



Bureau of Environmental Services

Portland Water Bureau

PO Box 4216

Portland, OR 97208-4216

www.portlandoregon.gov/beswww.portlandoregon.gov/water

Telephone: 503-823-7770

Email: PWBCustomerService@portlandoregon.gov

The Portland Water Bureau found high levels of lead in drinking water in some homes. Lead can cause serious health problems. For more information, please call the Leadline (503-988-4000) or visit leadline.org.

Page 1 of 2

04202021 203003 1516

Account Number 299-370-870-0
 Customer Name MARRIOTT HOTEL, STORE #3333709
 Service Address 1401 SW NAITO PKWY

Account Activity

Previous Bill Amount \$ 7,191.40
 Net Adjustments \$ 0.00
 Late Fees \$ 0.00
 Payments - Thank you \$ -7,195.68

Balance Forward \$ -4.28
 Current Charges \$ 11,104.73

Amount Due \$ 11,100.45

Due Date May 11, 2021

Billing Details**Billing Date**

04/20/21

Billing Period

03/12/21-04/13/21

Days of Service

33

Billing Type

Commercial/Monthly

| Service | Meter Number | Usage | Rate per CCF | Charges |
|--|--------------|---------|--------------|---------------------|
| Water Volume | 20026017 | 576 CCF | \$ 5.593 | \$ 3,221.57 |
| Sewer Volume | | 576 CCF | \$ 11.365 | \$ 6,546.24 |
| Net Bio Oxygen Demand | | | | \$ 534.00 |
| Net Total Suspended Solids | | | | \$ 95.41 |
| Stormwater Off-site (Impervious Area 40000sq. ft.) | | | | \$ 369.51 |
| Stormwater On-site | | | | \$ 198.97 |
| Portland Harbor Superfund | | | | \$ 83.20 |
| Base Charge | | | | \$ 55.83 |
| Total Current Charges | | | | \$ 11,104.73 |

Meter Usage Detail

| Meter Number | Previous Read | Current Read | Usage |
|--------------|---------------|--------------|-------|
| 20026017L | 91900 | 91950 | 50 |
| 20026017S | 6200 | 6726 | 526 |



Please detach and return this portion with payment payable to: City of Portland



Bureau of Environmental Services

Portland Water Bureau

PO Box 4216

Portland, OR 97208-4216

Account Number

299-370-870-0

Address Served

1401 SW NAITO PKWY

Bill Date

Apr 20, 2021

Due Date

May 11, 2021

Amount Due

\$11,100.45

☐ Check this box if you have changes or comments.
 Note changes on reverse.

☐ Check here to sign up for GreenBucks
 (please see reverse).

Amount Enclosed \$

PDX0421B

9000000593 00.0000.0591 591/1



MARRIOTT HOTEL, STORE #3333709

C/O ENGIE INSIGHT- MS 1489

PO BOX 2440

SPOKANE WA 99210-2440



CITY OF PORTLAND, OR

PO BOX 4216

PORTLAND, OR 97208-4216

99

000029937087004000000011100453

Payment Methods

- Mailing AddressPO Box 4216, Portland, OR, 97208-4216
- Online Payments..... www.portland.gov/utilitybill
- Payment via Phone503-823-7770
- In Person..... 664 N. Tillamook St. Portland, OR 97227
- Drop Box Payments..... 664 N. Tillamook St. Portland, OR 97227

Sign Up for AutoPay online atwww.portland.gov/utilitybill**Explanation of Billing Details**

Water and Environmental Services customers pay a utility license fee that helps fund general city services including but not limited to fire-fighting, police services, and fees for parks. The utility license fee is a small percentage of each of the charges listed under the Portland Water Bureau and the Bureau of Environmental Services.

Bureau of Environmental Services

- **Sewer volume charge:** pays for sewage treatment and system construction, maintenance and repair. Residential sewer volume charges are based on winter average water use, or actual use, whichever is lower. Commercial sewer volume charges are based on actual water use.
- **Stormwater charge:** Off-site charge pays for repairs, maintenance, and renewal of facilities that manage stormwater runoff from city streets. On-site charge pays for facilities that manage stormwater runoff from private property.
- **Portland Harbor Superfund charge:** Helps fund the city's required participation in the ongoing federal superfund investigation into historic pollution of the Willamette River.

Contact Environmental Services at 503-823-7740 or go to

www.portlandoregon.gov/bes

Portland Water Bureau

- **Base charge:** pays for the meter reading, billing, collection, and customer support. This is a daily fixed charge.
- **Water volume charge:** pays for repairs, maintenance, and renewal of the water system. This charge is measured in units of 100 cubic feet (called CCF) used. One CCF = 748 gallons.

Important Information**Customer Services**

Phone 503-823-7770

Call In HoursMonday-Friday, 8:00 a.m. to 5:00 p.m.

Walk In HoursMonday-Friday, 7:30 a.m. to 4:30 p.m.

Paperless Billing EnrollmentSign up at www.portland.gov/utilitybill**Payments**

- Paying by check? You are authorizing us to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.
- Returned Payments will be subject to a \$35.00 fee.
- Deposits made to the drop box after 2:00 pm will be posted to accounts on the next business day.

Having trouble paying your bill?

- Avoid late payment fees by paying the balance in full or by making payment arrangements prior to the due date.
- Bills become delinquent if not paid by the due date printed on the initial bill or notice.
- Fees may continue to be assessed against any unpaid charges, even after water has been shut off.
- Personal information may be used for account management and collection services.

Financial Assistance

- You may qualify for financial assistance. Please contact Customer Service for information.

Typical Billing and Collection Cycle

| | | |
|--------|-------------------------------------|-----------------|
| Day 0 | Bill Date | |
| Day 21 | Due Date | |
| Day 28 | Carrying Charge..... | 1% penalty |
| Day 35 | Reminder Late Fee..... | \$5.00 charge |
| Day 42 | Pre Shut Off / Urgent Notice Fee.. | \$15.00 charge |
| Day 49 | Last Chance Notice Fee..... | \$30.00 charge |
| Day 56 | Shut Off Authorization Late Fee.... | \$105.00 charge |
| | Returned Payment..... | \$35.00 charge |

Your voluntary GreenBucks contribution helps public schools in Portland protect water quality in local rivers and streams.

Select your GreenBucks Contribution Level ☐ \$1 ☐ \$3 ☐ \$5 Contributions will be charged each billing period.

New Mailing Address? Please note changes below and check the box on the reverse side.

New Address _____

Phone Number _____

Comments _____

This change affects your mailing address only and does not close your account.

To close this account and receive a final bill, call Customer Services at 503-823-7770.

Account
299-370-870-0