$2.03**

**Meter Information**

Meter#	Type	Service Period	Bill Days	Previous	Current	Multiplier	Usage
CC031705096	kWh	May 31, 2019 to Jun 28, 2019	28	15,033	15,311	1	278

**Charge Details**

Electric Consumption	278.000	kWh	x	0.07625	21.20
Temp. Green Power Financing	278.000	kWh	x	0.00098	0.27
Renewable Energy Program	278.000	kWh	x	0.00365	1.01
Energy Efficiency Charge	278.000	kWh	x	0.00137	0.38
Tax Reduction	278.000	kWh	x	0.00345 CR	0.96 CR
Basic Service Charge					32.00
Local Government Fee				5%	2.70
Universal Energy Charge	278.000	kWh	x	0.00039	0.11

Total Electric Service Amount **\$56.71**

- Continued on the back of this page -

Customer Service: (775) 834-4444 or (800) 962-0399 Toll Free 24/7, excluding holidays **Emergencies: (775) 834-4100**

Please return this portion with payment - to ensure timely processing do not use staples or tape



ACCOUNT NUMBER: 1000034099506487009

Customer Number: 340995

Service 2898 SPRINGLAND DR UNIT AT&T  
Address: SPARKS, NV 89434

Please Pay By: Jul 20, 2019

\$56.71

Enter Amount Enclosed: \$

**Payment Options:**

Online at nvenergy.com or call (844) 343-3718  
At any of our authorized Shop & Pay locations  
By phone: (800) 809-1013 (debit/credit card)  
By mail: PO Box 30073, Reno, NV 89520-3073

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AT&T  
PO BOX 182552  
COLUMBUS OH 43218-2552



89520



1000034099506487009 0000005671 0000005671 0 004

Questions about your bill: (775) 834-4444 or (800) 962-0399 [www.nvenergy.com](http://www.nvenergy.com)

BILLING DATE: Jul 3, 2019	ACCOUNT NUMBER: 1000034099506487009	DATE DUE: Jul 20, 2019	AMOUNT DUE: \$56.71
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**Understanding Your Bill:** Your bill has a lot of information and terms you may not have heard before. If you would like more clarification, please visit [www.nvenergy.com/home/customercare](http://www.nvenergy.com/home/customercare).

**Payment Due Date:** Bills for service are rendered and due monthly by the due date. Your bill becomes past due on the next meter read date, at which time a 1% late fee is applied. Additionally, NV Energy may issue a termination of service notice and may require payment of a security deposit. Definitions of all charges and taxes are found at [nvenergy.com](http://nvenergy.com).

**Payment Arrangements:** If you have difficulty making a payment, contact us at the telephone number shown on your bill. We may be able to make payment arrangements with you depending upon a number of factors, including your past credit history.

**Good Pay Forgiveness:** Life happens - payments get lost, transactions don't go through, time slips away. Whatever the reason, we understand. We forgive a missed payment one time for customers with excellent payment history, so you don't face possible service interruptions.

**Customer Assistance Programs:** If anyone residing at this address is either disabled or age 62 or older, please call (775) 834-4444 or (800) 962-0399 to update your account information. Once the information is verified and the account is coded, an additional hand-delivered 48-hour Notice will be provided prior to the disconnection of the service.

**The Energy Assistance Program (EAP)** can help low-income customers pay their energy bills and/or weatherize their homes. To qualify, you must be a residential customer and meet certain income guidelines. For more information about the Energy Assistance Program, call (775) 684-0730 or visit [dwss.nv.gov](http://dwss.nv.gov).

**The Special Assistance Fund for Energy (SAFE)** is NV Energy's assistance program in Northern Nevada. Based on a number of criteria, partner agencies determine eligibility for SAFE. For more information, please contact our office to find out if you qualify and where to apply for funds in your community.

**Green Cross (life support equipment)** If you or a permanent member of your household depends on electrically operated medical equipment that is in use 24 hours a day, please let us know at (775) 834-4444 so we are aware of the situation in the event of a power outage.

For the **Weatherization Assistance Program** serving all of Nevada, call (775) 687-2227.

**When You Pay by Check:** When you send in a check to make your payment, you authorize NV Energy to initiate an electronic debit from your bank account. Your check will not be returned and funds may be withdrawn the same day NV Energy receives payment. Make checks payable to NV Energy.

**Bill Dispute:** If you wish to dispute any bill, charge or service, NV Energy will promptly investigate the matter. However, to avoid termination of service, all charges must be paid during the investigation period. If you are not satisfied with our final decision, you may contact the Public Utilities Commission at (775) 684-6101; online at [puc.nv.gov](http://puc.nv.gov); or, you may visit their offices at 1150 E. William St., Carson City, Nevada 89701.

**Bill Estimation:** If NV Energy is unable to read a customer's meter because of circumstances beyond our control, the company may bill the customer based on estimated usage for that billing period.

**Rules and Regulations:** Rules, regulations, and rate schedules are available for public inspection at [nvenergy.com/rates](http://nvenergy.com/rates) or in NV Energy's office at 6100 Neil Road, Reno, Nevada 89511.

**Customer Service:** Para servicio en español (775) 834-4700. TDD/TYY: 711 - (hearing impaired service available 24 hours / 7 days a week).