

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

THE HERTZ CORPORATION STORE #5744,
2021 WESTWOOD BLVD, LOS ANGELES, CA 90025

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your
checking or savings by logging in at
www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings
any time by logging in at
www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings
any time by calling
1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your
check or money order in the
envelope provided with the bill.



IN PERSON

Via payment drop box

The 2020 Power Content Label is
included in this bill.

Account Summary

Previous Account Balance	\$ 419.18
Payment Received 5/3/22	-419.18
Remaining Balance	\$ 0.00
New Charges	+ 238.06

Total Amount Due \$ 238.06

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	4/12/22 - 5/11/22 417 kWh	\$124.11
	Water Charges	4/12/22 - 5/11/22 8 HCF	\$70.58
	Total LADWP Charges		\$ 194.69

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges			
 800-773-2489	Sewer Charges	4/12/22 - 5/11/22	\$43.37
	Total Sanitation Charges		\$ 43.37

Total New Charges \$ 238.06

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.



P.O. Box 30808 • Los Angeles, CA 90030-0808

ELECTRONIC SERVICE REQUESTED

THE HERTZ CORPORATION STORE #5744
456200 HERTZ, MS #2
PO BOX 182590
COLUMBUS OH 43218-2590

THIS IS YOUR BILL

ACCOUNT NUMBER
585 912 6274

DATE DUE May 31, 2022

AMOUNT DUE \$ 238.06

Please enter amount enclosed

\$

Write account number on check or money order
and make payable to LADWP.

5859126274000000000238064

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact a representative by calling the Customer Service Telephone Number or by going into any of the Department of Water and Power Customer Service Centers listed on the back of your payment stub or email us using our Customer Service form at www.ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges, you have a right to a management-level review. To ask for a management-level review, send a written request to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. You must pay the undisputed portion of the bill within 7 days of the request for a management-level review. Your account will be reviewed and you will be informed of the result.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

Mail payments to LADWP, PO BOX 30808, LOS ANGELES, CA 90030-0808

WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers are accepting payments via payment box, Monday- Friday 9am to 5pm. After hours payments will be credited the following business day.

BISHOP

Main Office.....300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office.....111 N. Hope St.
Boyle Heights.....919 S. Soto St., #10
Central.....4619 S. Central Ave.
Crenshaw-Baldwin Hills.....4030 Crenshaw Blvd.
Hollywood.....6547-B Sunset Blvd.
(entrance on Schrader Blvd.)
Lincoln Heights.....2417 Daly St.
Slauson-Vermont.....5928 S. Vermont Ave.
Watts.....1686 E. 103rd St

HARBOR AREA

San Pedro.....535 W. 9th St.
Wilmington.....931 N. Avalon Blvd

SAN FERNANDO VALLEY

Canoga Park.....7229 Winnetka Ave.
Mission Hills.....11100 Sepulveda Blvd., #3
Van Nuys.....6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles.....1394 S. Sepulveda Blvd.

Place your payment stub in the provided envelope so that the address below shows through the window.

**PO BOX 30808
LOS ANGELES, CA 90030-0808**



www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS (For residential customers, the tier rates on your bill may include the following adjustments.)

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, low income, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

BILLING PERIOD 4/12/22 - 5/11/22
DAYS 29

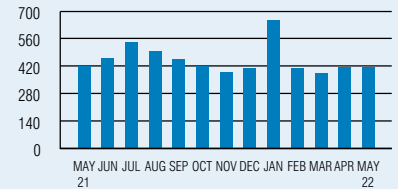
RATE SCHEDULE
A-1 and A-1[i] Small General Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
6/9/22

METER NUMBER
FM00009-01084906

SA # : 5859126141

USAGE HISTORY (Total kWh)



	Prev Yr	May 22
Total kWh used	423	417
Average daily kWh	16	14
Days in billing period	27	29
Your average daily cost of electricity		\$4.28
Highest Demand in last 12 months:		4 kW

