

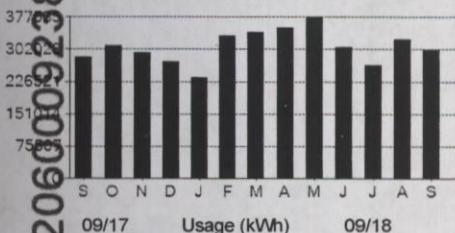


NH ELECTRIC OPERATIONS

energy for life

**AMOUNT DUE \$14,940.85**

42060009238543



32760181159

## MESSAGES

ACCOUNT NUMBER	BILL DATE	PLEASE PAY BY	NEXT METER READING DATE
2072369000	09/17/18	10/12/18	10/15/18

167 BATCHELDER RD, SEABROOK

HENK

Page 1 of 1

## AT A GLANCE

AMOUNT OF LAST BILL	\$16,458.86	TOTAL CURRENT CHARGES	\$14,940.85
PAYMENT - THANK YOU 09/11/18	(\$16,458.86)	PLEASE PAY AMOUNT	\$14,940.85

METER NUMBER	METER PREVIOUS	METER READING PRESENT	METER CONSTANT	METERED USAGE	NUMBER OF DAYS	METERED DEMAND	RATE CODE
156723	22572	22929	875.000	312375.00 kWh	29	882.00 kVA	G1
156723					29		

## BALANCE FORWARD

\$0.00

**ELECTRIC SERVICE** PERIOD 08/15/18 - 09/13/18

DELIVERY CHARGES COMMERCIAL	
CUSTOMER CHARGE	85.99
DEMAND CHARGE	851.10 KVA x \$7.30 6,213.03
DELIVERY CHARGE	301442.00 kWh x \$0.02522 7,602.37
STRANDED COST CHARGE	301442.00 kWh x (\$0.00025) (75.36)
TRANSFORMER CREDIT	
TOC CREDIT	851.10 KVA x (\$0.50000) (425.55)
TAXES & SURCHARGES	
SYSTEM BENEFITS CHARGE	301442.00 kWh x \$0.00456 1,374.58
CONSUMPTION TAX	301442.00 kWh x \$0.00055 165.79
Total Current EL Charges	
3.5% Primary Metered Discount Applied	\$14,940.85

**ELECTRIC SUPPLIER SERVICE** PERIOD 08/15/18 - 09/13/18

SUPPLIER CHARGES	
NHE CNE CCI	301442.00 kWh x 0.00 \$0.00
Total Current SS Charges	
3.5% Primary Metered Discount Applied	\$0.00

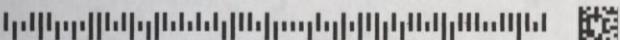
TOTAL CURRENT BILL \$14,940.85  
TOTAL AMOUNT DUE \$14,940.85

Questions about your bill? Visit [unitil.com](#) or call: (800) 852-3339 (Capital) and (800) 582-7276 (Seacoast).  
More information on reverse.

UX180918\_1.XML-445-000002824  
PLEASE PAY UPON RECEIPT AND BY DATE LISTED BELOW.

## PAYMENT INFO

000445 000002824



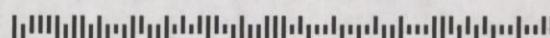
HENKEL CORPORATION, MS #4  
SEABROOK 233  
PO BOX 182553  
COLUMBUS OH 43218-2553

234



ACCOUNT NUMBER  
**2072369000**

AMOUNT DUE	PLEASE PAY BY	AMOUNT PAID
\$14,940.85	10/12/18	



UNITIL  
P.O. BOX 981077  
BOSTON, MA 02298-1077

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Take advantage of paperless billing!

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80020000020723690000014940858

### Understanding your Bill

**KWH – Kilowatt-Hour** – The electricity you use is measured in units called kilowatt-hours (kwh). One kWh equals the amount of electricity needed to light a 100-watt bulb for 10 hours.

**Meter Constant** – The number by which the reading on certain meters must be multiplied to obtain the actual total usage.

**Estimated Meter Reading** – If we are unable to read your meter, we will estimate your reading based on the history of usage at that service address. Any necessary adjustments will be made after the next actual reading to ensure you only pay for the energy you have used.

### Delivery Service Charges

**Customer Charge** – Fixed charge that recovers the basic cost of providing service to customers regardless of energy use. It covers costs such as: metering, meter reading, billing, and account maintenance.

**Delivery Charge** – This charge covers the cost of delivering electricity to you, including transmission costs and costs of providing and maintaining an electric system (poles, wires, transformers and substations) that is capable of serving your needs.

**Demand Charge (non-residential customers only)** – The cost of providing electric distribution service to accommodate your largest electrical load.

**Stranded Cost Charge** – This charge covers the costs associated with purchased power contract obligations that existed prior to restructuring.

