



Utility News

Bill Cycle 02

Read Dates

Next meter read date will be on or about 4/29/2020.

Your safety is our priority. As our community comes together to respond to COVID-19, the City has taken steps to ensure customers have continuous access to needed services. Access City updates here:
<http://austintexas.gov/COVID19>.

To ensure continuous service during this time, the City of Austin stopped all utility disconnects due to nonpayment. Call 512-494-9400 today to reconnect utilities. Please continue to pay as you are able to avoid large balances later.

The City of Austin is committed to your health and safety. To contribute to public safety, the City of Austin Walk-In Utility Service Centers are currently closed. Alternate payment options: austinenergy.com/go/paymentoptions or call 3-1-1.

Outstanding utility bill balance? Set up a payment arrangement to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Customers are now being enrolled for a full Spanish-language bill option. The new bill will be clear, understandable and culturally relevant to Spanish-speaking customers. If interested, please call a customer service rep at 512-494-9400.

Contact Information

View or Pay online: www.coutilities.com

Customer Service: 512-494-9400
or call toll free at 1-888-340-6465
TDD: 512-477-3663
Se Habla Español

To report an electrical **OUTAGE** call 512-322-9100 or visit outagemap.austinenergy.com. Please have your account number available.

Summary of Service

JP MORGAN CHASE BANK

Service Address: 8726 RESEARCH BLVD SVRD SB
1, ZIP: 78757

Account Number: 21408 40000

Invoice Number: 214144165217

Bill Print Date

Apr 3, 2020

Due Date

Apr 20, 2020

Previous Activity/Charges

Total Amount Due at Last Bill \$113.27

Payment received - Thank you -\$113.27

Previous Balance \$0.00

Current Activity/Charges

Electric Service \$96.96

Clean Community Service + \$20.75

Current Balance \$117.71

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$117.71

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Account: 21408 40000

Make Checks payable to City of Austin.

View or Pay online:

www.coutilities.com

Total Amount Due: \$117.71
Date Due: 04/20/20

Penalty After Date Due: \$4.85

Total Due After 04/20/2020: \$122.56

CAP Contribution: \$

Parks & Libraries Fund: \$

Public School Energy Asst.: \$

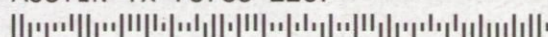
Enter
contributions
and include
in Total Paid

Total Paid: \$

CITY OF AUSTIN

P.O. BOX 2267

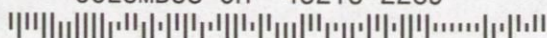
AUSTIN TX 78783-2267



JP MORGAN CHASE BANK

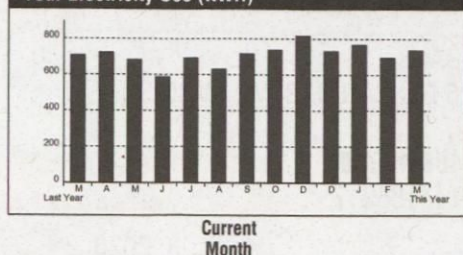
PO BOX 182269

COLUMBUS OH 43218-2269



Service Details

Your Electricity Use (KWH)



Days of service 32
 kWh Used 737
 Avg. kWh per day 23.0
 Avg. cost per day \$3.03
 13 month avg. consumption: 708.69



ELECTRIC SERVICE

PowerLink Number: 217050

8726 RESEARCH BLVD SVRD SB 1, ZIP: 78757

Meter # 6150863

Read Date	02/28/2020	03/31/2020	Consumption
Read	9055	9792	737
	Reading Difference		737
	Total Consumption in KWH		737
	Demand Usage		1.52
	Power Factor		1.00

COA - Electric Commercial Secondary Voltage <10kW

Customer Charge	\$18.00
Energy Charge 737 kWh at \$0.04802 per kWh	\$35.39
Community Benefit Charges	\$3.81
Regulatory Charges 737 kWh at \$0.01252 per kWh	\$9.23
Power Supply Adjustment 737 kWh at \$0.03139 per kWh (winter)	\$23.13
Total Current Charges	\$89.56
Commercial Sales Tax	
Taxable Amount	\$89.56
Capital Metro Sales Tax 1%	\$0.90
City Sales Tax 1%	\$0.90
State Sales Tax 6.25%	\$5.60

TOTAL CURRENT CHARGES \$96.96

Want to save money on your electric bill? Visit austinenergy.com for information on our rebate programs and energy saving tips.



CLEAN COMMUNITY SERVICE

8726 RESEARCH BLVD SVRD SB 1, ZIP: 78757

Service Dates	03/04/2020	04/03/2020
City of Austin - Clean Community Fee Commercial		
Austin Resource Recovery		\$16.50
Austin Code Department		\$4.25
TOTAL CURRENT CHARGES		\$20.75

View or Pay online: www.coautilities.com

AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area
 HEB and Randall's stores, as well as:

- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

Drop Box Locations Are:

- 625 East 10th Street
- 505 Barton Springs Road

Mail all inquiries to:

City of Austin Utility Customer Service,
 P.O. Box 2267 Austin, TX 78783-2267

