1. Introduction

1.1 Objective

The main of this project is use Market Basket Analysis to understand customer purchasing behaviour so as improve customer experience whilst improve sales. With transaction data collected on items purchased we aim to understand which items leads to the purchase of other items in other to provide better product recommedation, better product arrangement in malls and online website to ease the stress of buy hence improving customers satisfaction.

1.2 Business Problem

In [4]: # Print the current working directory

Change the current working directory

Print the current working directory

Which products are commonly purchased together?

print("Current working directory: {0}".format(os.getcwd()))

print("Current working directory: {0}".format(os.getcwd()))

os.chdir('C:\\Users\\Richard\\Downloads\\Data')

```
In [40]: #to ignore the Deprecation warning message we might get when running some codes
          import warnings
          warnings_filterwarnings('ignore', category=DeprecationWarning)
In [41]: import os
          import numpy as np
          import pandas as pd
          from itertools import permutations
          from mlxtend.preprocessing import TransactionEncoder
          from mlxtend.frequent_patterns import apriori, association_rules
          import matplotlib.pyplot as plt
          import seaborn as sns
          import plotly.graph_objects as go
          import plotly.express as px
          import plotly.offline as pyo
          import igraph as ig
          from plotly.graph_objs import *
          from plotly.subplots import make_subplots
          import plotly.io as pio
          #set noteook mode to work in offline
In [38]:
          pyo.init_notebook_mode()
```

Current working directory: C:\Users\Richard Current working directory: C:\Users\Richard\Downloads\Data

2. Prepare & Process

The cleaned dataset was downloaded from kaggle

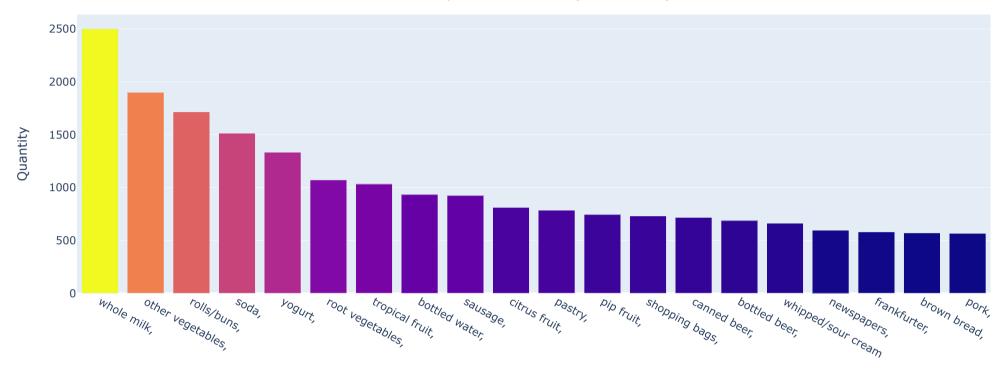
```
In [5]: #reading my Groceries Dataset
         df = pd_read_csv("Groceries data.csv")
         x = pd_read_csv("basket.csv")
In [6]: df.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 38765 entries, 0 to 38764
         Data columns (total 7 columns):
                               Non-Null Count Dtype
             Column
             Member number
                               38765 non-null int64
             Date
                               38765 non-null object
             itemDescription 38765 non-null object
         3
             year
                               38765 non-null int64
                               38765 non-null int64
             month
                               38765 non-null int64
             day
             day_of_week
                               38765 non-null int64
         dtypes: int64(5), object(2)
        memory usage: 2.1+ MB
In [7]: #changing the data format for my columns
         df["Date"] = pd_to_datetime(df['Date'])
         #df[['Member_number','year','month','day','day_of_week']] = df[['Member_number','year','month','day','day_of_week']].astype(str)
In [8]: #checking how many transaction we have in our dataset
         len(df)
        38765
Out[8]:
```

3. Analyze

3.1 Exploratory Data Analysis (EDA)

fig_update_layout(title_x=0.5, title_y=0.87)
pyo.iplot(fig)

Top 20 sold Items (2014-2015)



The above bar chart shows the products with the most sales, with whole milk, other vegetables, rolls/buns, soda and yougurt being their top 5 selling products.

