

**Utility News****Bill Cycle 02****Read Dates**

Next meter read date will be on or about 4/29/2020.

Your safety is our priority. As our community comes together to respond to COVID-19, the City has taken steps to ensure customers have continuous access to needed services. Access City updates here: <http://austintexas.gov/COVID19>.

To ensure continuous service during this time, the City of Austin stopped all utility disconnects due to nonpayment. Call 512-494-9400 today to reconnect utilities. Please continue to pay as you are able to avoid large balances later.

The City of Austin is committed to your health and safety. To contribute to public safety, the City of Austin Walk-In Utility Service Centers are currently closed. Alternate payment options: [austinenergy.com/go/paymentoptions](http://austinenergy.com/go/paymentoptions) or call 3-1-1.

Outstanding utility bill balance? Set up a payment arrangement to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Customers are now being enrolled for a full Spanish-language bill option. The new bill will be clear, understandable and culturally relevant to Spanish-speaking customers. If interested, please call a customer service rep at 512-494-9400.

**Contact Information**

View or Pay online: [www.coauilities.com](http://www.coauilities.com)

Customer Service: 512-494-9400  
 or call toll free at 1-888-340-6465  
 TDD: 512-477-3663  
 Se Habla Español

To report an electrical OUTAGE call 512-322-9100 or visit [outagemap.austinenergy.com](http://outagemap.austinenergy.com). Please have your account number available.

**Summary of Service**

JP MORGAN CHASE BANK  
 Service Address: 8726 RESEARCH BLVD SVRD SB  
 1, ZIP: 78757  
**Account Number: 21408 40000**  
 Invoice Number: 214144165217

Bill Print Date	Apr 3, 2020
Due Date	Apr 20, 2020

**Previous Activity/Charges**

Total Amount Due at Last Bill	\$113.27
Payment received - Thank you	-\$113.27

Previous Balance	\$0.00
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**Current Activity/Charges**

Electric Service	\$96.96
Clean Community Service	+\$20.75

Current Balance	\$117.71
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If Payment is received after due date, a late fee will be assessed.

<b>Total Amount Due</b>	<b>\$117.71</b>
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Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

7536 0100 CA RP 04 04042020 YYNNNNNN 0015177 S1 T47

**Account: 21408 40000**

Make Checks payable to City of Austin.  
 View or Pay online:  
[www.coauilities.com](http://www.coauilities.com)

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THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

<b>Total Amount Due:</b>	<b>\$117.71</b>
<b>Date Due:</b>	<b>04/20/20</b>

Penalty After Date Due:	\$4.85
Total Due After 04/20/2020:	\$122.56
CAP Contribution:	\$_____
Parks & Libraries Fund:	\$_____
Public School Energy Asst.:	\$_____

<b>Total Paid:</b>	<b>\$_____</b>
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Enter contributions  
and include  
in Total Paid

CITY OF AUSTIN

P.O. BOX 2267

AUSTIN TX 78783-2267

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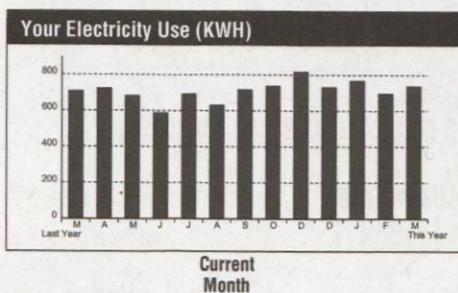
JP MORGAN CHASE BANK  
 PO BOX 182269  
 COLUMBUS OH 43218-2269

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## Service Details

PowerLink Number: 217050



Days of service	32
kWh Used	737
Avg. kWh per day	23.0
Avg. cost per day	\$3.03
13 month avg. consumption:	708.69



### ELECTRIC SERVICE

8726 RESEARCH BLVD SVRD SB 1, ZIP: 78757

Meter # 6150863

Read Date	02/28/2020	03/31/2020	Consumption
Read	9055	9792	737
Reading Difference			737
Total Consumption in KWH			737
Demand Usage			1.52
Power Factor			1.00

COA - Electric Commercial Secondary Voltage &lt;10kW

Customer Charge .....	\$18.00
Energy Charge 737 kWh at \$0.04802 per kWh .....	\$35.39
Community Benefit Charges .....	\$3.81
Regulatory Charges 737 kWh at \$0.01252 per kWh .....	\$9.23
Power Supply Adjustment 737 kWh at \$0.03139 per kWh (winter) .....	\$23.13
Total Current Charges .....	\$89.56
Commercial Sales Tax	
Taxable Amount .....	\$89.56
Capital Metro Sales Tax 1% .....	\$0.90
City Sales Tax 1% .....	\$0.90
State Sales Tax 6.25% .....	\$5.60
<b>TOTAL CURRENT CHARGES .....</b>	<b>\$96.96</b>

Want to save money on your electric bill? Visit [austinenergy.com](http://austinenergy.com) for information on our rebate programs and energy saving tips.



### CLEAN COMMUNITY SERVICE

8726 RESEARCH BLVD SVRD SB 1, ZIP: 78757

Service Dates

03/04/2020

04/03/2020

City of Austin - Clean Community Fee Commercial	
Austin Resource Recovery .....	\$16.50
Austin Code Department .....	\$4.25
<b>TOTAL CURRENT CHARGES .....</b>	<b>\$20.75</b>

**View or Pay online: [www.coauilities.com](http://www.coauilities.com)**

#### AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area  
HEB and Randall's stores, as well as:

- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

#### Drop Box Locations Are:

- 625 East 10th Street
- 505 Barton Springs Road

#### Mail all inquiries to:

City of Austin Utility Customer Service,  
P.O.Box 2267 Austin, TX 78783-2267

