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- (3) the reporting entity to be provided with evidence of the customer's authorisation of the verifying officer to act as a verifying officer;
  - (4) the verifying officer to make and for the customer to retain, a record of all matters collected pursuant to paragraph 4.11.13; and
  - (5) the verifying officer to provide the following to the reporting entity:
    - (a) the full name of the agent; and
    - (b) a copy of the signature of the agent.