In [10]:	df	_head()						
Out[10]:		Member_number	Date	itemDescription	year	month	day	day_of_week
	0	1808	2015-07-21	tropical fruit	2015	7	21	1
	1	2552	2015-05-01	whole milk	2015	5	1	4
	2	2300	2015-09-19	pip fruit	2015	9	19	5
	3	1187	2015-12-12	other vegetables	2015	12	12	5
	4	3037	2015-01-02	whole milk	2015	1	2	4

```
In [11]: # creating a new dataframe by filtering out by years
          df14 = df[df['year'] == 2014]
          df15 = df[df['year'] == 2015]
In [43]: #finding the total number of quantity sold per month and arranging the data according to the index
          total_items = df['month'].value_counts().sort_index()
          #converting the total_items into a dataframe
          total_items_months = pd_DataFrame(total_items)
          #creating a month list arranged in monthly order
          months = ('Jan', 'Feb', 'Mar', 'Apr', 'May', 'Jun', 'Jul', 'Aug', 'Sep', 'Oct', 'Nov', 'Dec')
          #adding the months list into the dataframe
          total_items_months['months'] = months
          #renaming the columns name
          total_items_months_rename(columns={'month':'quantity'})
          total_items_months
          #Plotting the line graph to show the quantity of items sold per month
          fig = px_line(data_frame = total_items_months, x='months', y='month', title = "Total Qunatity Sold Per Month (2014-2015)",
                 labels = {'month':'Quantity',
                           'months': 'Months'}).update_layout(height=600, width= 700,title_x=0.50,title_y=0.86).update_yaxes(range=[2000,4000])
          pyo.iplot(fig)
```



Looking at the total trend of total quantities of item sold per month(2014-2015). The major trend shows a increase in sales from Feburary to August.

A deeper look in to the trend line to discover any insights by breaking it down into previous years

```
In [13]: #finding the total number of quantity sold per month and arranging the data according to the index total_items14 = df14['month'].value_counts().sort_index()

#converting the total_items into a dataframe total_items_months14 = pd_DataFrame(total_items14)

#creating a month list arranged in monthly order months14 = ('jan','feb','mar','apr','may','jun','jul','aug','sep','oct','nov','dec')

#adding the months list into the dataframe total_items_months14['months'] = months
```

```
#renaming the columns name
total_items_months14_rename(columns={'month':'quantity'})
total_items_months14
```

Out[13]:

	month	months
1	1504	Jan
2	1547	Feb
3	1491	Mar
4	1506	Apr
5	1625	Мау
6	1525	Jun
7	1623	Jul
8	1535	Aug
9	1350	Sep
10	1555	Oct
11	1496	Nov
12	1520	Dec

The above table shows the total quantity of products sold per month for the year 2014

```
In [14]: #finding the total number of quantity sold per month and arranging the data according to the index total_items15 = df15['month'].value_counts().sort_index()

#converting the total_items into a dataframe total_items_months15 = pd.DataFrame(total_items15)

#creating a month list arranged in monthly order months15 = ('jan','feb','mar','apr','may','jun','jul','aug','sep','oct','nov','dec')

#adding the months list into the dataframe total_items_months15['months'] = months

#renaming the columns name total_items_months15_rename(columns={'month':'quantity'})

total_items_months15
```

months	month	
Jan	1829	1
Feb	1485	2
Mar	1792	3
Apr	1666	4
May	1710	5
Jun	1791	6
Jul	1645	7
Aug	1963	8
Sep	1613	9
Oct	1663	10
Nov	1777	11
Dec	1554	12

Out[14]:

