RICHARD DAWSON

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Profile

A highly accomplished, skilled and knowledgeable Computer Science student with extensive knowledge of programming and computer applications. Looking for an opportunity to expand skills and knowledge while providing top of the line software.

Experience

Web Developer, Calldrip; Farmington, UT — Dec. 2016 - Present

- Develop cunning edge and responsive software to be used by all customers.
- Test new technologies to ensure quality assurance and everything works properly.

Helpdesk Technician, Calldrip; — Jun. 2015 - Nov. 2016

- Maintain records of daily support/setup tickets, calls and account information.
- Develop training materials and procedures and train users in the proper use of the software.
- Answer customer questions regarding software to resolve issues or problems they were having.

Education

Weber State University, Ogden UT

Computer Science

- Completed General Associates of Science in 2014
- Expected Graduation: December 2017
- Current GPA: 3.7
- Related Courses: Mobile Development for iPhone, Rich Internet Applications, Data Structures, Web Development, etc.

Technical Proficiency

Programming Languages: PHP, Javascript, Swift, Objective-C, C++, Node JS, etc.

Databases: MySQL, SQL Server, Oracle

Skills

Hardworking: willing to put in the time and effort to be exceptional at the job at hand.

Perseverance: steadfast pursuit to reach goals without giving up.

Adaptable: able to adapt myself to new surroundings

References

Available upon request