
RICHARD DAWSON

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Profile

A highly accomplished, skilled and knowledgeable engineer with extensive knowledge of programming and computer applications. Looking for an opportunity to expand skills and knowledge while providing top of the line software.

Experience

Full Stack Engineer - Team Lead, Calldrip; Farmington, UT — Jun. 2018 - Present

- Building reliable, reusable, and efficient code/applications
- Creating innovative and creative solutions while maintaining code integrity
- Document design/development processes and policies
- Assist in maintaining Calldrip code and databases
- Team Lead - Hold meetings and make goals with team members while teaching them and improving their skills
- Team Lead - Plan product releases and ensure that updates run smoothly
- Please note that the "Team Lead" role started in July 2018.

Helpdesk Technician, Calldrip; Farmington, UT — Jun. 2015 - Dec. 2016

- Maintain records of daily support/setup tickets, calls and account information.
- Answer customer questions regarding software to resolve issues or problems they were having.

Education

Weber State University, Ogden UT

B.S. Computer Science December 2017

- Completed Computer Science Bachelors Degree in 2017
- Completed Computer Science Associates Degree in 2017
- Related Courses: Rich Internet Applications, Data Structures, Web Development, etc.

Technical Proficiency

Programming Languages: PHP, Javascript, jQuery, HTML/CSS, Java, etc.

Databases: MySQL, SQL Server, Oracle, MongoDB.

References

Available upon request
