

reporting entity will take to establish whether or not the document has been forged, tampered with, cancelled or stolen;

- (5) whether the reporting entity will use any authentication service that may be available in respect of a document; and
- (6) whether, and how, to confirm KYC information about an individual by independently initiating contact with the person that the individual claims to be.

*Verification with respect to persons other than individuals*

4.9.4 In so far as an AML/CTF program provides for the verification of KYC information about a customer who is not an individual by means of reliable