ASHWINI MOHANDAS

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Business Analyst with over 3.3 years of experience supporting business solution software and analyzing business operations. Having myself single handedly accountable for critical business processes as a Subject Matter Expert has aided to fine tune myself for the ever changing and dynamic nature of our industry. Communication being my strongest point holds ground while dealing with Customers/Clients and globally distributed teams in a way that focuses on the expectation set by the stakeholders. Aiming to utilize my strong prioritization skills and analytical ability to achieve the goals of your company.

PROFESSIONAL EXPERIENCE

Cognizant Technology Solutions Pvt Ltd   **Bangalore, KA**
Business Analyst/QA Test Analyst   *September 2014 – Present*

- Advanced knowledge on banking domain as the application that I work on extensively deals with the core functionalities of Banking and Financial Services.
- Have been involved in creating test cases, test scenarios and also in their execution.
- Performed functional testing, regression testing, integration testing, Web based testing, beta and system testing.
- Exposed to SQL database and preparation of Defect reports.
- Well acquired knowledge of Software Testing Life Cycle (STLC).
- Worked with Test Management tool HP ALM.
- Knowledge on Selenium Web driver and understand the commands.
- Generate test cases using Test NG XML and Test case prioritization.
- Ability to debug and run the test cases for automation
- Active planning, monitoring and executing activities within the given time frame.
- Effective communication and Service orientation activities with various account and Customers.
- Engaged in critical business activities individually with ability to identify solutions conclusion and best options to approach problems.
- Develop business architecture using requirements such as scope, processes, alternatives, and risks.
- Extensive knowledge and experience of MS Visio for requirement documentation using a Data Modeling approach
- Analyze client's business requirements and processes through document analysis, interviews, workshops, and workflow analysis.
- Conduct 5+ levels of testing including functional, regression, user acceptance, integration and performance to verify the client's needs are met.
- Communicate client's business requirements by constructing easy-to-understand data and process models.
- Provide input into developing and modifying systems to meet client needs and develop business specifications to support these modifications.
- Liaise between business and technical personnel to ensure a mutual understanding of processes and applications.
- Active planning, monitoring and executing activities within the given time frame.
- Effective communication and Service orientation activities with various account and Customers.
- Engaged in critical business activities individually with ability to identify solutions conclusion and best options to approach problems.
- Handling customers/clients with the social perspective in order to accurately understand the business requirements and its criticality.
- Identifying complex problems and reviewing related information to develop and evaluate options and implement solutions.
- Conducting extensive training session for account teams with a learning strategy and a persuasive mindset.
- Demonstration of the tool to Customers from various Domains (Banking, Healthcare, Life sciences, Man-log, etc.).
- Conducting powerful Demonstrations for Customers/Account Teams providing the required and beneficial informative in the most effective manner.
- Handled Account POC(s) with much precession and focus in order to co-relate the accounts application/system with the tool and work using the best practice methods for good outcome.
- Provided Customer demonstrations with primary focus on the expectations set by the customer
- Design of Test Cases for Proof of Concept for various account team based on the requirements.

- Identifying Risk Analysis in application that helps contribute to the stability and cost of application.
- Subject Matter Expert (SME) for the implementation of requirement for an horizontal process followed by production and customer demonstrations.
- Active coordination and interaction with the domain experts to acquire the requirements with the intended precession.
- Providing the valuable representation and discussion with the clients to avoid deviation from actual requirements.
- Resolving business issue and being accountable for the quality of the application.
- Understanding and executing the requirement confirming the implementation in the intended policy.
- Conducting seminar/demonstration on the production across the domain ensuring effective awareness and opening doors to opportunities.
- Liaise between business and technical personnel to ensure a mutual understanding of processes and applications.

ROLES AND RESPOSIBILITIES

Product Expert/Consultant

- Active planning, monitoring and executing activities within the given time frame.
- Effective communication and Service orientation activities with various account and Customers.
- Engaged in critical business activities individually with ability to identify solutions conclusion and best options to approach problems.
- Handling customers/clients with the social perspective in order to accurately understand the business requirements and its criticality.
- Identifying complex problems and reviewing related information to develop and evaluate options and implement solutions.
- Conducting extensive training session for account teams with a learning strategy and a persuasive mindset.
- Demonstration of the tool to Customers from various Domains (Banking, Healthcare, Life sciences, Man-log, etc.).
- Design of Test Cases for Proof of Concept for various account team based on the requirements.
- Identifying Risk Analysis in application that helps contribute to the stability and cost of application.
- Performed quality testing of the application prior to production and deliverables.

Subject Matter Expert (SME)

- SME for BPS horizontal to implement Value Stream Mapping in ADPART.
- Active coordination and interaction with the domain experts to acquire the requirements with the intended precession.
- Providing the valuable representation and discussion with the clients to avoid deviation from actual requirements.
- Resolving business issue and being accountable for the quality of the application.
- Understanding and executing the requirement confirming the implementation in the intended policy.
- Conducting seminar/demonstration on the production across the domain ensuring effective awareness and opening doors to opportunities.

QA Analyst/Software Tester

- Advanced knowledge on banking domain as the application that I work on extensively deals with the core functionalities of Banking and Financial Services.
- Have been involved in creating test cases, test scenarios and also in their execution.
- Performed functional testing, regression testing, integration testing, Web based testing, beta and system testing.
- Exposed to SQL database and preparation of Defect reports.
- Well acquired knowledge of Software Testing Life Cycle (STLC).
- Worked with Test Management tool HP ALM.
- Active planning, monitoring and executing activities within the given time frame.
- Effective communication and Service orientation activities with various account and Customers.
- Engaged in critical business activities individually with ability to identify solutions conclusion and best options to approach problems.

EDUCATION

SIR M VISVESVARAYA INSTITUTE OF TECHNOLOGY   **Bangalore, KA**
Bachelor of Engineering in Biotechnology, June 2014
- Grade: Distinction with First Class

ADDITIONAL SKILLS

- Proficient in Microsoft Office (Word, Excel, Outlook, PowerPoint, Visio).
- Expert knowledge of SQL and relational database management systems.
- Skilled with HP ALM QC software management tool.
- Self learnt Selenium Web driver.
- Experienced with EDI standards and processing.
- Skilled with the use of JIRA and Version One for documentation of Defects and user stories.
- Self learnt TNO and TOSCA
- Basic knowledge Rational Software Architect(RSA), BPMN 2.0
- Hands on experience with TRELLO.
- Familiar with Agile software development methodology.

PERSONAL DETAILS

Date of Birth: 20th October 1991
Father's Name: T S Mohandas

DECLARATION

I hereby declare that the information furnished above is true to my knowledge.