Richard Giang

Product Designer

richardtongiang.com linkedin.com/richardgiang hello@richardtongiang.com 513 642 1936

EXPERIENCE

UX Product Lead

Empower Health Remote Contract May 2022-Present Pioneering design direction and strategy as the fifth employee of a high growth startup. Orchestrating user-centric design systems and brand identity in collaboration with founding members. Crafting user flows, wireframes, and clickable prototypes using Figma. Deploying user research initiatives to conduct user surveys, interviews and producing user personas, and journeys.

UX Engineer/Co-Founder

Grains
Columbus, OH
August 2021-Present

Co-founded a mobile app company while being a full-time student. Partnered with co-founders to draft and deliver pitches for two pre-accelerators, gaining admittance to both. Designed iterative prototypes using Figma and HTML/CSS/JS. Conducted mixed methods research towards market validation with 270+ survey respondents and 15+ qualitative interviews. Actively pursuing certification in React.JS for bootstrap MVP development.

PR & Creative Content Intern

Wexner Center for the Arts Columbus, OH August 2021-May 2022 Analyzed media landscape for museum publicity in weekly reports. Wrote, edited, and interviewed intern highlight blog series. Partnered with graphic design intern to conduct market competition research in museum blog design best practices. Created blog design inventory and developed multiple low and high-fidelity prototypes in Adobe XD.

Managing Editor for Design

Lantern Media Group Columbus, OH May 2020-May 2021 Spearheaded the design direction and vision for the entire organization in a completely remote environment while managing workflow for two designers. Overhauled the Arts & Life section of the website improving traffic by 15% to record-highs. Collaborated with numerous stakeholder groups to produce two full issues per week. Prototyped, developed, and shipped a special projects webpage using HTML & CSS engaging 700+ visitors.

Market Research & Design Intern

CrossScreen Media Washington, D.C. May 2020-August 2020 Partnered with the VP of Marketing to execute all company responsibilities in creative content and marketing for a high-growth startup of 31 employees. Compiled market research towards competitive strategy, redesigned newsletter increasing weekly readers by 12%, and oversaw the implementation of website redesign and subsequent SEO optimization

EDUCATION

The Ohio State University

Bachelor's of Arts in Human-Computer Interaction
Minors: Design Thinking & Studio Art

Columbus, OH

August 2018 - May 2022

Google UX Design
Professional Certificate

April 2022 - Present

Honors: Summa Cum Laude, Dean's List AU18-SP22, Oustanding Senior Award (Top 20 graduating seniors), Buckeye Leadership Fellows (1 of 28), Sphinx Senior Honorary (1 of 24), Spectrum Communications Scholar

Udemy Modern React with Redux

March 2022 - Present

SKILLS

Figma Illustrator HTML Qualtrics **Photography** CSS **Mixed Methods** Adobe XD InDesign Videography Research Maya **Photoshop** Javascript Wireframing Figjam/Miro **Premier** React.JS

RECOGNITION & INTERESTS

RECOGNITION

TEDxOhioStateUniversity Bloom Main Event Speaker 2022

Title: Reconciling Cultural Identity through Food Stories 1 of 13 speakers; only undergraduate

INTERESTS

Tech Startups Yelping
Food Trucks Solo Travel
AR/VR Food Documentaries
Web 3.0 Small Business Consulting