

RICHARD JOSHI

Mobile: +1 437-984-2476

Location : Barrie, Ontario

Email: richardjoshi21@gmail.com

OBJECTIVE

Looking forward to an opportunity to utilize my abilities to make an impact, improve my skills and expand my knowledge.

PROFESSIONAL EXPERIENCE

- Experience of one year with Techsera on Level 2 support working for a US client - Northern Tool + Equipment. (SEP 2021- AUG 2022, Full time)
 - 5 months of experience in Client facing support in product based company Blackboard for North American clients (DEC 2022 - APRIL 2023, Night Shift, Full time)
 - 6 months of experience as a customer service representative in Lulu Mall India. (Part-time)
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EDUCATIONAL BACKGROUND

Currently pursuing big data analytics at Georgian College, Barrie(May 2023)

Bachelor in Computer Engineering, Christ University, India (2017- 2021).

SKILLS AND ABILITIES

Customer support - Experience of 2 years in customer-facing roles, Interacting with North American clients through mail and calls.

Software Skills - Microsoft Office, quickly adaptable to any IT software and applications.

Languages Known - English, Malayalam

AVAILABILITY(PART TIME 20HRS/WEEK)

Monday to Sunday