



Piedmont  
Natural Gas®

[piedmontng.com](http://piedmontng.com)  
800.752.7504

## Your Natural Gas Bill

page 1 of 2

### Account summary

Previous bill amount	\$23.54
Payment(s) received as of Sep 12 - thank you	-23.54
Previous balance	0.00
<b>Current billing and other basic charges</b>	
Gas - Current month charges	22.00
Tax	1.54
Total current charges	23.54
<b>Total account balance</b>	<b>23.54</b>
<b>Total amount due Sep 30</b>	<b>\$23.54</b>
Late fees will be assessed after due date	

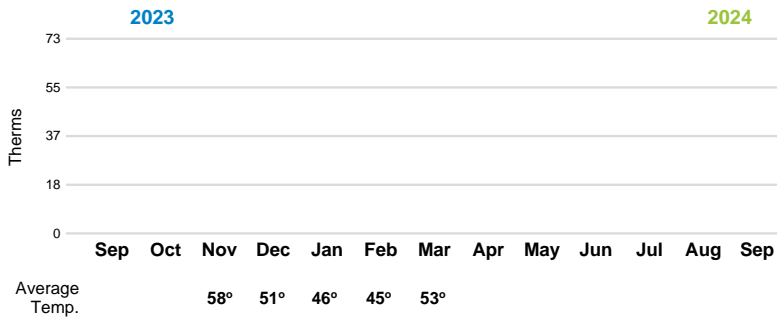
#### Service address

CIRCLE K STORES INC  
CIRCLE K 738800 MS 1  
0 BLACK & DECKER RD  
FAYETTEVILLE, NC 28301

Bill date Sep 13, 2024  
For service Aug 13 - Sep 11  
30 days

Account number **6100 0472 1400**

### Gas usage history



### One-year comparison

	Days in Service Period	Total Therms Used	Average Therms Used Per Day
Current	30	0	0.0000
Sep 2023	34	0	0.0000

Your current rate is 102 Small General Service.

Rate schedule and calculation information are available at [piedmontng.com](http://piedmontng.com).

### Current reading — based on actual read on Sep 11

Meter	Service Period	Meter Reading			Therms Calculation			
		Previous	Current	Difference	Billed Units X Meter Multiplier = Gas Used (CCF) X Heat Factor = Total Therms Used			
N106350	Aug 13 to Sep 11 30 days	142	142	0	0	1.000	0.000	1.03438
					0			

See back of bill for explanation of terms and late fee calculation.

To further understand your bill, visit [piedmontng.com/UnderstandMyBill](http://piedmontng.com/UnderstandMyBill).

Please return this portion with your payment. Thank you for your business.



Piedmont  
Natural Gas®

Account number **6100 0472 1400**

PO Box 1090  
Charlotte, NC 28201-1090

**Make check payable to Piedmont Natural Gas** or pay instantly at [piedmontng.com/payment](http://piedmontng.com/payment). Be sure to write your account number on your check.

### Amount due

**\$23.54**  
by Sep 30

After Sep 30, the amount due will increase to \$23.78.

☐ Please check here and fill out reverse to enroll in Share the Warmth Round Up

\$ \_\_\_\_\_ Amount enclosed


**CIRCLE K STORES INC**  
CIRCLE K 738800 MS 1  
PO BOX 182487  
COLUMBUS, OH 43218-2487

Piedmont Natural Gas  
PO Box 1246  
Charlotte, NC 28201-1246

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Explanation Of Terms
<p><b>CCF</b> - 100 cubic feet, a measurement of the volume of natural gas used.</p> <p><b>METER MULTIPLIER</b> - some meters require that the registration be multiplied by a factor to arrive at the actual usage.</p> <p><b>HEAT FACTOR</b> - a factor that measures the energy content of natural gas.</p> <p><b>THERM</b> - a unit of heating value equal to 100,000 British thermal units (BTU's).</p> <p><b>MONTHLY CHARGE</b> - A fixed charge to recover a portion of the total cost to provide regulated natural gas service, not including the cost of gas.</p>

