

# Richard Norman

FULL STACK DEVELOPER

## SKILLS

- Javascript
- React.js and React Native
- Redux.js
- Node.js
- Express.js
- PostgreSQL
- MongoDB
- Heroku
- HTML
- CSS, Material-UI and Bootstrap
- C#
- Python
- Wordpress
- Java

## PROJECTS

Checkout my github for more!

### The Spot

- An app that tracks and lets you share cool locations around your city with friends using The Spot.
- Created with React.js, Redux, React Router, Node.js/Express.js and MongoDB. Deployed using Heroku.

### Face Finder

- A tool to detect faces using an API. Users can create accounts and keep track of their data.
- Created with React.js, Node.js/Express.js and PostgreSQL. Deployed using Heroku.

### iQuiz

- Fun and simple online quiz to test cognitive ability
- Created with React.js with the help of Material-UI

### Shifty Shootouts

- Soccer penalty game available on the Xbox Store
- Created with Unity, C# and made use of Xbox Live services

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**Github:** github.com/richardnorman

## EXPERIENCE

### TECHNICAL SUPPORT ANALYST (MFA), UNIVERSITY OF CALGARY JANUARY 2020 - JULY 2020

- Assist in the deployment of MFA across the University campuses
- Provide onsite and over the phone assistance
- Worked with Azure authentication, authenticator app, tokens, SMS, etc.
- Ensured a high level of customer service was met and exceeded

### WEB DEVELOPER, WEBNOVA INC. JULY 2019 - AUGUST 2020

- Used HTML, CSS, Javascript and Wordpress to create and update client's websites in a timely manner
- Ensured all client's requirements were met and exceeded
- Worked in a task's pipeline (trello)

### TECHNICIAN/TECH SERVICES SPECIALIST, STAPLES JANUARY 2019 - JANUARY 2020

- Repair computers and other electronics
- Diagnosing electronics
- Performed various services such as data migrations, internal upgrades, OS reloads, etc.
- Communicating with customers in a professional manner
- Worked with an electronic ticketing system to manage tasks
- Pitch and sell services to drive up company profits

### CASHIER, A&W CROWFOOT AUGUST 2016 - JANUARY 2019

- Attentive customer service
- Operate and handle cash register
- Multitasking and quick adaptability

## EDUCATION

**UNIVERSITY OF CALGARY, 2022**  
BACHELOR OF SCIENCE,  
MAJOR IN COMPUTER SCIENCE

**SIR WINSTON CHURCHILL  
HIGHSCHOOL, GRADUATED 2018**  
HONOR ROLL EVERY YEAR

## CERTIFICATIONS

**Microsoft Technology Associate**  
- Software Development  
Fundamentals