Richclaud Felix

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SUMMARY

Software QA Engineer based in the Philippines with over 4 years of experience in UI and API testing. Skilled in Playwright, CI/CD integration and web development. Experienced in Agile environment. JLPT N2 Certified.

SKILLS

Automation & Manual Testing (UI/API), Test Case Design, Bug Reporting | Playwright, ReadyAPI, Postman | SQL (MySQL, Couchbase, OpenSearch) | Git/GitHub Actions, Jira, Confluence | Web Dev: HTML, CSS, JavaScript

EXPERIENCE

Software QA Engineer   **May 2023 – Present**
Royal Caribbean Group, Philippines

- Fulfill the testing requirements for a pricing API and its connected cruise booking platform in an Agile software development cycle
- Develop and maintain E2E automated test scripts using Playwright integrated into CI/CD pipelines
- Manage testing workflows across multiple development teams using JIRA
- Design and executes SQL queries to validate data integrity and backend processes
- Provide support to third-party clients integrating with our systems and troubleshoot issues

Software QA Engineer   **Jun 2021 – May 2023**
Nelsoft Systems Inc., Philippines

- Pioneered the quality assurance process for the startup's e-commerce website and Point-of-Sale hardware systems
- Handled customer support and technical troubleshooting on a daily basis
- Improved our bug tracking process using JIRA which made fixing issues much faster
- Used SQL to check data accuracy and make sure payments worked correctly

QA Intern   **May 2019 – Oct 2019**
Royal Caribbean Group, Philippines

- Ran manual tests on web applications and learned the basics of QA work
- Helped find and document bugs before software releases
- Got hands-on experience with different testing methods and tools
- Worked with the team to test cruise booking features and functionality

EDUCATION

Bachelor of Science in Computer Engineering   **May 2021**
Polytechnic University of the Philippines

CERTIFICATION

- JLPT N2 (2025)

PROJECTS

- Software QA Engineer portfolio website - cloudjp.netlify.app
- Playwright project with CI/CD integration - https://github.com/richclaudfelixjp/Playwright-Project