The above table shows the total quantity of products sold per month for the year 2015

```
In [15]: #plotting our two graphs for the year 2014 and 2015
a=go.Scatter(x = total_items_months14['months'], y = total_items_months14['month'], name = "2014")
b=go.Scatter(x = total_items_months15['months'], y = total_items_months15['month'], name = "2015")

In [44]: #Creating a fig with subplots so a align the multiple chart side y side
fig = make_subplots(rows=1,cols=2,shared_xaxes='all',shared_yaxes='all',y_title='Quantity Purchased')

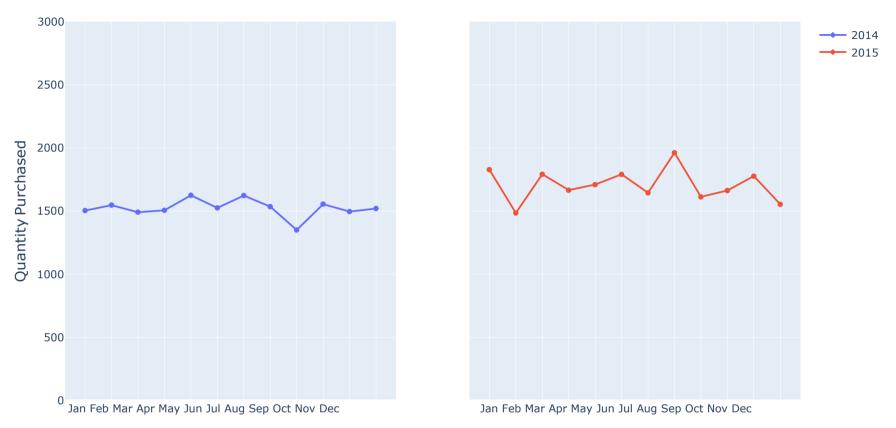
#adding the first chart to the location in the fig
fig.add_trace(a,row=1,col=1)

#adding the second chart to the location in the fig
fig.add_trace(b,row=1,col=2)

#changing the size editing of chart
fig.update_layout(height=600, width=1000, title='Monthly Changes in Quantity Purchased Per Month',title_x=0.5,title_y=0.90)

#changing the axis ticks
#fig.update_xaxes(range = np.arange())
fig.update_yaxes(range = [0,3000])
pyo.iplot(fig)
```

Monthly Changes in Quantity Purchased Per Month



$\textbf{The insight derived from the breakdown of items purched per month aligned with the combined years as there appears to be increase in sales from \textit{March to August.} \\$

In [17]: #getting the most sold items from the dataframe freq_item = [df['itemDescription']_value_counts()_head(20)]

In [18]: freq_item

[whole milk 2502 other vegetables 1898 rolls/buns 1716 soda 1514 1334 yogurt root vegetables 1071 tropical fruit 1032 bottled water 933 924 sausage 812 citrus fruit 785 pastry 744 pip fruit shopping bags 731 717 canned beer bottled beer 687 whipped/sour cream 662 newspapers 596 frankfurter 580 brown bread 571 pork Name: itemDescription, dtype: int64]

The Top 5 most sold items from the retail stores are:

- Whole Milk
- Other Vegetables
- Rolls/Buns
- Soda

Out[18]:

Yogurt

Since these are the most purchased items from the retails understanding the consequent items of this sold produts will improve sales and customer statisfaction.

Lets take a dive inside the data using Market Basket Analysis to understand customers purchasing behaviour

3.2 Creating a list of list

From the df dataframe we create a bsk daframe which shows the list of item purchased in a single transcation i.e The list on items an individual bought in a single transaction

```
In [19]: #duplicating my dataframe
bsk = df

#adding coma to the end value in my itemdescription: so when coming the item based on an individual on a single transaction they are separated by coma
bsk['itemDescription'] = bsk['itemDescription']_apply(lambda x : x+',')
bsk
```

Out[19]:		Member_number	Date	itemDescription	year	month	day	day_of_week
	0	1808	2015-07-21	tropical fruit,	2015	7	21	1
	1	2552	2015-05-01	whole milk,	2015	5	1	4
	2	2300	2015-09-19	pip fruit,	2015	9	19	5
	3	1187	2015-12-12	other vegetables,	2015	12	12	5
	4	3037	2015-01-02	whole milk,	2015	1	2	4

