

TO INSURE PROMPT CREDIT PLEASE RETURN THIS PORTION OF BILL WITH YOUR PAYMENT

CITY OF CLEARWATER UTILITY CUSTOMER SERVICE

STATEMENT DATE:

12/19/2023

Mailing Address: PO Box 30020, Tampa, FL 33630-3020

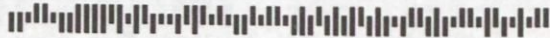
Pay in Person At: 100 S. Myrtle Ave., Clearwater, FL

Telephone: (727) 562-4600

Fax No. (727) 562-4629

PLEASE MAKE CHECK PAYABLE TO "CITY OF CLEARWATER" AND NOTE YOUR "ACCOUNT NUMBER" ON THE CHECK

ACCOUNT NUMBER 4095477

CCW1220A 1098 1 MB 0.561
7000001132 00.0006.0174 1098/1443400 TJX COMPANIES, MAIL STOP #1
MARSHALLS INC #867
PO BOX 182438
COLUMBUS OH 43218-2438

CURRENT BILL DUE 01/09/2024 1,073.12

TOTAL AMOUNT DUE 1,073.12

PAYMENT AMOUNT

6 0004095477 000107312

CITY OF CLEARWATER UTILITY CUSTOMER SERVICE

Account Name: MARSHALLS INC #867
Service Address: 21323 US HIGHWAY 19 N
Account Number: 4095477
Statement Date: 12/19/2023
Meter Read From: 11/21/2023 TO 12/19/2023
Deposit Amount: 120.00After 5:00 pm on 1/9/2024 any unpaid balance will
be charged a penalty fee.

City of Clearwater We Care Fund

Each day Clearwater's Utility Customer Service employees meet residents who have encountered hardships that make paying for basic utilities a challenge. That's where the city of Clearwater Utilities We Care Fund comes in. Since 1992, the city and its customers have helped hundreds of neighbors by contributing to the We Care Fund. Contributions are administered by the local branch of the Salvation Army to provide temporary assistance to eligible customers of city of Clearwater utilities. To give a monetary gift either one-time or monthly, please go to <https://www.myclearwater.com/Pay-My-Bill/We-Care-Fund>

Starting in October 2023, residents will not see a recycling charge on their utility bills for six months. Credits will be in the form of free service, or not charging the customers, for recycling for six months. This is month 3 of 6 months of free recycling service.

BALANCE FORWARD 1,056.28

-Payments received as of 12/07/2023 -1,056.28

Meter		CurrRead	- PrevRead	X Multiplier	= CCF Cons.	X Conv.Factor	= Bill Cons.
LAWN	R	77	77	1	0.0	0.748	0.0
WTR	R	1322	1303	1	19.0	0.748	14.2
FDET	R	0	0	1	0.0	0.748	0.0

Usage	Service	Charge
0.0	Lawn Water inside City 1" Meter	28.45
14.2	Domestic Water inside City 1" Meter	139.64
	Stormwater	705.98
	Fire Protection	9.00
	Sewer/Wastewater in City 1" Meter	173.24
	10% Utility Tax on Water	2.85
	10% Utility Tax on Water	13.96
	Total Taxes and Franchise Fees:	16.81

CURRENT BILL DUE 1/09/2024 1,073.12

TOTAL AMOUNT DUE 1,073.12

CUSTOMER SERVICE INFORMATION

DUE DATE, LATE CHARGE, DEPOSITS

This bill is for services rendered and is due upon receipt. Bill will become past due 21 days from statement date. Accounts not paid by the Past Due Date will be assessed a Late Charge of \$3.00 or 2% of the past due amount, whichever is greater, not to exceed \$250.00 each month. Accounts with a past due balance are subject to service disconnection thirty (30) days after the statement date. Failure to receive the bill shall not constitute a defense for nonpayment. Notice of delinquency may be incorporated in or given with the bill for the account. Services may be disconnected even if no one is at the premises.

Deposits amounts are based on two (2) times the average monthly bill, and must be paid prior to connection of service. Accounts that become past due may be subject to a deposit increase. Deposits are applied against accounts at time of final billing. Interest on deposits is credited to accounts annually according to an index rate as provided by Ordinance. Deposits for residential accounts may be refunded after (12) twelve consecutive months of service provided that a good payment record has been established, and no dishonored checks have been received.

