

Contact Us



Phone
Emergency Service 24/7
1-800-544-5606
For gas leaks or odors of gas

Customer Service
1-800-543-8911
7 a.m. - 7 p.m. Mon. - Fri.
8 a.m. - 12 p.m. Sat.

For hearing-impaired relay call 711.



Web
Make payments and access your account at ColumbiaGasVA.com



Mail Payments
Columbia Gas of Virginia
PO BOX 70319
PHILADELPHIA PA 19176-0319



Authorized Payment Locations
Find locations online at ColumbiaGasVA.com

Account Profile

Customer Name:
Davita Inc

Your Contact Information:
PO Box 182609
C/O Portsmouth
Columbus OH 43218-2609

Type of Customer:
Commercial
Customer CHOICE Program
Paperless Billing

Account Number:
20358082 006 000 9

- Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Amount Due on 03/02/2021	\$1,023.98
Payments Received by 02/25/2021 Thank you	- \$1,023.98

Balance on 03/08/2021	\$0.00
Charges for Gas Delivery This Period	+ \$618.60
Charges for Gas Supply This Period	\$0.00

Current Charges Due by 03/31/2021 **\$618.60**

- If paid after 03/31/21, a late payment charge of 1.5% may be applied to your utility balance.
- For more information regarding these charges, see the Detail Charges section.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

- Leave the area immediately.
- Leave windows and doors in their positions and avoid doing anything that could cause a spark.
- From a safe area, call 911 and Columbia Gas at **1-800-543-8911**.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at **ColumbiaGasVA.com**.
- Take the seasonal highs and lows out by dividing your yearly energy use into 12 equal monthly payments - for budgeting that's a whole lot easier. Enroll today at **ColumbiaGasVA.com/Budget**.
- Save Energy and Money with WarmWise, our energy efficiency and conservation program. With WarmWise, qualifying Columbia Gas of Virginia residential and business customers can receive free energy-saving products and cash back rebates for updating to energy efficient equipment. Limited quantities are available. Don't miss this opportunity to save. Visit **WarmWiseVA.com** for more information.

Delivery & Supply Summary

Columbia Gas of Virginia

Beginning Balance	\$1,023.98
Payments Received	- \$1,023.98
Current Delivery Charges	+ \$618.60

Ending Balance	\$618.60
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IGS Energy

Beginning Balance	\$0.00
Payments Received	\$0.00
Current Supply Charges	\$0.00

Ending Balance	\$0.00
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▼ Please fold on the perforation below, detach and return with your payment.



Account Number: 20358082 006 000 9

Amount Due by 03/31/2021: \$618.60

Amount Enclosed: \$

PO Box 16581
Columbus, OH 43216-6581

Columbia Gas®
of Virginia
A NiSource Company

008541 E

DAVITA INC
PO BOX 182609
C/O PORTSMOUTH
COLUMBUS OH 43218-2609

Make check payable to:

COLUMBIA GAS
PO BOX 70319
PHILADELPHIA PA 19176-0319



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Helpful Definitions

Distribution Service Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and must be purchased from Columbia Gas.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas cost storage service charges are the cost of upstream natural gas capacity for storing natural gas for later use.

Normalization Adjustments include adjustments to remove variations in usage from the calculation of the portion of your bill related to costs incurred by Columbia which do not vary with the actual volumes of natural gas used by consumers.

To learn more about normalization adjustments, go to ColumbiaGasVA.com or call 1-800-543-8911 .

Revenue Normalization Adjustment (RNA) is designed to provide for the more accurate recovery of these costs by adjusting your bill to remove variations from the usage that rates are based on. Your monthly bill for natural gas will continue to be based on your actual gas usage. The RNA provides Columbia the ability to recover the cost of providing safe and reliable service to you while promoting energy conservation programs that help you save money by using less energy.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Weather Normalization Adjustment (WNA) is designed to provide a more accurate recovery of these costs in the billing months of December - April by removing the effects of weather from your bill for these items. Your monthly bill for natural gas will continue to be based on your actual usage.