	38760	4471	2014-08-10	sliced cheese,	2014	8	10	6
	38761	2022	2014-02-23	candy,	2014	2	23	6
	38762	1097	2014-04-16	cake bar,	2014	4	16	2
	38763	1510	2014-03-12	fruit/vegetable juice,	2014	3	12	2
	38764	1521	2014-12-26	cat food,	2014	12	26	4

38765 rows × 7 columns

In [20]: #grouping my dataframe by MemberId and Transactioon date.. and suming the itemdescription to concatenate the item together while setting index as false so a bsk=bsk_groupby(["Member_number","Date"], as_index = False)['itemDescription']_sum()

In [21]: pd_DataFrame(bsk)

Out[21]: Member_number Date itemDescription 0 2014-06-24 whole milk,pastry,salty snack, sausage, whole milk, semi-finished bread, yogurt, 2015-03-15 2 1000 2015-05-27 soda, pickled vegetables, 3 1000 2015-07-24 canned beer, misc. beverages, 4 1000 2015-11-25 sausage, hygiene articles, 4999 2015-05-16 14958 butter milk, whipped/sour cream, 14959 4999 2015-12-26 bottled water, herbs, 14960 2014-09-03 fruit/vegetable juice, onions, 14961 bottled beer, other vegetables, 5000 2014-11-16 14962 5000 2015-10-02 soda,root vegetables,semi-finished bread,

14963 rows × 3 columns

```
In [22]: #Creating a list of a list, which is the list of items bought in a single transcation
           itemlist = []
           for i in range(len(bsk)):
               #appending each list in the itemDescription into the itemlist variable without the last value which is the coma
               itemlist_append(str(bsk_values[i,2][:-1]))
           #checking the first list of item purchased in the basket dataframe
In [23]:
           bsk_values[0,2]
           'whole milk, pastry, salty snack,'
Out[23]:
           #cross-checking the item on the list with the item in the item list
In [24]:
           itemlist[0]
           'whole milk,pastry,salty snack'
Out[24]:
           The (Basket) bsk list of all item purchased in a single transaction
           pd_DataFrame(itemlist)
In [25]:
Out[25]:
                                                        0
               0
                                 whole milk, pastry, salty snack
               1 sausage, whole milk, semi-finished bread, yogurt
               2
                                     soda,pickled vegetables
                                 canned beer, misc. beverages
                                     sausage, hygiene articles
           14958
                              butter milk, whipped/sour cream
           14959
                                         bottled water, herbs
           14960
                                  fruit/vegetable juice,onions
           14961
                                bottled beer, other vegetables
           14962
                       soda,root vegetables,semi-finished bread
```

14963 rows × 1 columns

We can see the itemlist created is a pd.Series with list of items.

We split each of the item in the itemlist into different columns the create a dataframe

n [26]: #we split each of the item in the itemlist into different columns the create a dataframe f = pd_Series(itemlist)

	iteml iteml		bda x : pd_Series	(str(x)_split(','	')))							
Out[26]:		0	1	2	3	4	5	6	7	8	9	10
	0	whole milk	pastry	salty snack	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN
	1	sausage	whole milk	semi-finished bread	yogurt	NaN	NaN	NaN	NaN	NaN	NaN	NaN
	2	soda	pickled vegetables	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN
	3	canned beer	misc. beverages	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN
	4	sausage	hygiene articles	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN
	14958	butter milk	whipped/sour cream	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN
	14959	bottled water	herbs	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN
	14960	fruit/vegetable juice	onions	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN
	14961	bottled beer	other vegetables	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN
	14962	soda	root vegetables	semi-finished bread	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN
	14963 rows × 11 columns											
n [27]:		cing the None valuist_fillna(' <mark>Na'</mark> ,ir										
		#converting each row in the itemlist dataframe into a list itemlist = itemlist.values.tolist()										
In [28]:		gning the variable	lenght with the nui	mber of roles in th	ne data	frame)					

```
In
         length = len(itemlist)
         length
         14963
Out[28]:
In [29]: #excluding the Na Value from the list of item
         for i in range (length):
              itemlist[i] = [x for x in itemlist[i] if x != 'Na']
         itemlist[0]
         ['whole milk', 'pastry', 'salty snack']
Out[29]:
In [30]: #Creating an item matrix
         TE = TransactionEncoder()
         TE.fit(itemlist)
         item_transformed = TE_transform(itemlist)
         itemlist_matrix = pd_DataFrame(item_transformed,columns=TE_columns_)
         itemlist_matrix
```

