

DUKE
ENERGY

Your Energy Bill

Service Address

TRUIST BANK
2815 REYNOLDA RD
WINSTON SALEM, NC
27106Â·3110

Bill Date
Mar 28, 2024

For Service
Feb 27 - Mar
26
29 Days

Account Number **910092000672**

Billing summary

Previous Amount Due	\$439.66
Payment Received	-\$439.66
Current Electric Charges	\$433.67
Taxes	\$30.36
Total Amount Due Apr 22	\$464.03

Thank you for your payment.

Important power line safety reminder. Stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 1-800-769-3766.

We can help your business save energy and money. Get deals on energy-efficient items at our Business Savings Store. Plus, enjoy FREE SHIPPING on orders more than \$49. Shop now at [duke-energy.com/ShopBig](#).

Your current rate is Optional Power Time of Use, Voltage Differential, Secondary Small (OPT-V). For a complete listing of all North Carolina rates and riders, visit [duke-energy.com/rates](#) A rider is a mechanism used to recover costs or credit customers for programs, purchases or regional policy initiatives that are outside of standard base rates. The Summary of Rider Adjustments line item found in the Billing Details includes, but is not limited to: fuel-related costs, demand-side management, energy efficiency program costs, generation assets, and the competitive procurement of renewable energy.

For additional detail, please visit [duke-energy.com/rates](#) to view the Summary of Rider Adjustments tariff found within the Index of Rate Schedules tab. Each of the individual rider tariffs are located under the Retail Riders heading.

Payment Received Mar 21

Your usage snapshot

	Current Month	Mar 2023	12-Month Usage	Avg Monthly Usage
Electric (kWh)	4098.72	3476.32	48301.00	4025.083
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at [duke-energy.com/billing](#). Late payments are subject to a late charge.

Please return this portion with your payment. Thank you for your business.

DUKE ENERGY
Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

200322521528

Account number
910092000672

Amount due

\$464.03

by Apr 22

After Apr 22, the amount due will increase

\$ _____

Add here, to help others with a contribution to WinterCare

\$ _____

Amount enclosed

TRUIST BANK
PO BOX 2440
C/O ENGIE INSIGHT MS 2534
SPOKANE, WA 99210Â·2440

Duke Energy
Remittance Processing
PO BOX 1094
CHARLOTTE, NC 28201Â·1094

We're here for you

Report an emergency	
Electric outage	duke-energy.com/outages 800.769.3766
Convenient ways to pay your bill	
Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.777.9898
By mail payable to Duke Energy	P. O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location
Help managing your account (not applicable for all customers)	
Register for free paperless billing	duke-energy.com/paperless

Important to know

Your next meter reading
Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due
If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected

Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus
General questions or concerns	
Online	duke-energy.com
Call (Monday - Friday, 7 a.m. to 7 p.m.)	800.777.9898
For hearing impaired TDD/TTY	888.762.2724 or 711
Check utility rates	
Check rates and charges	duke-energy.com/rates
Correspond with Duke Energy (not for payment)	
P.O. Box 70516	
Charlotte, NC 28272	

because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Para nuestros clientes que hablan Espanol

Representantes bilingues estan disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener mas informacion o reportar problemas con su servicio electrico, favor de llamar al 800.777.9898.

Current Electric Usage	
Meter Number	Billing Period
77549987	Feb 27 - Mar 26
Usage Values	
Billed kWh	4098.72kWh
Billed kWh-On Peak	373.68kWh
Billed kWh-Off Peak	2404.24kWh
Actual Discount kWh	1320.8kWh
Actual Demand Disc kW	12.8kW
Billed kWh Discount	1320.8kWh
Actual Demand kW Off Peak	13.12kW
Actual Demand kW On Pk	10.16kW
Billed Demand-kW On Peak	10.16kW

A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Billing details - Electric

Basic Customer Charge	\$34.00
Energy Charge On-Peak	\$33.33
Energy Charge Off-Peak	\$95.00
Discount Energy Charge	\$34.29
Demand Charge On Peak	\$36.68
Demand Charge Mid Peak	\$110.60
Base Demand Charge	\$27.96
Customer Assistance Recovery	\$1.30
Renewable Energy Rider	\$4.01
Storm Recovery Charge	\$0.56
Summary of Rider Adjustments	\$55.94
Total Current Charge	\$433.67

Your current rate is
Optional Power Time of Use, Voltage
Differential, Secondary Small (OPT-V).

Billing details - Taxes

State Sales Tax	\$30.36
Total Taxes	\$30.36