DESCRIPTION	CURRENT READ	–	PREVIOUS READ	=	TOTAL USED
Demand kW	2.11				2.11 kW
Energy kWh	11037		10620		417 kWh
Service Charge					7.00
Facilities Charge			4 kW x \$5.36/kW		21.44
ESA			4 kW x \$0.46/kW		1.84
RCA			4 kW x \$0.96/kW		3.84
IRCA			4 kW x \$2.39/kW		9.56
IRCA based on KWH			417 kWh x \$0.00824/kWh		3.44
Energy Charge Low Season			417 kWh x \$0.05484/kWh		22.87
ECA			417 kWh x \$0.0569/kWh		23.73
VEA			417 kWh x \$0.00075/kWh		0.31
CRPSEA			417 kWh x \$0.00986/kWh		4.11
VRPSEA			417 kWh x \$0.02892/kWh		12.06
Subtotal Electric Charges					\$110.20
City of Los Angeles Utility Tax			\$110.20 x 12.5%		13.78
State Energy Surcharge			417 kWh x \$0.0003/kWh		0.13
Total Electric Charges					\$ 124.11

Green Power for a Green LA --LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

www.ladwp.com 1-800-499-8840

Hours of operation - 7 am to 6 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Tier (Commercial) – One of two usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Winter Tier 1 allotment) is based on average consumption for the preceding Dec. - Mar. Any usage over the Tier 1 allotment is billed at a higher rate (Tier 2). During the High Season months (June 1 - Sept. 30), Tier 1 allotment shall be 105% of Winter Tier 1 allotment. Shortage year water rates no longer apply.



Water Charges

BILLING PERIOD 4/12/22 - 5/11/22
DAYS 29

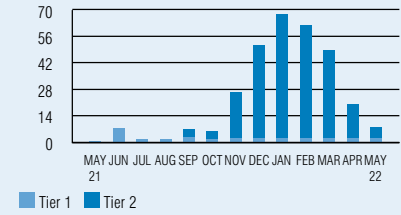
RATE SCHEDULE

Water Schedule C - Comm, Ind, Govt and Temp Service

NEXT SCHEDULED READ DATE
6/9/22

SA # : 5859126955

USAGE HISTORY (Total HCF)



	Prev Yr	May 22
Total HCF used	1	8
Average daily gallons	28	206
Days in billing period	27	29
Your average daily cost of water		\$2.43
Your average cost per gallon of water		\$0.01

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	CURRENT READ	PREVIOUS READ	TOTAL USED
60300949	1660	1652	8 HCF

Tier 1 Water	2.57781 HCF x \$7.16112/HCF	18.46
Tier 2 Water	5.42219 HCF x \$9.61235/HCF	52.12

Subtotal Water Charges \$70.58

Total Water Charges \$ 70.58

Your Water Usage by Tier

Tier 1 Water Allotment \$7.16112/HCF	Tier 2 \$9.61235/HCF
2.57 HCF	More than 2.57 HCF

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

For the Quarterly Notice of Change in LADWP Water Rates, go to

www.ladwp.com/quarterlynotice



www.lacitysan.org 1-800-773-2489

Hours of operation - 24/7

DEFINITIONS

Low Income Sewer Surcharge - an amount charged to each customer to help cover the costs of providing sewer service subsidies to low income customers, required by state and federal law.

Sewer Service Charge - (SSC) a charge for use of the sewer system, to cover the costs of constructing and maintaining wastewater facilities such as sewers and sewage treatment plants, and for treating sewage.

Sewer Charges

SA # : 5859126451

BILLING PERIOD		DAYS	SEWER RATE SCHEDULE
4/12/22 - 5/11/22		29	Sewer Service Charge - Multi Dwell and Commercial
Sewer Service Charge*		7.44000 HCF x \$5.80/HCF	43.15
Sewer Service Low Income Surcharge*			0.22

Total Sewer Charges \$ 43.37

**Your Sewer Service Charge is calculated on 93% of your water consumption.*

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.