Out[30]:		Instant food oducts	UHT- milk	abrasive cleaner	artif. sweetener	baby bags cosmetics	baking powder	bathroom beef beri cleaner	ries turkey	vinegar	waffles		whipped/sour cream	white bread	white wine	whole milk	ogurt zwi
-	0	False	False	False	False	False False	False	False False	False	False	False	False	False Fal	e False	False	True	False
	1	False	False	False	False	False False	False	False False	False	False	False	False	False Fal	e False	False	True	True
	2	False	False	False	False	False False	False	False False	False	False	False	False	False Fal	e False	False	False	False
	3	False	False	False	False	False False	False	False False	False	False	False	False	False Fal	se False	False	False	False
	4	False	False	False	False	False False	False	False False	False	False	False	False	False Fal	e False	False	False	False
	14958	False	False	False	False	False False	False	False False	False	False	False	False	True Fal	e False	False	False	False
	14959	False	False	False	False	False False	False	False False	False	False	False	False	False Fal	se False	False	False	False
	14960	False	False	False	False	False False	False	False False	False	False	False	False	False Fal	e False	False	False	False
	14961	False	False	False	False	False False	False	False False	False	False	False	False	False Fal	e False	False	False	False
	14962	False	False	False	False	False False	False	False False	False	False	False	False	False Fal	e False	False	False	False

14963 rows × 167 columns

3.3 Implementation of Market Basket Analysis Algorithm

3.3.1 Apriori Algorithm

```
In [31]: ## Apriori Algorithm to get the support value
bsk_freq_items = apriori(itemlist_matrix, min_support=0.01,use_colnames=True,max_len=None)

##arranging the dataframe based on the support value
bsk_freq_items_sort_values(by='support', ascending=False)
```

itemsets	support	
(whole milk)	0.157923	62
(other vegetables)	0.122101	40
(rolls/buns)	0.110005	46
(soda)	0.097106	52
(yogurt)	0.085879	63
(other vegetables, rolls/buns)	0.010559	64
(herbs)	0.010559	29
(red/blush wine)	0.010493	45
(processed cheese)	0.010158	44
(soft cheese)	0.010025	53

69 rows × 2 columns

Support Value measures how frequent an association rule happens in a dataset

3.4 Association Rule

Out[31]:

In [32]: #Creating a dataframe with product support, confidence and Lift mba = association_rules(bsk_freq_items, metric='confidence', min_threshold = 0) mba

Out[32]:

	antecedents	consequents	antecedent support	consequent support	support	confidence	lift	leverage	conviction	zhangs_metric
0 (othe	r vegetables)	(rolls/buns)	0.122101	0.110005	0.010559	0.086481	0.786154	-0.002872	0.974249	-0.236553
1	(rolls/buns)	(other vegetables)	0.110005	0.122101	0.010559	0.095990	0.786154	-0.002872	0.971117	-0.234091
2 (othe	r vegetables)	(whole milk)	0.122101	0.157923	0.014837	0.121511	0.769430	-0.004446	0.958551	-0.254477
3	(whole milk)	(other vegetables)	0.157923	0.122101	0.014837	0.093948	0.769430	-0.004446	0.968928	-0.262461
4	(rolls/buns)	(whole milk)	0.110005	0.157923	0.013968	0.126974	0.804028	-0.003404	0.964550	-0.214986
5	(whole milk)	(rolls/buns)	0.157923	0.110005	0.013968	0.088447	0.804028	-0.003404	0.976350	-0.224474
6	(whole milk)	(soda)	0.157923	0.097106	0.011629	0.073635	0.758296	-0.003707	0.974663	-0.274587
7	(soda)	(whole milk)	0.097106	0.157923	0.011629	0.119752	0.758296	-0.003707	0.956636	-0.260917
8	(yogurt)	(whole milk)	0.085879	0.157923	0.011161	0.129961	0.822940	-0.002401	0.967861	-0.190525
9	(whole milk)	(yogurt)	0.157923	0.085879	0.011161	0.070673	0.822940	-0.002401	0.983638	-0.203508

Since we not getting a lift ratio greater than one i.e (Lift>1), which means a strong association between items. This might be due to the fact Association rules needs to appear in hundreds of transactions to be statistically significant.