### Taxes & Surcharges

**Electricity Consumption Tax** – A state-mandated tax on energy consumption that is collected by all electric utilities on behalf of the state.

**System Benefits Charge** – The charge covers the costs associated with the statewide low-income electric assistance program and energy efficiency programs provided by the company.

### Supplier Services

**Energy Service Charge** – Covers the cost of energy service power supplied to you by Unitil. This service is available to all customers taking service from Unitil. A customer who takes energy supply from a competitive supplier shall be eligible to return to energy service.

### Payment Options

**Uni-Pay** – Automatic deductions from your checking account will occur 25 days after the bill date. To enroll, complete the Uni-Pay form located on the back of your payment stub or visit [unitil.com](http://unitil.com).

**e-Bills and e-Payments** – Pay and view your bill using our secure website at <https://myaccount.unitil.com>. One-time payments are also permitted without registration.

**e-Check** – Pay your bill through our secure website at <https://myaccount.unitil.com> or our automated phone system.

**Credit Cards** – Pay your bill through our secure website at <https://myaccount.unitil.com> or our automated phone system. You may also elect to speak with a live agent for a small fee.

**Convenient Payment Centers** – Operated by Western Union, these locations are available to accept your cash or check payment. For a list of participating locations visit <https://locations.westernunion.com>

**Disclaimer** – A complete copy of the company's tariff which includes all rate schedules, terms and conditions, is available upon request or online at [unitil.com](http://unitil.com)

### Customer Information

**Customer Service Phone #s** – Capital area: 800-852-3339 and Seacoast area: 800-582-7276 Business Hours: Monday-Friday, 7:00a.m. to 9:00p.m., and Saturday 8:00a.m. to 8:00p.m. Automated Account Services- 24 hours a day

**Assistance Programs** – Please contact us or visit our website at [unitil.com](http://unitil.com) for information on the Statewide Electric Assistance Program, Energy Efficiency Programs, or a list of agencies that can offer assistance in paying your bills. Late payment charges will be waived for all qualified low-income customers.

**Payment Plans** – Available to residential customers to help pay overdue portions of your bill. Please contact us if a payment problem should occur.

**Equal Payment Plan** – Allows residential customers to budget costs over 11 equal monthly payments. Visit [unitil.com](http://unitil.com) for more information.

**Notice to Disconnect Service** – If you receive a disconnect notice, you must pay the overdue amount before the disconnect date to avoid disconnection of your service. If your service is disconnected for non-payment, the total past due amount plus a service charge and deposit may be required before service is reconnected.

**Security Deposit** – May be required on commercial accounts if you have received four disconnect notices during the previous 12 months due to non-payment of your bill.

**Customers who are 65 or older** – If you are 65 or older, your electric service will not be disconnected for non-payment of your bill between November 15th and April 1st without the written permission of the NH PUC. If you are unable to pay your bill in full, call us to receive this protection and to arrange a payment plan.

**Serious Illness** – If you or anyone living in your home is seriously ill, we will not disconnect your service for non-payment, provided a physician has certified in writing that for serious health reasons electric service should not be disconnected. Your physician may initially notify the company verbally but certification in writing must be received within fifteen days.

**Life Support Equipment** – If someone in your home depends on electrically operated life support equipment, please let us know.

**Your Right to Dispute Your Bill** – If you think your bill is incorrect, call us before the due date. We will review your account and notify you of the results, in writing if you wish. If you are not satisfied with our response, you have the right to appeal in writing to the New Hampshire Public Utilities Commission (PUC) at 21 S. Fruit St., Suite 10, Concord, NH 3301-2429, or by phone at 1-800-852-3793.

### DIRECT DEBIT PAYMENT OPTION – UNI-PAY

BANK NAME \_\_\_\_\_

NAME ON BANK ACCOUNT \_\_\_\_\_

BANK ACCOUNT NUMBER \_\_\_\_\_

**PLEASE INCLUDE A VOIDED CHECK, OTHERWISE WE WILL NOT BE ABLE TO PROCESS YOUR REQUEST.**

I authorize Unitil to instruct my bank to withdraw the amount of my bill directly from my checking account. I understand that if at any time I decide to terminate my participation in the plan, I will notify Unitil in writing at 5 McGuire St., Concord, NH 03301, Attn: Customer Service Department. I understand and agree that Unitil is not liable for any damages that result from a transfer made on a disputed bill if I do not contact Unitil at least 5 business days prior to the scheduled transfer date. I understand that my participation in the Uni-Pay plan is subject to Unitil's approval and Unitil reserves the right, upon written notice to me, to terminate the Uni-Pay plan and/or my participation in the plan. Unitil will send me a confirmation letter or email once I am enrolled in the Uni-Pay plan.

SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_

**NOTE:** If you have multiple accounts with Unitil, you will need to list each account number you want included in the draft. All drafts will take place 25 days following the bill date on each account.