

Direct Energy

Business

JOHN Q. HAMMONS HOTELS
C/O ENGIE INSIGHT - MS 5126
SPOKANE, WA 99210-2440

Account Number: 1147
Invoice Number: 220330048099323
Billing Date: February 2, 2022

Questions about your bill?
Need a copy of your Terms
of Service Document?
Contact Direct Energy
Business
Customer Relations at
CustomerRelations@
DirectEnergy.com,
or call us at 1-888-925-9115.

According to the terms
contained in your energy
service agreement with
Direct Energy, if you end
your service prior to the end
of your agreement term, you
may be charged an early
termination fee. Please refer
to your energy service
agreement for details.

ACCOUNT SUMMARY INFORMATION

Previous Balance	\$39,584.87
Payment Received - Thank You	-\$39,584.87
Adjustments	\$0.00
Total Balance Forward	\$0.00
Current Usage Charges	\$19,058.57
Tax Charges	\$1,981.18
Total Current Charges	\$21,039.75
Total Amount Due	\$21,039.75

We are pleased to offer free online and over the phone bill payment options. Visit our Customer Service Center at www.DirectEnergyBusiness.com to pay your bill online or 1-888-329-7906 to pay by phone. Enroll in paperless billing today and help reduce your carbon footprint at business.directenergy.com/paperless.

YOUR SERVICE CHARGES

900 E LOOKOUT DR, RICHARDSON TX
EDC# 10443720006408886

Direct Energy Business : Current Charges

Meter# 118432760LG		
Current meter read Actual-Total	January 31, 2022	0.338
Previous read	December 30, 2021	0
Current period consists of 32 days	Difference	0.338
Meter Multiplier of 1500 x Difference of 0.338 =		507 kW
PowerFactor=0		
Current meter read Actual-Total	January 31, 2022	22,804.062
Previous read	December 30, 2021	22,620.85
Current period consists of 32 days	Difference	183.212
Meter Multiplier of 1500 x Difference of 183.212 =		274,818 kWh
PowerFactor=0		
<u>December 30, 2021 to January 31, 2022</u>		
Fixed Price - 274,818 kWh Total @ \$0.04564/kWh		\$12,542.69
Total Current Charges		\$12,542.69

ONCOR : Current Charges

Meter# 118432760LG		
Current meter read Actual-Total	January 31, 2022	0.338
Previous read	December 30, 2021	0
Current period consists of 32 days	Difference	0.338
Meter Multiplier of 1500 x Difference of 0.338 =		507 kW
PowerFactor=0		
Current meter read Actual-Total	January 31, 2022	22,804.062
Previous read	December 30, 2021	22,620.85
Current period consists of 32 days	Difference	183.212
Meter Multiplier of 1500 x Difference of 183.212 =		274,818 kWh
PowerFactor=0		
<u>December 30, 2021 to January 31, 2022</u>		
CUSTOMER CHARGE		\$9.25
TRANSMISSION COST RECOVERY FACTOR		\$3,471.82
METERING CHARGE		\$30.82
NUCLEAR DECOMMISSIONING CHARGE		\$30.21
DISTRIBUTION SYSTEM CHARGE		\$2,563.48
ENERGY EFFICIENCY COST RECOVERY		\$130.54
DISTRIBUTION COST RECOVERY FACTOR		\$279.76
Total Current Charges		\$6,515.88

Tax Charges

City Sales Tax	\$388.16
Gross Receipts Tax	\$380.00
State/Provincial Tax	\$1,213.02
Current Tax Charges	\$1,981.18

TOTAL CHARGES FOR EDC# 10443720006408886 **\$21,039.75**

GENERAL INFORMATION

This bill is for electric generation and transmission services supplied by Direct Energy Business. For questions or concerns relating to this bill, please call Direct Energy Business's Customer Relations Department at: 1-888-925-9115 or email us at CustomerRelations@DirectEnergy.com.

8 AM - 6 PM EST, Monday through Friday
CustomerRelations@DirectEnergy.com
Phone: 1-888-925-9115
Fax: 1-866-421-0257

If mailing correspondence, please forward to
Direct Energy Business
Attn: Customer Relations
1001 Liberty Avenue
Pittsburgh, PA 15222

In the event that the Term of
your Agreement has expired,
your account will be
invoiced at a Market Based
Rate or MCPE rate. Please
refer to your agreement for
additional information.

Delivery problems such as power outages are typically due to problems with local distribution facilities. For service problems call the utility's 24-hour service center at: Oncor 1.888.313.4747.

TERMS AND DEFINITIONS

Late Payment Penalty - A charge assessed for late payment in accordance with Public Utility Commission rules.

Demand Charge - A charge based on the rate at which electric energy is delivered to or by a system at a given instant, or averaged over a designated period, during the billing cycle.

Energy Charge - A charge based on the electric energy (kWh) consumed.

PUC Assessment - A fee assessed to recover the statutory fee for administering the Public Utility Regulatory Act.

Sales Tax - Sales tax collected by authorized taxing authorities, such as the state, cities and special purpose districts.

Transition Charge - A charge assessed to recover a TDUs charges for securitized costs associated with the transition to competition.

Current Meter Read - The meter reading at the end of the period for which the customer is being billed.

Previous Meter Read: The meter reading at the beginning the period for which the customer is being billed.

kW: Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts.

kWh: Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

Unauthorized Charges:

If you believe this bill includes any unauthorized charges, please contact Direct Energy Business's Customer Relations Department. You may also file a complaint with the Public Commission of Texas, P.O.Box 13326, Austin, TX 78711-3326, (512) 936-7120 or toll free in Texas at (888) 782-8477. Hearing and speech impaired individuals with text telephones (TTY) may contact the Commission at 1-866-787-9819.

Change of Address?

Please contact the Direct Energy Business Customer Relations team at:

Direct Energy Business

Attn: Customer Relations

1001 Liberty Avenue

Pittsburgh, PA 15222

Fax: 1-866-421-0257 OR Phone 1-888-925-9115

Local Distribution Company:

ONCOR

P.O. BOX 660476

DALLAS, TX 75266

**Direct
Energy**

**Business
JOHN Q. HAMMONS HOTELS
C/O ENGIE INSIGHT - MS 5126
SPOKANE, WA 99210-2440**

Account Number

Due Date

Total Due

1147

February 22, 2022

\$21,039.75