

Richard Norman

FULL STACK DEVELOPER

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SKILLS

- Javascript
- React.js
- Redux.js
- Node.js
- Express.js
- PostgreSQL
- MongoDB
- Heroku
- HTML
- CSS, Material-UI and Bootstrap
- C#
- Python
- Wordpress
- Azure

PROJECTS

Face Finder

- A tool to detect faces using an API. Users can create accounts and keep track of their data.
- Created with React.js, Node.js/Express.js and PostgreSQL. Deployed using Heroku.

iQuiz

- Fun and simple online quiz to test cognitive ability
- Created with React.js with the help of Material-UI

Shifty Shootouts

- Soccer penalty game available on the Xbox Store
- Created with Unity, C# and made use of Xbox Live services

Github Projects

- The above and more projects are on my github

EXPERIENCE

TECHNICAL SUPPORT ANALYST (MFA), UNIVERSITY OF CALGARY

JANUARY 2020 - JULY 2020

- Assist in the deployment of MFA across the University campuses
- Provide onsite and over the phone assistance
- Worked with Azure authentication, authenticator app, tokens, SMS, etc.
- Ensured a high level of customer service was met and exceeded

WEB DEVELOPER, WEBNOVA INC.

JULY 2019 - CURRENT

- Updated client's websites in a timely manner
- Ensured all client's requirements were met
- Worked in a task's pipeline
- Made use of HTML, CSS and Wordpress

TECHNICIAN/TECH SERVICES SPECIALIST, STAPLES

JANUARY 2019 - JANUARY 2020

- Repair computers and other electronics
- Diagnosing electronics
- Performed various services such as data migrations, internal upgrades, OS reloads, etc.
- Communicating with customers in a professional manner
- Worked with an electronic ticketing system to manage tasks
- Pitch and sell services to drive up company profits

CASHIER, A&W CROWFOOT

AUGUST 2016 - JANUARY 2019

- Attentive customer service
- Operate and handle cash register
- Multitasking and quick adaptability

EDUCATION

UNIVERSITY OF CALGARY, 2022

BACHELOR OF SCIENCE,
MAJOR IN COMPUTER SCIENCE

SIR WINSTON CHURCHILL

HIGHSCHOOL, GRADUATED 2018

HONOR ROLL EVERY YEAR

CERTIFICATIONS

Microsoft Technology Associate

- Software Development
Fundamentals