



duke-energy.com
1.877.372.8477

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Your Energy Bill page 1 of 4

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Service address

SHERWIN WILLIAMS CO
13848 TILDEN RD STE 100
WINTER GARDEN FL 34787

Bill date Nov 9, 2020
For service Oct 9 - Nov 9
31 days

Account number 55388 73474

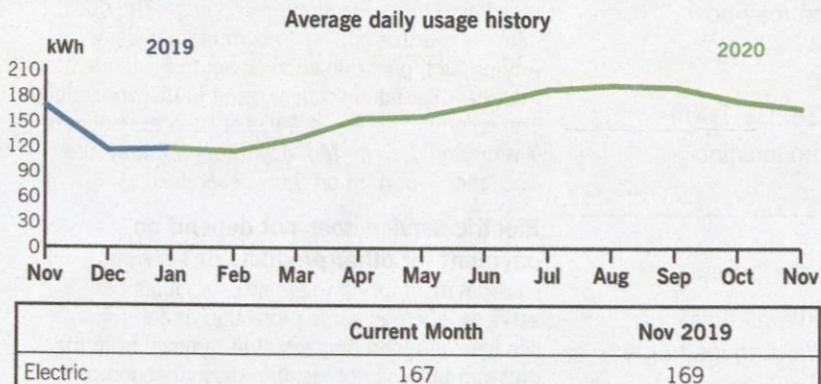
Billing summary

| | |
|--------------------------------|-----------------|
| Previous amount due | \$611.53 |
| <i>Payment received Nov 02</i> | -611.53 |
| Electric Charges | 472.68 |
| Taxes | 114.45 |
| Total amount due Dec 01 | \$587.13 |



Thank you for your payment.

Your usage snapshot



Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a \$5.00 or 1.5%, late charge, whichever is greater.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte NC 28201-1090

Account number
55388 73474

\$587.13
by Dec. 1

After Dec 1, a late charge will apply.

\$ Amount enclosed

002718 000018478



SHERWIN WILLIAMS CO
PO BOX 182344
COLUMBUS OH 43218-2344

Duke Energy Payment Processing
PO Box 1004
Charlotte, NC 28201-1004



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Account number 55388 73474

We're here for you

Report an emergency

| | |
|-----------------|--|
| Electric outage | duke-energy.com/outages 800.228.8485 |
|-----------------|--|

Convenient ways to pay your bill

| | |
|--------------------------------------|--|
| Online | duke-energy.com/billing |
| Automatically from your bank account | duke-energy.com/automatic-draft |
| Speedpay (fee applies) | duke-energy.com/pay-now 800.700.8744 |
| By mail payable to Duke Energy | P.O. Box 1004 Charlotte, NC 28201-1004 |
| In person | duke-energy.com/location |

Help managing your account (not applicable for all customers)

| | |
|-------------------------------------|--|
| Register for free paperless billing | duke-energy.com/paperless |
| Home | duke-energy.com/manage-home |
| Business | duke-energy.com/manage-bus |

General questions or concerns

| | |
|--|--|
| Residential | |
| Online | duke-energy.com |
| Call (Monday - Friday, 7 a.m. to 7 p.m.) | 800.700.8744 |
| For hearing impaired TDD/TTY | 800.222.3448 or 711 |

Business Customer

| | |
|--|--|
| Online | duke-energy.com |
| Call (Monday - Friday, 7 a.m. to 7 p.m.) | 877.372.8477 |

Call before you dig

| | |
|------|---------------------|
| Call | 800.432.4770 or 811 |
|------|---------------------|

Check utility rates

| | |
|-------------------------|--|
| Check rates and charges | duke-energy.com/rates |
|-------------------------|--|

Correspond with Duke Energy (not for payment)

P.O. Box 14042
St Petersburg, FL 33733

Important to know

Your next meter reading: Dec 10

Please be sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. The due date on your bill applies to current charges only. Any unpaid, past due charges are not extended to the new due date and may result in disconnection. The reconnection fee is \$40 between the hours of 7 a.m. and 7 p.m. Monday through Friday and \$50 after 7 p.m. or on the weekends.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Asset Securitization Charge

A charge to recover cost associated with nuclear asset-recovery bonds. Duke Energy Florida is acting as the collection agent for Special Purpose Entity (SPE) until the bonds have been paid in full or legally discharged.

Medical Essential Program

Identifies customers who are dependent on continuously electric-powered medical equipment. The program does not automatically extend electric bill due dates, nor does it provide priority restoration. To learn more or find out if you qualify, call 800.700.8744 or visit duke-energy.com/home/billing/special-assistance/medically-essential.

Special Needs Customers

Florida Statutes offer a program for customers who need special assistance during emergency evacuations and sheltering. Customers with special needs may contact their local emergency management agency for registration and more information.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.700.8744.



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Account number 55388 73474

Your usage snapshot - continued

Current electric usage for meter number OLD METER

| | | |
|---------------------|---------|-----------------|
| Actual reading | 9961 | |
| Previous reading | - 8998 | |
| Energy used | 963 kWh | |
| PRESENT ONPEAK | 61,811 | PREVIOUS ONPEAK |
| DIFFERENCE ONPEAK | 233 | ON PEAK KWH |
| PRESENT KW (ACTUAL) | 11.09 | PRESENT PEAK KW |
| BASE KW | 11 | ON-PEAK KW |



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Current electric usage for meter number 000210021

| | | |
|---------------------|-----------|-----------------|
| Actual reading | 4220 | |
| Previous reading | - 0 | |
| Energy used | 4,220 kWh | |
| PRESENT ONPEAK | 1,229 | PREVIOUS ONPEAK |
| DIFFERENCE ONPEAK | 1,229 | ON PEAK KWH |
| PRESENT KW (ACTUAL) | 11.44 | PRESENT PEAK KW |
| BASE KW | 11 | ON-PEAK KW |
| LOAD FACTOR | 63.3% | |

Billing details - Electric Charges

General Service Demand Time of Use Secondary (GSDT-1)

BILLING PERIOD..10-09-20 TO 11-09-20 31 DAYS

| | |
|-------------------------------|-----------------|
| CUSTOMER CHARGE | \$23.09 |
| ENERGY CHARGE (ON-PEAK) | |
| 1,462 KWH @ 6.485c | 94.81 |
| ENERGY CHARGE(OFF-PEAK) | |
| 3,721 KWH @ 1.417c | 52.73 |
| FUEL CHARGE (ON-PEAK) | |
| 1,462 KWH @ 4.308c | 62.98 |
| FUEL CHARGE (OFF-PEAK) | |
| 3,721 KWH @ 2.921c | 108.69 |
| DEMAND CHARGE (BASE) | |
| 11 KW @ \$6.25 | 68.75 |
| DEMAND CHARGE (ON-PEAK) | |
| 11 KW @ \$4.67 | 51.37 |
| ASSET SECURITIZATION CHARGE | |
| 5,183 KWH @ 0.198c | 10.26 |
| Total Electric Charges | \$472.68 |

Your current rate is General Service Demand Time of Use Secondary (GSDT-1).

For a complete listing of all Florida rates and riders, visit duke-energy.com/rates





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Account number 55388 73474

Billing details - Taxes

| | |
|-----------------------------------|-----------------|
| GROSS RECEIPTS TAX | \$12.12 |
| MUNICIPAL FRANCHISE FEE | 26.63 |
| MUNICIPAL UTILITY TAX | 37.60 |
| STATE AND OTHER TAXES ON ELECTRIC | 38.10 |
| Total Taxes | \$114.45 |