



Richclaud Felix

Software Test Engineer

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Quality expert with success reviewing features and assessing functionality to identify common and complex software problems. Special experience in API testing software illustrated throughout career accomplishments. Collaborates with cross-functional team members to enhance software package quality.

Skills

Web and Universal Windows Platform Applications	■■■■■
UI/UX testing	
Designing E2E test suites using ReadyAPI Automation and Groovy Scripting	■■■■■
Manual API Testing using Insomnia and Postman	■■■■■
SQL Database Query using Couchbase and Dbeaver	■■■■■
JIRA Bug Tracking	■■■■■
Repository management and version control using GIT	■■■■■
Completed N4 course from a local language school	■■■□□

Work History

2023-05 - Current	Software Test Engineer <i>Royal Caribbean Group, Makati City, Metro Manila, Philippines</i> <ul style="list-style-type: none">Utilizing both manual and automated API testing using tools such as Insomnia/Postman and ReadyAPI, significantly increasing coverage and speed of backend testing.Developed and maintained detailed documentation of test plans, cases, and results, facilitating knowledge transfer and regulatory compliance.Monitor, log, and manage software bugs in JIRA, ensuring accurate and detailed documentation of each issue.Operated under Agile and Scrum frameworks to complete releases and well-organized sprints.
2021-11 - 2023-05	Software Test Engineer <i>Onyx Business Solutions Inc., Caloocan City, Metro Manila, Philippines</i>

- Pioneered the quality assurance process of the company's primary products such as web-based inventory system application and point-of-sales hardware systems.
- Identified critical bugs and worked closely with developers to ensure timely resolution, resulting in a more stable product.
- Conducted regression testing, analyzed results, and submitted observations to development team.
- Collaborated with clients to understand their needs, delivered timely updates, and maintained high levels of customer satisfaction by resolving issues efficiently and effectively.

2019-05 - 2019-10

Quality Assurance Intern

Royal Caribbean Group, Pasay, Metro Manila, Philippines

- Assisted Senior Test Engineers in executing test cases and documenting test results.
- Participated in low-risk software migrations and regression testing.



Education

2016-06 - 2021-05

Bachelor of Science: Computer Engineering

Polytechnic University of The Philippines - Santa Mesa, Metro Manila, Philippines