DISCONNECTION FOR NON-PAYMENT

If services are disconnected for non-payment, the total account balance is due immediately and must be paid in full before services will be reconnected. Services will be reconnected as rapidly as possible, but reconnection of services cannot be guaranteed the same day as payment is received.

To avoid disconnection of service: (1) Pay the entire balance in full by the Past Due After date or; (2) Reach agreement with the Customer Service Manager regarding the terms for payment of the total amount due (NOTE: Failure to reach an acceptable payment arrangement will not prevent disconnection of services); or; (3) File a written request with the Customer Service Manager, not later than twenty-six (26) days after the original statement date for an appeal to the City Manager, explaining good cause why services should not be terminated. You will be notified of the date, time and place of a hearing when you may present your case to the City Manager (NOTE: An unsuccessful appeal will not excuse payment of the charges or disconnection of services).

ADJUSTMENTS AND INQUIRIES

Your bill may reflect adjustments from billing corrections, transfers, or adjustments resulting in credits or debits to the account. If you have any questions regarding your bill or services provided, you may contact Clearwater Customer Service:

- Phone (727) 562-4600; Fax (727) 562-4629 Monday-Friday (excluding holidays) 8:00 am – 5:00 pm.
Outside normal business hours, a message line is available to leave requests which will be responded to the next business day.
- Mail City of Clearwater Customer Service
PO Box 4748
Clearwater, FL 33758-4748
- Email customerservice@myclearwater.com
- In-Person 100 South Myrtle Avenue. Monday-Friday (excluding holidays) 8:00 am – 5:00 pm. Please bring entire bill with you for faster service.
TO REPORT GAS & WATER LEAKS OR EMERGENCY CONDITIONS ONLY, PLEASE CALL (727) 462-6633.

Social Security Number Collection Policy

The following statement regarding the collection of social security numbers is in compliance with requirements of Florida Statutes Section 119.07 (5), adopted by the Florida Legislature October 1, 2007: The City of Clearwater Utilities Customer Service Department collects the social security numbers of utility customers of record for the following purposes: Classification of accounts; identification and verification; credit worthiness; billing and payments; data collection; tracking; and tax reporting. Social security numbers are also used as a unique number identifier and may be used for search purposes.

METHODS OF PAYMENT

- Mail Please send to PO Box 30020, Tampa, FL 33630-3020. All payments are due in U.S. funds.
- In-Person 100 South Myrtle Avenue. Monday-Friday (excluding holidays) 8:00 am – 5:00 pm.
A night deposit box is also available for your convenience. For your own protection, please do not put cash in the night deposit box.
- Direct Debit No checks to write, no stamps to buy, no cost to you! Your monthly utility bill amount will be automatically deducted from your checking or savings account 10 calendar days after the statement date. Contact us or see our web site for details and how to enroll.
- Credit Cards Customers paying by credit card, debit card, or electronic method of payment must pay via our 3rd party payment processor, Invoice Cloud:
Phone (844) 547-2019; Internet Access our website <https://www.invoicecloud.com/clearwaterfl>. Click Utility, then enter your utility account number and Last/Business Name. Note: A convenience fee is charged by Invoice Cloud to customers who choose to pay by credit card, debit card, or electronic method of payment.

INFORMATION FOR LIQUID PROPANE CUSTOMERS

Delivered propane (LP) gas fuel temperature compensated to 60 degrees.

INFORMACION EN ESPAÑOL

Para información de los Servicios al Cliente. Utilidades –cuenta de agua, drenaje, basura, reciclaje (abrir, prender-apagar, cerrar su cuenta), favor de marcar: (727) 562-4699. Tendrá la oportunidad de hablar con un representante de la Ciudad de Clearwater de Lunes a Viernes (de las 8 de la mañana a las 5 de la tarde) o de dejar un mensaje para que un empleado le devuelva su llamada en menos de 24 horas. O, visítenos en personas en el 100 S. Myrtle Avenue. (Edificio de los Servicios Municipales)

WHEN PAYING IN PERSON, PLEASE BRING THE ENTIRE BILL WITH YOU FOR FASTER SERVICE.