Due to this problem, based on this data we try to still understand the data

#re-arranging the mba dataframe based on the support In [33]: mba_sort_values(by='support', ascending =False)

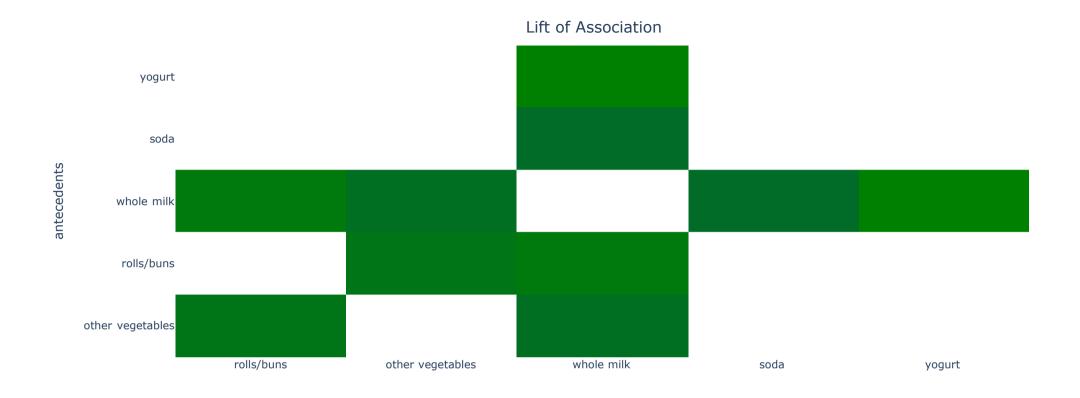
Out[33]: antecedents consequents antecedent support consequent support support confidence leverage conviction zhangs metric 2 (other vegetables) (whole milk) 0.122101 0.157923 0.014837 0.121511 0.769430 -0.004446 0.958551 -0.254477 3 (whole milk) (other vegetables) 0.157923 0.122101 0.014837 0.093948 0.769430 -0.004446 0.968928 -0.262461 4 (rolls/buns) (whole milk) 0.110005 0.157923 0.013968 0.964550 -0.214986 5 0.804028 -0.003404 (whole milk) (rolls/buns) 0.157923 0.110005 0.013968 0.088447 0.976350 -0.224474

6 0.157923 0.097106 0.011629 0.073635 0.758296 -0.003707 0.974663 -0.274587 (whole milk) (soda) -0.260917 7 0.097106 0.157923 0.011629 0.119752 0.758296 -0.003707 0.956636 (soda) (whole milk) 8 0.157923 0.011161 0.129961 0.822940 -0.002401 -0.190525 0.085879 0.967861 (yogurt) (whole milk) 9 (whole milk) (yogurt) 0.157923 0.085879 0.011161 0.070673 0.822940 -0.002401 0.983638 -0.203508 0 (other vegetables) (rolls/buns) 0.122101 0.110005 0.010559 0.786154 -0.002872 0.974249 -0.236553 (other vegetables) 0.110005 0.122101 0.010559 0.095990 0.786154 -0.002872 0.971117 -0.234091 1 (rolls/buns)

remove the parentheses in the antecedents and consequents columns mba['antecedents'] = mba['antecedents']_apply(lambda a: ', '_join(list(a))) mba['consequents'] = mba['consequents']_apply(lambda a: ', '_join(list(a))) mba_head()