Legal Information

Rate Schedule

Information about rate schedules is available upon request or at ColumbiaGasVA.com.

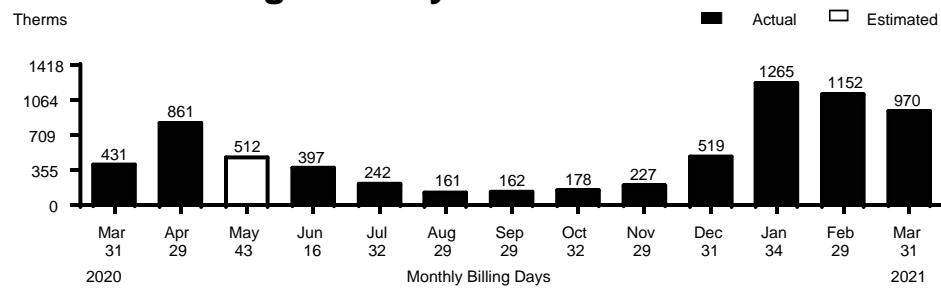
Bankruptcy Notices

Mail to Columbia Gas of Virginia, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Virginia, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasVA.com.

13 Month Usage History



Meter Number:

19600862

Service Address:

3110 High St
Portsmouth VA 23707-3427

Meter Readings - 31 Billing Days

Actual Reading on 3/8	6636
Actual Reading on 2/5	5729
Gas Used (Ccf)	907
Therm Multiplier	X 1.0694

Total Therms Used (thm) **970**

Usage Comparison - Therms

Month	Therms	Avg Temp	Therms	Per Day
Mar 20	431	48.4 °		13.9
Feb 21	1,152	37.5 °		39.7
Mar 21	970	43.5°		31.3

Your Average Monthly Usage = 554 thm.

Your Total Annual Usage = 6646 thm.

Your next meter reading date is

04 / 07 / 2021.

Detail Charges

Monthly Customer Charge	\$29.03
Distribution Service 970 thm at \$0.23740 per thm	\$230.28
Revenue Normalization Adjustment 970 thm at \$0.00000 per thm	\$0.00
Weather Normalization Adjustment -82 thm at \$0.23750 per thm	-\$19.48
All Applicable Riders	\$8.18
Delivery - Columbia Gas of Virginia	+\$248.01
Gas Cost Storage Service 970 thm at \$0.28260 per thm	\$274.12
Actual Gas Cost Adjustment 970 thm at -\$0.00890 per thm	-\$8.63
Supply - Columbia Gas of Virginia	+\$265.49
Natural Gas Consumption Tax	\$9.75
Portsmouth Util Serv Tax	\$95.35
Taxes & Fees	+\$105.10

Customer CHOICE Program

IGS Energy

Your Gas Supplier is responsible for billing you for your natural gas supply charges

Total Current Utility Charges

\$618.60

- Your "Natural Gas Supply Service" charges would have been \$223.00 if you had purchased your gas from Columbia Gas.

Customer Choice Program

For questions about your gas supply charges, please call IGS Energy , at 888-493-6790 or write PO Box 8010 , Dublin OH 43016 .

Change Contact Information

By providing Columbia Gas a telephone number, it enables us to call you about your utility service, future service appointments and other important information pertaining to your account and you're agreeing to receive autodialed and prerecorded voice calls. Please notify us if you wish to opt out or if you no longer use this number. Thank you in advance.

Address

City

State Zip Code

Phone Number

Add or Edit Email

HeatShare Contribution

HeatShare, Columbia Gas of Virginia's fuel fund program, is a fund of last resort for households who have exhausted all other sources of assistance and still have trouble paying their heating bills. The fund is administered by The Salvation Army and is supported through donations from Columbia Gas customers and matching contributions from Columbia Gas.

* Your donation is tax-deductible.

Monthly Contribution

\$10 \$5 \$1

\$

One-Time Contribution

\$