

Richard Giang

Product Designer

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EXPERIENCE

UX Designer

Relay Product Collective

Remote

June 2022 - Present

Collaborating as one of two designers in an agile developer workshop elevating early-stage startups from zero to MVP. Owning design strategy from low-fidelity wireframing to high-fidelity prototyping for multiple products at once. Creating value for startup teams by educating them of design thinking best practices from end-to-end.

UX Product Lead

Pelorus Health

Remote Contract

May 2022-Present

Pioneering design direction and strategy as a contractor for a high-growth startup. Orchestrating user-centric design systems and brand identity in collaboration with founding members. Crafting user flows, wireframes, and clickable prototypes using Figma. Deploying user research initiatives to conduct user surveys, interviews, and create user personas and journeys.

UX Researcher/Co-Founder

Grains

Columbus, OH

August 2021-Present

Co-founded a mobile app venture while being a full-time student. Partnered with 3 co-founders to draft and deliver pitches for two pre-accelerators, gaining admittance to both. Conducted mixed methods research towards market validation with 270+ survey respondents and 15+ qualitative interviews. Actively pursuing certification in React.JS for bootstrap MVP development.

Managing Editor for Design

Lantern Media Group

Columbus, OH

May 2020-May 2021

Spearheaded the design direction and vision for the entire organization in a completely remote environment while managing workflow for two designers. Overhauled the Arts & Life section of the website improving traffic by 15% to record-highs. Collaborated with numerous stakeholder groups to produce two full issues per week. Prototyped, developed, and shipped a special projects webpage using HTML & CSS engaging 700+ visitors.

Market Research & Design Intern

Cross Screen Media

Washington, D.C.

May 2020-August 2020

Partnered with the VP of Marketing to execute all company responsibilities in creative content and marketing for a high-growth startup of 31 employees. Compiled market research towards competitive strategy, redesigned newsletter increasing weekly readers by 12%, and oversaw the implementation of website redesign and subsequent SEO optimization.

EDUCATION

The Ohio State University

Bachelor's of Arts in Human-Computer Interaction

Minors: Design Thinking & Studio Art

Columbus, OH

August 2018 - May 2022

Honors: Summa Cum Laude, Dean's List AU18-SP22, Outstanding Senior Award (Top 20 graduating seniors), Buckeye Leadership Fellows (1 of 28), Sphinx Senior Honorary (1 of 24), Spectrum Communications Scholar

Google UX Design

Professional Certificate

April 2022 - Present

Udemy Modern React with Redux

March 2022 - Present

SKILLS

Figma

Illustrator

HTML

Qualtrics

Photography

Adobe XD

InDesign

CSS

Mixed Methods
Research

Videography

Maya

Photoshop

Javascript

Wireframing

Google &
Microsoft Suites

Figjam/Miro

Premiere Pro

React.JS

RECOGNITION & INTERESTS

RECOGNITION

TEDxOhioStateUniversity

Bloom Main Event Speaker 2022

Title: *Reconciling Cultural Identity through Food Stories*
1 of 13 speakers; only undergraduate

INTERESTS

Anything outdoors

Yelp

Slow Food

Solo Travel

AR/VR

Food Documentaries

Web 3.0

Writing