Explicación de Términos
<p><b>CCF</b> - 100 pies cúbicos, medida del volumen de gas natural utilizado.</p> <p><b>MULTIPLICADOR DEL MEDIDOR</b> - Algunos medidores requieren que se multiplique el registro por un factor para llegar al verdadero uso.</p> <p><b>FACTOR CALORÍFICO</b> - factor que mide el contenido energético del gas natural.</p> <p><b>TERMIA</b> - unidad de valor térmico equivalente a 100,000 unidades térmicas británicas (BTU).</p> <p><b>CARGO MENSUAL</b> - Un cargo fijo para recuperar una parte del costo total para brindar el servicio regulado de gas natural, sin incluir el costo del gas.</p>

Customer Service Options
<p>At your convenience, visit our website at <a href="http://www.piedmontng.com">www.piedmontng.com</a> 24 hours a day, 7 days a week for all of your customer service needs:</p> <ul style="list-style-type: none"> <li>• Answer questions about your bill</li> <li>• Start or stop Service</li> <li>• Bank draft enrollment</li> <li>• Pay by credit card</li> <li>• Payment options and locations</li> <li>• Equal Payment Plan (EPP) enrollment</li> <li>• Natural gas rate schedules</li> <li>• Money and energy saving tips</li> <li>• Search for natural gas contractors and dealers near you</li> <li>• Contact us via email</li> </ul> 


Opciones del Servicio de Atención al Cliente
<p>Visite nuestro sitio web: <a href="http://www.piedmontng.com">www.piedmontng.com</a> las veinticuatro horas del día, los siete días de la semana para todas sus necesidades de servicio al cliente:</p> <ul style="list-style-type: none"> <li>• Responder preguntas sobre su factura</li> <li>• Iniciar o suspender el servicio</li> <li>• Inscripción de giro bancario</li> <li>• Pagar con tarjeta de crédito</li> <li>• Opciones y lugares de pago</li> <li>• Inscripción en el Plan de pagos iguales (EPP)</li> <li>• Tarifarios de gas natural</li> <li>• Consejos para ahorrar dinero y energía</li> <li>• Buscar contratistas y concesionarios de gas natural cerca de usted</li> <li>• Comunicarse con nosotros mediante correo electrónico</li> </ul> 

Important Phone Numbers
<p><b>Automated Account Information Or Customer Service</b>.....800.752.7504</p> <p>International.....1.704.382.7644</p> <p><b>Digging in your yard or elsewhere?</b></p> <p>Locate underground lines before digging..... 811</p>

Números Telefónicos Importantes
<p><b>Información automatizada de cuenta o Servicio a Clientes</b>..... 800.752.7504</p> <p>Internacional.....1.704.382.7644</p> <p><b>¿Necesita excavar en su terreno o en otro lugar?</b></p> <p>Ubicar líneas subterráneas de servicios públicos antes de excavar..... 811</p>

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. You may opt out of this process by calling Customer Service.

**Late Payment:** All bills are payable by the due date. A late payment charge of 1.0% will be added to natural gas balances if not paid by the due date. A late charge of 1.5% (\$0.50 minimum) will be added to appropriate non-utility balances not paid by the due date. Late fees will not be applied to "Share the Warmth" donations.

Share the Warmth Round up - Enrollment Form	
<p>Piedmont Natural Gas introduces <i>Share the Warmth</i> Round Up, a simple way for Piedmont customers to help local families and individuals in need pay their home energy bills.</p> <p>Enroll today and we'll round up your monthly bill to the nearest dollar and contribute the difference to an approved Share the Warmth agency in your area.</p> <div style="text-align: center;">  <p><b>Piedmont Natural Gas®</b></p> <p>piedmontng.com</p> </div>	<p><b>Join Us!</b> To enroll in <i>Share the Warmth</i> Round Up, please complete and return this enrollment form.</p> <p><input type="checkbox"/> I would like to enroll in Piedmont's <i>Share the Warmth</i> Round Up Program.</p> <p>Customer name: _____</p> <p>City, State, Zip: _____</p> <p>Mailing address: _____</p> <p>_____ Signature (must match name on account)</p>