Out[34]: antecedents consequents antecedent support consequent support support confidence lift leverage conviction zhangs metric 0.110005 0.010559 0.786154 -0.002872 0 other vegetables rolls/buns 0.122101 0.086481 0.974249 -0.236553 0.122101 0.010559 1 other vegetables 0.110005 0.095990 0.786154 -0.002872 0.971117 -0.234091 rolls/buns 2 other vegetables 0.122101 0.157923 0.014837 0.121511 0.769430 -0.004446 0.958551 -0.254477 whole milk 3 whole milk other vegetables 0.157923 0.122101 0.014837 0.093948 0.769430 -0.004446 0.968928 -0.262461 4 0.110005 0.157923 0.013968 0.964550 -0.214986 rolls/buns whole milk

fig = px_density_heatmap(data_frame=mba,x='consequents',y='antecedents',z='lift',title='Lift of Association',color_continuous_scale =['white', 'blue', 'gree In [45]: pyo.iplot(fig)



The green tiles shows a strong association rule between the antecedents and the consequents

```
In [48]: #creating a dataframe for the association and support
# concatinating the antecedents column with consequents column with + sign
d = pd_DataFrame(mba['antecedents']+' '+'->'+' '+mba['consequents'])_rename(columns ={0:'association'})

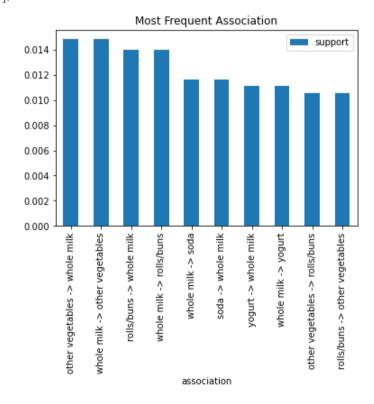
#adding the support column from the mba dataframe to the d dataframe
d['support'] = mba['support']
d
```

	association	support
0	other vegetables -> rolls/buns	0.010559
1	rolls/buns -> other vegetables	0.010559
2	other vegetables -> whole milk	0.014837
3	whole milk -> other vegetables	0.014837
4	rolls/buns -> whole milk	0.013968
5	whole milk -> rolls/buns	0.013968
6	whole milk -> soda	0.011629
7	soda -> whole milk	0.011629
8	yogurt -> whole milk	0.011161
9	whole milk -> yogurt	0.011161

Out[48]:

In [37]: d_sort_values(by='support', ascending=False)_plot(kind='bar', y='support', x='association', title='Most Frequent Association')

Out[37]: <AxesSubplot:title={'center':'Most Frequent Association'}, xlabel='association'>



The above plot shows the most frequent association of goods. This are the most common products sold together

4. Insights

- 1. The Top 5 most sold items from the retail stores are:
 - 1. Whole Milk
 - 2. Other Vegetables
 - 3. Rolls/Buns
 - 4. Soda
 - 5. Yogurt
- 2. Top 5 products sold together are:
 - 1. Other Vegetables and Whole Milk
 - 2. Whole Milk and Other Vegetables
 - 3. Rolls/Buns and Whole Milk
 - 4. Whole Milk and Soda
 - 5. Whole Milk and Yogurt
- 3. There is a strong connection between Whole Milk and other products i.e Individuals who buy Whole Milk tends to buy the following products:
- Other Vegetables
- Rolls/Buns
- Soda
- Yogurt
- 4. The Retails Store see a strongs increase in demand for products from March to August

4.1 Recommendation

- The Strong association products(i.e correlated goods) should be placed near each other to increase sales and improve customer experience & Satisfaction.
- Discounted price on consequent products to Whole Milk.
- Increase in stock of the top 5 most sold products between the month March and August.
- To improve analysis data collected on customer features like gender, age, occupation, address might improve the analysis of understanding the customer. so a create a more functional recommodation system

4.2 Problems encountered

- Due to Data ethnics getting real world transaction data available to the public seams impossible. Hence the data used for analysis is a fake real world dataset download from kaggle.
- Market Basket analysis requires a large amount of data for the result to become significant. Hence the analyis result was based on the data available to us.

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